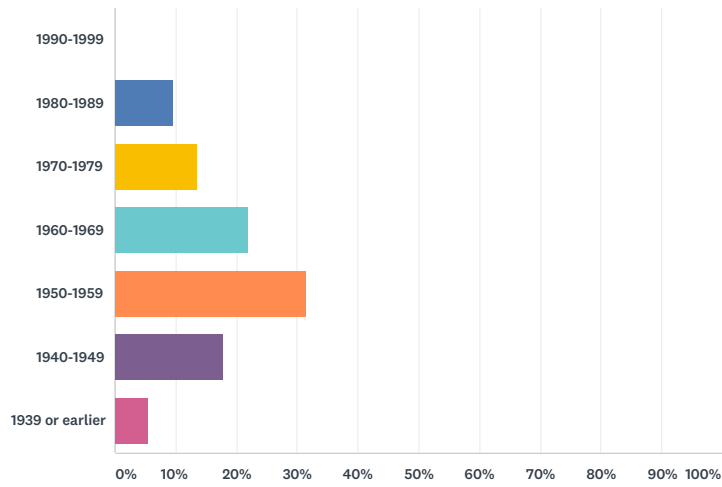


Q1 What year were you born?

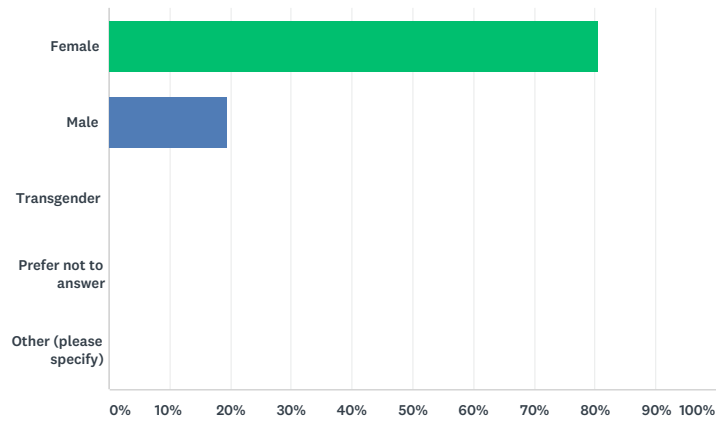
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
1990-1999	0.00%	0
1980-1989	9.59%	7
1970-1979	13.70%	10
1960-1969	21.92%	16
1950-1959	31.51%	23
1940-1949	17.81%	13
1939 or earlier	5.48%	4
TOTAL		73

Q2 What is your gender identity?

Answered: 72 Skipped: 1

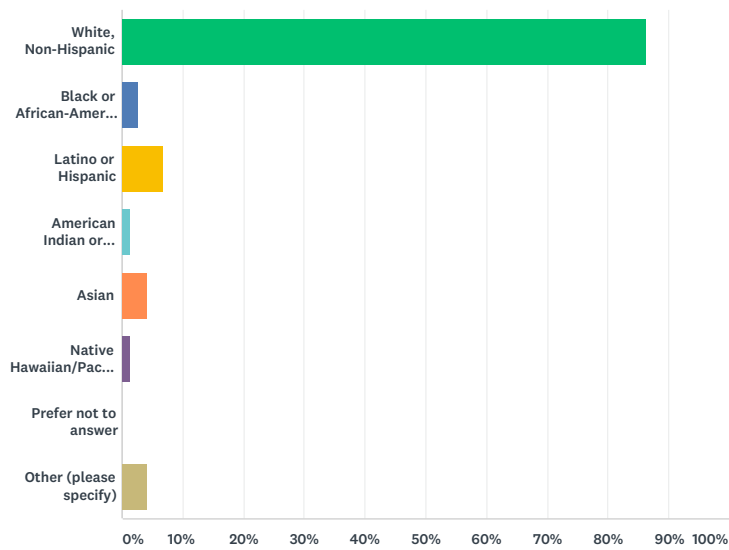


ANSWER CHOICES	RESPONSES	
Female	80.56%	58
Male	19.44%	14
Transgender	0.00%	0
Prefer not to answer	0.00%	0
Other (please specify)	0.00%	0
TOTAL		72

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q3 What is your race/ethnic origin? (Check all that apply)

Answered: 73 Skipped: 0

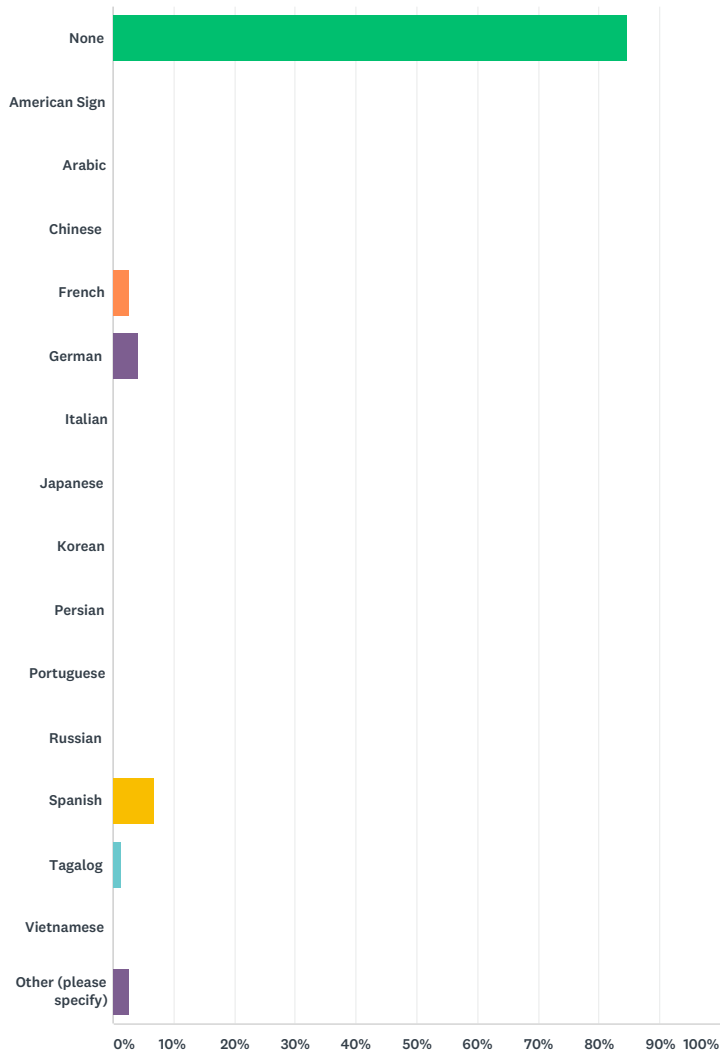


ANSWER CHOICES	RESPONSES
White, Non-Hispanic	86.30% 63
Black or African-American	2.74% 2
Latino or Hispanic	6.85% 5
American Indian or Alaskan Native	1.37% 1
Asian	4.11% 3
Native Hawaiian/Pacific Islander	1.37% 1
Prefer not to answer	0.00% 0
Other (please specify)	4.11% 3
Total Respondents: 73	

#	OTHER (PLEASE SPECIFY)	DATE
1	European-American	5/4/2017 11:47 AM
2	Filipino-American	4/22/2017 2:51 PM
3	Mixed Caucasian and Arab	4/21/2017 6:18 PM

Q4 What language(s) do you speak in addition to English? (Check all that apply)

Answered: 72 Skipped: 1

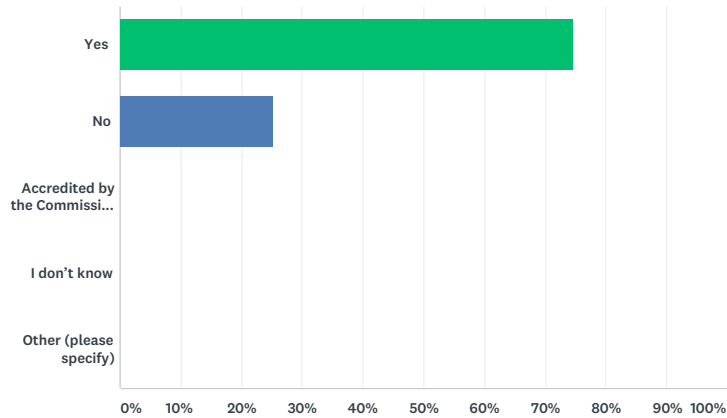


ANSWER CHOICES	RESPONSES	
None	84.72%	61
American Sign	0.00%	0
Arabic	0.00%	0
Chinese	0.00%	0
French	2.78%	2
German	4.17%	3
Italian	0.00%	0
Japanese	0.00%	0
Korean	0.00%	0
Persian	0.00%	0
Portuguese	0.00%	0
Russian	0.00%	0
Spanish	6.94%	5
Tagalog	1.39%	1
Vietnamese	0.00%	0
Other (please specify)	2.78%	2

Total Respondents: 72		
#	OTHER (PLEASE SPECIFY)	DATE
1	Armenian, Farsi	4/26/2017 9:58 AM
2	Hebrew	4/21/2017 6:54 PM

Q5 Did you graduate from a program accredited by the Commission on Accreditation for Marriage and Family Therapists? (COAMFTE)?

Answered: 71 Skipped: 2

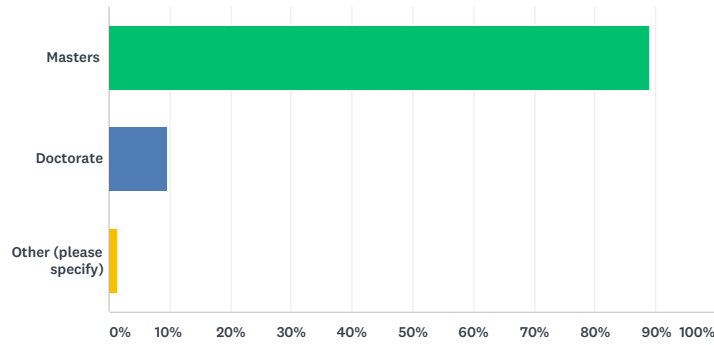


ANSWER CHOICES	RESPONSES	
Yes	74.65%	53
No	25.35%	18
Accredited by the Commission on Accreditation for Marriage and Family Therapy Education (COAMFTE)	0.00%	0
I don't know	0.00%	0
Other (please specify)	0.00%	0
Total Respondents: 71		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q6 What is the highest relevant degree you have earned related to psychotherapy?

Answered: 72 Skipped: 1

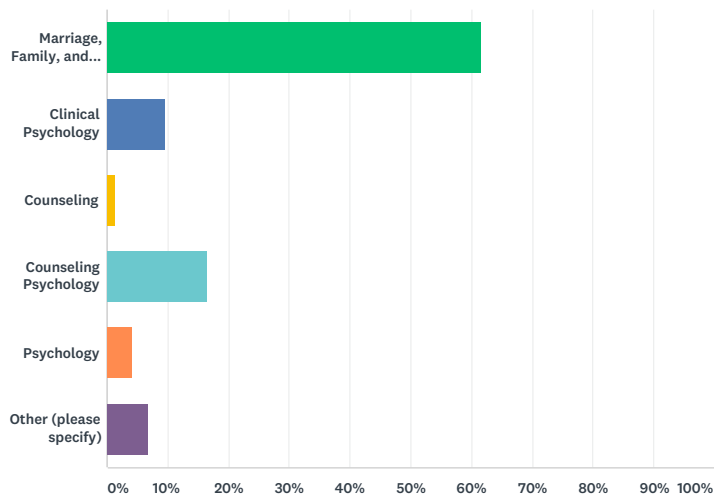


ANSWER CHOICES		RESPONSES	
Masters		88.89%	64
Doctorate		9.72%	7
Other (please specify)		1.39%	1
TOTAL			72

#	OTHER (PLEASE SPECIFY)	DATE
1	LMFT	4/22/2017 5:46 AM

Q7 What is the subject area of your highest relevant degree related to psychotherapy?

Answered: 73 Skipped: 0

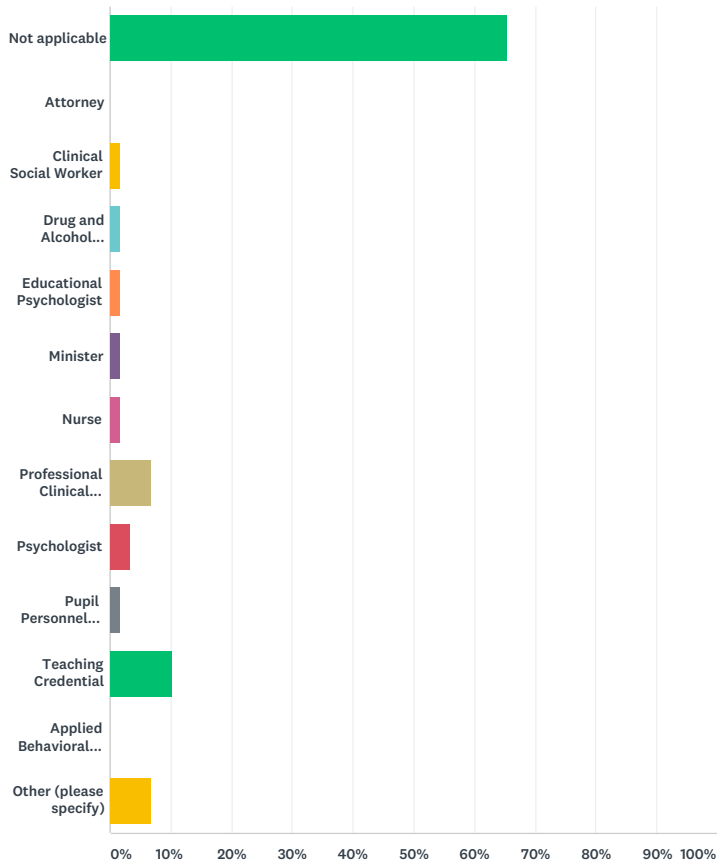


ANSWER CHOICES	RESPONSES
Marriage, Family, and Child Counseling/Marital and Family Therapy	61.64% 45
Clinical Psychology	9.59% 7
Counseling	1.37% 1
Counseling Psychology	16.44% 12
Psychology	4.11% 3
Other (please specify)	6.85% 5
TOTAL	73

#	OTHER (PLEASE SPECIFY)	DATE
1	Human Behaviour Psychology	5/15/2017 3:33 PM
2	social work, MSW	5/12/2017 8:53 AM
3	Rehabilitation Counseling	4/29/2017 1:14 PM
4	Counseling and Guidance	4/21/2017 6:46 PM
5	Sociology/MFT	4/21/2017 4:05 PM

Q8 Which additional California credentials/licenses do you hold? (Check all that apply)

Answered: 58 Skipped: 15

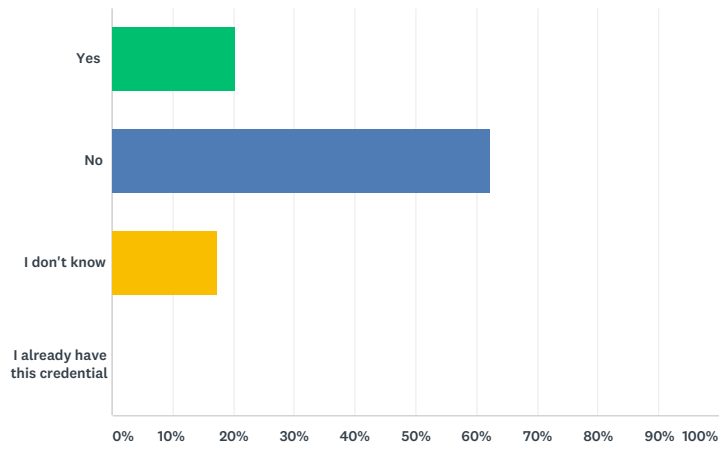


ANSWER CHOICES	RESPONSES
Not applicable	65.52% 38
Attorney	0.00% 0
Clinical Social Worker	1.72% 1
Drug and Alcohol Counselor	1.72% 1
Educational Psychologist	1.72% 1
Minister	1.72% 1
Nurse	1.72% 1
Professional Clinical Counselor	6.90% 4
Psychologist	3.45% 2
Pupil Personnel Services	1.72% 1
Teaching Credential	10.34% 6
Applied Behavioral Specialist	0.00% 0
Other (please specify)	6.90% 4
Total Respondents: 58	

#	OTHER (PLEASE SPECIFY)	DATE
1	Secondary teaching credential	5/13/2017 11:10 AM
2	CEAP	4/22/2017 6:29 AM
3	Paralegal	4/22/2017 5:48 AM
4	Registered Art Therapist	4/21/2017 2:29 PM

Q9 If a Mental Health Pupil Personnel Services (PPS) credential was created, would you be interested in pursuing it in order to provide counseling to students in public schools?

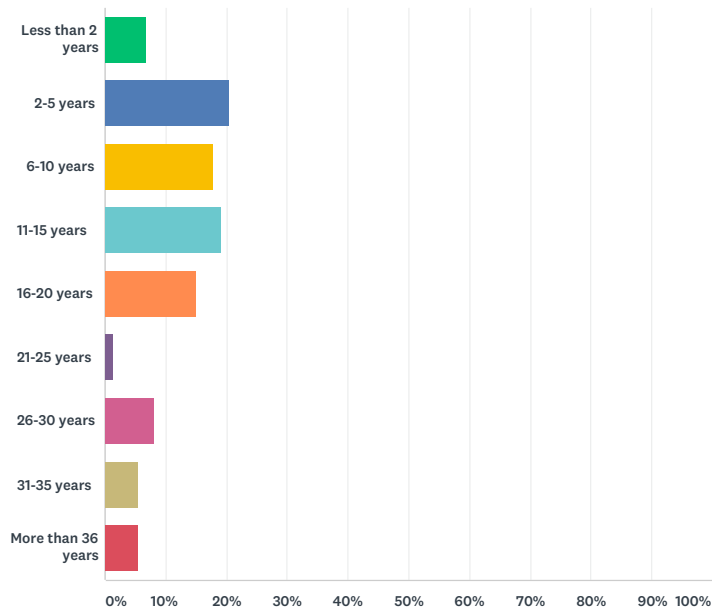
Answered: 69 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	20.29%	14
No	62.32%	43
I don't know	17.39%	12
I already have this credential	0.00%	0
TOTAL		69

Q10 How many years have you been licensed as an MFT?

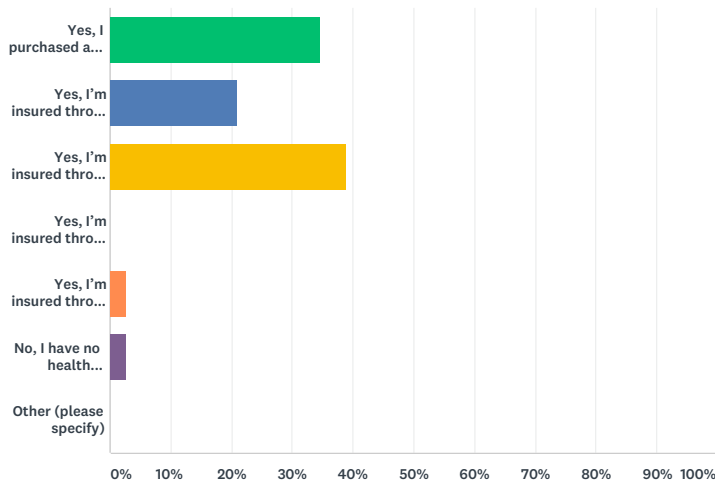
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than 2 years	6.85%	5
2-5 years	20.55%	15
6-10 years	17.81%	13
11-15 years	19.18%	14
16-20 years	15.07%	11
21-25 years	1.37%	1
26-30 years	8.22%	6
31-35 years	5.48%	4
More than 36 years	5.48%	4
TOTAL		73

Q11 Do you have health insurance for your personal medical care?

Answered: 72 Skipped: 1

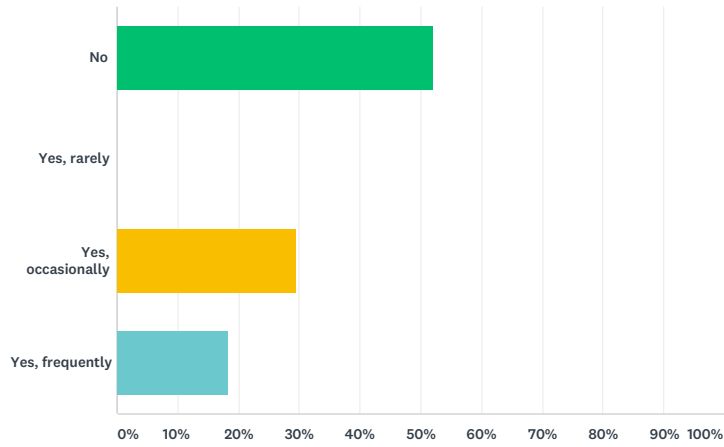


ANSWER CHOICES	RESPONSES
Yes, I purchased a private plan	34.72% 25
Yes, I'm insured through my employer	20.83% 15
Yes, I'm insured through my spouse/partner	38.89% 28
Yes, I'm insured through CAMFT's guaranteed issue health plan	0.00% 0
Yes, I'm insured through Covered California	2.78% 2
No, I have no health insurance	2.78% 2
Other (please specify)	0.00% 0
TOTAL	72

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q12 Within the last two years, have you received personal psychotherapy?

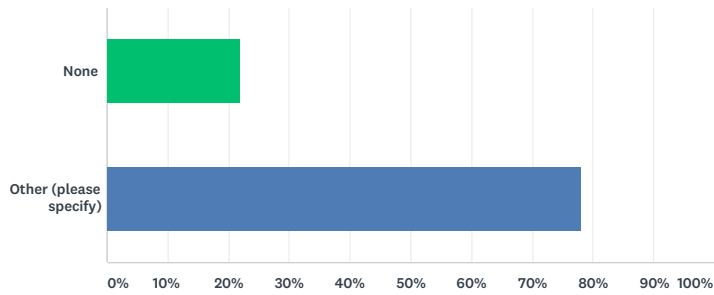
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
No	52.11%	37
Yes, rarely	0.00%	0
Yes, occasionally	29.58%	21
Yes, frequently	18.31%	13
TOTAL		71

Q13 What was your career before becoming an LMFT?

Answered: 73 Skipped: 0



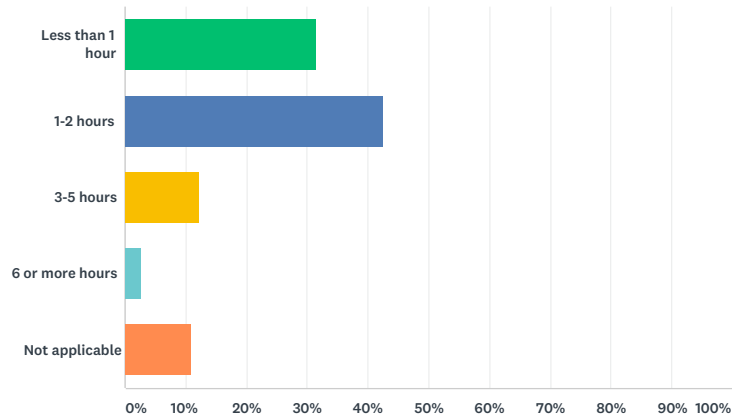
ANSWER CHOICES	RESPONSES
None	21.92% 16
Other (please specify)	78.08% 57
TOTAL	73

#	OTHER (PLEASE SPECIFY)	DATE
1	Bookkeeper	5/19/2017 3:35 PM
2	secondary teacher of art and English	5/13/2017 11:11 AM
3	Teacher, elementary	5/13/2017 6:44 AM
4	Credentialed teacher	5/12/2017 6:05 PM
5	social work	5/12/2017 8:54 AM
6	Nurse	5/11/2017 1:17 PM
7	Yoga Teacher	5/11/2017 8:02 AM
8	Social worker in Germany	5/3/2017 1:23 PM
9	Substitute Teacher/Massage Therapist	5/3/2017 4:42 AM
10	Rehabilitation Counselor	4/29/2017 1:15 PM
11	Technical Writer/Editor	4/28/2017 4:16 PM
12	HE, Social Worker CPS, Secondary Teacher	4/27/2017 5:08 PM
13	AOD Counselor	4/27/2017 5:39 AM
14	Sales and marketing	4/27/2017 1:02 AM
15	Corporate National Sales Manager	4/26/2017 9:32 PM
16	Administrative assistant	4/26/2017 8:31 PM
17	Biostatistician	4/26/2017 7:46 PM
18	public school teacher	4/26/2017 6:33 PM
19	Laboratory manager for a psychology research lab	4/26/2017 3:35 PM
20	Pharmaceutical sales	4/26/2017 3:18 PM
21	medical transcriptionist. teacher	4/26/2017 1:07 PM
22	Law Enforcement sworn personnel	4/25/2017 10:22 PM
23	RN	4/25/2017 7:59 AM
24	Licensed Insurance Sales	4/24/2017 1:01 PM
25	Occupational Counselor	4/24/2017 9:31 AM
26	Scientific Computer Programmer & Small business owner	4/24/2017 9:16 AM
27	University professor	4/24/2017 7:19 AM
28	Policy analyst, State of CA	4/23/2017 7:13 PM
29	Home visitor/parent educator	4/23/2017 6:57 PM
30	paralegal/court administrator	4/23/2017 3:35 PM
31	Marketing	4/22/2017 8:53 PM
32	Business HR	4/22/2017 8:11 PM
33	US Army	4/22/2017 5:08 PM
34	business industry	4/22/2017 4:35 PM
35	Public Relations	4/22/2017 4:22 PM
36	Financial Services Market Research & Planning	4/22/2017 2:54 PM
37	Manager	4/22/2017 6:30 AM
38	Paralegal	4/22/2017 5:49 AM

39	Bookkeeper	4/22/2017 5:47 AM
40	paraprofessional counselor, mother of 4, homemaker	4/22/2017 5:14 AM
41	Exercise Science/Fitness	4/21/2017 10:56 PM
42	Social Worker	4/21/2017 9:18 PM
43	Day rehabilitation	4/21/2017 6:59 PM
44	Computer sciense	4/21/2017 6:56 PM
45	County Social Worker	4/21/2017 6:48 PM
46	Mental Health aide	4/21/2017 6:28 PM
47	Teacher/ Asst. professor	4/21/2017 5:12 PM
48	Executive	4/21/2017 4:03 PM
49	Substitute Teacher	4/21/2017 3:57 PM
50	Various	4/21/2017 3:34 PM
51	Somatic education	4/21/2017 3:28 PM
52	Music teacher	4/21/2017 3:10 PM
53	Network Administration	4/21/2017 2:48 PM
54	private business sector	4/21/2017 2:32 PM
55	Veterinary management	4/21/2017 2:30 PM
56	School Teacher	4/21/2017 2:26 PM
57	Human Resources Generalist	4/21/2017 2:16 PM

Q14 On average, how many hours per week do you volunteer or provide pro-bono therapy?

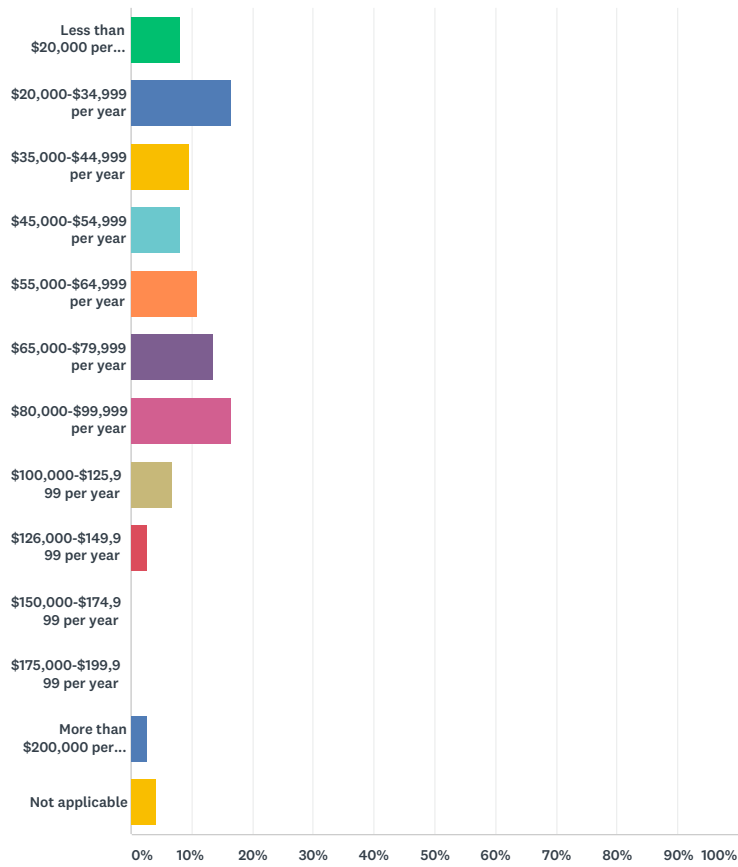
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES
Less than 1 hour	31.51% 23
1-2 hours	42.47% 31
3-5 hours	12.33% 9
6 or more hours	2.74% 2
Not applicable	10.96% 8
TOTAL	73

Q15 What is your average annual income (before taxes)?

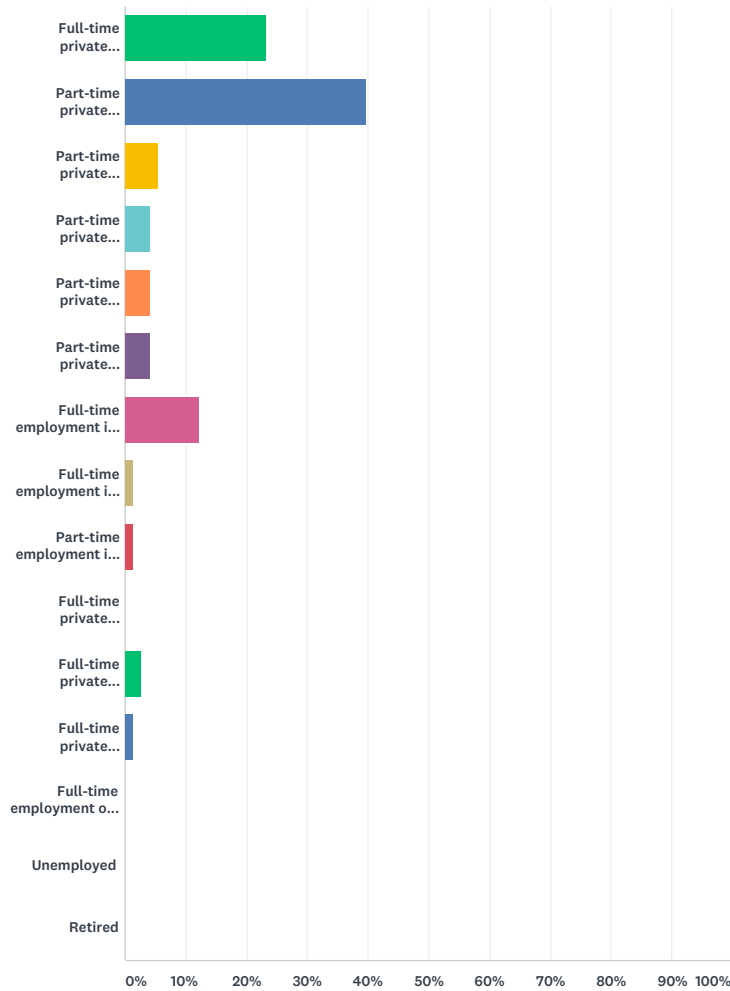
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than \$20,000 per year	8.22%	6
\$20,000-\$34,999 per year	16.44%	12
\$35,000-\$44,999 per year	9.59%	7
\$45,000-\$54,999 per year	8.22%	6
\$55,000-\$64,999 per year	10.96%	8
\$65,000-\$79,999 per year	13.70%	10
\$80,000-\$99,999 per year	16.44%	12
\$100,000-\$125,999 per year	6.85%	5
\$126,000-\$149,999 per year	2.74%	2
\$150,000-\$174,999 per year	0.00%	0
\$175,000-\$199,999 per year	0.00%	0
More than \$200,000 per year	2.74%	2
Not applicable	4.11%	3
TOTAL		73

Q16 Which of the following best describes your status? (Note: Full-time is 20 or more hours a week and part-time is fewer than 20 hours a week)

Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES
Full-time private practice (20 or more hours per week) only	23.29% 17
Part-time private practice (fewer than 20 hours per week) only	39.73% 29
Part-time private practice and full-time employment in a clinical position	5.48% 4
Part-time private practice and part-time employment in a clinical position	4.11% 3
Part-time private practice and full-time employment in a non-clinical position	4.11% 3
Part-time private practice and part-time employment in a non-clinical position	4.11% 3
Full-time employment in a clinical position (not private practice) only	12.33% 9
Full-time employment in a clinical position (not private practice) and part-time in a non-clinical position	1.37% 1
Part-time employment in a clinical position (not private practice) and part-time employment in a non-clinical position	1.37% 1
Full-time private practice and full-time employment in a clinical position	0.00% 0
Full-time private practice and part-time employment in a clinical position	2.74% 2
Full-time private practice and full-time employment in a non-clinical position	1.37% 1
Full-time employment or in business doing non-clinical work	0.00% 0
Unemployed	0.00% 0
Retired	0.00% 0
TOTAL	73

Q17 Do you work in any of the following settings? (Check all that apply)

Answered: 0 Skipped: 73

⚠ No matching responses.

ANSWER CHOICES	RESPONSES
College or University	0.00% 0
Hospital/Licensed health facility	0.00% 0
Managed care company including HMO, PPO, EAP, etc.	0.00% 0
Group practice/professional corporation	0.00% 0
Non-profit or charitable corporation	0.00% 0
Outpatient clinic	0.00% 0
Residential treatment facility	0.00% 0
School (K-12)	0.00% 0
Other (please specify)	0.00% 0
Total Respondents: 0	

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q18 Do you work in any of the following settings? (Check all that apply)

Answered: 0 Skipped: 73

⚠ No matching responses.

ANSWER CHOICES	RESPONSES	
California Department of Social Services	0.00%	0
California Public Health Service	0.00%	0
California State Department of Corrections and Rehabilitation	0.00%	0
California State Psychiatric Hospital	0.00%	0
California Youth Authority	0.00%	0
Child Protective Services or its equivalent	0.00%	0
Correctional Treatment Facility	0.00%	0
County Mental Health	0.00%	0
County Probation	0.00%	0
County Psychiatric Facility	0.00%	0
Department of Defense	0.00%	0
Local, state, or federal government	0.00%	0
Family Court Services	0.00%	0
U.S. Department of Health Services	0.00%	0
U.S. Department of Veterans Affairs	0.00%	0
Not applicable	0.00%	0
Other (please specify)	0.00%	0
Total Respondents: 0		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q19 What are your duties? (Check all that apply)

Answered: 0 Skipped: 73

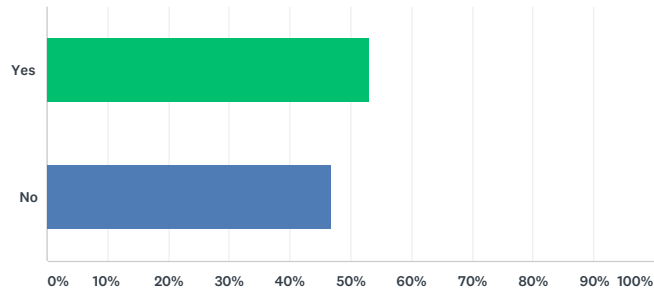
 No matching responses.

ANSWER CHOICES	RESPONSES
Administration	0.00% 0
Adoptions	0.00% 0
Case management	0.00% 0
Child abuse investigations	0.00% 0
Child custody investigations	0.00% 0
Community prevention/education	0.00% 0
Education	0.00% 0
Intakes/referrals	0.00% 0
Mediation	0.00% 0
Social services	0.00% 0
Provide counseling or psychotherapy	0.00% 0
Other (please specify)	0.00% 0
Total Respondents: 0	

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q20 Do you consider your private practice your primary career/occupation and source of income?

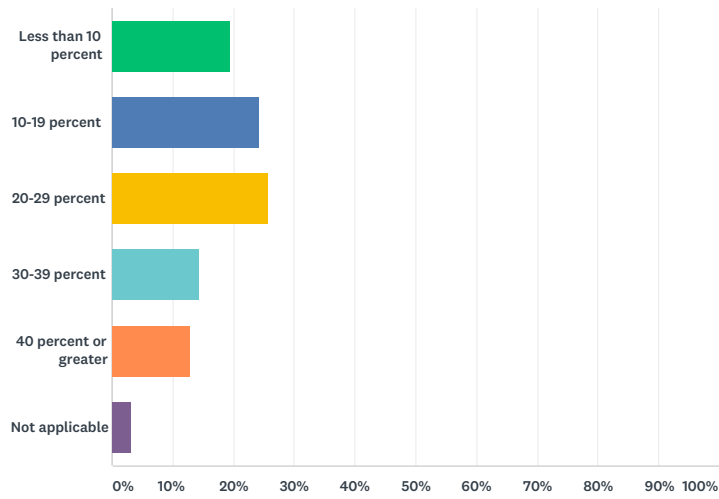
Answered: 62 Skipped: 11



ANSWER CHOICES	RESPONSES	
Yes	53.23%	33
No	46.77%	29
TOTAL		62

Q21 What percentage of your gross income goes to overhead?

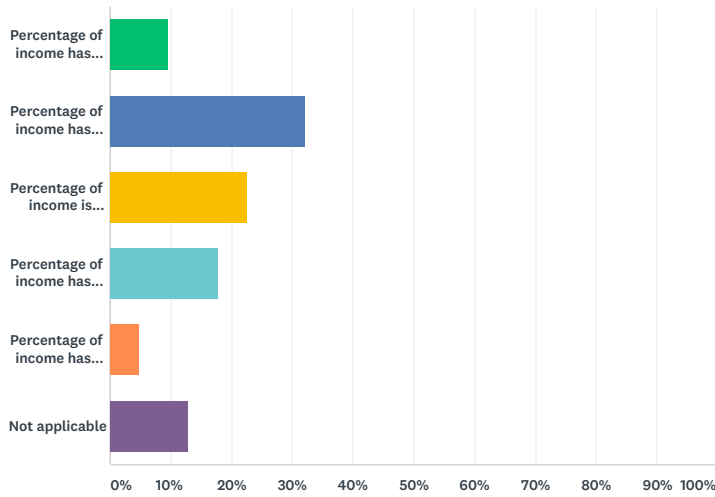
Answered: 62 Skipped: 11



ANSWER CHOICES	RESPONSES	
Less than 10 percent	19.35%	12
10-19 percent	24.19%	15
20-29 percent	25.81%	16
30-39 percent	14.52%	9
40 percent or greater	12.90%	8
Not applicable	3.23%	2
TOTAL		62

Q22 Have you experienced any changes in your earnings from providing psychotherapy within the past two years?

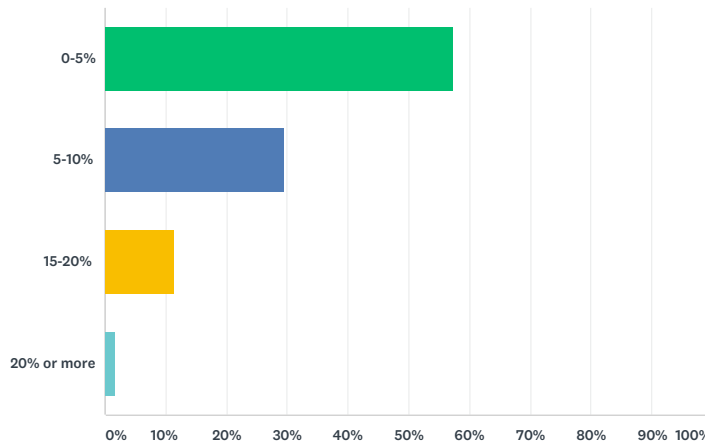
Answered: 62 Skipped: 11



ANSWER CHOICES	RESPONSES	
Percentage of income has increased significantly	9.68%	6
Percentage of income has increased somewhat	32.26%	20
Percentage of income is approximately the same	22.58%	14
Percentage of income has decreased somewhat	17.74%	11
Percentage of income has decreased significantly	4.84%	3
Not applicable	12.90%	8
TOTAL		62

Q23 How much has your overhead increased in the last five years?

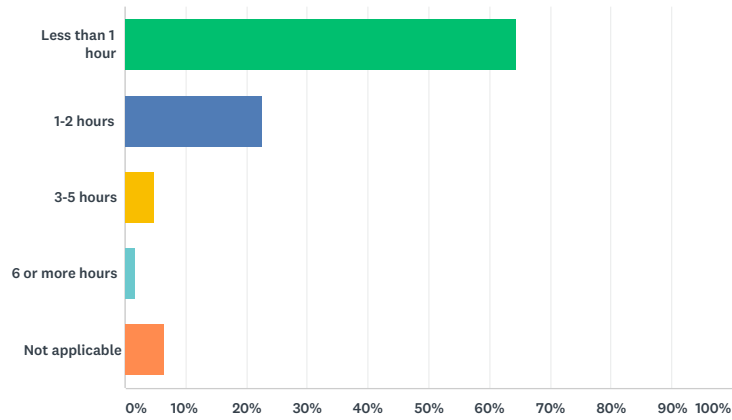
Answered: 61 Skipped: 12



ANSWER CHOICES	RESPONSES	
0-5%	57.38%	35
5-10%	29.51%	18
15-20%	11.48%	7
20% or more	1.64%	1
TOTAL		61

Q24 On average, what is the average number of hours per week spent marketing/promoting services?

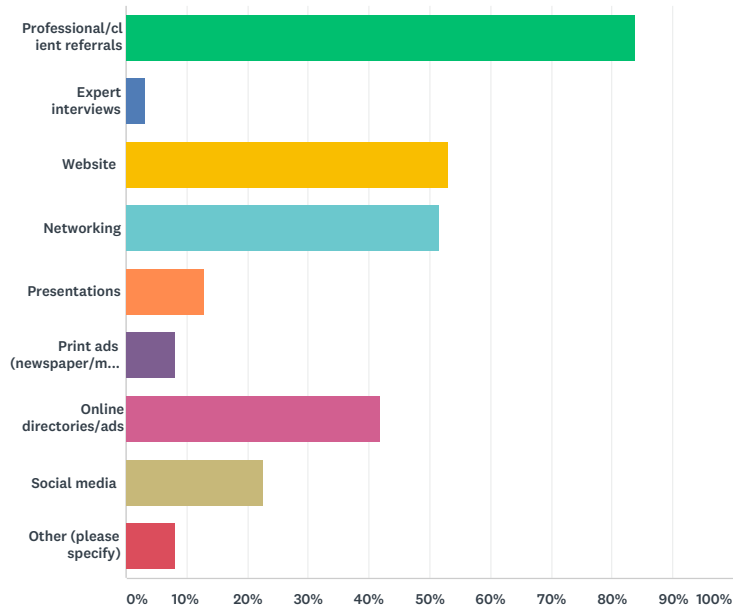
Answered: 62 Skipped: 11



ANSWER CHOICES	RESPONSES	
Less than 1 hour	64.52%	40
1-2 hours	22.58%	14
3-5 hours	4.84%	3
6 or more hours	1.61%	1
Not applicable	6.45%	4
TOTAL		62

Q25 How do you market/promote your services? (Check all that apply)

Answered: 62 Skipped: 11

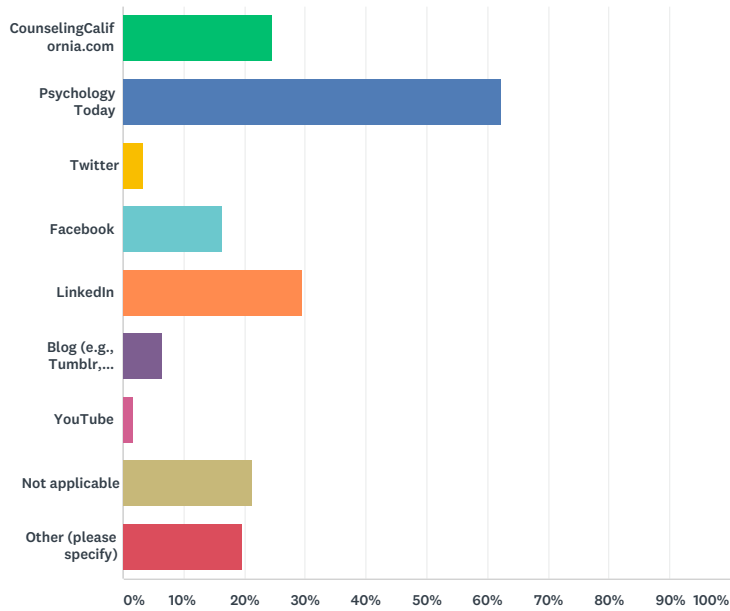


ANSWER CHOICES	RESPONSES
Professional/client referrals	83.87% 52
Expert interviews	3.23% 2
Website	53.23% 33
Networking	51.61% 32
Presentations	12.90% 8
Print ads (newspaper/magazines/newsletters, etc.)	8.06% 5
Online directories/ads	41.94% 26
Social media	22.58% 14
Other (please specify)	8.06% 5
Total Respondents: 62	

#	OTHER (PLEASE SPECIFY)	DATE
1	Blog	4/27/2017 5:42 AM
2	High demand specialty generates most referrals	4/25/2017 10:25 PM
3	County employment	4/21/2017 6:01 PM
4	Client & insurance referrals	4/21/2017 3:38 PM
5	Word of mouth.....returning clients	4/21/2017 3:13 PM

Q26 Which online directories or social media outlets do you use to promote your services? (Check all that apply)

Answered: 61 Skipped: 12

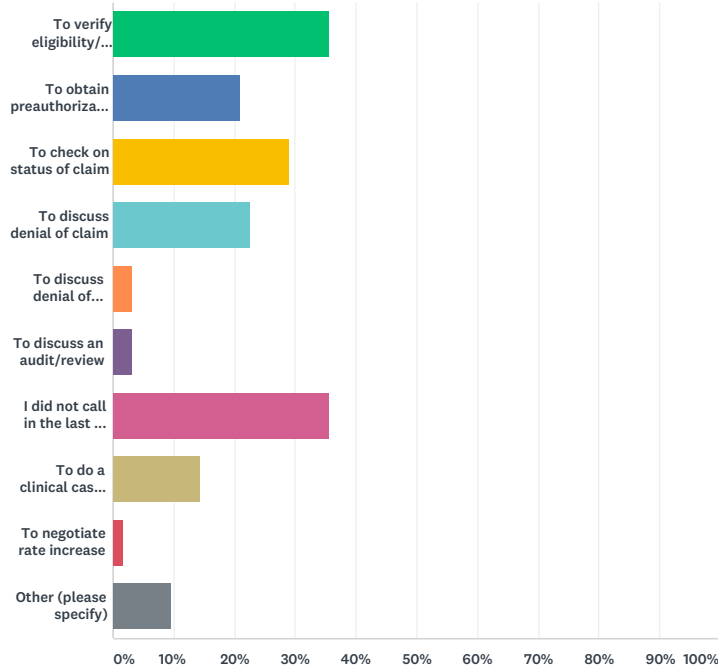


ANSWER CHOICES	RESPONSES
CounselingCalifornia.com	24.59% 15
Psychology Today	62.30% 38
Twitter	3.28% 2
Facebook	16.39% 10
LinkedIn	29.51% 18
Blog (e.g., Tumblr, Wordpress, Blogger, etc.)	6.56% 4
YouTube	1.64% 1
Not applicable	21.31% 13
Other (please specify)	19.67% 12
Total Respondents: 61	

#	OTHER (PLEASE SPECIFY)	DATE
1	Christian Counseling, Theravive	5/13/2017 6:47 AM
2	Good Therapy	5/4/2017 11:56 AM
3	jigsy.com	4/28/2017 4:20 PM
4	Have a website	4/26/2017 9:36 PM
5	Instagram	4/26/2017 8:35 PM
6	My own Professional website	4/22/2017 8:55 PM
7	Christian Counselors of Texas,	4/21/2017 9:23 PM
8	Good Therapy	4/21/2017 6:59 PM
9	Instagram	4/21/2017 6:22 PM
10	My website	4/21/2017 3:38 PM
11	Catholic Therapist online	4/21/2017 2:29 PM
12	Office of Problem Gambling website	4/21/2017 2:21 PM

Q27 If you have called an insurance plan in the last 6 months, what was the reason for the call?

Answered: 62 Skipped: 11

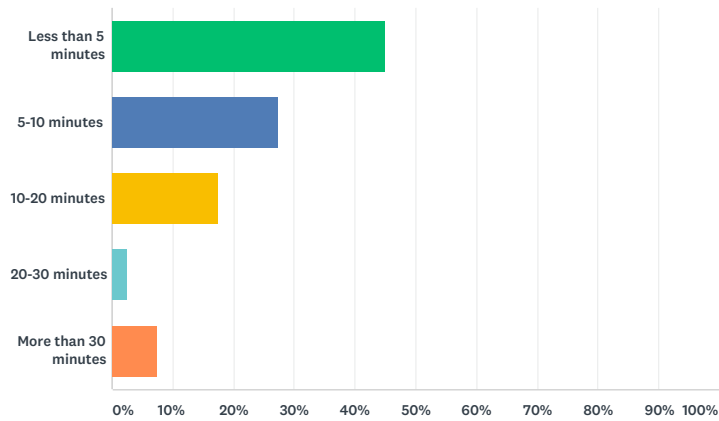


ANSWER CHOICES	RESPONSES
To verify eligibility/benefits	35.48% 22
To obtain preauthorization	20.97% 13
To check on status of claim	29.03% 18
To discuss denial of claim	22.58% 14
To discuss denial of services	3.23% 2
To discuss an audit/review	3.23% 2
I did not call in the last 6 months	35.48% 22
To do a clinical case review	14.52% 9
To negotiate rate increase	1.61% 1
Other (please specify)	9.68% 6
Total Respondents: 62	

#	OTHER (PLEASE SPECIFY)	DATE
1	have not called insurance plan	5/11/2017 8:03 AM
2	to check on my credentialing process	4/26/2017 12:27 PM
3	received a termination letter that i did not initiate	4/26/2017 10:02 AM
4	no longer accept insurance. I can't afford the billing and case management costs	4/23/2017 3:37 PM
5	I choose not to take ins.	4/22/2017 5:19 AM
6	Chase down & fix errors by ins. Company	4/21/2017 3:39 PM

Q28 Approximately how long did you wait to speak to a representative?

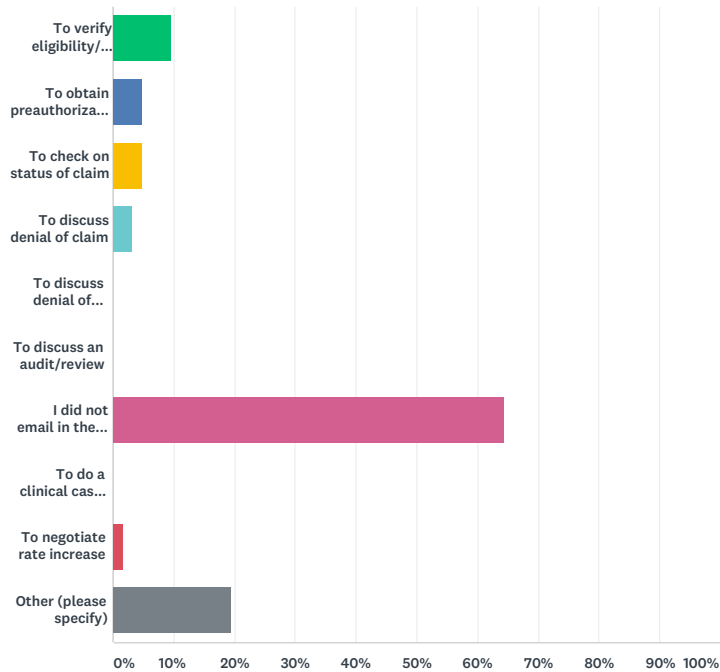
Answered: 40 Skipped: 33



ANSWER CHOICES	RESPONSES	
Less than 5 minutes	45.00%	18
5-10 minutes	27.50%	11
10-20 minutes	17.50%	7
20-30 minutes	2.50%	1
More than 30 minutes	7.50%	3
TOTAL		40

Q29 If you have emailed an insurance plan in the last 6 months, what was the reason for the email?

Answered: 62 Skipped: 11

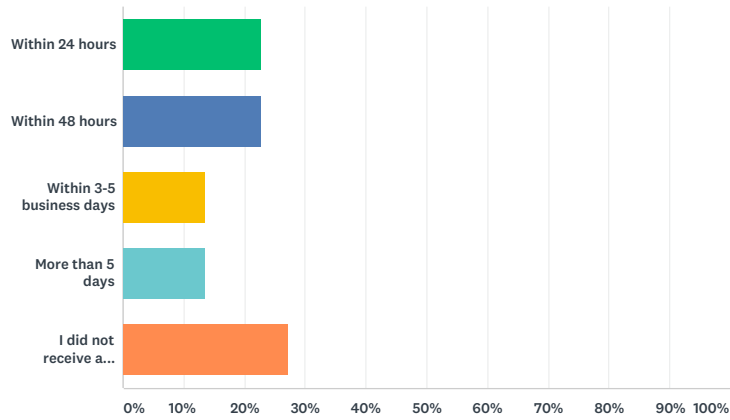


ANSWER CHOICES	RESPONSES
To verify eligibility/benefits	9.68% 6
To obtain preauthorization	4.84% 3
To check on status of claim	4.84% 3
To discuss denial of claim	3.23% 2
To discuss denial of services	0.00% 0
To discuss an audit/review	0.00% 0
I did not email in the last 6 months	64.52% 40
To do a clinical case review	0.00% 0
To negotiate rate increase	1.61% 1
Other (please specify)	19.35% 12
Total Respondents: 62	

#	OTHER (PLEASE SPECIFY)	DATE
1	didn't	5/12/2017 8:57 AM
2	have not	5/11/2017 8:04 AM
3	have not e-mailed them	5/3/2017 1:39 PM
4	establish network provider status	4/29/2017 1:19 PM
5	Check on the status of my contract termination	4/26/2017 10:03 AM
6	To inquire about becoming a group practice	4/24/2017 7:36 AM
7	To discuss with Blue Cross LMFT's can't bill Medicare	4/22/2017 8:57 PM
8	to put hold on incoming referrals	4/22/2017 4:38 PM
9	I don't take insurance - too much hassel	4/22/2017 5:20 AM
10	Did not email insurance.	4/21/2017 5:15 PM
11	That is never productive	4/21/2017 3:41 PM
12	To verify and of contract	4/21/2017 2:33 PM

Q30 Approximately how long before you received a response from the insurance plan?

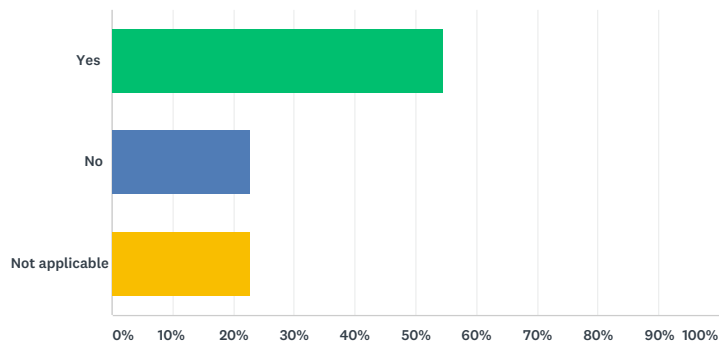
Answered: 22 Skipped: 51



ANSWER CHOICES	RESPONSES	
Within 24 hours	22.73%	5
Within 48 hours	22.73%	5
Within 3-5 business days	13.64%	3
More than 5 days	13.64%	3
I did not receive a response	27.27%	6
TOTAL		22

Q31 Did you receive a successful answer or resolution to the issue?

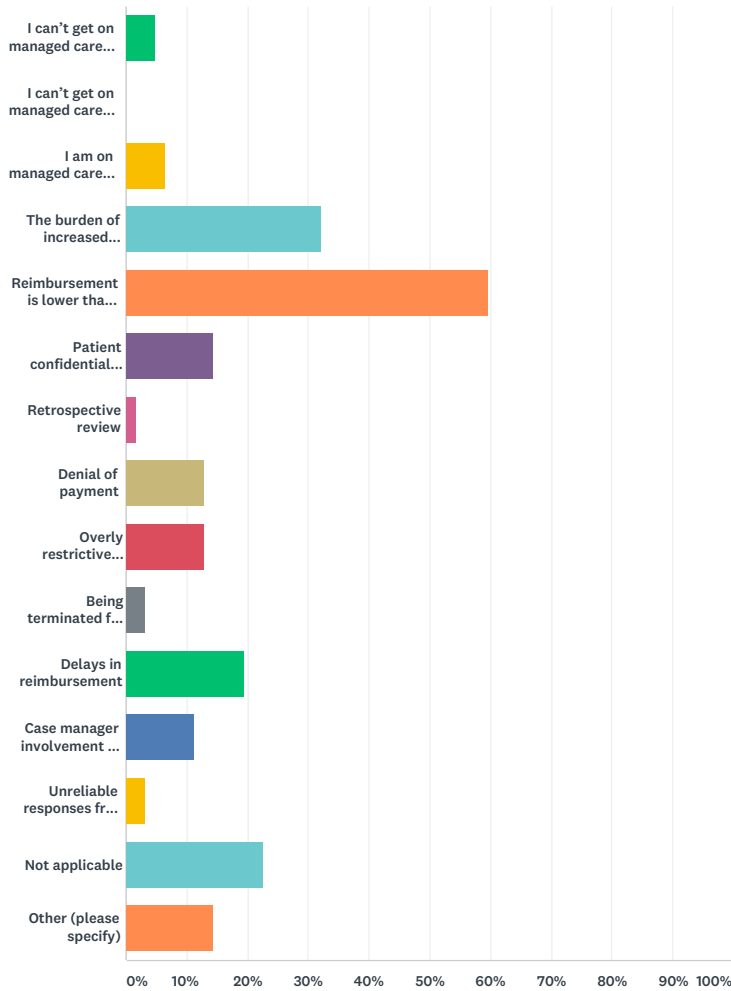
Answered: 22 Skipped: 51



ANSWER CHOICES	RESPONSES	
Yes	54.55%	12
No	22.73%	5
Not applicable	22.73%	5
TOTAL		22

Q32 What are your greatest problems in dealing with managed care companies? (select top three problems)

Answered: 62 Skipped: 11



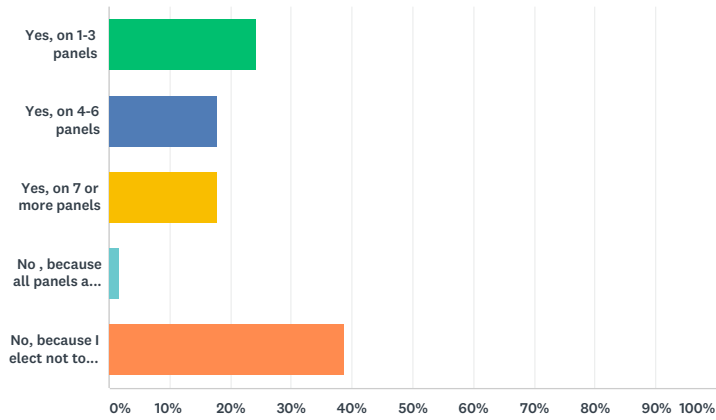
ANSWER CHOICES	RESPONSES
I can't get on managed care panels because they are filled	4.84% 3
I can't get on managed care panels because they don't take LMFTs	0.00% 0
I am on managed care panels but receive no referrals	6.45% 4
The burden of increased paperwork	32.26% 20
Reimbursement is lower than my usual and customary fees	59.68% 37
Patient confidentiality is compromised	14.52% 9
Retrospective review	1.61% 1
Denial of payment	12.90% 8
Overly restrictive limitations on the amount of treatment authorized	12.90% 8
Being terminated from panels	3.23% 2
Delays in reimbursement	19.35% 12
Case manager involvement in treatment decisions	11.29% 7
Unreliable responses from case managers/revolving door of case managers	3.23% 2
Not applicable	22.58% 14
Other (please specify)	14.52% 9
Total Respondents: 62	

#	OTHER (PLEASE SPECIFY)	DATE
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1	Many of the items above are reasons not on panels	5/15/2017 3:39 PM
2	I am not on any insurance panels	5/11/2017 8:04 AM
3	Fee for service, clients bill own insurance	4/27/2017 5:12 PM
4	Spend too much time to resolve issues Was told that if on a,panel I can only refer to panel participants.	4/27/2017 1:08 AM
5	Attempts to apply to California Health & Wellness resulted in no response. Could not even find a way to apply to Anthem Blue Cross.	4/24/2017 9:43 AM
6	Insurance companies have not raised fees in 15 years!	4/24/2017 9:39 AM
7	Reimbursement rates from most panels in California do not pay a feasible amount to provide quality psychotherapy to clients while preventing burnout in clinicians. The reimbursement rates need to be increased by at least 40%.	4/24/2017 7:38 AM
8	I call insurance and are told eligibility and I then have to make another call to the carve out verifying benefits and to figure out who I'm supposed to bill....too time consuming. And none of this information is given on insurance websites like for example if the deductible applies how much of it has been met, is there an HRA or HSA, etc.?	4/22/2017 9:02 PM
9	I decided to work on a full time basis in a mental health agency because working with managed care companies is one of Melton's hell realms.	4/21/2017 3:35 PM

Q33 Are you a provider on PPO, HMO, EAP, or other managed care panels?

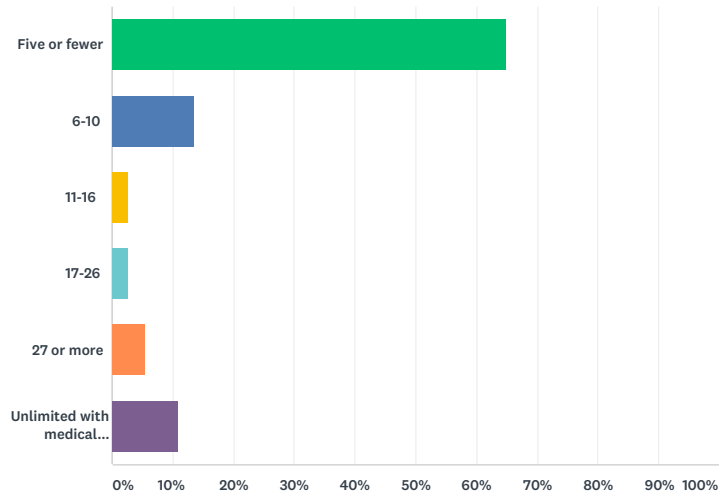
Answered: 62 Skipped: 11



ANSWER CHOICES	RESPONSES	
Yes, on 1-3 panels	24.19%	15
Yes, on 4-6 panels	17.74%	11
Yes, on 7 or more panels	17.74%	11
No, because all panels are filled	1.61%	1
No, because I elect not to participate	38.71%	24
TOTAL		62

Q34 How often have you found it necessary to contact managed care companies to pre-authorize services?

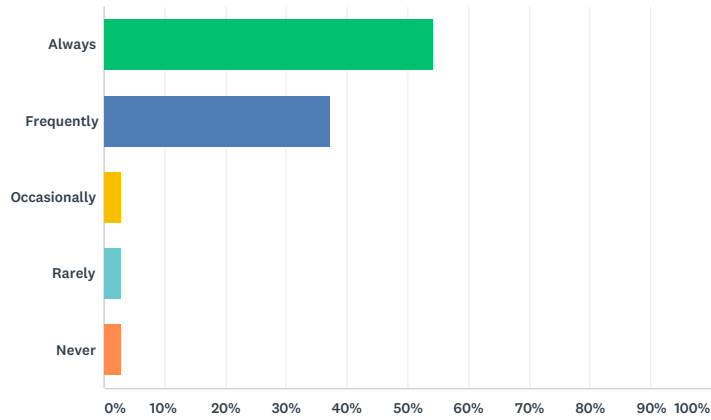
Answered: 37 Skipped: 36



ANSWER CHOICES	RESPONSES	
Five or fewer	64.86%	24
6-10	13.51%	5
11-16	2.70%	1
17-26	2.70%	1
27 or more	5.41%	2
Unlimited with medical necessity	10.81%	4
TOTAL		37

Q35 When pre-authorization is required, how often have you successfully obtained the desired authorization for services?

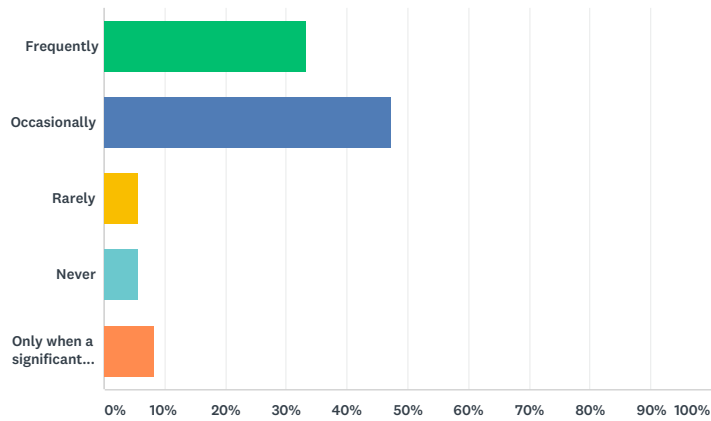
Answered: 35 Skipped: 38



ANSWER CHOICES	RESPONSES	
Always	54.29%	19
Frequently	37.14%	13
Occasionally	2.86%	1
Rarely	2.86%	1
Never	2.86%	1
TOTAL		35

Q36 Do you advocate for continued treatment for your clients?

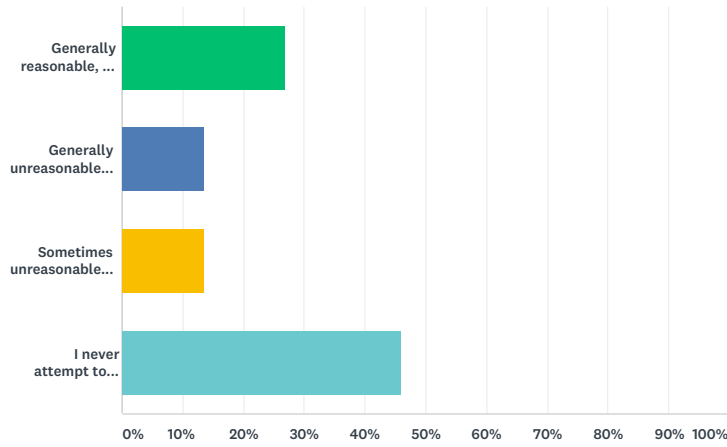
Answered: 36 Skipped: 37



ANSWER CHOICES	RESPONSES	
Frequently	33.33%	12
Occasionally	47.22%	17
Rarely	5.56%	2
Never	5.56%	2
Only when a significant argument can be made for medical necessity	8.33%	3
TOTAL		36

Q37 In your experience, which of the following applies to the terms and conditions of managed care contracts?

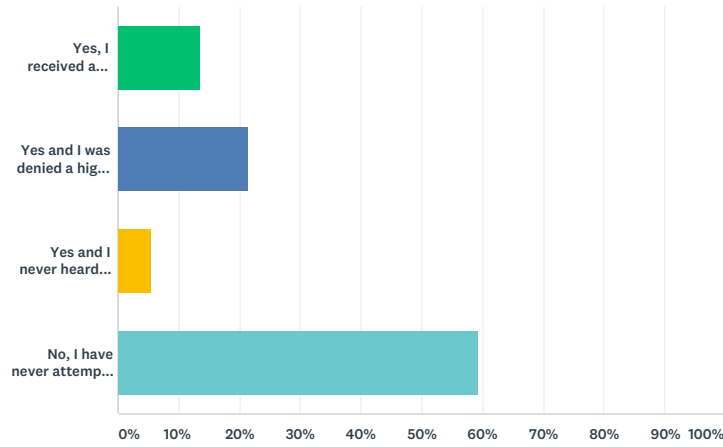
Answered: 37 Skipped: 36



ANSWER CHOICES	RESPONSES	
Generally reasonable, and I sign without significant negotiation	27.03%	10
Generally unreasonable and difficult to negotiate	13.51%	5
Sometimes unreasonable, but often negotiable	13.51%	5
I never attempt to negotiate the terms of a managed care contract	45.95%	17
TOTAL		37

Q38 Have you ever negotiated with a managed care company for an increase in your reimbursement?

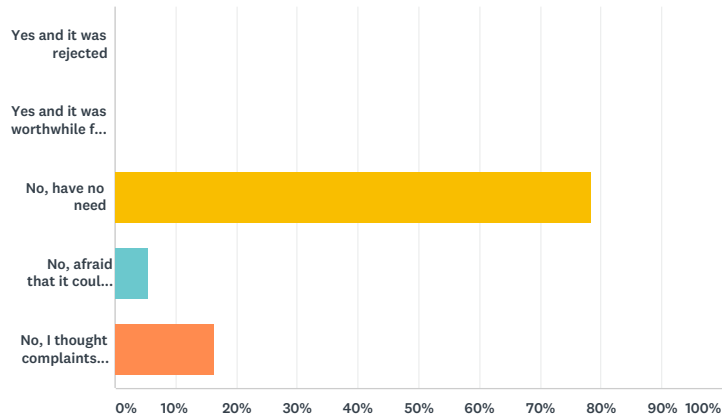
Answered: 37 Skipped: 36



ANSWER CHOICES	RESPONSES	
Yes, I received a higher reimbursement rate	13.51%	5
Yes and I was denied a higher reimbursement rate	21.62%	8
Yes and I never heard back from the insurance company	5.41%	2
No, I have never attempted to negotiate an increase in reimbursement	59.46%	22
TOTAL		37

Q39 Have you filed a complaint with the Department of Managed Health Care against a managed care company?

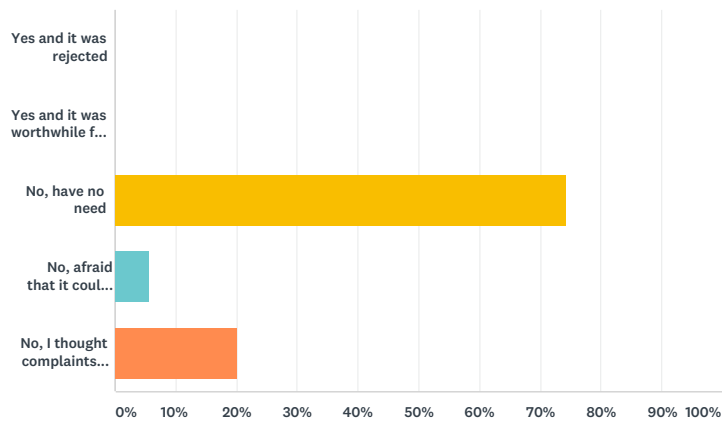
Answered: 37 Skipped: 36



ANSWER CHOICES	RESPONSES
Yes and it was rejected	0.00% 0
Yes and it was worthwhile for the patient and me	0.00% 0
No, have no need	78.38% 29
No, afraid that it could negatively impact me	5.41% 2
No, I thought complaints could only be made by patients	16.22% 6
TOTAL	37

Q40 Have you filed a complaint with the Department of Insurance?

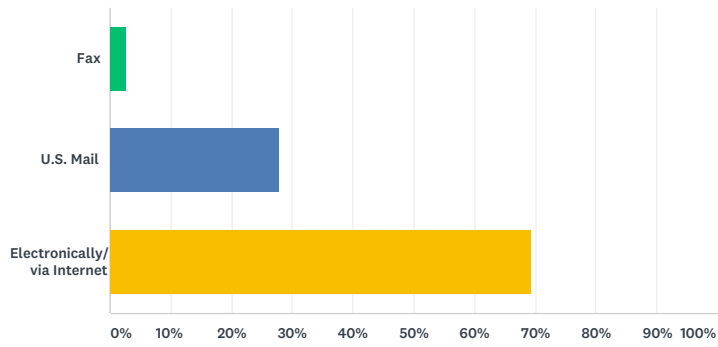
Answered: 35 Skipped: 38



ANSWER CHOICES	RESPONSES	
Yes and it was rejected	0.00%	0
Yes and it was worthwhile for patient and me	0.00%	0
No, have no need	74.29%	26
No, afraid that it could negatively impact me	5.71%	2
No, I thought complaints could only be made by patients	20.00%	7
TOTAL		35

Q41 How do you submit billing to insurance plans?

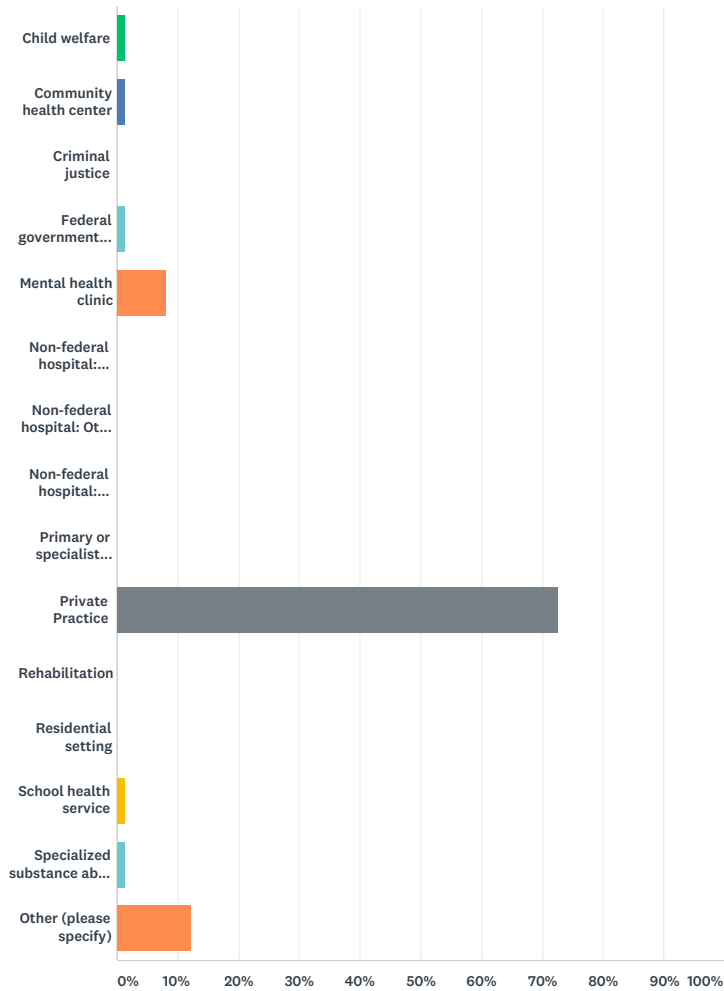
Answered: 36 Skipped: 37



ANSWER CHOICES	RESPONSES	
Fax	2.78%	1
U.S. Mail	27.78%	10
Electronically/via Internet	69.44%	25
TOTAL		36

Q42 Which best describes the type of setting that most closely corresponds to your primary patient care practice location?

Answered: 73 Skipped: 0



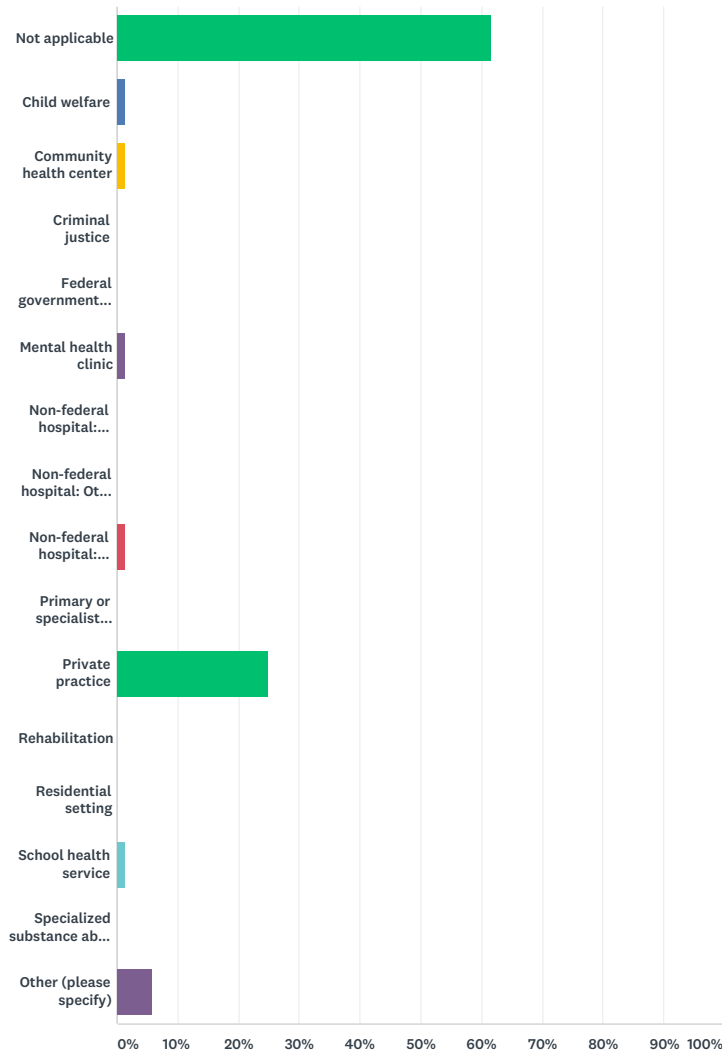
ANSWER CHOICES	RESPONSES
Child welfare	1.37% 1
Community health center	1.37% 1
Criminal justice	0.00% 0
Federal government hospital	1.37% 1
Mental health clinic	8.22% 6
Non-federal hospital: General Medicine	0.00% 0
Non-federal hospital: Other (e.g., nursing home unit)	0.00% 0
Non-federal hospital: Psychiatric	0.00% 0
Primary or specialist medical care	0.00% 0
Private Practice	72.60% 53
Rehabilitation	0.00% 0
Residential setting	0.00% 0
School health service	1.37% 1
Specialized substance abuse treatment facility	1.37% 1
Other (please specify)	12.33% 9
TOTAL	73

#	OTHER (PLEASE SPECIFY)	DATE
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1	County Department of Behavioral health	4/27/2017 5:46 AM
2	Consultation and research	4/26/2017 4:14 PM
3	private practice by telephone and video	4/25/2017 10:09 AM
4	Domestic violence/sexual assault center	4/23/2017 6:58 PM
5	Half time at County Behavioral Health Dept.	4/22/2017 9:06 PM
6	Insurance case management	4/21/2017 7:00 PM
7	Non-profit	4/21/2017 5:03 PM
8	University Professor- Clinical Training and Supervision	4/21/2017 4:12 PM
9	Non-profit counseling center	4/21/2017 4:06 PM

Q43 Which best describes the type of setting that most closely corresponds to your secondary patient care practice location?

Answered: 68 Skipped: 5

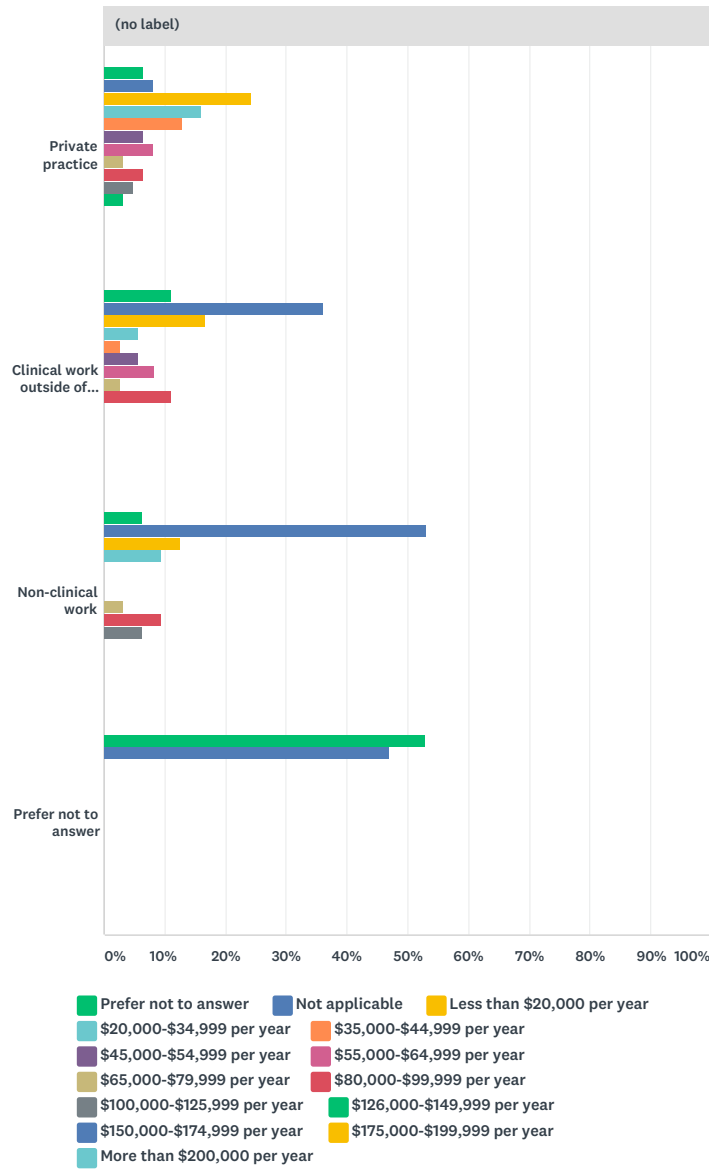


ANSWER CHOICES	RESPONSES	
Not applicable	61.76%	42
Child welfare	1.47%	1
Community health center	1.47%	1
Criminal justice	0.00%	0
Federal government hospital	0.00%	0
Mental health clinic	1.47%	1
Non-federal hospital: General Medicine	0.00%	0
Non-federal hospital: Other (e.g., nursing home unit)	0.00%	0
Non-federal hospital: Psychiatric	1.47%	1
Primary or specialist medical care	0.00%	0
Private practice	25.00%	17
Rehabilitation	0.00%	0
Residential setting	0.00%	0
School health service	1.47%	1
Specialized substance abuse treatment facility	0.00%	0
Other (please specify)	5.88%	4

TOTAL		68
#	OTHER (PLEASE SPECIFY)	DATE
1	Intensive outpatient program, also in my private practice office suite	4/26/2017 3:26 PM
2	On-site critical incident stress debriefings	4/25/2017 10:30 PM
3	Critical Incident assignments	4/22/2017 3:00 PM
4	Web-based clinical supervision.	4/21/2017 11:02 PM

Q44 What is your average annual income (before taxes) from:(Note: please provide information for all that apply)

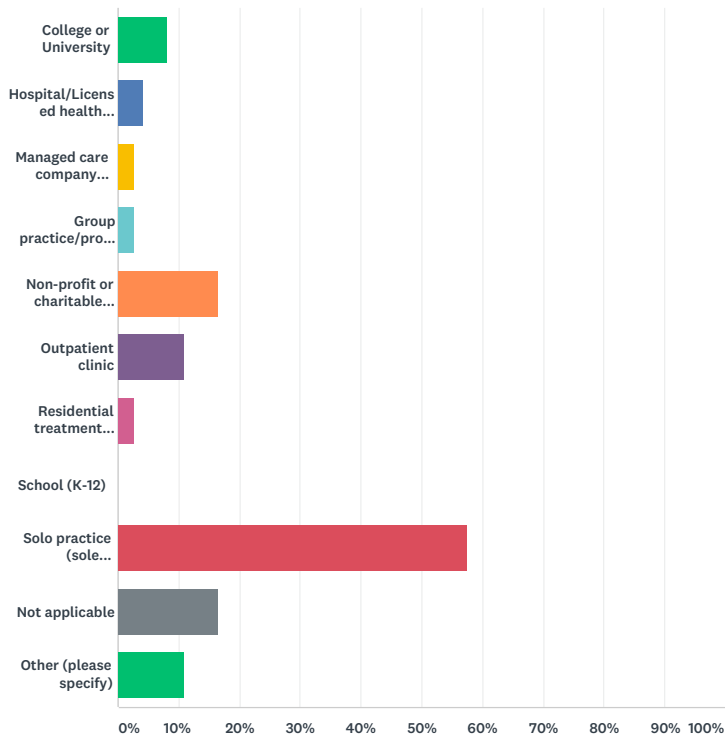
Answered: 72 Skipped: 1



(no label)	PREFER NOT TO ANSWER	NOT APPLICABLE	LESS THAN \$20,000 PER YEAR	\$20,000-\$34,999 PER YEAR	\$35,000-\$44,999 PER YEAR	\$45,000-\$54,999 PER YEAR	\$55,000-\$64,999 PER YEAR	\$65,000-\$79,999 PER YEAR	\$80,000-\$99,999 PER YEAR	\$100,000-\$125,999 PER YEAR	\$126,000-\$149,999 PER YEAR	\$150,000-\$174,999 PER YEAR	\$175,000-\$199,999 PER YEAR	\$199,999 PER YEAR
Private practice	6.45% 4	8.06% 5	24.19% 15	16.13% 10	12.90% 8	6.45% 4	8.06% 5	3.23% 2	6.45% 4	4.84% 3	3.23% 2	0.00% 0	0.00% 0	0.00% 0
Clinical work outside of private practice	11.11% 4	36.11% 13	16.67% 6	5.56% 2	2.78% 1	5.56% 2	8.33% 3	2.78% 1	11.11% 4	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0
Non-clinical work	6.25% 2	53.13% 17	12.50% 4	9.38% 3	0.00% 0	0.00% 0	0.00% 0	3.13% 1	9.38% 3	6.25% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0
Prefer not to answer	52.94% 9	47.06% 8	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0

Q45 Do you work in any of the following settings? (Check all that apply)

Answered: 73 Skipped: 0

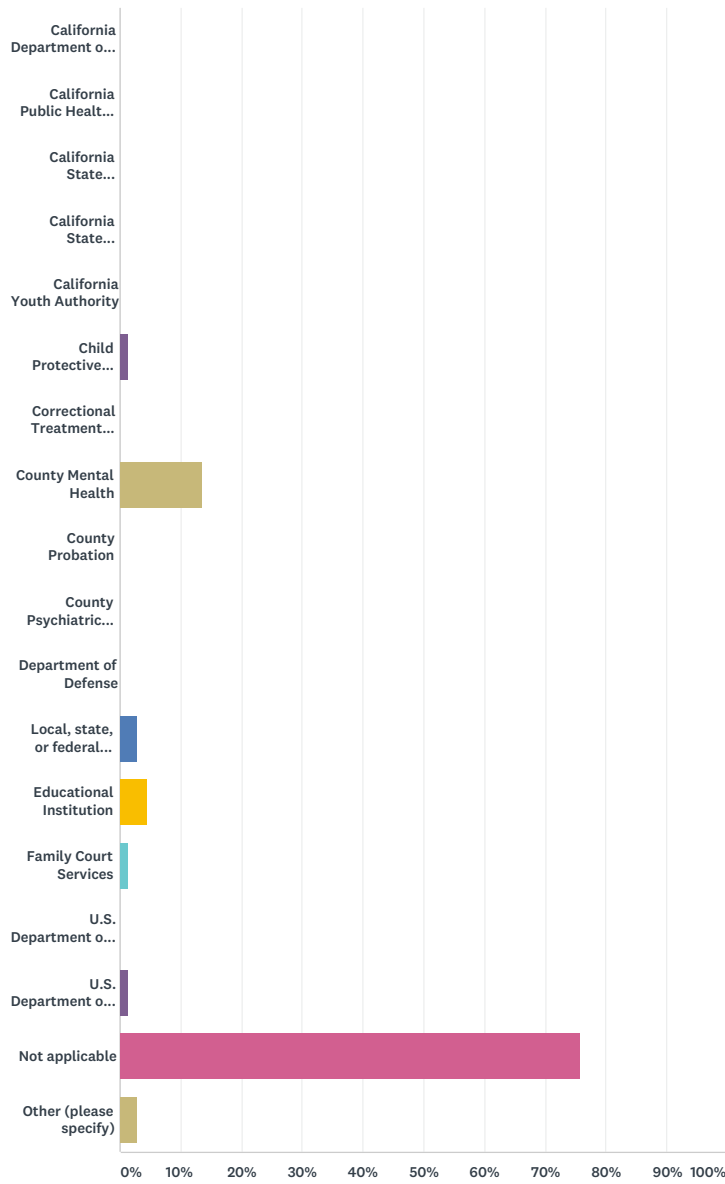


ANSWER CHOICES	RESPONSES
College or University	8.22% 6
Hospital/Licensed health facility	4.11% 3
Managed care company including HMO, PPO, EAP, etc.	2.74% 2
Group practice/professional corporation	2.74% 2
Non-profit or charitable corporation	16.44% 12
Outpatient clinic	10.96% 8
Residential treatment facility	2.74% 2
School (K-12)	0.00% 0
Solo practice (sole proprietor or solo professional corporation)	57.53% 42
Not applicable	16.44% 12
Other (please specify)	10.96% 8
Total Respondents: 73	

#	OTHER (PLEASE SPECIFY)	DATE
1	Suicide Prevention, Intervention & Post-vention trainer	5/19/2017 3:42 PM
2	Semi retired	4/27/2017 5:13 PM
3	Church affiliation	4/26/2017 7:49 PM
4	Intensive outpatient program	4/26/2017 3:28 PM
5	Law enforcement peer support consultation	4/25/2017 10:32 PM
6	Different organizations where critical incidents occur	4/22/2017 3:01 PM
7	To time to do anything else	4/21/2017 3:44 PM
8	Health and Human Services	4/21/2017 3:37 PM

Q46 Do you work in any of the following settings? (Check all that apply)

Answered: 66 Skipped: 7



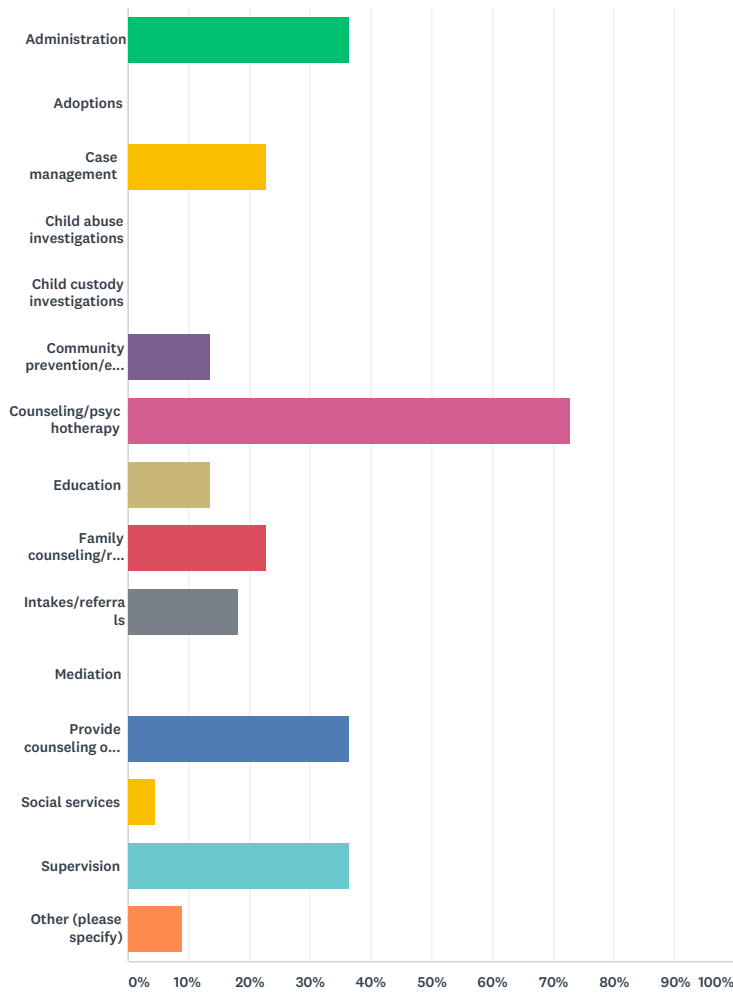
ANSWER CHOICES	RESPONSES	
California Department of Social Services	0.00%	0
California Public Health Service	0.00%	0
California State Department of Corrections and Rehabilitation	0.00%	0
California State Psychiatric Hospital	0.00%	0
California Youth Authority	0.00%	0
Child Protective Services or its equivalent	1.52%	1
Correctional Treatment Facility	0.00%	0
County Mental Health	13.64%	9
County Probation	0.00%	0
County Psychiatric Facility	0.00%	0
Department of Defense	0.00%	0
Local, state, or federal government	3.03%	2
Educational Institution	4.55%	3

Family Court Services	1.52%	1
U.S. Department of Health Services	0.00%	0
U.S. Department of Veterans Affairs	1.52%	1
Not applicable	75.76%	50
Other (please specify)	3.03%	2
Total Respondents: 66		

#	OTHER (PLEASE SPECIFY)	DATE
1	Independent Contractor	5/19/2017 3:42 PM
2	County non-profit	4/26/2017 12:34 PM

Q47 What are your duties? (Check all that apply)

Answered: 22 Skipped: 51



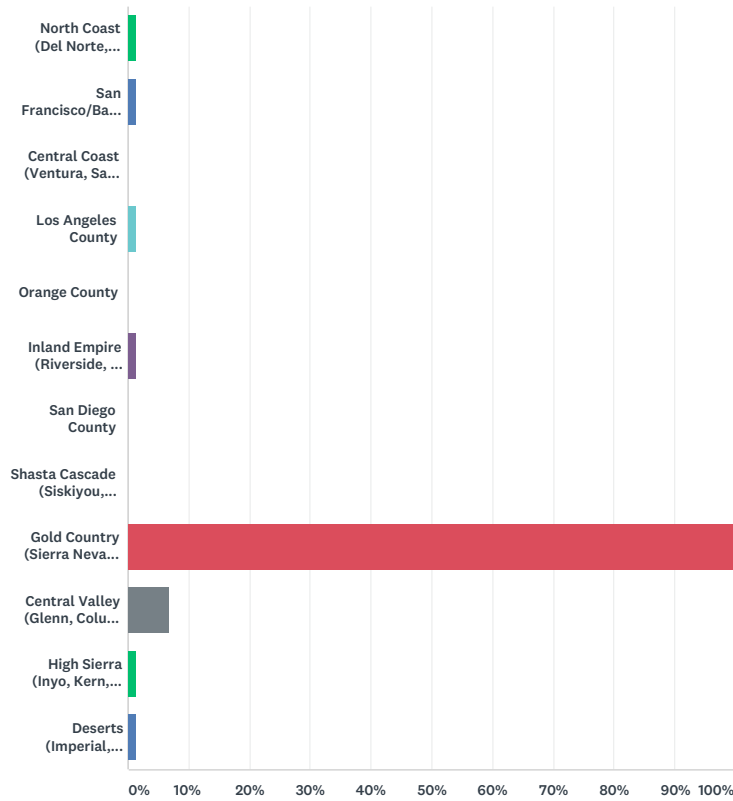
ANSWER CHOICES	RESPONSES	
Administration	36.36%	8
Adoptions	0.00%	0
Case management	22.73%	5
Child abuse investigations	0.00%	0
Child custody investigations	0.00%	0
Community prevention/education	13.64%	3
Counseling/psychotherapy	72.73%	16
Education	13.64%	3
Family counseling/reunification	22.73%	5
Intakes/referrals	18.18%	4
Mediation	0.00%	0
Provide counseling or psychotherapy	36.36%	8
Social services	4.55%	1
Supervision	36.36%	8
Other (please specify)	9.09%	2
Total Respondents: 22		

#	OTHER (PLEASE SPECIFY)	DATE
1	Mental health consultation, Critical Incident Stress Management Debriefings	4/25/2017 10:32 PM

2	SUD	4/21/2017 3:37 PM
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Q48 In which California region/county do you work as a marriage and family therapist or in a related position? (Check all that apply)

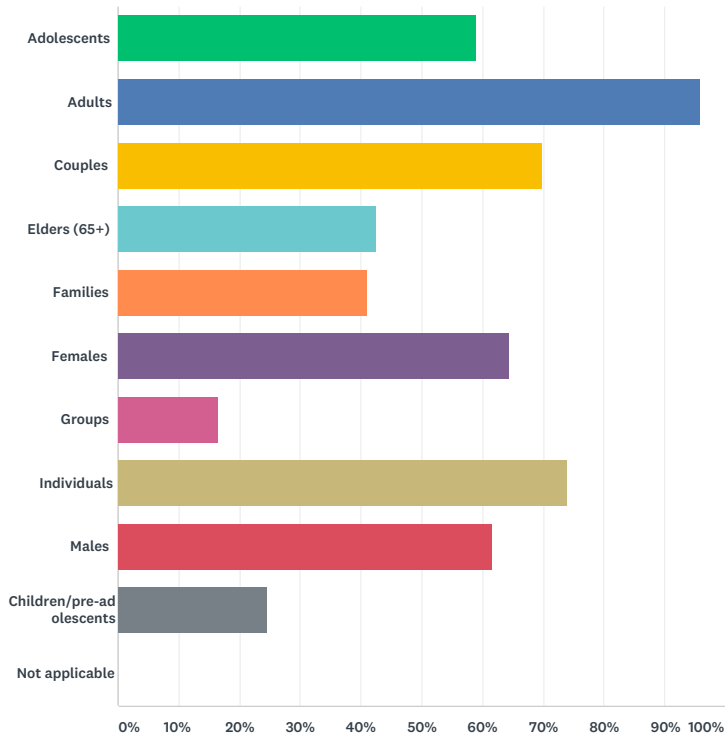
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES
North Coast (Del Norte, Humboldt, Mendocino, Sonoma, Lake)	1.37% 1
San Francisco/Bay Area (San Francisco, Marin, Contra Costa, San Mateo, Alameda, Santa Cruz, Santa Clara)	1.37% 1
Central Coast (Ventura, Santa Barbara, San Luis Obispo, Monterey, San Benito)	0.00% 0
Los Angeles County	1.37% 1
Orange County	0.00% 0
Inland Empire (Riverside, San Bernardino)	1.37% 1
San Diego County	0.00% 0
Shasta Cascade (Siskiyou, Modoc, Shasta, Lassen, Tehama, Plumas, Butte, Glenn, Trinity)	0.00% 0
Gold Country (Sierra Nevada, Placer, Yuba, El Dorado, Fresno, Mariposa, Tuolumne, Calaveras, Amador, Sacramento, Sutter)	100.00% 73
Central Valley (Glenn, Colusa, Yolo, Solano, San Joaquin, Sacramento, Stanislaus, Merced, Madera)	6.85% 5
High Sierra (Inyo, Kern, Tulare, Fresno, Madera, Mariposa, Mono, Yuba, Alpine, Tuolumne, Calaveras)	1.37% 1
Deserts (Imperial, Riverside, San Bernardino)	1.37% 1
Total Respondents: 73	

Q49 With which population of clients do you typically work? (Check all that apply)

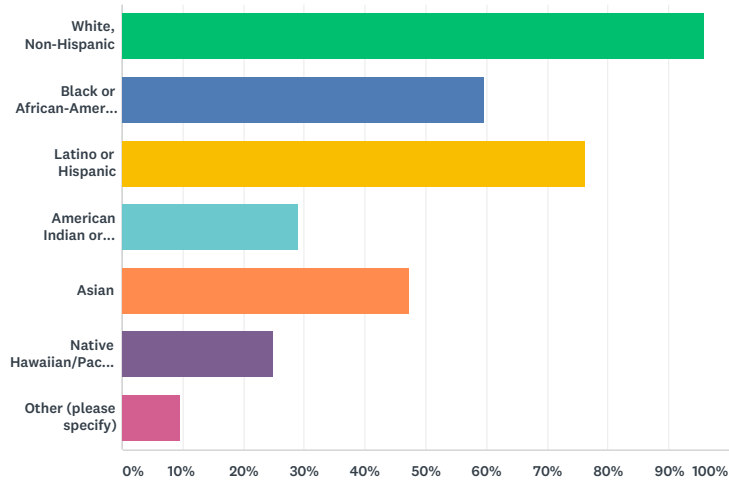
Answered: 73 Skipped: 0



ANSWER CHOICES	RESPONSES	
Adolescents	58.90%	43
Adults	95.89%	70
Couples	69.86%	51
Elders (65+)	42.47%	31
Families	41.10%	30
Females	64.38%	47
Groups	16.44%	12
Individuals	73.97%	54
Males	61.64%	45
Children/pre-adolescents	24.66%	18
Not applicable	0.00%	0
Total Respondents: 73		

**Q50 Which races/ethnicities are represented by the clients you treat?
(Check all that apply)**

Answered: 72 Skipped: 1

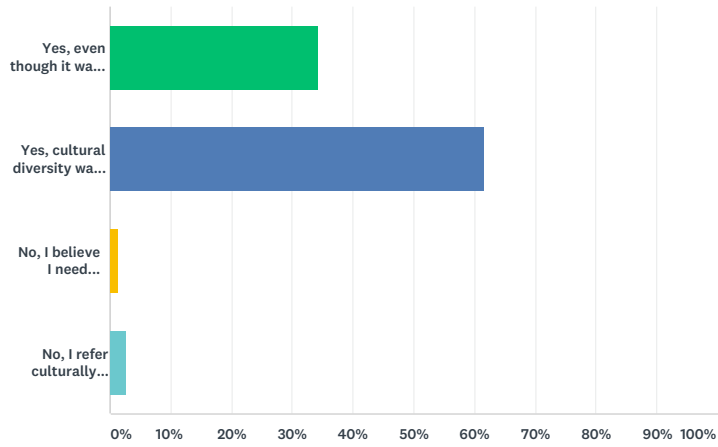


ANSWER CHOICES	RESPONSES
White, Non-Hispanic	95.83% 69
Black or African-American	59.72% 43
Latino or Hispanic	76.39% 55
American Indian or Alaskan Native	29.17% 21
Asian	47.22% 34
Native Hawaiian/Pacific Islander	25.00% 18
Other (please specify)	9.72% 7
Total Respondents: 72	

#	OTHER (PLEASE SPECIFY)	DATE
1	India Indian	5/15/2017 3:45 PM
2	Punjabi	5/12/2017 6:18 PM
3	European-American	5/4/2017 12:03 PM
4	East Indian	4/27/2017 1:13 AM
5	any requesting	4/26/2017 7:51 PM
6	Middle Eastern	4/26/2017 6:41 PM
7	XYZ	4/21/2017 7:05 PM

Q51 Do you believe you have sufficient educational training to treat culturally diverse clients?

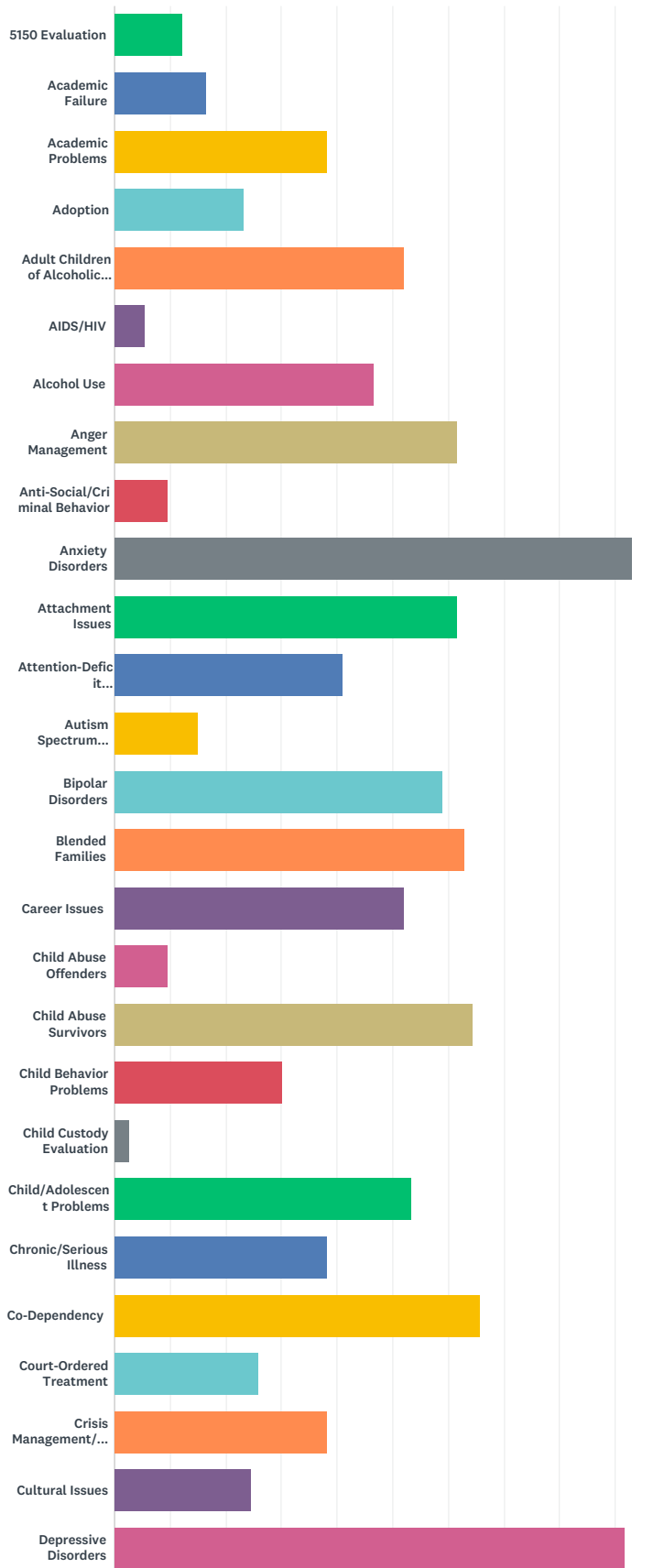
Answered: 73 Skipped: 0

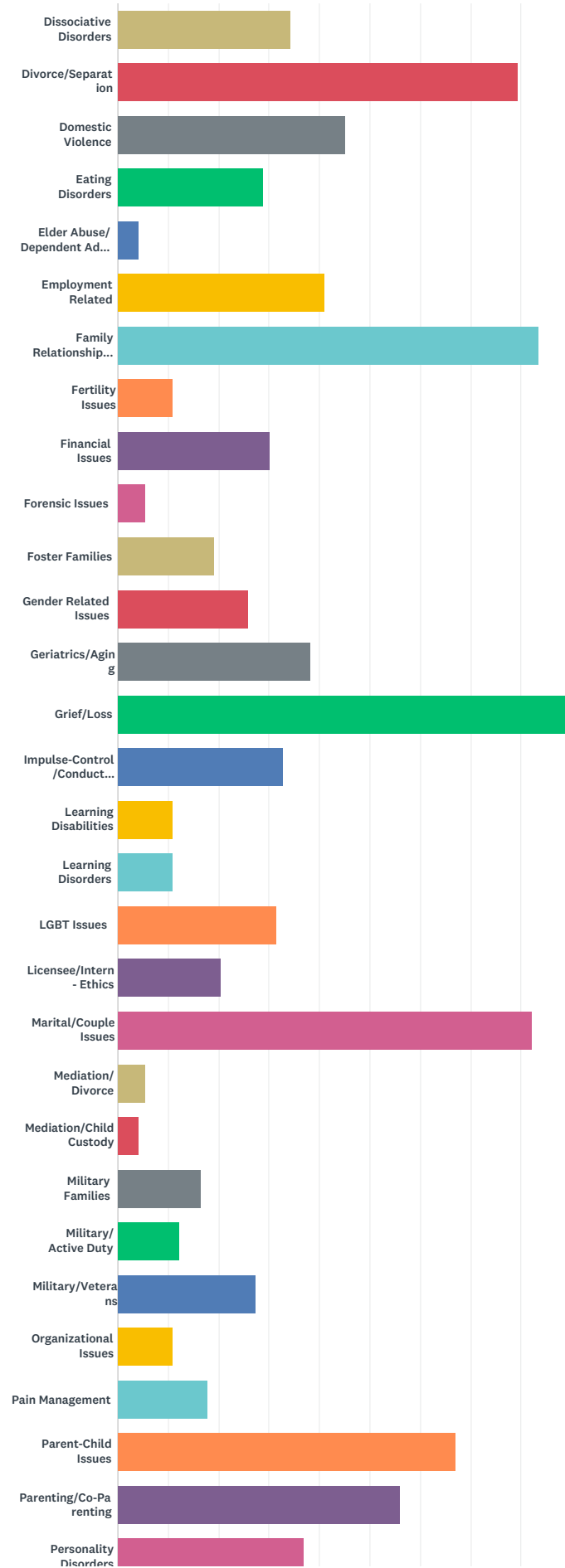


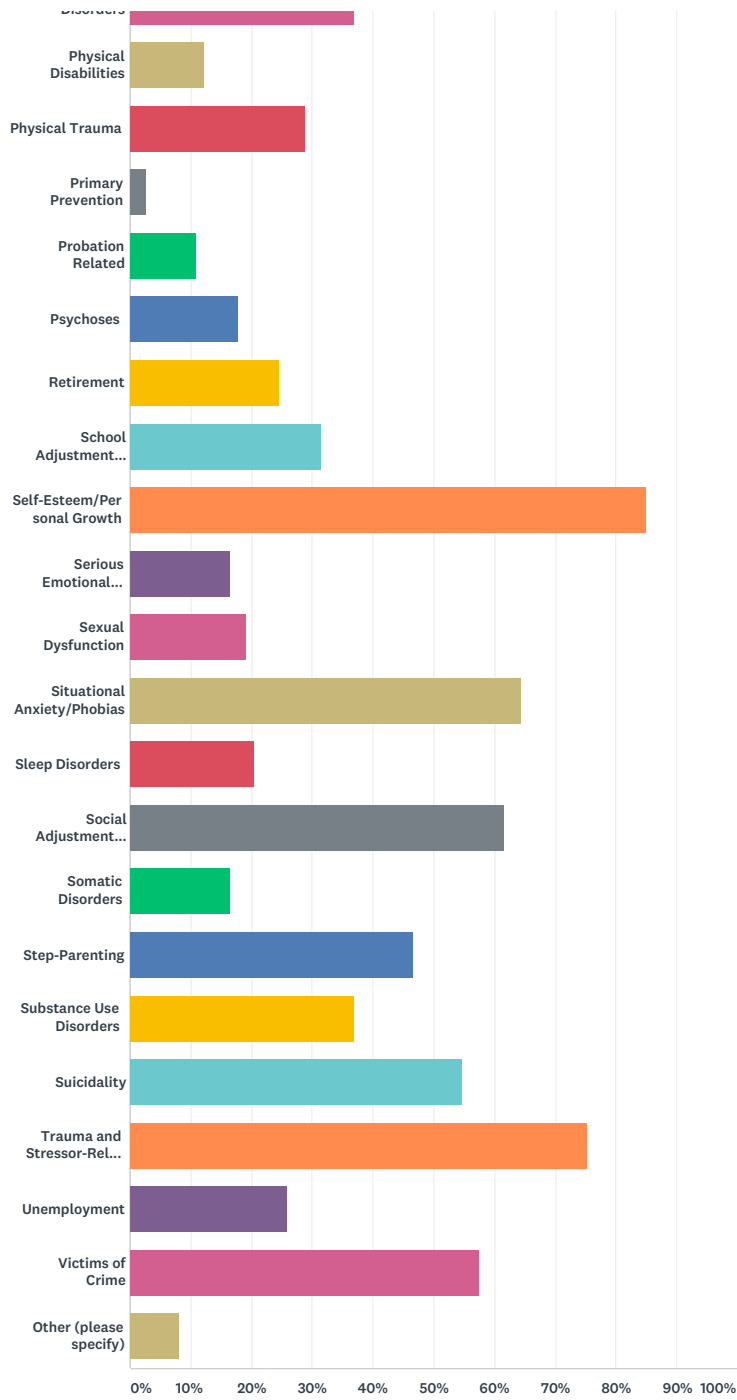
ANSWER CHOICES	RESPONSES	
Yes, even though it was not sufficiently addressed as a part of my education	34.25%	25
Yes, cultural diversity was adequately covered by my education	61.64%	45
No, I believe I need additional training to treat culturally diverse populations	1.37%	1
No, I refer culturally diverse clients to qualified therapists	2.74%	2
TOTAL		73

Q52 Please describe the populations and clinical issues that you work with in your practice

Answered: 73 Skipped: 0







ANSWER CHOICES	RESPONSES	
5150 Evaluation	12.33%	9
Academic Failure	16.44%	12
Academic Problems	38.36%	28
Adoption	23.29%	17
Adult Children of Alcoholics (ACA)	52.05%	38
AIDS/HIV	5.48%	4
Alcohol Use	46.58%	34
Anger Management	61.64%	45
Anti-Social/Criminal Behavior	9.59%	7
Anxiety Disorders	93.15%	68
Attachment Issues	61.64%	45

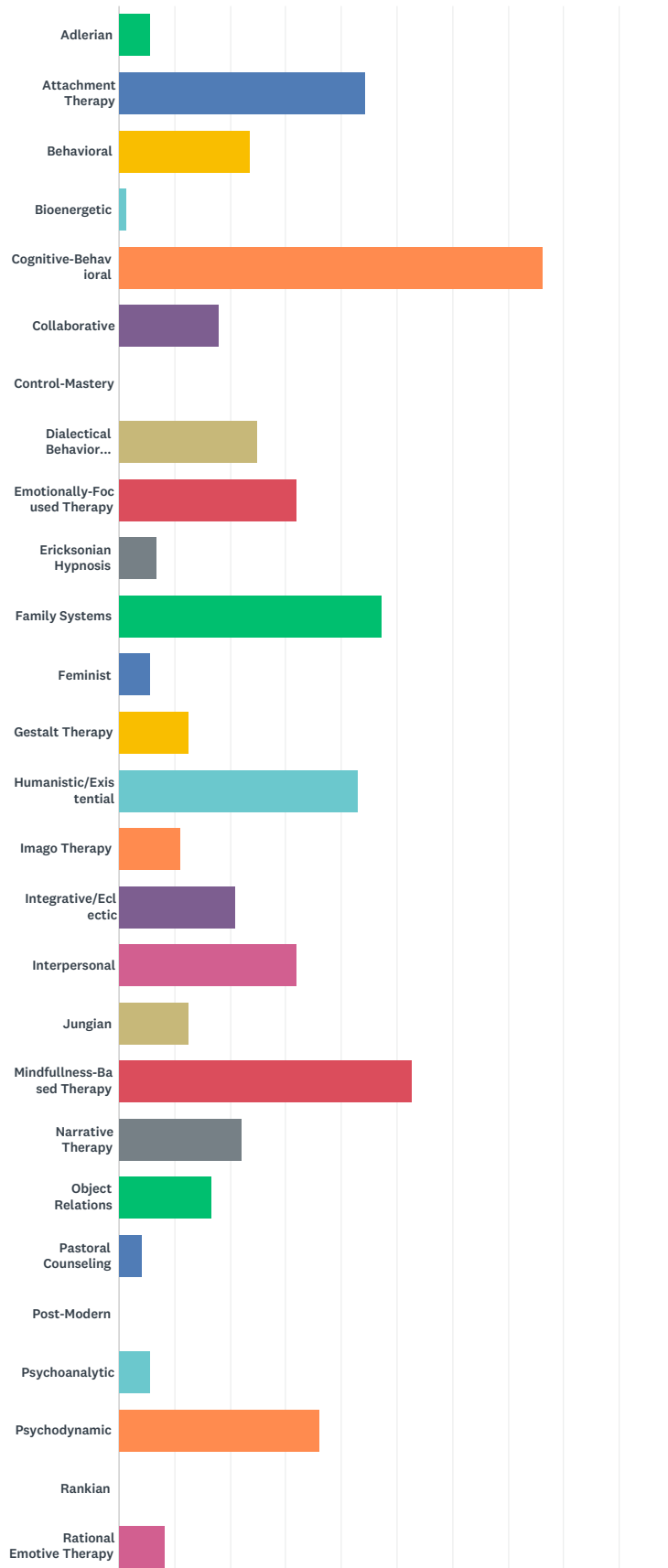
Attention-Deficit Hyperactivity Disorder	41.10%	30
Autism Spectrum Disorders	15.07%	11
Bipolar Disorders	58.90%	43
Blended Families	63.01%	46
Career Issues	52.05%	38
Child Abuse Offenders	9.59%	7
Child Abuse Survivors	64.38%	47
Child Behavior Problems	30.14%	22
Child Custody Evaluation	2.74%	2
Child/Adolescent Problems	53.42%	39
Chronic/Serious Illness	38.36%	28
Co-Dependency	65.75%	48
Court-Ordered Treatment	26.03%	19
Crisis Management/ Intervention	38.36%	28
Cultural Issues	24.66%	18
Depressive Disorders	91.78%	67
Dissociative Disorders	34.25%	25
Divorce/Separation	79.45%	58
Domestic Violence	45.21%	33
Eating Disorders	28.77%	21
Elder Abuse/ Dependent Adult Abuse	4.11%	3
Employment Related	41.10%	30
Family Relationship Issues	83.56%	61
Fertility Issues	10.96%	8
Financial Issues	30.14%	22
Forensic Issues	5.48%	4
Foster Families	19.18%	14
Gender Related Issues	26.03%	19
Geriatrics/Aging	38.36%	28
Grief/Loss	90.41%	66
Impulse-Control/Conduct Disorders	32.88%	24
Learning Disabilities	10.96%	8
Learning Disorders	10.96%	8
LGBT Issues	31.51%	23
Licensee/Intern- Ethics	20.55%	15
Marital/Couple Issues	82.19%	60
Mediation/ Divorce	5.48%	4
Mediation/Child Custody	4.11%	3
Military Families	16.44%	12
Military/ Active Duty	12.33%	9
Military/Veterans	27.40%	20
Organizational Issues	10.96%	8
Pain Management	17.81%	13
Parent-Child Issues	67.12%	49
Parenting/Co-Parenting	56.16%	41
Personality Disorders	36.99%	27
Physical Disabilities	12.33%	9
Physical Trauma	28.77%	21
Primary Prevention	2.74%	2

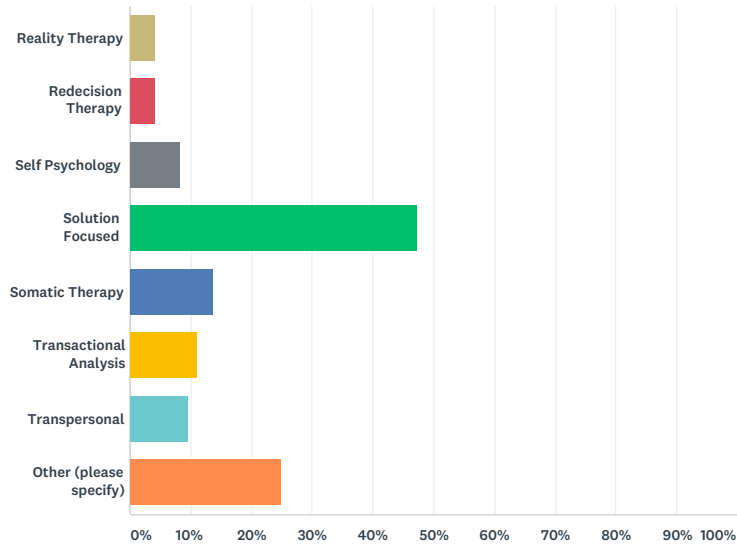
Probation Related	10.96%	8
Psychoses	17.81%	13
Retirement	24.66%	18
School Adjustment Problems	31.51%	23
Self-Esteem/Personal Growth	84.93%	62
Serious Emotional Disturbances (SED) Of Children	16.44%	12
Sexual Dysfunction	19.18%	14
Situational Anxiety/Phobias	64.38%	47
Sleep Disorders	20.55%	15
Social Adjustment Problems	61.64%	45
Somatic Disorders	16.44%	12
Step-Parenting	46.58%	34
Substance Use Disorders	36.99%	27
Suicidality	54.79%	40
Trauma and Stressor-Related Disorders	75.34%	55
Unemployment	26.03%	19
Victims of Crime	57.53%	42
Other (please specify)	8.22%	6
Total Respondents: 73		

#	OTHER (PLEASE SPECIFY)	DATE
1	Spiritual Problem	5/13/2017 6:55 AM
2	Perinatal Mood and Anxiety Disorders	4/26/2017 12:39 PM
3	Emergency Responder issues	4/25/2017 10:36 PM
4	OCD	4/22/2017 4:29 PM
5	Sex addiction	4/21/2017 4:18 PM
6	Problem Gambling addiction	4/21/2017 2:31 PM

Q53 Which of the following best describe your theoretical orientation?
(Check all that apply)

Answered: 72 Skipped: 1



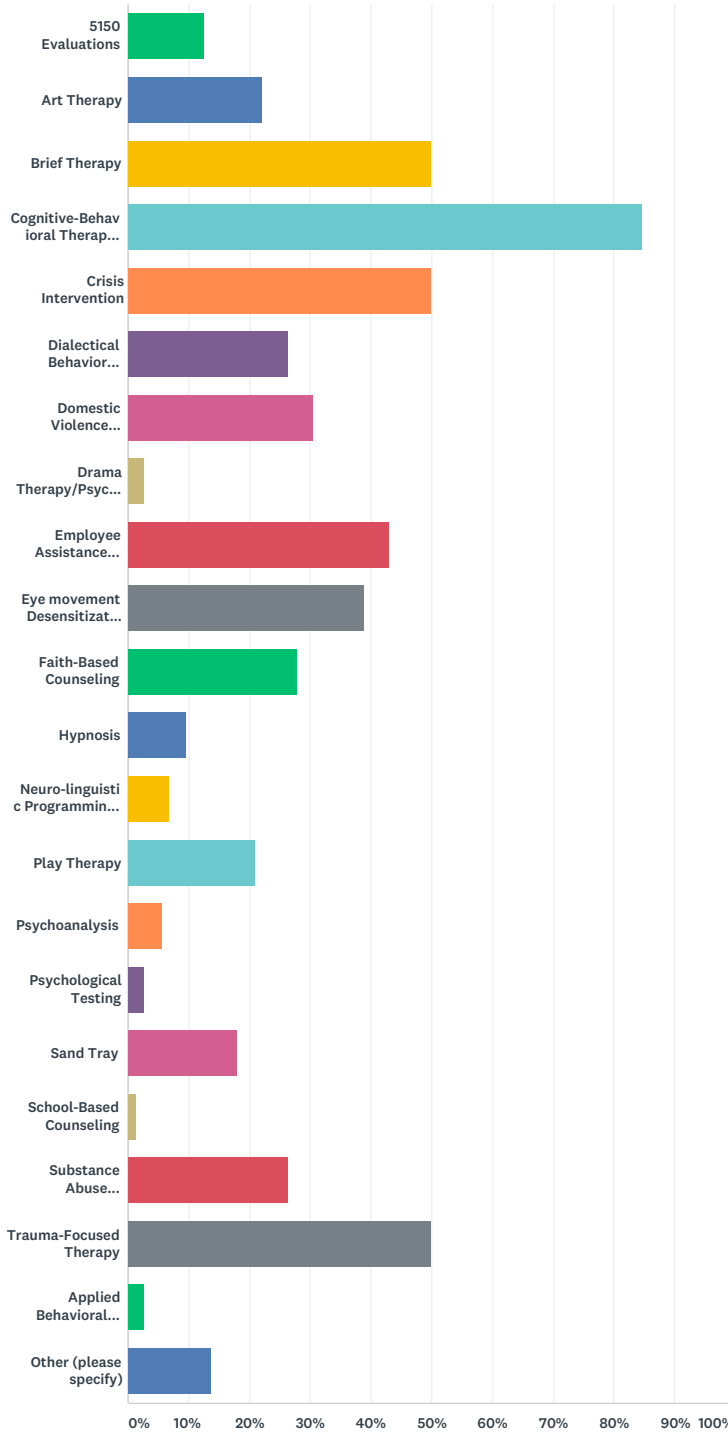


ANSWER CHOICES	RESPONSES	
Adlerian	5.56%	4
Attachment Therapy	44.44%	32
Behavioral	23.61%	17
Bioenergetic	1.39%	1
Cognitive-Behavioral	76.39%	55
Collaborative	18.06%	13
Control-Mastery	0.00%	0
Dialectical Behavior Therapy (DBT)	25.00%	18
Emotionally-Focused Therapy	31.94%	23
Ericksonian Hypnosis	6.94%	5
Family Systems	47.22%	34
Feminist	5.56%	4
Gestalt Therapy	12.50%	9
Humanistic/Existential	43.06%	31
Imago Therapy	11.11%	8
Integrative/Eclectic	20.83%	15
Interpersonal	31.94%	23
Jungian	12.50%	9
Mindfulness-Based Therapy	52.78%	38
Narrative Therapy	22.22%	16
Object Relations	16.67%	12
Pastoral Counseling	4.17%	3
Post-Modern	0.00%	0
Psychoanalytic	5.56%	4
Psychodynamic	36.11%	26
Rankian	0.00%	0
Rational Emotive Therapy	8.33%	6
Reality Therapy	4.17%	3
Redecision Therapy	4.17%	3
Self Psychology	8.33%	6
Solution Focused	47.22%	34
Somatic Therapy	13.89%	10
Transactional Analysis	11.11%	8
Transpersonal	9.72%	7

Other (please specify)	25.00%	18
Total Respondents: 72		
#	OTHER (PLEASE SPECIFY)	DATE
1	EMDR Therapy	5/13/2017 6:58 AM
2	Strength-based	4/28/2017 4:33 PM
3	Body centered	4/27/2017 1:19 AM
4	Energy psychology	4/26/2017 9:52 PM
5	Eye Movement Desensitization and Reprocessing Therapy, and Acceptance and Commitment Therapy (ACT)	4/26/2017 3:38 PM
6	Acceptance and Commitment Therapy	4/26/2017 12:42 PM
7	EMDR	4/25/2017 10:38 PM
8	neuropsychology	4/25/2017 10:19 AM
9	Buddhist Psychotherapy	4/24/2017 9:57 AM
10	Utilizing motivational interviewing	4/22/2017 9:14 PM
11	EMDR	4/22/2017 4:33 PM
12	Ego State Thrapy	4/22/2017 3:07 PM
13	Internal Family Systems	4/22/2017 5:32 AM
14	Gottman	4/21/2017 6:26 PM
15	Combat related trauma	4/21/2017 5:26 PM
16	Contextual Family Therapy	4/21/2017 4:20 PM
17	Theraplay	4/21/2017 3:19 PM
18	EMDR	4/21/2017 2:43 PM

Q54 Which of the following therapeutic modalities, approaches or procedures do you utilize in clinical practice? (Check all that apply)

Answered: 72 Skipped: 1



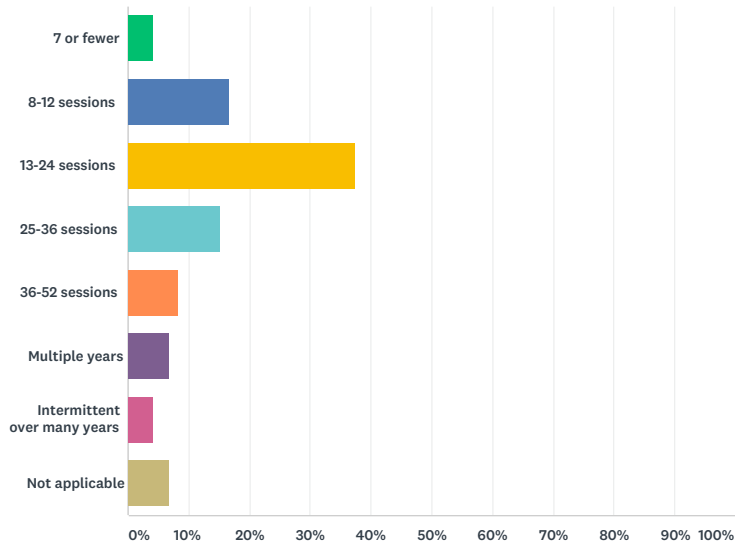
ANSWER CHOICES	RESPONSES
5150 Evaluations	12.50% 9
Art Therapy	22.22% 16
Brief Therapy	50.00% 36
Cognitive-Behavioral Therapy (CBT)	84.72% 61
Crisis Intervention	50.00% 36

Dialectical Behavior Therapy (DBT)	26.39%	19
Domestic Violence Counseling	30.56%	22
Drama Therapy/Psychodrama	2.78%	2
Employee Assistance Counseling (EAP)	43.06%	31
Eye movement Desensitization and Reprocessing (EMDR)	38.89%	28
Faith-Based Counseling	27.78%	20
Hypnosis	9.72%	7
Neuro-linguistic Programming (NLP)	6.94%	5
Play Therapy	20.83%	15
Psychoanalysis	5.56%	4
Psychological Testing	2.78%	2
Sand Tray	18.06%	13
School-Based Counseling	1.39%	1
Substance Abuse Counseling	26.39%	19
Trauma-Focused Therapy	50.00%	36
Applied Behavioral Analysis	2.78%	2
Other (please specify)	13.89%	10
Total Respondents: 72		

#	OTHER (PLEASE SPECIFY)	DATE
1	Acceptance and Commitment Therapy (ACT)	4/26/2017 3:38 PM
2	psychodynamic	4/25/2017 10:19 AM
3	Brainspotting	4/24/2017 2:21 PM
4	Co-occurring	4/22/2017 9:14 PM
5	Developmental Needs Meeting System (DNMS), FSAP	4/22/2017 3:07 PM
6	Internal Family Systems & Emotional Freedom Techniques	4/22/2017 5:32 AM
7	Very limited list you have here...	4/21/2017 7:08 PM
8	BrainSpotting	4/21/2017 5:26 PM
9	Family Systems	4/21/2017 4:20 PM
10	Brainspotting	4/21/2017 2:39 PM

Q55 On average, what is the number of times you see a client before concluding treatment?

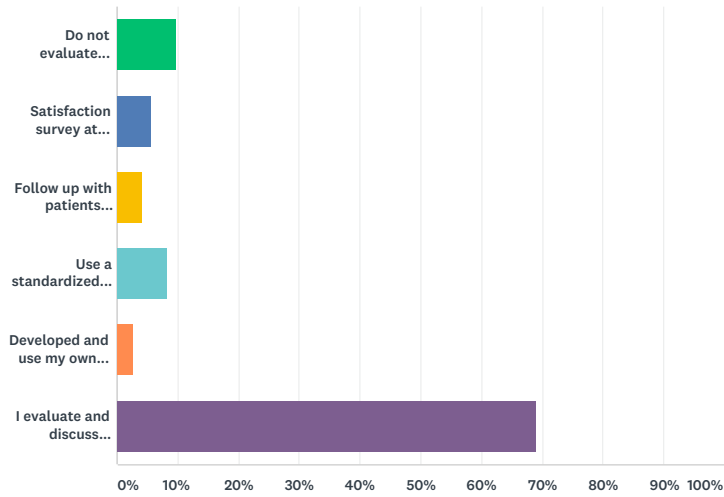
Answered: 72 Skipped: 1



ANSWER CHOICES	RESPONSES	
7 or fewer	4.17%	3
8-12 sessions	16.67%	12
13-24 sessions	37.50%	27
25-36 sessions	15.28%	11
36-52 sessions	8.33%	6
Multiple years	6.94%	5
Intermittent over many years	4.17%	3
Not applicable	6.94%	5
TOTAL		72

Q56 What means do you use to determine whether treatment is successful?

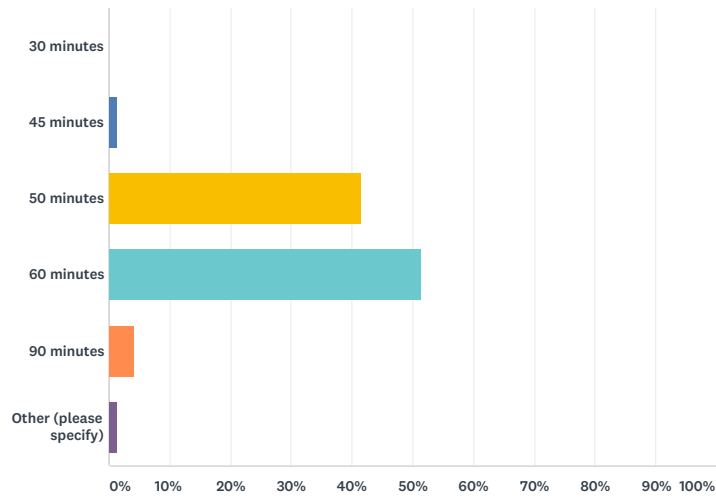
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
Do not evaluate outcomes	9.86%	7
Satisfaction survey at conclusion of treatment/Termination interview	5.63%	4
Follow up with patients following treatment	4.23%	3
Use a standardized outcomes instrument	8.45%	6
Developed and use my own outcomes instrument	2.82%	2
I evaluate and discuss treatment outcome and client satisfaction during the termination process	69.01%	49
TOTAL		71

Q57 What is the average length of a session with a client?

Answered: 72 Skipped: 1

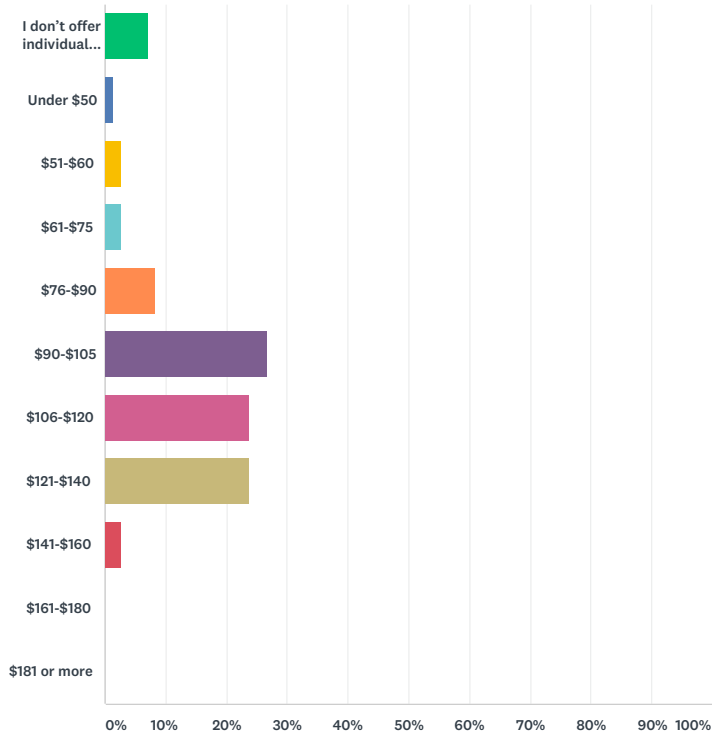


ANSWER CHOICES	RESPONSES	
30 minutes	0.00%	0
45 minutes	1.39%	1
50 minutes	41.67%	30
60 minutes	51.39%	37
90 minutes	4.17%	3
Other (please specify)	1.39%	1
TOTAL		72

#	OTHER (PLEASE SPECIFY)	DATE
1	75	4/26/2017 4:21 PM

Q58 What is the usual and customary fee CHARGED by you or your employer for an hour of individual psychotherapy?

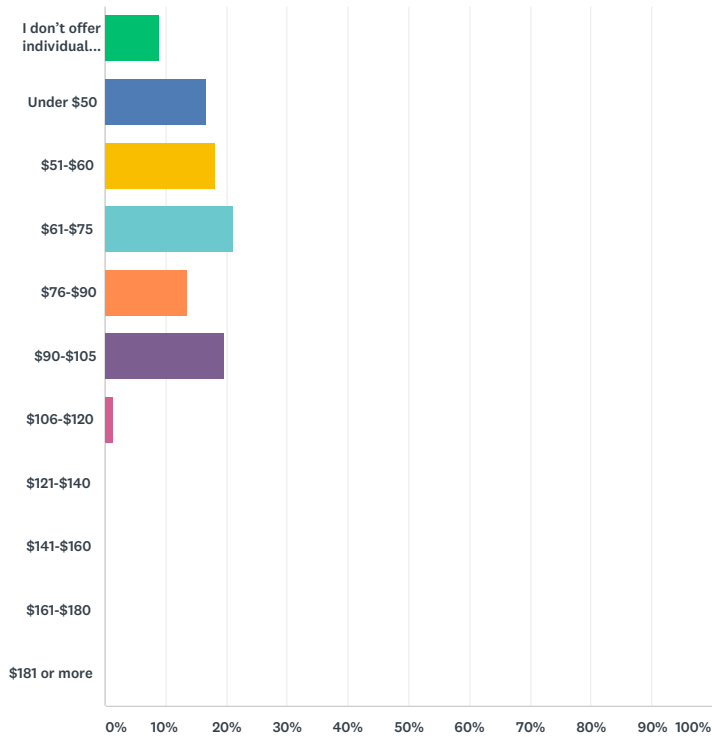
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
I don't offer individual psychotherapy	7.04%	5
Under \$50	1.41%	1
\$51-\$60	2.82%	2
\$61-\$75	2.82%	2
\$76-\$90	8.45%	6
\$90-\$105	26.76%	19
\$106-\$120	23.94%	17
\$121-\$140	23.94%	17
\$141-\$160	2.82%	2
\$161-\$180	0.00%	0
\$181 or more	0.00%	0
TOTAL		71

Q59 If you offer reduced, or sliding scale fees, what is the average fee that you collect from clients/patients, for an hour of individual therapy?

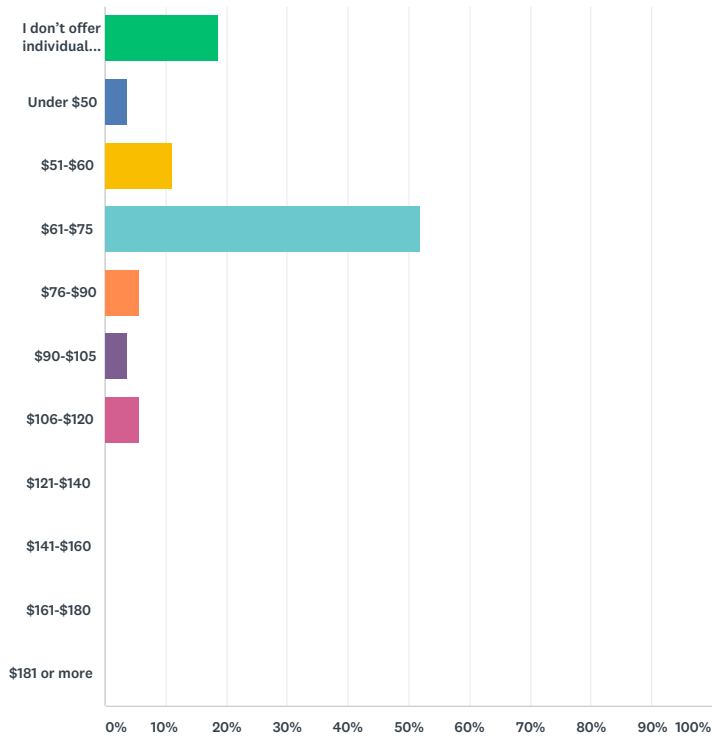
Answered: 66 Skipped: 7



ANSWER CHOICES	RESPONSES	
I don't offer individual psychotherapy	9.09%	6
Under \$50	16.67%	11
\$51-\$60	18.18%	12
\$61-\$75	21.21%	14
\$76-\$90	13.64%	9
\$90-\$105	19.70%	13
\$106-\$120	1.52%	1
\$121-\$140	0.00%	0
\$141-\$160	0.00%	0
\$161-\$180	0.00%	0
\$181 or more	0.00%	0
TOTAL		66

Q60 If you bill insurance, what is the average fee that you collect from managed care companies for an hour of individual therapy?

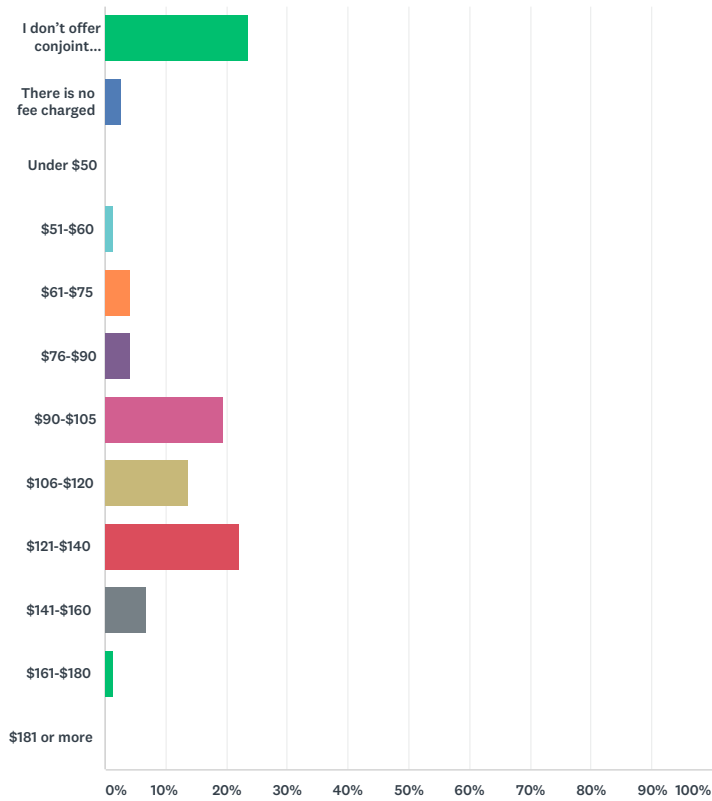
Answered: 54 Skipped: 19



ANSWER CHOICES	RESPONSES	
I don't offer individual psychotherapy	18.52%	10
Under \$50	3.70%	2
\$51-\$60	11.11%	6
\$61-\$75	51.85%	28
\$76-\$90	5.56%	3
\$90-\$105	3.70%	2
\$106-\$120	5.56%	3
\$121-\$140	0.00%	0
\$141-\$160	0.00%	0
\$161-\$180	0.00%	0
\$181 or more	0.00%	0
TOTAL		54

Q61 What is the usual and customary fee charged by you or your employer for an hour of conjoint therapy?

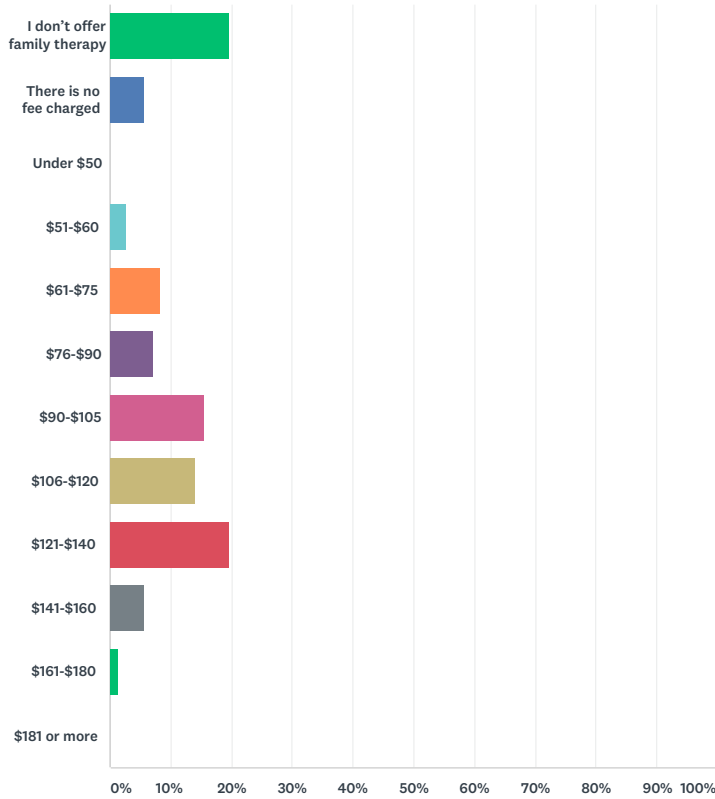
Answered: 72 Skipped: 1



ANSWER CHOICES	RESPONSES	
I don't offer conjoint therapy	23.61%	17
There is no fee charged	2.78%	2
Under \$50	0.00%	0
\$51-\$60	1.39%	1
\$61-\$75	4.17%	3
\$76-\$90	4.17%	3
\$90-\$105	19.44%	14
\$106-\$120	13.89%	10
\$121-\$140	22.22%	16
\$141-\$160	6.94%	5
\$161-\$180	1.39%	1
\$181 or more	0.00%	0
TOTAL		72

Q62 What is the usual and customary fee charged by you or your employer for an hour of family therapy?

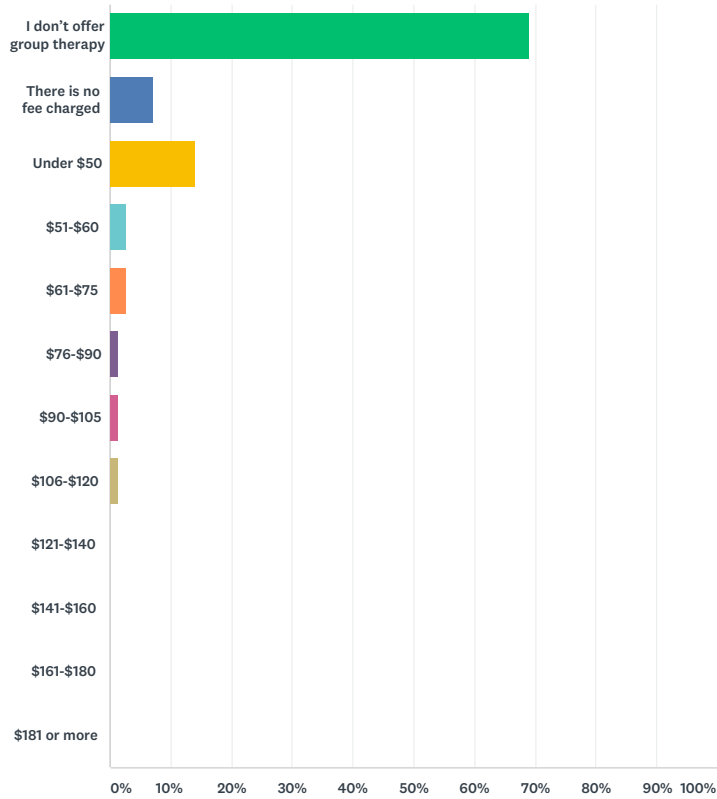
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
I don't offer family therapy	19.72%	14
There is no fee charged	5.63%	4
Under \$50	0.00%	0
\$51-\$60	2.82%	2
\$61-\$75	8.45%	6
\$76-\$90	7.04%	5
\$90-\$105	15.49%	11
\$106-\$120	14.08%	10
\$121-\$140	19.72%	14
\$141-\$160	5.63%	4
\$161-\$180	1.41%	1
\$181 or more	0.00%	0
TOTAL		71

Q63 What is the usual and customary fee charged by you or your employer for an hour of group therapy?

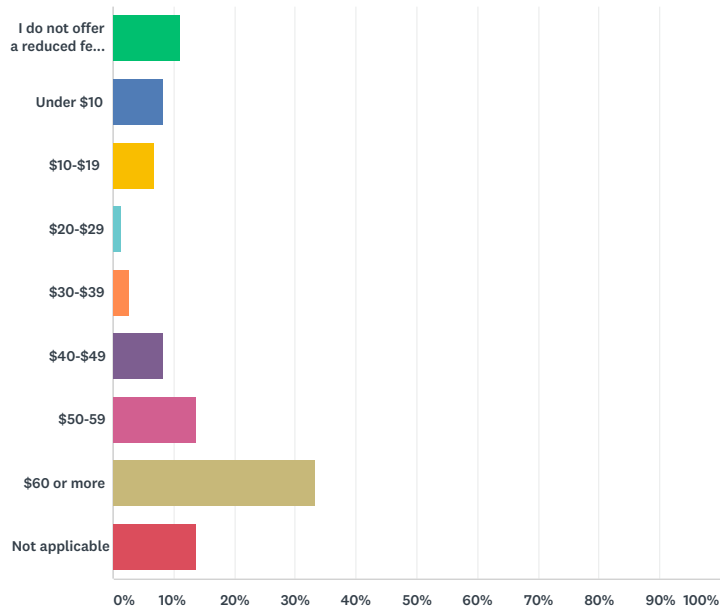
Answered: 71 Skipped: 2



ANSWER CHOICES	RESPONSES	
I don't offer group therapy	69.01%	49
There is no fee charged	7.04%	5
Under \$50	14.08%	10
\$51-\$60	2.82%	2
\$61-\$75	2.82%	2
\$76-\$90	1.41%	1
\$90-\$105	1.41%	1
\$106-\$120	1.41%	1
\$121-\$140	0.00%	0
\$141-\$160	0.00%	0
\$161-\$180	0.00%	0
\$181 or more	0.00%	0
TOTAL		71

Q64 If you or your employer charge according to a sliding fee scale, what is the lowest fee charged?

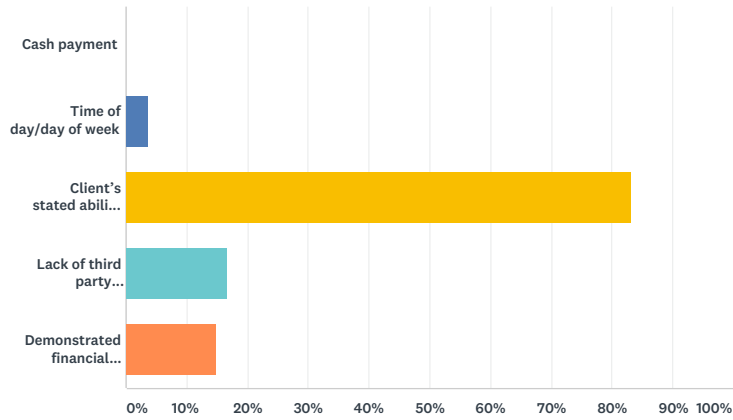
Answered: 72 Skipped: 1



ANSWER CHOICES	RESPONSES	
I do not offer a reduced fee or sliding scale	11.11%	8
Under \$10	8.33%	6
\$10-\$19	6.94%	5
\$20-\$29	1.39%	1
\$30-\$39	2.78%	2
\$40-\$49	8.33%	6
\$50-\$59	13.89%	10
\$60 or more	33.33%	24
Not applicable	13.89%	10
TOTAL		72

Q65 How is your reduced fee or sliding scale determined? (check all that apply)

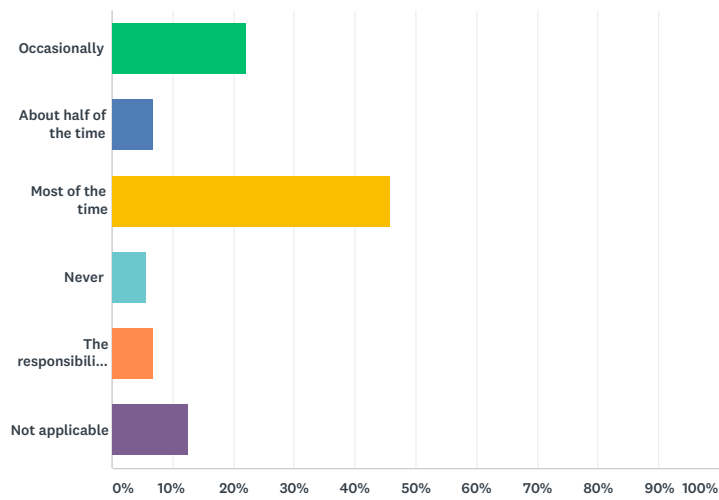
Answered: 54 Skipped: 19



ANSWER CHOICES	RESPONSES
Cash payment	0.00% 0
Time of day/day of week	3.70% 2
Client's stated ability to pay with no verification	83.33% 45
Lack of third party reimbursement	16.67% 9
Demonstrated financial hardship, such as a tax return, etc.	14.81% 8
Total Respondents: 54	

Q66 How often are you or your employer partially or fully reimbursed by a third-party payer (e.g., an insurance plan, Medi-Cal, Victims of Crime, etc.)?

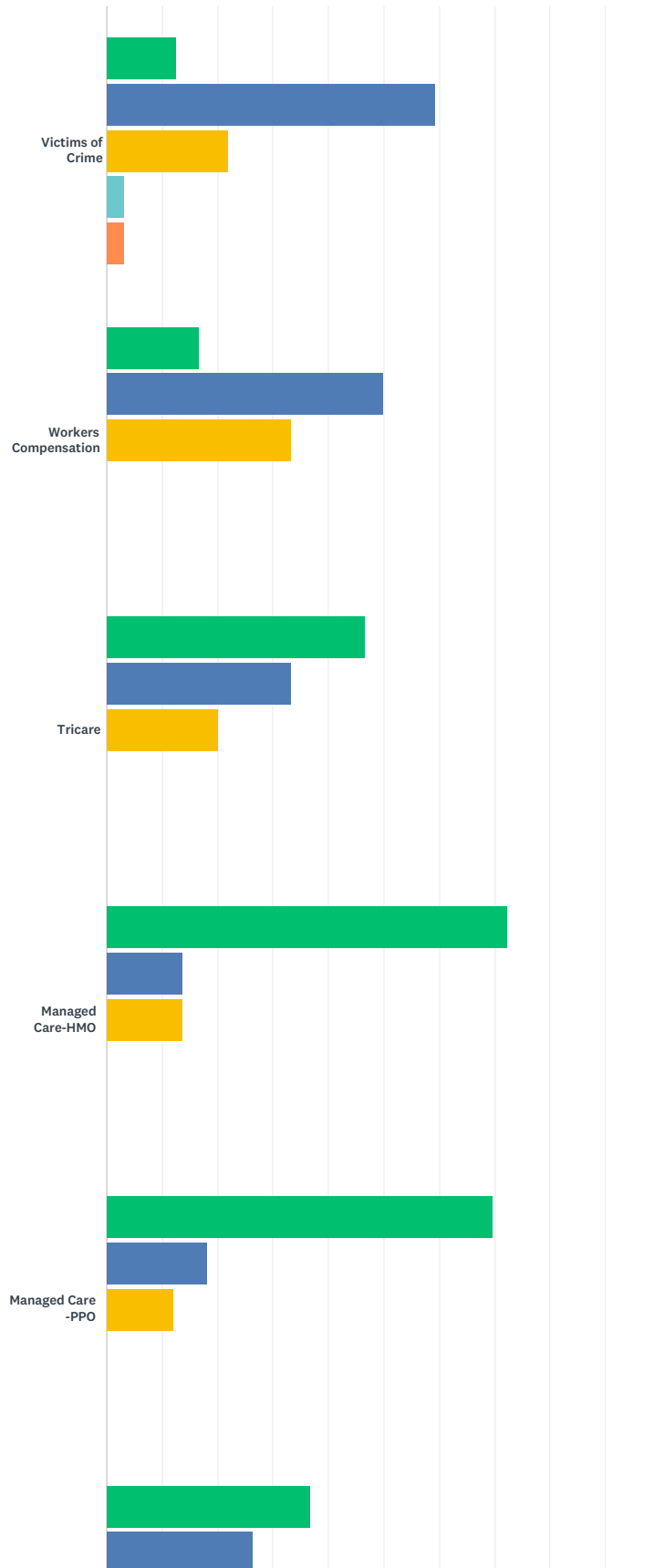
Answered: 72 Skipped: 1

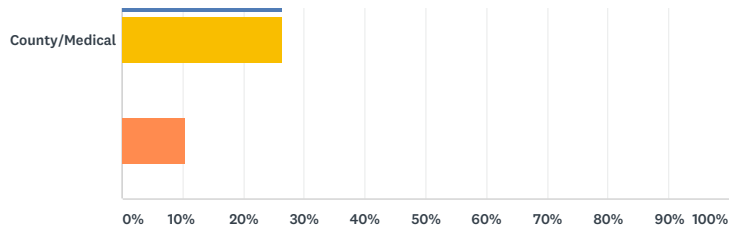


ANSWER CHOICES	RESPONSES	
Occasionally	22.22%	16
About half of the time	6.94%	5
Most of the time	45.83%	33
Never	5.56%	4
The responsibility of insurance claims is handled by the patient	6.94%	5
Not applicable	12.50%	9
TOTAL		72

Q67 What is the average length of time you or your employer must wait following initial billing before you are reimbursed? (check all that apply)

Answered: 50 Skipped: 23



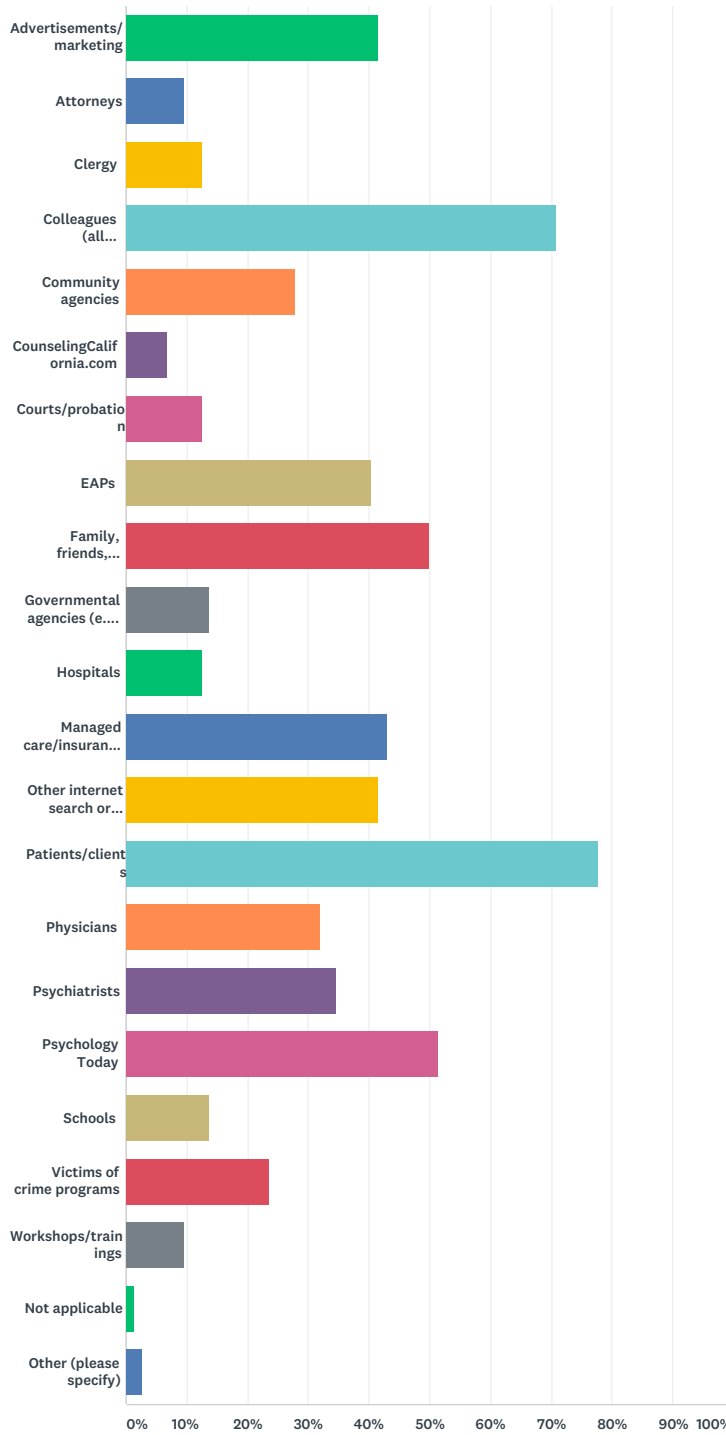


■ Within 30 days
 ■ Within 60 days
 ■ Within 90 days
 ■ Within 120 days
■ Within 150 or more days

	WITHIN 30 DAYS	WITHIN 60 DAYS	WITHIN 90 DAYS	WITHIN 120 DAYS	WITHIN 150 OR MORE DAYS	TOTAL
Victims of Crime	12.50% 4	59.38% 19	21.88% 7	3.13% 1	3.13% 1	32
Workers Compensation	16.67% 1	50.00% 3	33.33% 2	0.00% 0	0.00% 0	6
Tricare	46.67% 7	33.33% 5	20.00% 3	0.00% 0	0.00% 0	15
Managed Care-HMO	72.41% 21	13.79% 4	13.79% 4	0.00% 0	0.00% 0	29
Managed Care -PPO	69.70% 23	18.18% 6	12.12% 4	0.00% 0	0.00% 0	33
County/Medical	36.84% 7	26.32% 5	26.32% 5	0.00% 0	10.53% 2	19

Q68 What is your source for client referrals? (Check all that apply)

Answered: 72 Skipped: 1



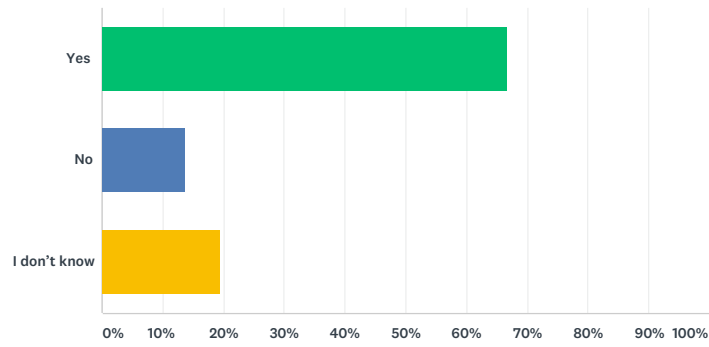
ANSWER CHOICES	RESPONSES
Advertisements/marketing	41.67% 30
Attorneys	9.72% 7
Clergy	12.50% 9
Colleagues (all disciplines)	70.83% 51
Community agencies	27.78% 20
CounselingCalifornia.com	6.94% 5

Courts/probation	12.50%	9
EAPs	40.28%	29
Family, friends, neighbors	50.00%	36
Governmental agencies (e.g., CPS, DSS)	13.89%	10
Hospitals	12.50%	9
Managed care/insurance company	43.06%	31
Other internet search or therapist locator	41.67%	30
Patients/clients	77.78%	56
Physicians	31.94%	23
Psychiatrists	34.72%	25
Psychology Today	51.39%	37
Schools	13.89%	10
Victims of crime programs	23.61%	17
Workshops/trainings	9.72%	7
Not applicable	1.39%	1
Other (please specify)	2.78%	2
Total Respondents: 72		

#	OTHER (PLEASE SPECIFY)	DATE
1	Emergency responder Peer Support, Law enforcement agencies, Fire agencies and Emergency Responder Trauma Retreat	4/25/2017 10:44 PM
2	VA referral	4/22/2017 5:16 PM

Q69 Are you considered to be a "HIPAA Covered Entity" in your practice?

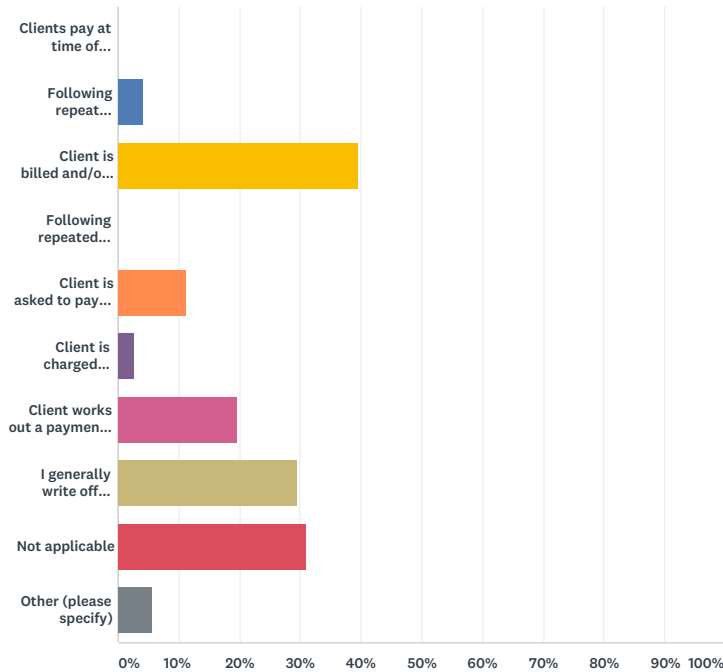
Answered: 72 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	66.67%	48
No	13.89%	10
I don't know	19.44%	14
TOTAL		72

Q70 Which of the following is used by you and/or your employer for clients who do not pay bills in a timely manner: (Check all that apply)

Answered: 71 Skipped: 2

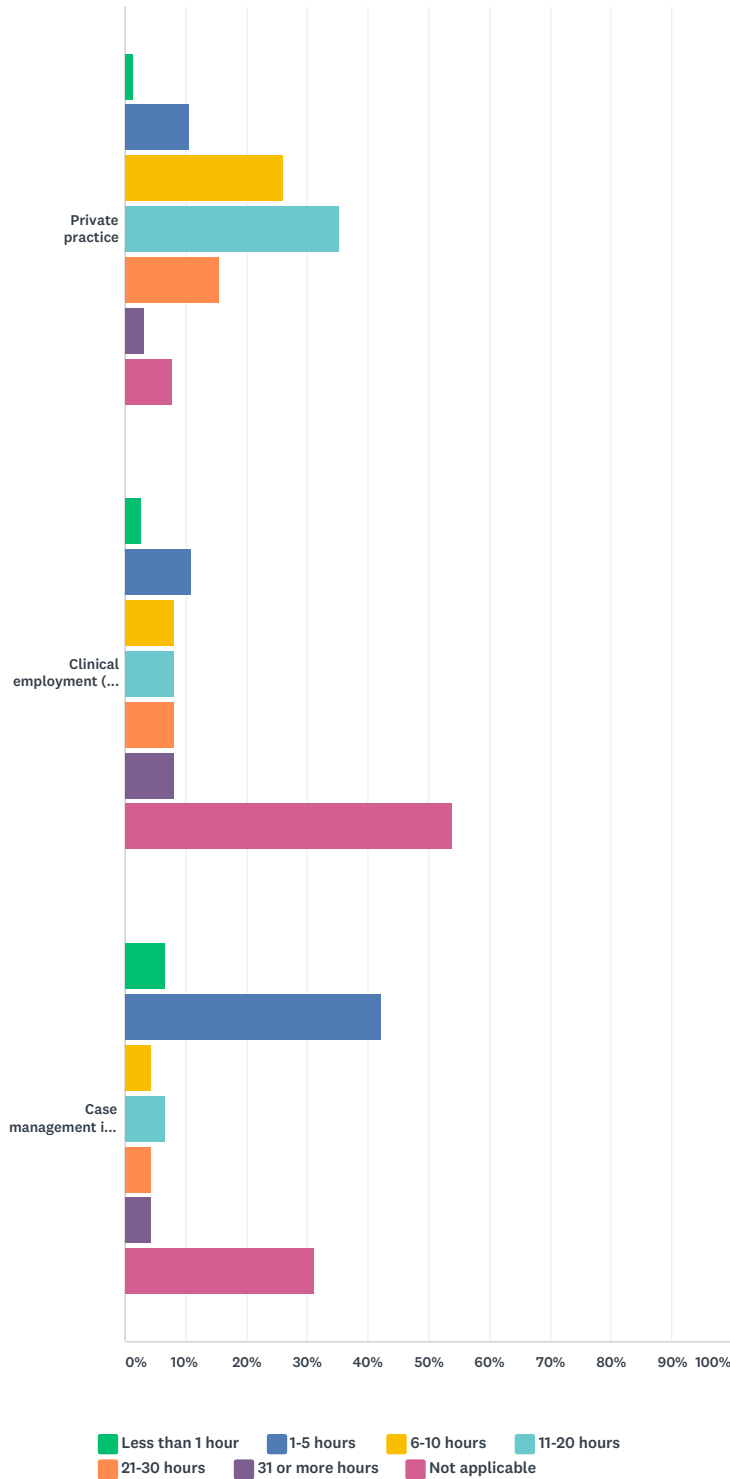


ANSWER CHOICES	RESPONSES
Clients pay at time of treatment only	0.00% 0
Following repeat billings, balance is turned over to a collection agency	4.23% 3
Client is billed and/or receives letter(s) requesting payment	39.44% 28
Following repeated billings, small claims court action is pursued	0.00% 0
Client is asked to pay balance by charging to a credit card	11.27% 8
Client is charged interest on aging balance	2.82% 2
Client works out a payment plan to pay off balance	19.72% 14
I generally write off unpaid balance	29.58% 21
Not applicable	30.99% 22
Other (please specify)	5.63% 4
Total Respondents: 71	

#	OTHER (PLEASE SPECIFY)	DATE
1	Collect at each visit	5/15/2017 3:59 PM
2	Point of service payments only	4/21/2017 9:54 PM
3	The group hires staff to deal with insurance	4/21/2017 4:25 PM
4	Everyone pays in full after each session.	4/21/2017 2:44 PM

Q71 What is the average number of hours of therapy you provide per week:

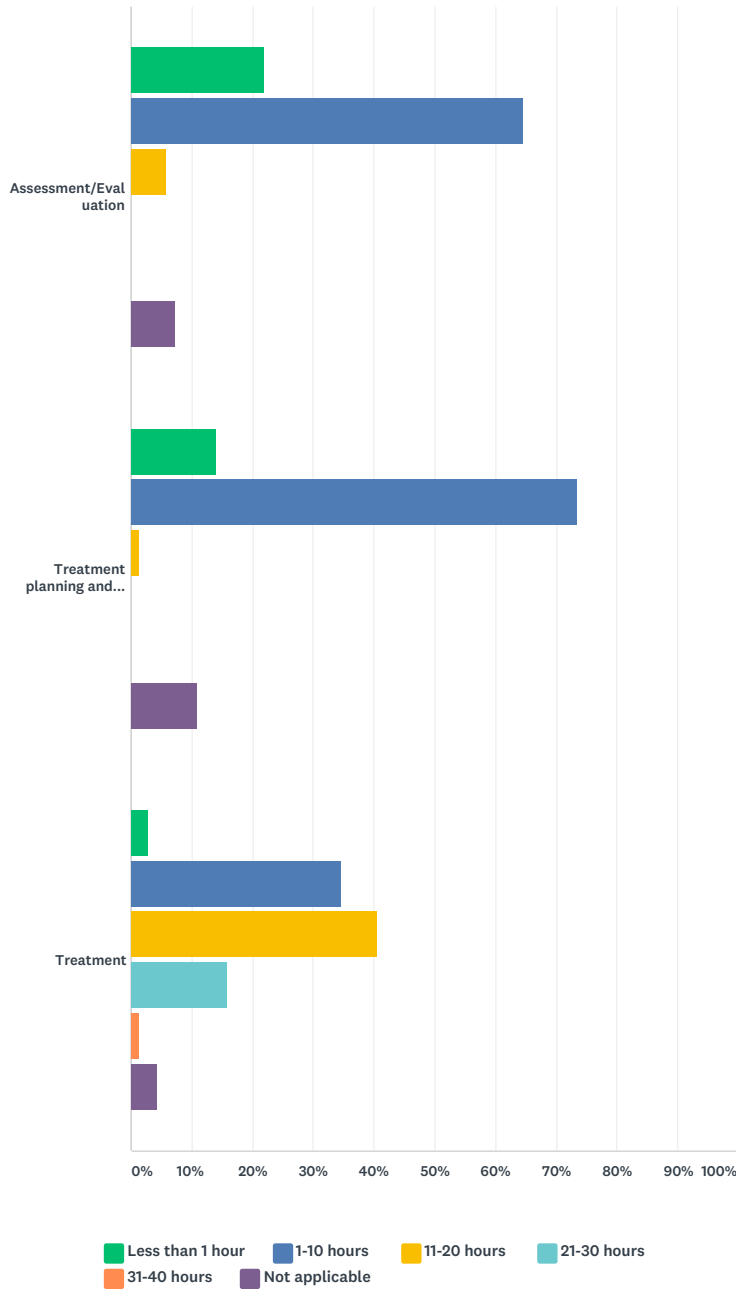
Answered: 70 Skipped: 3



	LESS THAN 1 HOUR	1-5 HOURS	6-10 HOURS	11-20 HOURS	21-30 HOURS	31 OR MORE HOURS	NOT APPLICABLE	TOTAL
Private practice	1.54% 1	10.77% 7	26.15% 17	35.38% 23	15.38% 10	3.08% 2	7.69% 5	65
Clinical employment (not private practice)	2.70% 1	10.81% 4	8.11% 3	8.11% 3	8.11% 3	8.11% 3	54.05% 20	37
Case management in both	6.67% 3	42.22% 19	4.44% 2	6.67% 3	4.44% 2	4.44% 2	31.11% 14	45

Q72 For all direct patient care, indicate the average number of hours spent per week (excluding calls) on each major activity:

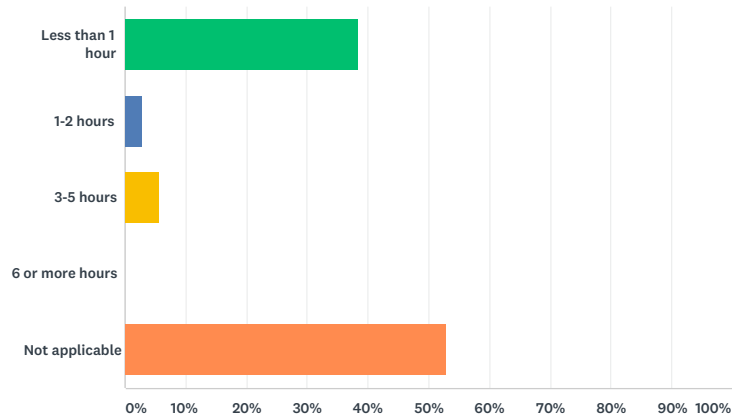
Answered: 70 Skipped: 3



	LESS THAN 1 HOUR	1-10 HOURS	11-20 HOURS	21-30 HOURS	31-40 HOURS	NOT APPLICABLE	TOTAL
Assessment/Evaluation	22.06% 15	64.71% 44	5.88% 4	0.00% 0	0.00% 0	7.35% 5	68
Treatment planning and team consultation	14.06% 9	73.44% 47	1.56% 1	0.00% 0	0.00% 0	10.94% 7	64
Treatment	2.90% 2	34.78% 24	40.58% 28	15.94% 11	1.45% 1	4.35% 3	69

Q73 What is the average number of hours per week devoted to administering and evaluation psychological tests?

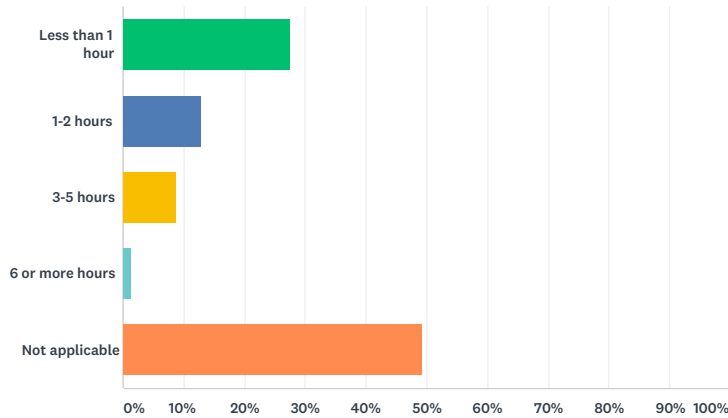
Answered: 70 Skipped: 3



ANSWER CHOICES	RESPONSES	
Less than 1 hour	38.57%	27
1-2 hours	2.86%	2
3-5 hours	5.71%	4
6 or more hours	0.00%	0
Not applicable	52.86%	37
TOTAL		70

Q74 What is the average number of hours per week you devote to telehealth services (i.e., therapy by telephone or over the Internet)?

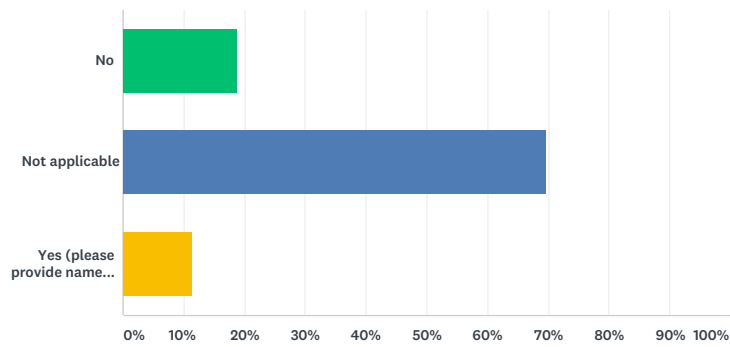
Answered: 69 Skipped: 4



ANSWER CHOICES	RESPONSES	
Less than 1 hour	27.54%	19
1-2 hours	13.04%	9
3-5 hours	8.70%	6
6 or more hours	1.45%	1
Not applicable	49.28%	34
TOTAL		69

Q75 Are you reimbursed for telehealth services?

Answered: 69 Skipped: 4

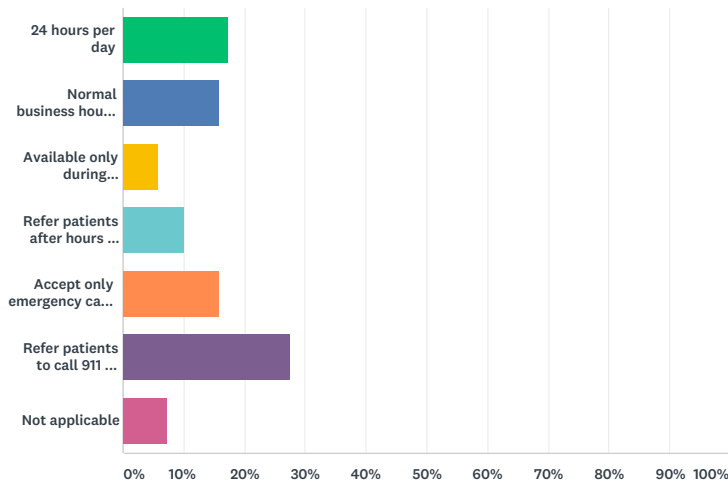


ANSWER CHOICES	RESPONSES
No	18.84% 13
Not applicable	69.57% 48
Yes (please provide name of companies that reimburse)	11.59% 8
TOTAL	69

#	YES (PLEASE PROVIDE NAME OF COMPANIES THAT REIMBURSE)	DATE
1	Client	4/28/2017 4:46 PM
2	Pacific Health Alliance	4/27/2017 5:23 PM
3	Clients are reimbursed by all PPO plans: Anthem, blue shield, Aetna, Cigna, Most Erisas that my clients have.	4/26/2017 10:08 PM
4	Medical	4/26/2017 4:27 PM
5	Magellan	4/25/2017 10:46 PM
6	Placer County Managed Care reimburses for occasional phone sessions, when necessary	4/24/2017 10:08 AM
7	Private only	4/21/2017 9:58 PM
8	Pvt pay	4/21/2017 9:48 PM

Q76 What hours are you on-call or available to clients?

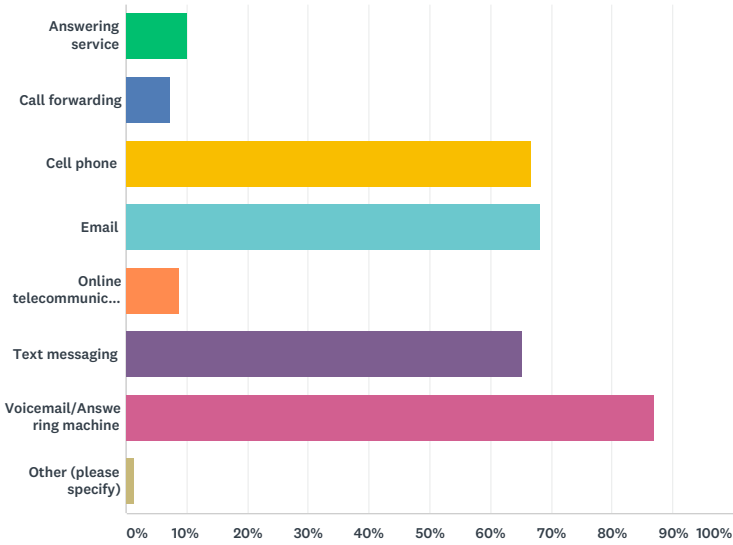
Answered: 69 Skipped: 4



ANSWER CHOICES	RESPONSES	
24 hours per day	17.39%	12
Normal business hours only	15.94%	11
Available only during appointed hours	5.80%	4
Refer patients after hours to service for emergency calls	10.14%	7
Accept only emergency calls after hours	15.94%	11
Refer patients to call 911 in case of emergency after hours	27.54%	19
Not applicable	7.25%	5
TOTAL		69

Q77 What means do you use to be accessible to clients? (Check all that apply)

Answered: 69 Skipped: 4

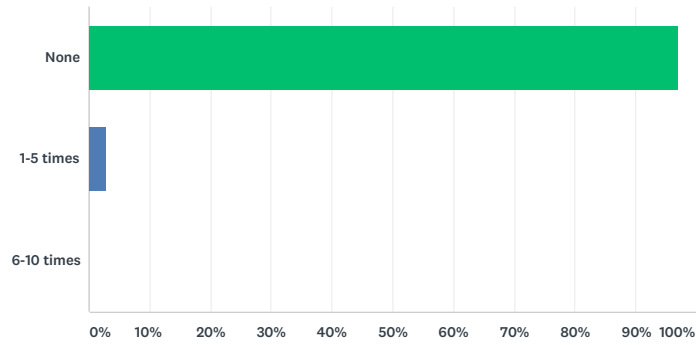


ANSWER CHOICES	RESPONSES
Answering service	10.14% 7
Call forwarding	7.25% 5
Cell phone	66.67% 46
Email	68.12% 47
Online telecommunication (e.g., Skype, Facetime)	8.70% 6
Text messaging	65.22% 45
Voicemail/Answering machine	86.96% 60
Other (please specify)	1.45% 1
Total Respondents: 69	

#	OTHER (PLEASE SPECIFY)	DATE
1	Triage Call Center	4/22/2017 4:39 PM

Q78 How many times have you had to file an incident report with malpractice insurance?

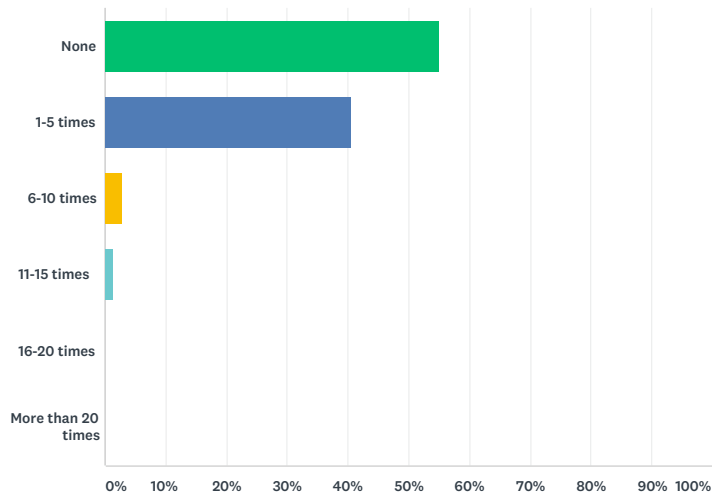
Answered: 69 Skipped: 4



ANSWER CHOICES	RESPONSES	
None	97.10%	67
1-5 times	2.90%	2
6-10 times	0.00%	0
TOTAL		69

Q79 How many times have you been subpoenaed?

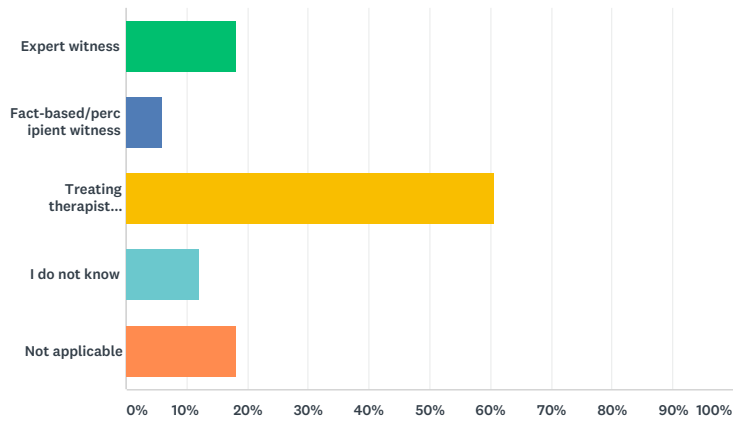
Answered: 69 Skipped: 4



ANSWER CHOICES	RESPONSES	
None	55.07%	38
1-5 times	40.58%	28
6-10 times	2.90%	2
11-15 times	1.45%	1
16-20 times	0.00%	0
More than 20 times	0.00%	0
TOTAL		69

Q80 What type of witness were you in a majority of these claims?

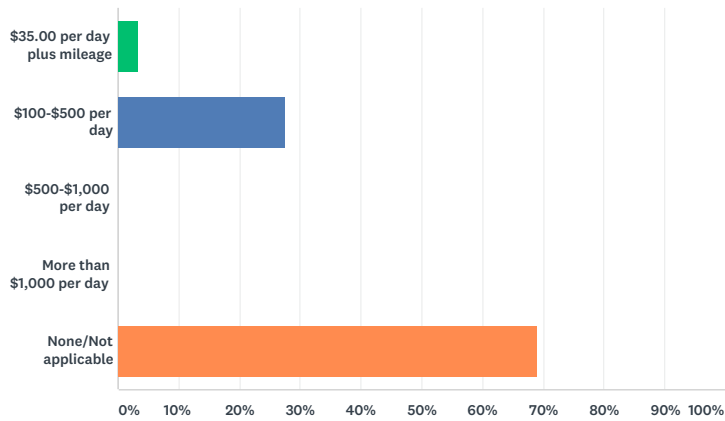
Answered: 33 Skipped: 40



ANSWER CHOICES	RESPONSES	
Expert witness	18.18%	6
Fact-based/percipient witness	6.06%	2
Treating therapist witness	60.61%	20
I do not know	12.12%	4
Not applicable	18.18%	6
Total Respondents: 33		

Q81 On average, how much were you paid to serve as a witness?

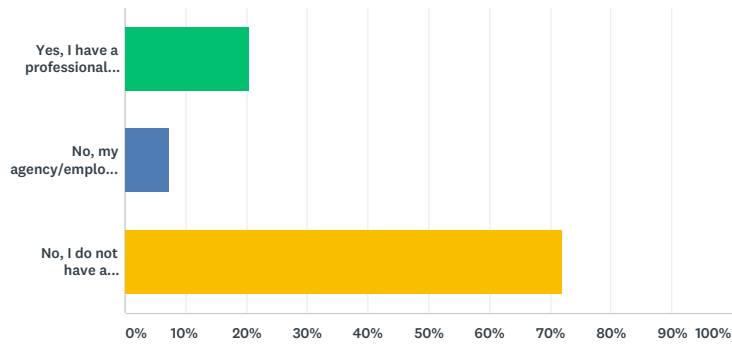
Answered: 29 Skipped: 44



ANSWER CHOICES	RESPONSES	
\$35.00 per day plus mileage	3.45%	1
\$100-\$500 per day	27.59%	8
\$500-\$1,000 per day	0.00%	0
More than \$1,000 per day	0.00%	0
None/Not applicable	68.97%	20
TOTAL		29

Q82 Do you have a professional will in place?

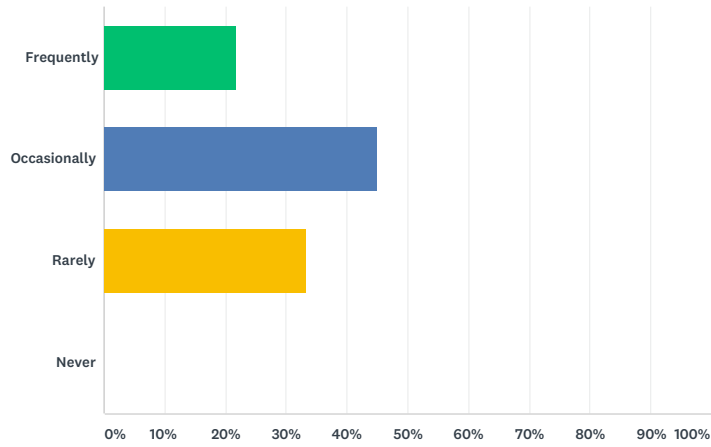
Answered: 68 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes, I have a professional will in place	20.59%	14
No, my agency/employer has a policy in place	7.35%	5
No, I do not have a professional will in place	72.06%	49
TOTAL		68

Q83 How often do you seek legal, ethical, or clinical consultation each month?

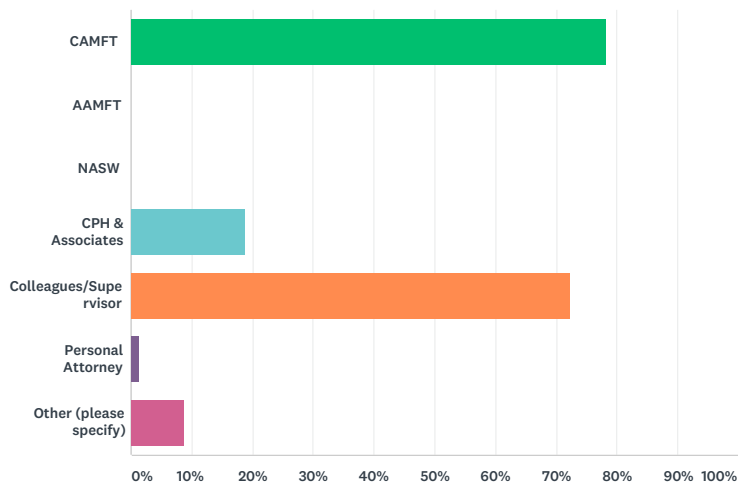
Answered: 69 Skipped: 4



ANSWER CHOICES	RESPONSES	
Frequently	21.74%	15
Occasionally	44.93%	31
Rarely	33.33%	23
Never	0.00%	0
TOTAL		69

Q84 From whom do you receive consultation? (Check all that apply)

Answered: 69 Skipped: 4

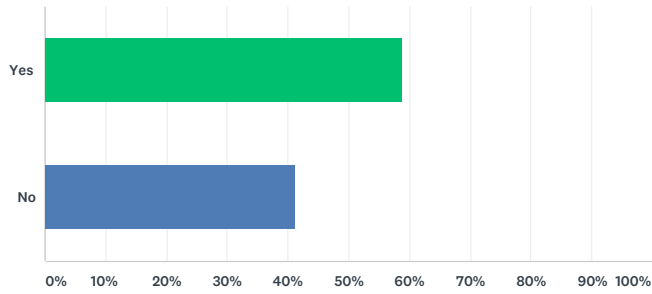


ANSWER CHOICES	RESPONSES	
CAMFT	78.26%	54
AAMFT	0.00%	0
NASW	0.00%	0
CPH & Associates	18.84%	13
Colleagues/Supervisor	72.46%	50
Personal Attorney	1.45%	1
Other (please specify)	8.70%	6
Total Respondents: 69		

#	OTHER (PLEASE SPECIFY)	DATE
1	Other Therapists	4/27/2017 6:00 AM
2	Peer consultation group, occasionally CAMFT	4/25/2017 10:47 PM
3	Psychiatrist supervision, monthly	4/25/2017 10:30 AM
4	EMDR Consultant	4/22/2017 4:40 PM
5	In the context of trainings I attend	4/21/2017 11:19 PM
6	County Counsel	4/21/2017 4:05 PM

Q85 If you could participate in Medicare as a reimbursable provider, would you?

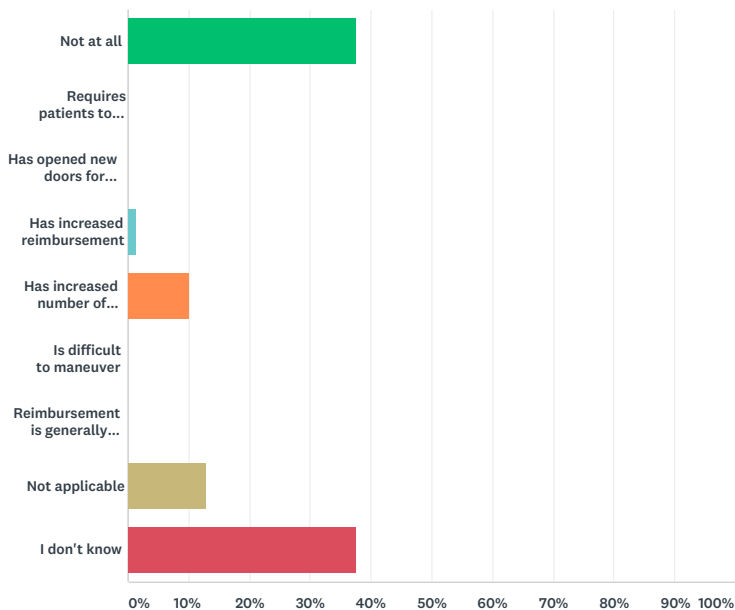
Answered: 68 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	58.82%	40
No	41.18%	28
TOTAL		68

Q86 How has the passage of the parity law affected your employment/practice? (Check all that apply)

Answered: 69 Skipped: 4

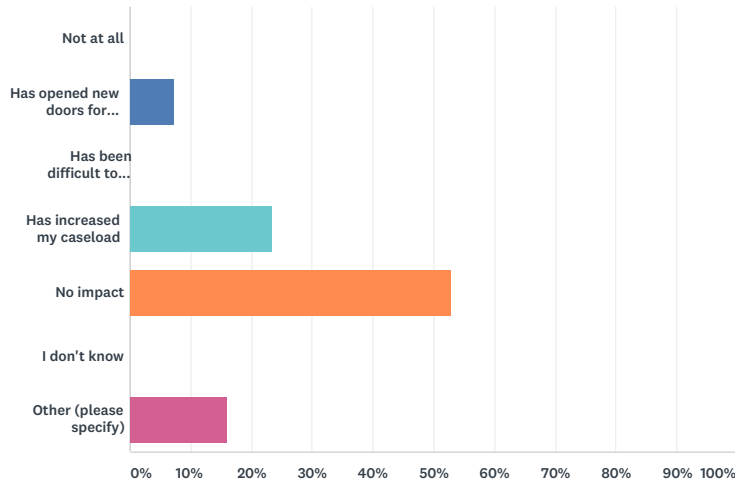


ANSWER CHOICES	RESPONSES	
Not at all	37.68%	26
Requires patients to first be evaluated by physicians/psychologist	0.00%	0
Has opened new doors for employment/treatment	0.00%	0
Has increased reimbursement	1.45%	1
Has increased number of clients	10.14%	7
Is difficult to maneuver	0.00%	0
Reimbursement is generally denied regardless of "parity"	0.00%	0
Not applicable	13.04%	9
I don't know	37.68%	26
TOTAL		69

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q87 How has the implementation of the Affordable Care Act affected your employment/practice? Check all that apply.

Answered: 68 Skipped: 5

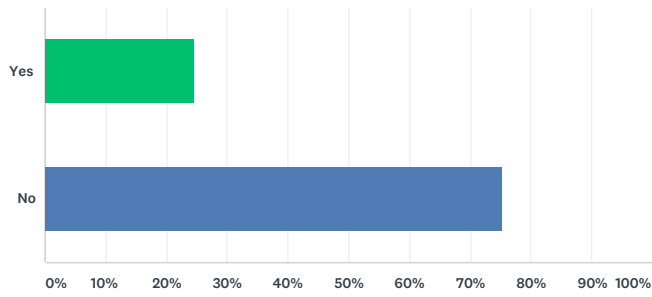


ANSWER CHOICES	RESPONSES
Not at all	0.00% 0
Has opened new doors for employment/treatment	7.35% 5
Has been difficult to understand	0.00% 0
Has increased my caseload	23.53% 16
No impact	52.94% 36
I don't know	0.00% 0
Other (please specify)	16.18% 11
TOTAL	68

#	OTHER (PLEASE SPECIFY)	DATE
1	decrease in hours for interns.	5/13/2017 7:14 AM
2	Easier	5/12/2017 9:17 AM
3	Able to refer to other therapists	4/27/2017 6:00 AM
4	Now eligible to receive HMO clients from Kaiser	4/25/2017 10:48 PM
5	unknown	4/24/2017 2:32 PM
6	I receive only severely mentally ill referrals from the county now, and cannot get on the panels of the Medi-Cal providers.	4/24/2017 10:12 AM
7	The ACA has been in effect the entire time I've been in private practice, so I don't know how it's changed things.	4/24/2017 7:50 AM
8	I believe this was when I was eligible to be a CA Health and Wellness and Blue Cross Medi-Cal provider so it allowed for me to be able to counsel lower income members who prior to this could not see a private therapist and it meant a higher rate of reimbursement for me than most of the insurance companies I am a provider for.	4/22/2017 9:29 PM
9	I am only pvt pay.... no insur.	4/21/2017 9:51 PM
10	High deductibles keep clients away	4/21/2017 7:24 PM
11	Since I am not on insurance panels (today is my 2 year license anniversary) - it has hurt my practice because I cannot take all of those who are insured without lowering my prices - once I am on insurance panels it will increase my caseload	4/21/2017 3:31 PM

Q88 Do you supervise interns and/or trainees?

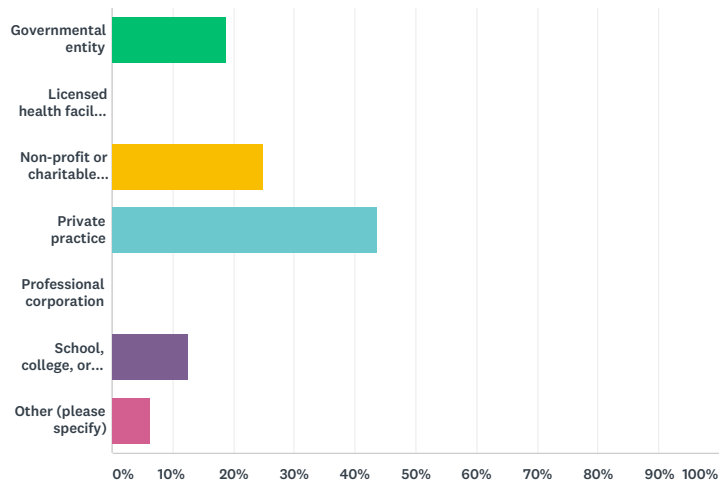
Answered: 69 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	24.64%	17
No	75.36%	52
TOTAL		69

Q89 In which setting do you provide supervision?

Answered: 16 Skipped: 57

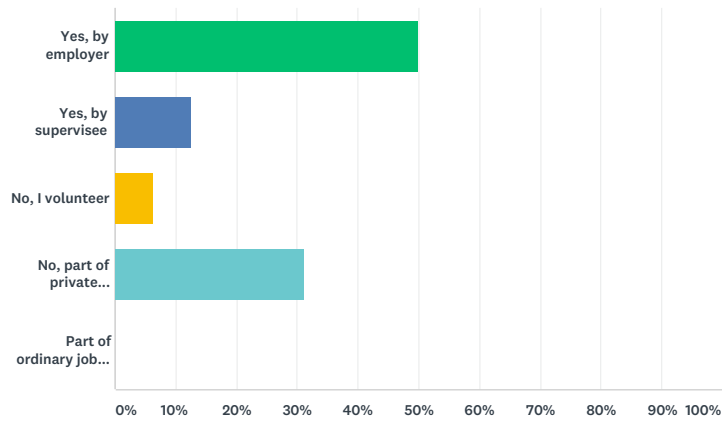


ANSWER CHOICES	RESPONSES
Governmental entity	18.75% 3
Licensed health facility (e.g., hospital)	0.00% 0
Non-profit or charitable corporation	25.00% 4
Private practice	43.75% 7
Professional corporation	0.00% 0
School, college, or university	12.50% 2
Other (please specify)	6.25% 1
Total Respondents: 16	

#	OTHER (PLEASE SPECIFY)	DATE
1	Contract w/ an agency	4/21/2017 11:22 PM

Q90 Are you paid for the supervision you provide?

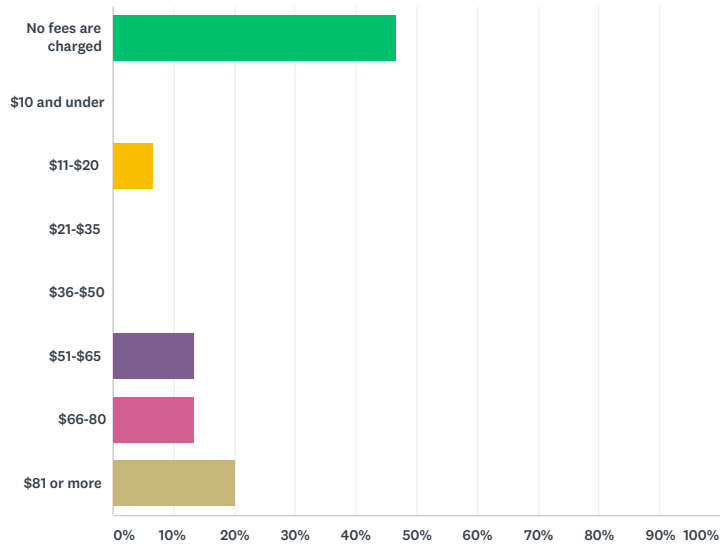
Answered: 16 Skipped: 57



ANSWER CHOICES	RESPONSES
Yes, by employer	50.00% 8
Yes, by supervisee	12.50% 2
No, I volunteer	6.25% 1
No, part of private practice overhead	31.25% 5
Part of ordinary job duties	0.00% 0
TOTAL	16

Q91 What is the usual and customary fee charged to clients for the services of the intern(s) and/or trainee(s) you supervise?

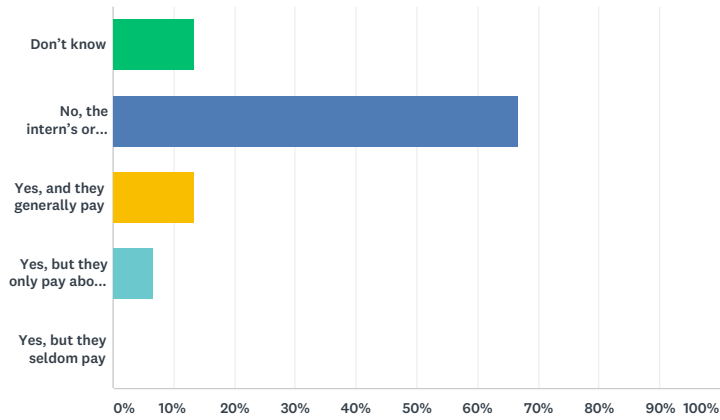
Answered: 15 Skipped: 58



ANSWER CHOICES	RESPONSES	
No fees are charged	46.67%	7
\$10 and under	0.00%	0
\$11-\$20	6.67%	1
\$21-\$35	0.00%	0
\$36-\$50	0.00%	0
\$51-\$65	13.33%	2
\$66-80	13.33%	2
\$81 or more	20.00%	3
TOTAL		15

Q92 Are third-party payers generally billed for the interns' or trainees' services?

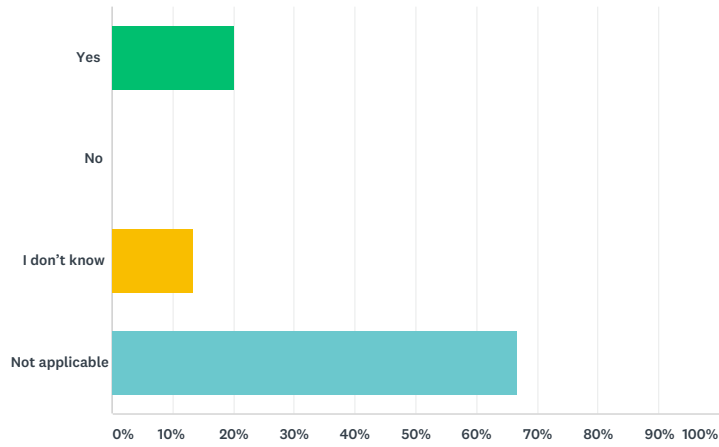
Answered: 15 Skipped: 58



ANSWER CHOICES	RESPONSES	
Don't know	13.33%	2
No, the intern's or trainee's services are not billed to third parties	66.67%	10
Yes, and they generally pay	13.33%	2
Yes, but they only pay about fifty percent of the time	6.67%	1
Yes, but they seldom pay	0.00%	0
TOTAL		15

Q93 If third parties are billed for intern or trainee services, is it disclosed that the intern or trainee was the provider?

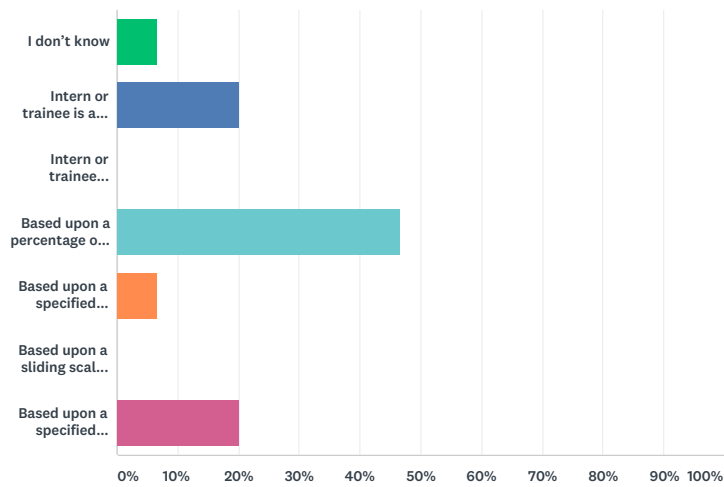
Answered: 15 Skipped: 58



ANSWER CHOICES	RESPONSES	
Yes	20.00%	3
No	0.00%	0
I don't know	13.33%	2
Not applicable	66.67%	10
TOTAL		15

Q94 How is the intern's or trainee's wage determined?

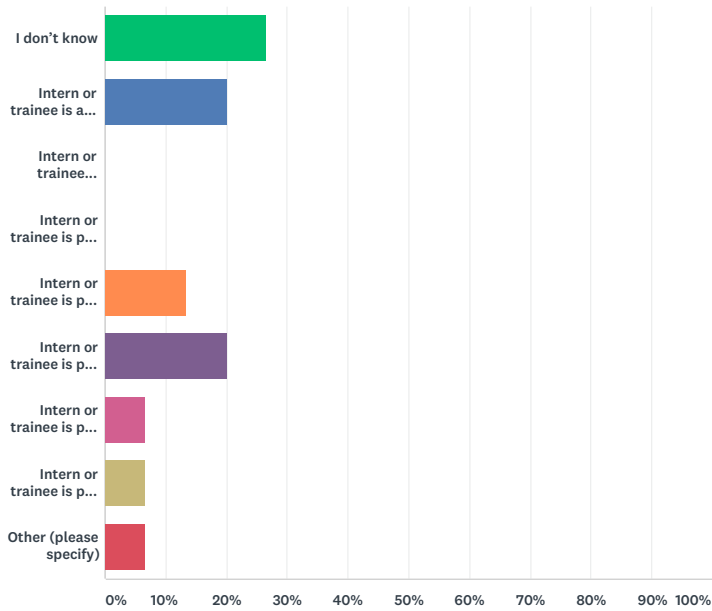
Answered: 15 Skipped: 58



ANSWER CHOICES	RESPONSES	
I don't know	6.67%	1
Intern or trainee is an unpaid volunteer	20.00%	3
Intern or trainee received only a nominal stipend to cover/offset volunteer expenses	0.00%	0
Based upon a percentage of the fees generated	46.67%	7
Based upon a specified amount per hour	6.67%	1
Based upon a sliding scale depending upon client volume	0.00%	0
Based upon a specified amount per week/month/year	20.00%	3
TOTAL		15

Q95 If the intern or trainee is paid, approximately how much does an intern or trainee get paid per hour?

Answered: 15 Skipped: 58

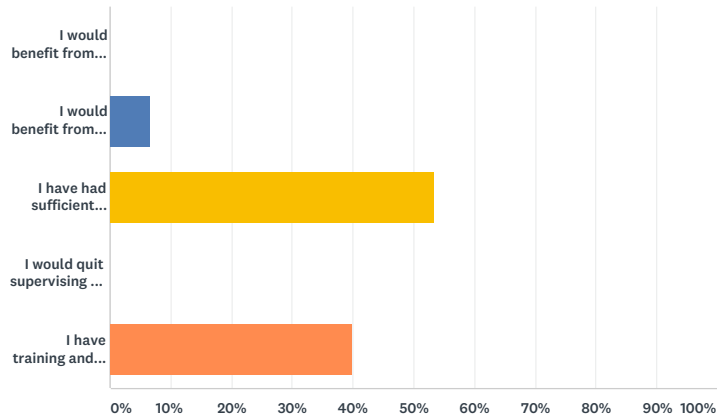


ANSWER CHOICES	RESPONSES
I don't know	26.67% 4
Intern or trainee is an unpaid volunteer	20.00% 3
Intern or trainee receives approximately \$500 or less per month for actual expenses incurred as a volunteer	0.00% 0
Intern or trainee is paid approximately \$8-\$15 per hour	0.00% 0
Intern or trainee is paid approximately \$16-\$25 per hour	13.33% 2
Intern or trainee is paid approximately \$26-\$35 per hour	20.00% 3
Intern or trainee is paid approximately \$36-\$45 per hour	6.67% 1
Intern or trainee is paid \$46 or more per hour	6.67% 1
Other (please specify)	6.67% 1
TOTAL	15

#	OTHER (PLEASE SPECIFY)	DATE
1	they receive a percentage of what they bring in	4/24/2017 10:22 AM

Q96 Do you believe you have sufficient education, training, and experience to adequately provide supervision?

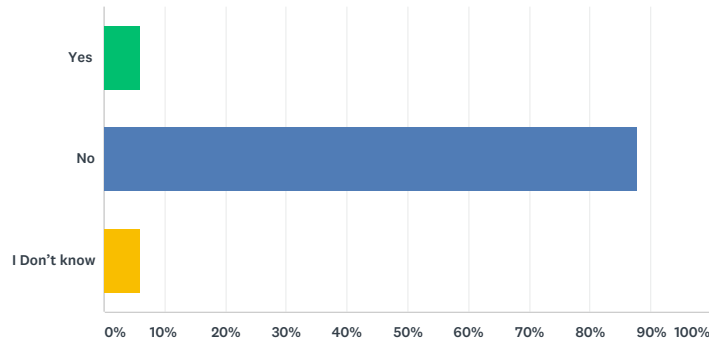
Answered: 15 Skipped: 58



ANSWER CHOICES	RESPONSES	
I would benefit from training, but do not have the time	0.00%	0
I would benefit from training and am interested in such an opportunity	6.67%	1
I have had sufficient training and experience in supervision and am not interested in more training	53.33%	8
I would quit supervising if I had to engage in more training	0.00%	0
I have training and would like more	40.00%	6
TOTAL		15

Q97 Are you and/or your employer an approved continuing education provider?

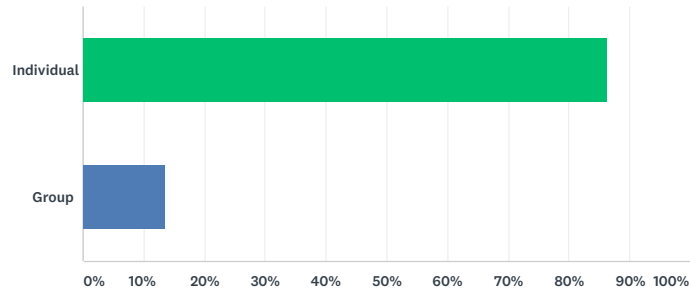
Answered: 66 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	6.06%	4
No	87.88%	58
I Don't know	6.06%	4
TOTAL		66

Q98 Are you an individual or group provider (group equals 2 or more people)?

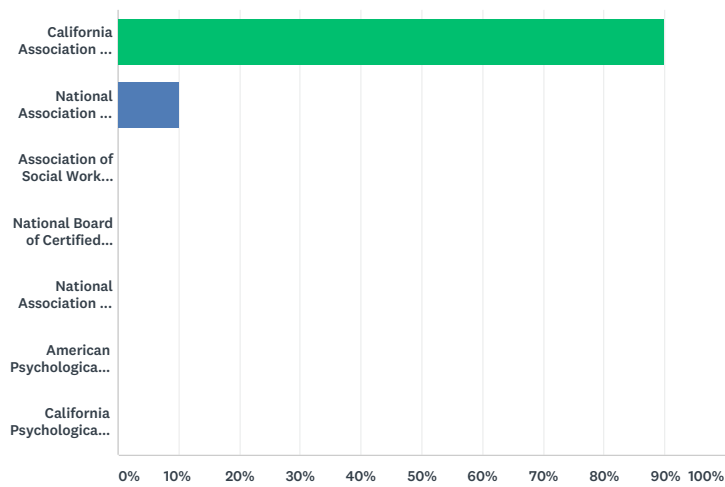
Answered: 44 Skipped: 29



ANSWER CHOICES	RESPONSES
Individual	86.36% 38
Group	13.64% 6
TOTAL	44

Q99 Which approval agency issued your CE provider number?

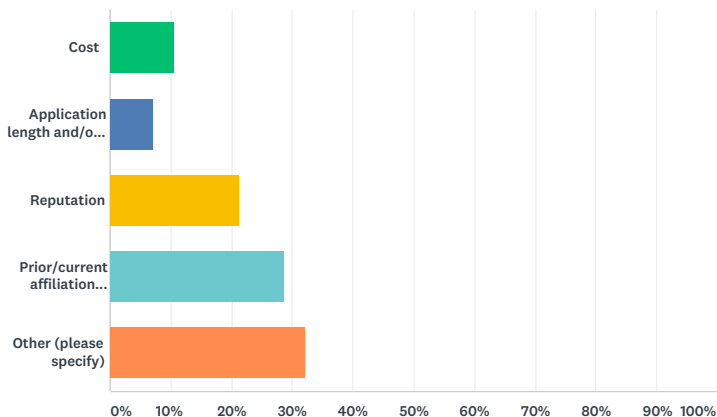
Answered: 20 Skipped: 53



ANSWER CHOICES	RESPONSES	
California Association of Marriage and Family Therapists (CAMFT)	90.00%	18
National Association of Social Workers (NASW)	10.00%	2
Association of Social Work Boards (SWB)	0.00%	0
National Board of Certified Counselors (NBCC)	0.00%	0
National Association of School Psychologists (NASP)	0.00%	0
American Psychological Association (APA)	0.00%	0
California Psychological Association (CPA)	0.00%	0
TOTAL		20

Q100 What was your primary consideration in deciding which provider approval agency to choose?

Answered: 28 Skipped: 45

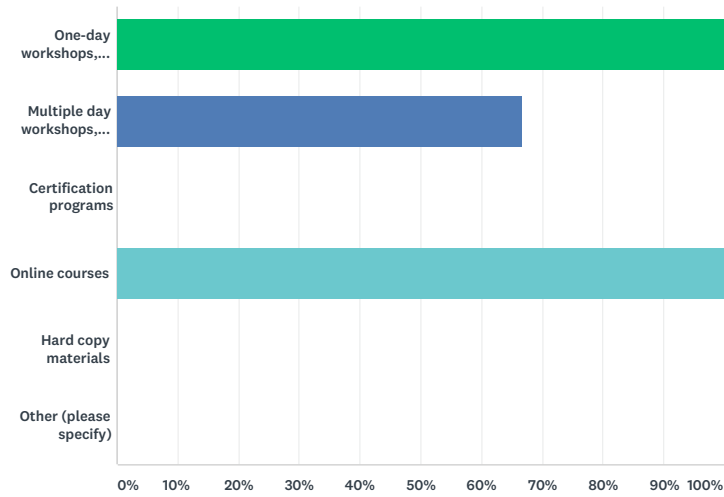


ANSWER CHOICES	RESPONSES
Cost	10.71% 3
Application length and/or complexity	7.14% 2
Reputation	21.43% 6
Prior/current affiliation with agency	28.57% 8
Other (please specify)	32.14% 9
TOTAL	28

#	OTHER (PLEASE SPECIFY)	DATE
1	N/A	5/13/2017 11:33 AM
2	na	5/12/2017 9:18 AM
3	I don't know. Supervisor makes those decisions	5/4/2017 12:25 PM
4	County had BBS #	4/27/2017 6:03 AM
5	not aware of why employer picked CAMFT	4/26/2017 10:15 AM
6	NA	4/24/2017 10:13 AM
7	NA	4/23/2017 7:01 AM
8	I am not sure what a provider number is ..CE continuing Ed???	4/21/2017 9:55 PM
9	Work decided	4/21/2017 7:13 PM

Q101 Which method do you use to offer CE coursework? (Check all that apply)

Answered: 3 Skipped: 70

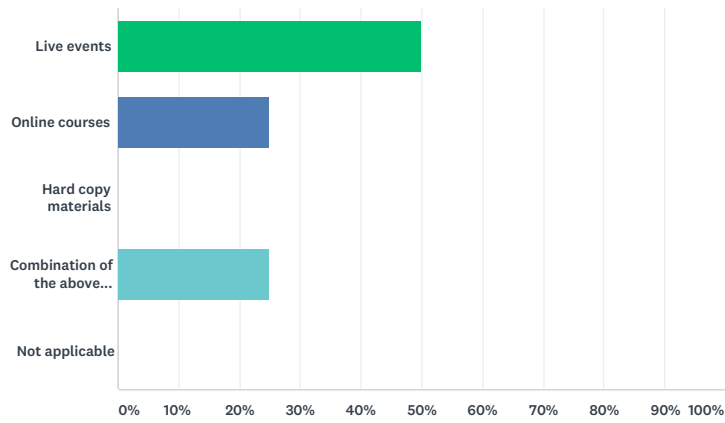


ANSWER CHOICES	RESPONSES	
One-day workshops, conferences, trainings, etc.	100.00%	3
Multiple day workshops, conferences, trainings, etc.	66.67%	2
Certification programs	0.00%	0
Online courses	100.00%	3
Hard copy materials	0.00%	0
Other (please specify)	0.00%	0
Total Respondents: 3		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q102 How do you prefer to fulfill your CE requirements?

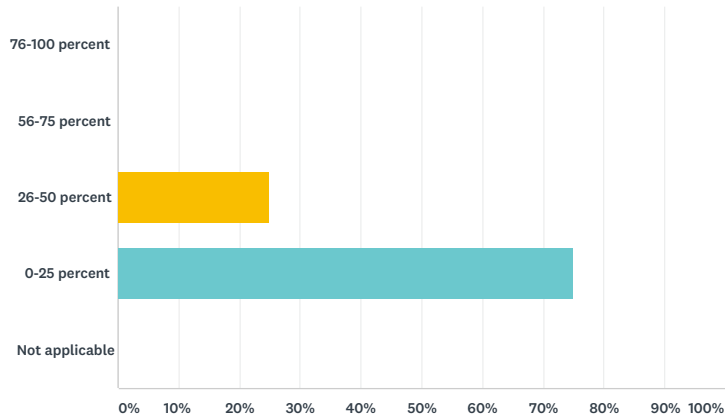
Answered: 4 Skipped: 69



ANSWER CHOICES	RESPONSES	
Live events	50.00%	2
Online courses	25.00%	1
Hard copy materials	0.00%	0
Combination of the above options	25.00%	1
Not applicable	0.00%	0
TOTAL		4

Q103 What percentage of your total CE per renewal cycle do you obtain via CAMFT education opportunities (live, hard copy, and/or online?)

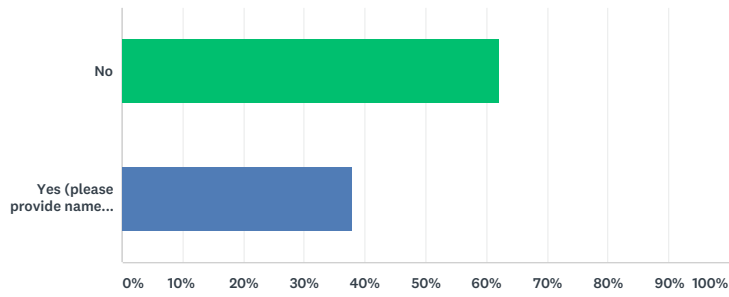
Answered: 4 Skipped: 69



ANSWER CHOICES	RESPONSES	
76-100 percent	0.00%	0
56-75 percent	0.00%	0
26-50 percent	25.00%	1
0-25 percent	75.00%	3
Not applicable	0.00%	0
TOTAL		4

Q104 Are you a member of another professional association?

Answered: 66 Skipped: 7

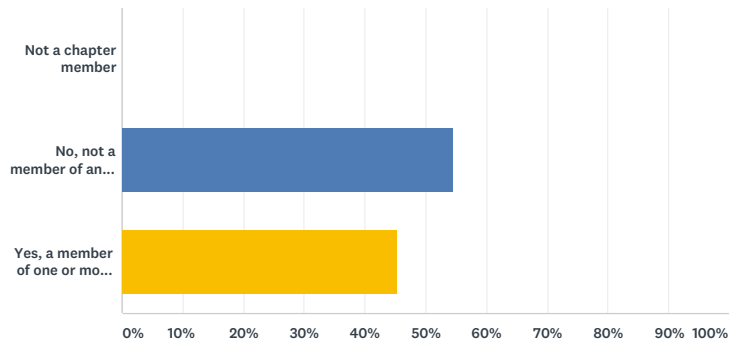


ANSWER CHOICES	RESPONSES	
No	62.12%	41
Yes (please provide name of association)	37.88%	25
TOTAL		66

#	YES (PLEASE PROVIDE NAME OF ASSOCIATION)	DATE
1	EMDRIA	5/13/2017 11:33 AM
2	American Association of Christian Counselors	5/13/2017 7:19 AM
3	NASW	5/12/2017 9:20 AM
4	CPH	5/3/2017 5:02 AM
5	National Council of Homeopathy	4/29/2017 1:37 PM
6	CALPCC	4/27/2017 6:03 AM
7	ACEP	4/26/2017 10:20 PM
8	International OCD Foundation	4/26/2017 3:49 PM
9	Sacramento Valley Chapter	4/26/2017 12:56 PM
10	EMDRIA and ICISF	4/25/2017 10:50 PM
11	CAMFT	4/24/2017 2:34 PM
12	CAMFT	4/24/2017 7:52 AM
13	International Association for the Psychological Treatment of Schizophrenia	4/24/2017 7:43 AM
14	EMDRIA	4/22/2017 4:42 PM
15	Association for Comprehensive Energy Psychology	4/22/2017 5:47 AM
16	Attach	4/21/2017 11:26 PM
17	Christian Counselors of Texas	4/21/2017 9:55 PM
18	Camft	4/21/2017 8:56 PM
19	MHEIBA	4/21/2017 7:20 PM
20	CAMFT	4/21/2017 5:37 PM
21	Emdria	4/21/2017 3:56 PM
22	AAMFT	4/21/2017 3:32 PM
23	Folsom Area Counselors and Therapists [FACT]	4/21/2017 2:52 PM
24	AACT	4/21/2017 2:51 PM
25	CAMFT, NorCata	4/21/2017 2:50 PM

Q105 Are you a member of a CAMFT Chapter?

Answered: 66 Skipped: 7



ANSWER CHOICES	RESPONSES	
Not a chapter member	0.00%	0
No, not a member of any chapter	54.55%	36
Yes, a member of one or more chapters	45.45%	30
TOTAL		66

Q106 Why are you not a member of a CAMFT Chapter?

Answered: 0 Skipped: 73

 No matching responses.

ANSWER CHOICES		RESPONSES	
Not worthwhile		0.00%	0
No time		0.00%	0
No interest		0.00%	0
Too far to travel		0.00%	0
Not aware of CAMFT Chapters		0.00%	0
Too expensive		0.00%	0
Other (please specify)		0.00%	0
Total Respondents: 0			

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q107 Have you taken advantage of discounts from CAMFT's affinity partners? (check all that apply)

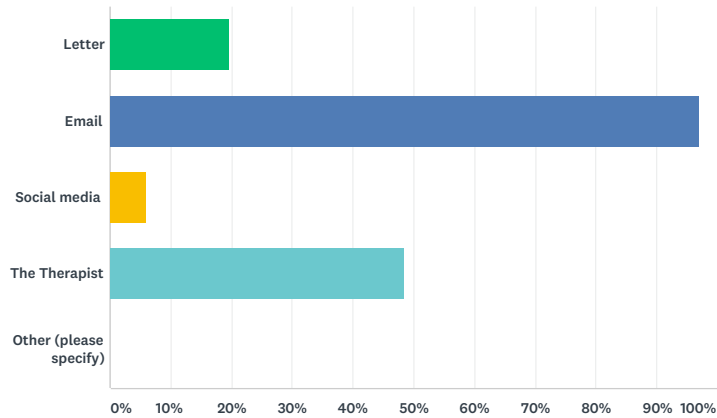
Answered: 0 Skipped: 73

 No matching responses.

ANSWER CHOICES	RESPONSES	
ADP	0.00%	0
CPH & Associates	0.00%	0
Geico	0.00%	0
Northcentral University	0.00%	0
Psychology Today	0.00%	0
Simple Practice	0.00%	0
The Chill Sessions	0.00%	0
Therapick.com	0.00%	0
Therapysites	0.00%	0
None/not applicable	0.00%	0
TOTAL		0

Q108 How do you prefer to receive communications from CAMFT?
(check all that apply)

Answered: 66 Skipped: 7

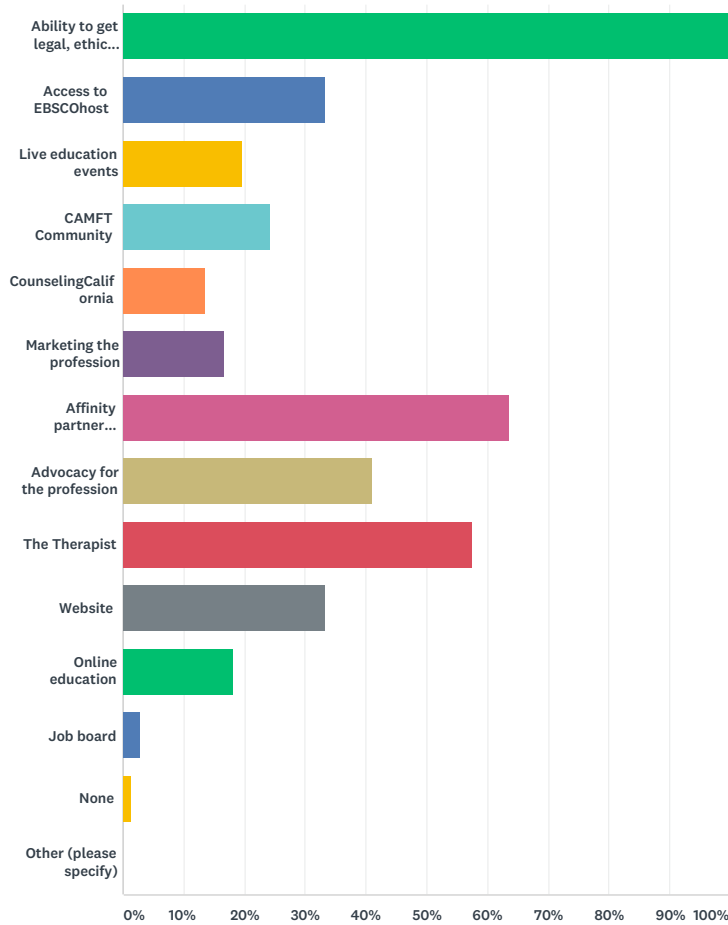


ANSWER CHOICES	RESPONSES	
Letter	19.70%	13
Email	96.97%	64
Social media	6.06%	4
The Therapist	48.48%	32
Other (please specify)	0.00%	0
Total Respondents: 66		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q109 What CAMFT member benefits do you consider to be most beneficial? (Check all that apply)

Answered: 66 Skipped: 7

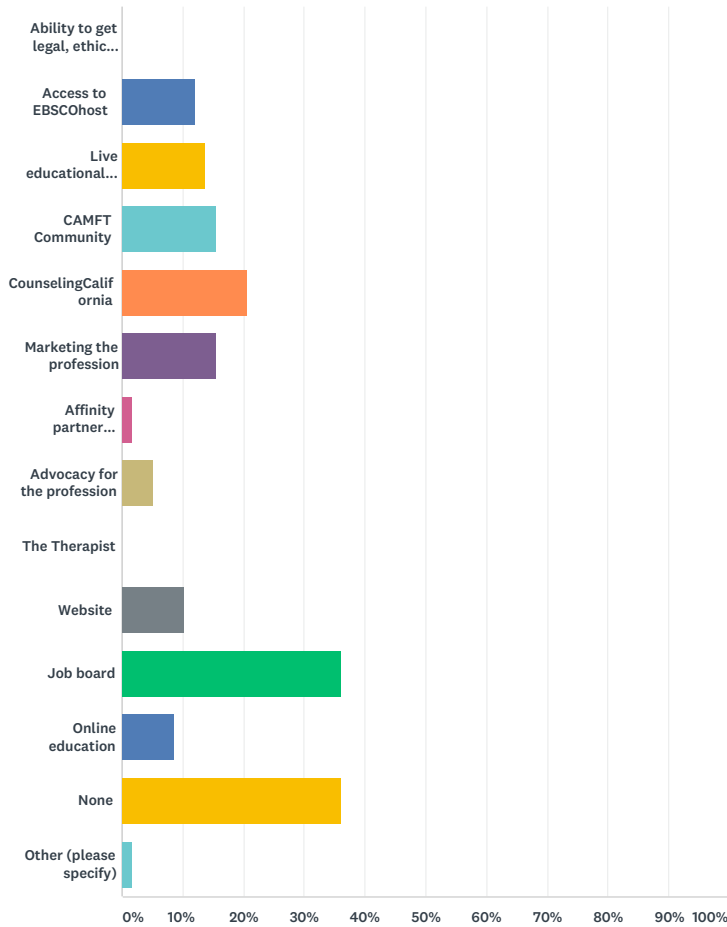


ANSWER CHOICES	RESPONSES
Ability to get legal, ethical and business questions answered	100.00% 66
Access to EBSCOhost	33.33% 22
Live education events	19.70% 13
CAMFT Community	24.24% 16
CounselingCalifornia	13.64% 9
Marketing the profession	16.67% 11
Affinity partner benefits: CPH Professional liability insurance, Geico insurance, ADP discounts, Office Depot/Office Max discounts, Psychology Today subscription, simplepractice, the chill sessions, therapick.com, therapysites	63.64% 42
Advocacy for the profession	40.91% 27
The Therapist	57.58% 38
Website	33.33% 22
Online education	18.18% 12
Job board	3.03% 2
None	1.52% 1
Other (please specify)	0.00% 0
Total Respondents: 66	

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q110 What CAMFT member benefits do you consider to be least beneficial? (Check all that apply)

Answered: 58 Skipped: 15

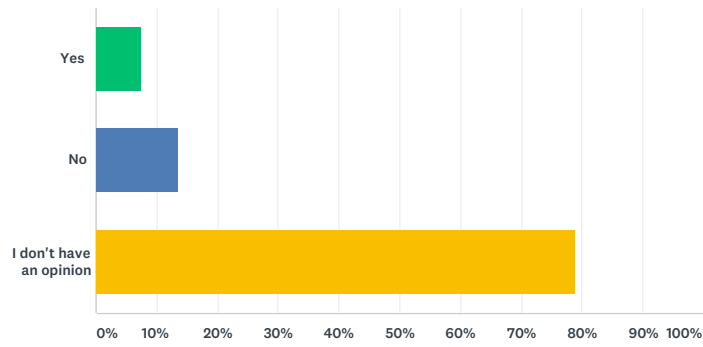


ANSWER CHOICES	RESPONSES
Ability to get legal, ethical and business questions answered	0.00% 0
Access to EBSCOhost	12.07% 7
Live educational events - Annual conference, Fall Symposium and workshops	13.79% 8
CAMFT Community	15.52% 9
CounselingCalifornia	20.69% 12
Marketing the profession	15.52% 9
Affinity partner benefits: CPH Professional liability insurance, Geico insurance, ADP discounts, Office Depot/Office Max discounts, Psychology Today subscription, simplepractice, the chill sessions, therapick.com, therapysites	1.72% 1
Advocacy for the profession	5.17% 3
The Therapist	0.00% 0
Website	10.34% 6
Job board	36.21% 21
Online education	8.62% 5
None	36.21% 21
Other (please specify)	1.72% 1
Total Respondents: 58	

#	OTHER (PLEASE SPECIFY)	DATE
1	Note: Can't afford "educational events"	4/28/2017 4:57 PM

Q111 Would you want to see CAMFT's logo/graphic identity updated?

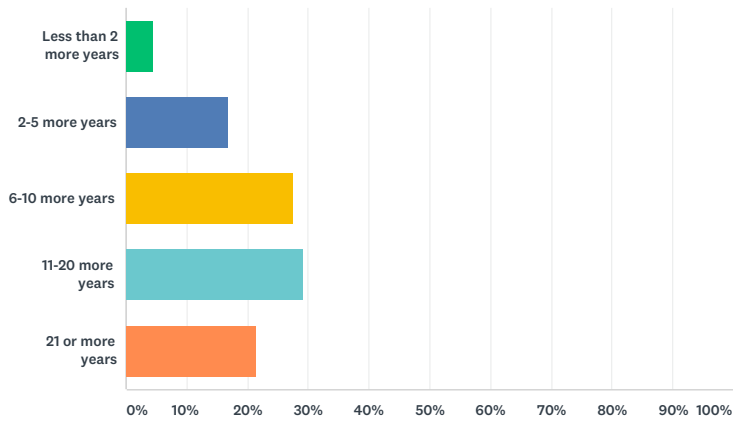
Answered: 66 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	7.58%	5
No	13.64%	9
I don't have an opinion	78.79%	52
TOTAL		66

Q112 I expect to be a member of CAMFT:

Answered: 65 Skipped: 8



ANSWER CHOICES	RESPONSES	
Less than 2 more years	4.62%	3
2-5 more years	16.92%	11
6-10 more years	27.69%	18
11-20 more years	29.23%	19
21 or more years	21.54%	14
TOTAL		65

Q113 Comments/Feedback

Answered: 8 Skipped: 65

#	RESPONSES	DATE
1	I have been licensed 40 years and have been a member of CAMFT that whole time. Value it!	5/15/2017 4:09 PM
2	Other source of income: Social Security retirement benefits.	4/28/2017 4:57 PM
3	I am semi-retired so some of the questions were more applicable earlier in my career.	4/27/2017 5:29 PM
4	Still waiting for some advocacy for wages, and health insurance. While I love my work, I would NOT make this choice again.	4/23/2017 3:48 PM
5	I will be moving out of state this summer so will not renew in 2018 n	4/21/2017 11:31 PM
6	I have a billing company that influences the answer to some of these questions	4/21/2017 7:31 PM
7	Hoping CAMFT learned it needs to be here for MFTs and not other professions from fiasco several years ago with bylaws. Otherwise I think CAMFT is a good organization as long as they remember it's the members' organization.	4/21/2017 4:24 PM
8	Survey is ok.	4/21/2017 4:02 PM

Q114 Additional questions you would like to see in future demographic surveys:

Answered: 4 Skipped: 69

#	RESPONSES	DATE
1	Job and profession satisfaction ratings, student loan debt amounts	4/26/2017 8:52 PM
2	Questions about billing companies	4/21/2017 7:31 PM
3	Understanding your pre-licensed large membership and helping their process.	4/21/2017 4:24 PM
4	Something about how profitable or not it is to be on insurance panels. It's not & how difficult is to have fee for service in rural counties. Can CAMFT do more or what can CAMFT do differently?	4/21/2017 4:02 PM