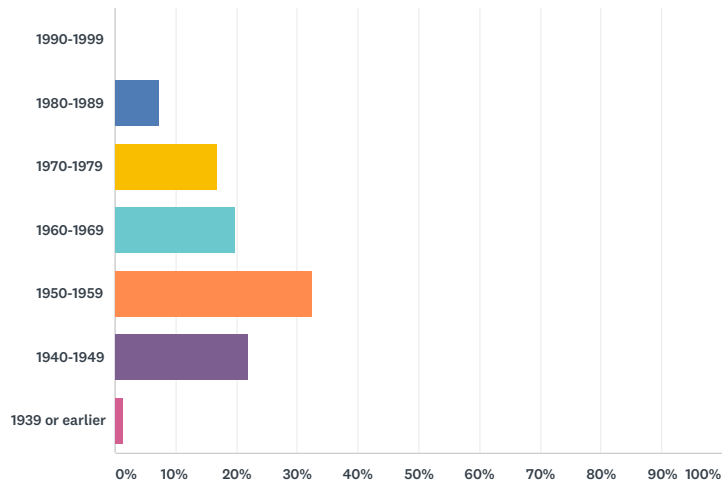


Q1 What year were you born?

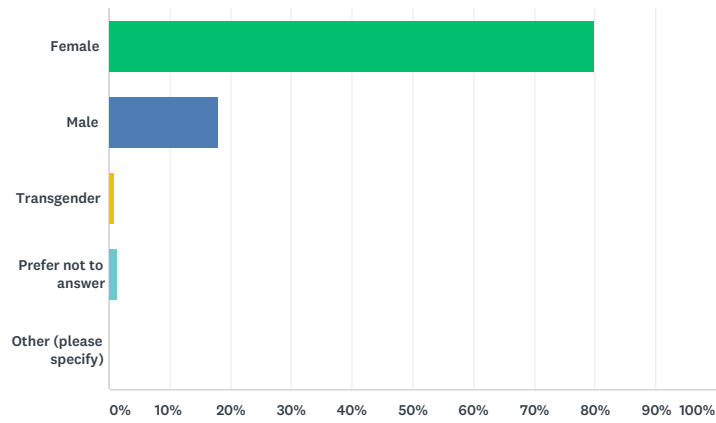
Answered: 136 Skipped: 0



ANSWER CHOICES	RESPONSES	
1990-1999	0.00%	0
1980-1989	7.35%	10
1970-1979	16.91%	23
1960-1969	19.85%	27
1950-1959	32.35%	44
1940-1949	22.06%	30
1939 or earlier	1.47%	2
TOTAL		136

Q2 What is your gender identity?

Answered: 134 Skipped: 2

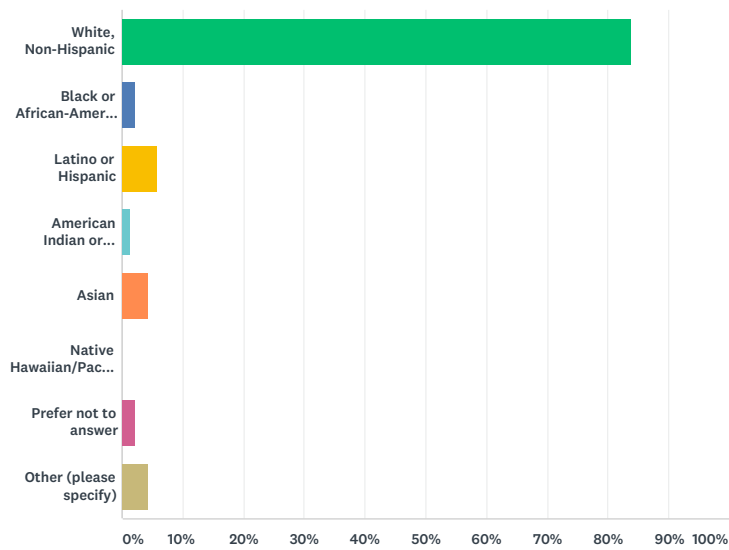


ANSWER CHOICES	RESPONSES	
Female	79.85%	107
Male	17.91%	24
Transgender	0.75%	1
Prefer not to answer	1.49%	2
Other (please specify)	0.00%	0
TOTAL		134

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q3 What is your race/ethnic origin? (Check all that apply)

Answered: 136 Skipped: 0

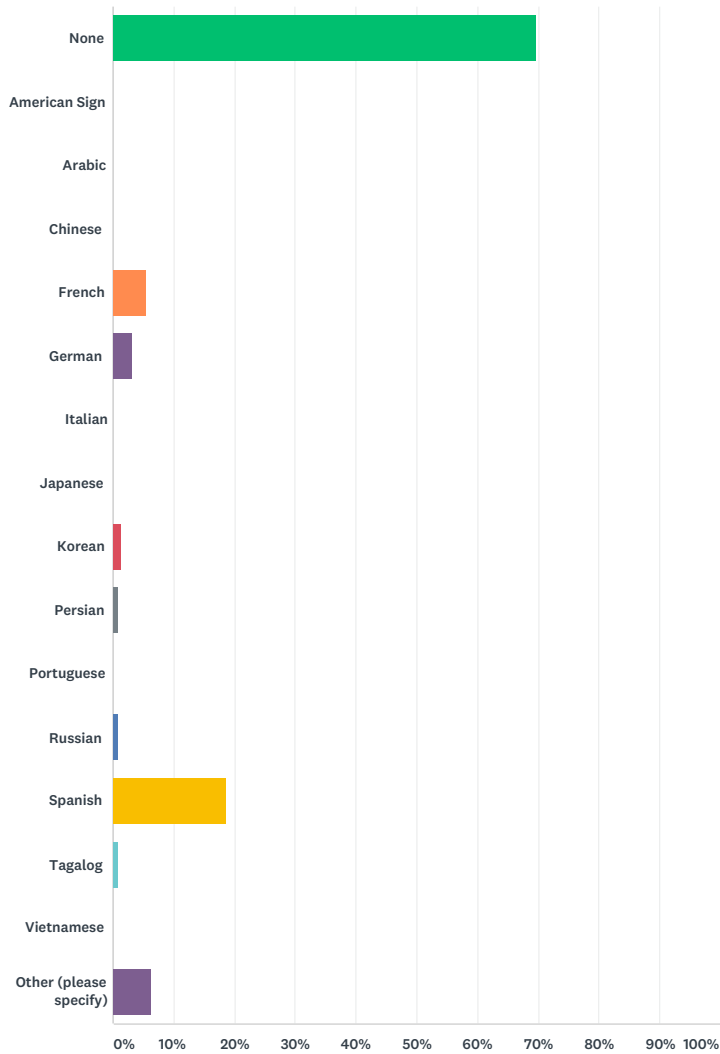


ANSWER CHOICES	RESPONSES
White, Non-Hispanic	83.82% 114
Black or African-American	2.21% 3
Latino or Hispanic	5.88% 8
American Indian or Alaskan Native	1.47% 2
Asian	4.41% 6
Native Hawaiian/Pacific Islander	0.00% 0
Prefer not to answer	2.21% 3
Other (please specify)	4.41% 6
Total Respondents: 136	

#	OTHER (PLEASE SPECIFY)	DATE
1	Jewish American is more of an identity to me than White American	4/28/2017 9:49 AM
2	Middle-Eastern	4/24/2017 1:59 PM
3	Jewish	4/23/2017 11:47 AM
4	JEWISH	4/22/2017 4:06 PM
5	White and Hispanic	4/22/2017 4:14 AM
6	Italian american	4/21/2017 3:48 PM

Q4 What language(s) do you speak in addition to English? (Check all that apply)

Answered: 129 Skipped: 7

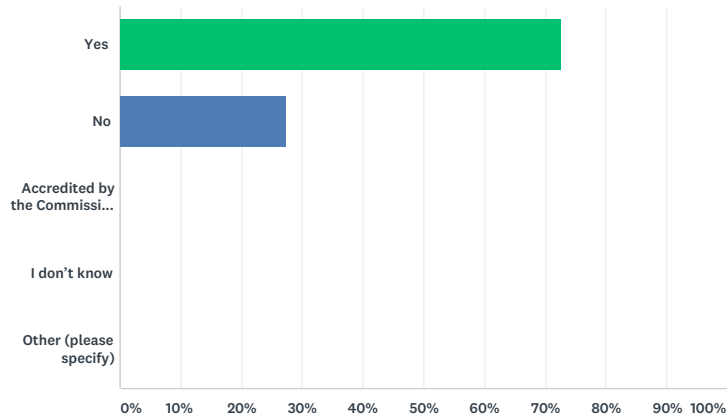


ANSWER CHOICES	RESPONSES	
None	69.77%	90
American Sign	0.00%	0
Arabic	0.00%	0
Chinese	0.00%	0
French	5.43%	7
German	3.10%	4
Italian	0.00%	0
Japanese	0.00%	0
Korean	1.55%	2
Persian	0.78%	1
Portuguese	0.00%	0
Russian	0.78%	1
Spanish	18.60%	24
Tagalog	0.78%	1
Vietnamese	0.00%	0
Other (please specify)	6.20%	8

Total Respondents: 129		
#	OTHER (PLEASE SPECIFY)	DATE
1	Farsi/dari	5/19/2017 3:27 AM
2	Swedish	5/12/2017 8:03 AM
3	Turkish	5/11/2017 7:55 AM
4	Afrikaans	4/23/2017 7:01 PM
5	Romanian	4/22/2017 6:42 PM
6	HEBREW	4/22/2017 4:06 PM
7	Farsi	4/21/2017 3:44 PM
8	Hebrew	4/21/2017 3:05 PM

Q5 Did you graduate from a program accredited by the Commission on Accreditation for Marriage and Family Therapists? (COAMFTE)?

Answered: 131 Skipped: 5

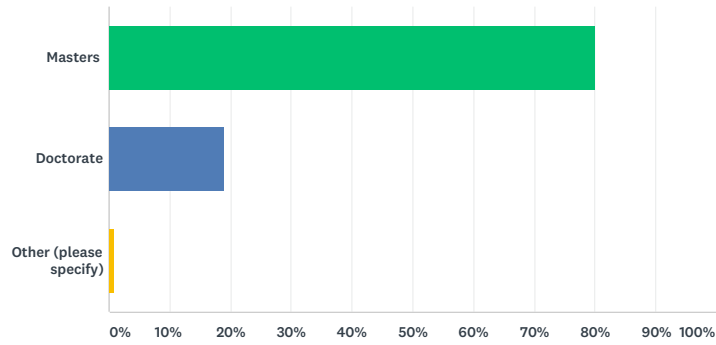


ANSWER CHOICES	RESPONSES	
Yes	72.52%	95
No	27.48%	36
Accredited by the Commission on Accreditation for Marriage and Family Therapy Education (COAMFTE)	0.00%	0
I don't know	0.00%	0
Other (please specify)	0.00%	0
Total Respondents: 131		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q6 What is the highest relevant degree you have earned related to psychotherapy?

Answered: 136 Skipped: 0

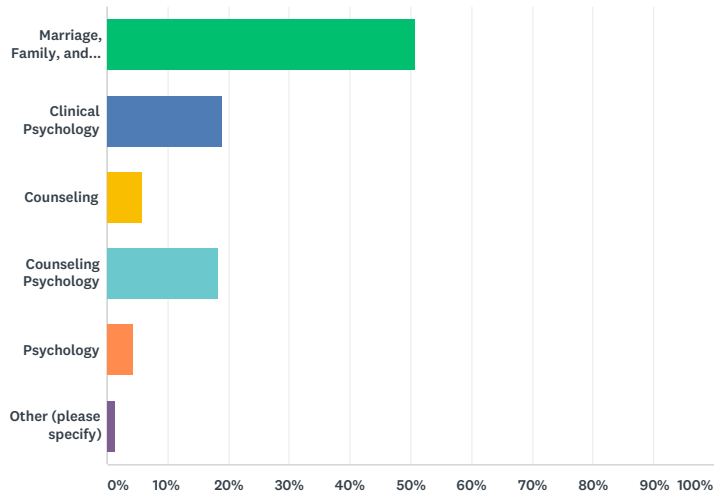


ANSWER CHOICES		RESPONSES	
Masters		80.15%	109
Doctorate		19.12%	26
Other (please specify)		0.74%	1
TOTAL			136

#	OTHER (PLEASE SPECIFY)	DATE
1	Ph.D candidate	5/19/2017 3:28 AM

Q7 What is the subject area of your highest relevant degree related to psychotherapy?

Answered: 136 Skipped: 0

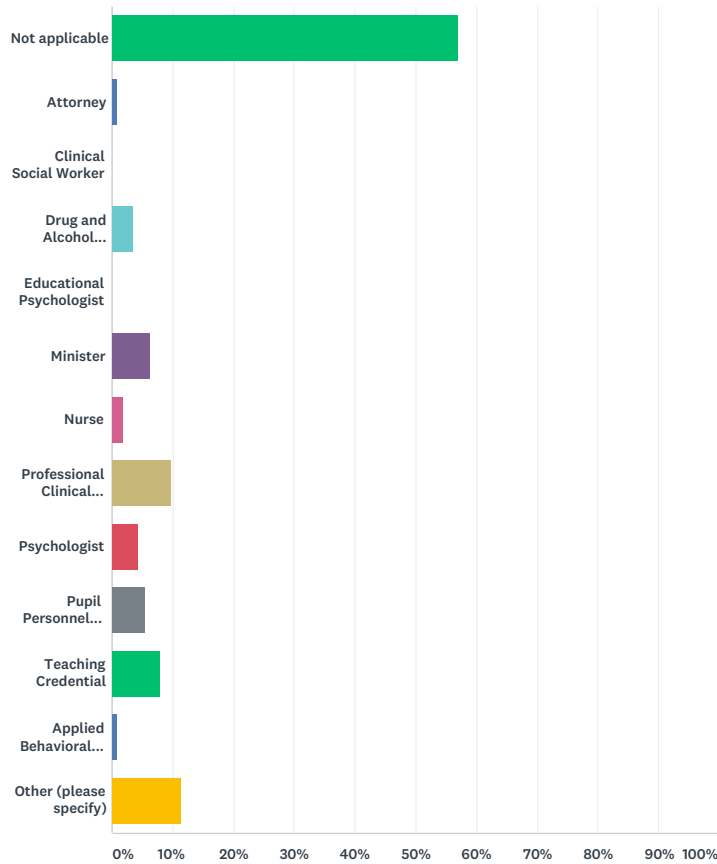


ANSWER CHOICES	RESPONSES
Marriage, Family, and Child Counseling/Marital and Family Therapy	50.74% 69
Clinical Psychology	19.12% 26
Counseling	5.88% 8
Counseling Psychology	18.38% 25
Psychology	4.41% 6
Other (please specify)	1.47% 2
TOTAL	136

#	OTHER (PLEASE SPECIFY)	DATE
1	Human Development and Psychology	4/27/2017 7:41 AM
2	Educational psychology with specialization in Marriage/Family Therapy	4/22/2017 3:04 PM

Q8 Which additional California credentials/licenses do you hold? (Check all that apply)

Answered: 112 Skipped: 24



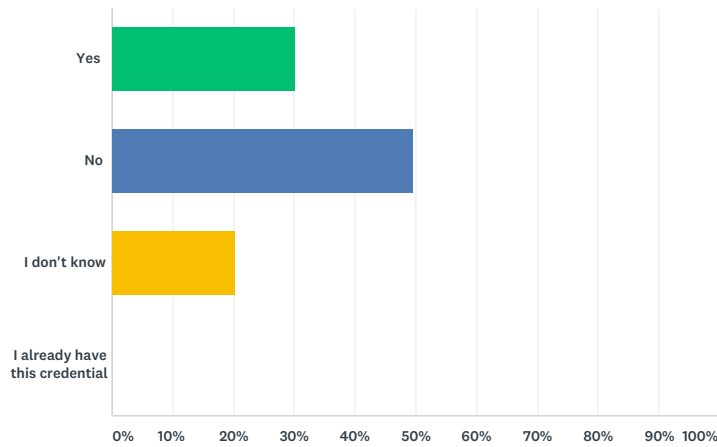
ANSWER CHOICES	RESPONSES
Not applicable	57.14% 64
Attorney	0.89% 1
Clinical Social Worker	0.00% 0
Drug and Alcohol Counselor	3.57% 4
Educational Psychologist	0.00% 0
Minister	6.25% 7
Nurse	1.79% 2
Professional Clinical Counselor	9.82% 11
Psychologist	4.46% 5
Pupil Personnel Services	5.36% 6
Teaching Credential	8.04% 9
Applied Behavioral Specialist	0.89% 1
Other (please specify)	11.61% 13
Total Respondents: 112	

#	OTHER (PLEASE SPECIFY)	DATE
1	Licensed Private Investigator (Forensic consultant)	5/11/2017 11:54 AM
2	CBEST certification	5/9/2017 5:59 AM
3	chaplain	4/27/2017 12:26 PM
4	Registered Play Therapist	4/26/2017 7:16 PM
5	Guided Imagery, Grief Recovery, Domestic Violence, Coaching	4/26/2017 5:52 AM

6	two teaching credentials, one for High School and one for Community college in Mathematics.	4/25/2017 2:16 PM
7	Broker/Real Estate	4/23/2017 10:04 AM
8	INTERFAITH CHAPLAIN	4/22/2017 4:07 PM
9	Certified to provide BIP	4/22/2017 3:04 PM
10	School nurse credential & administration credential	4/22/2017 5:28 AM
11	Licensed Marriage & Family Therapist	4/21/2017 7:07 PM
12	HIV Counselor (State Office of AIDS)	4/21/2017 5:44 PM
13	LPS Designation	4/21/2017 2:43 PM

Q9 If a Mental Health Pupil Personnel Services (PPS) credential was created, would you be interested in pursuing it in order to provide counseling to students in public schools?

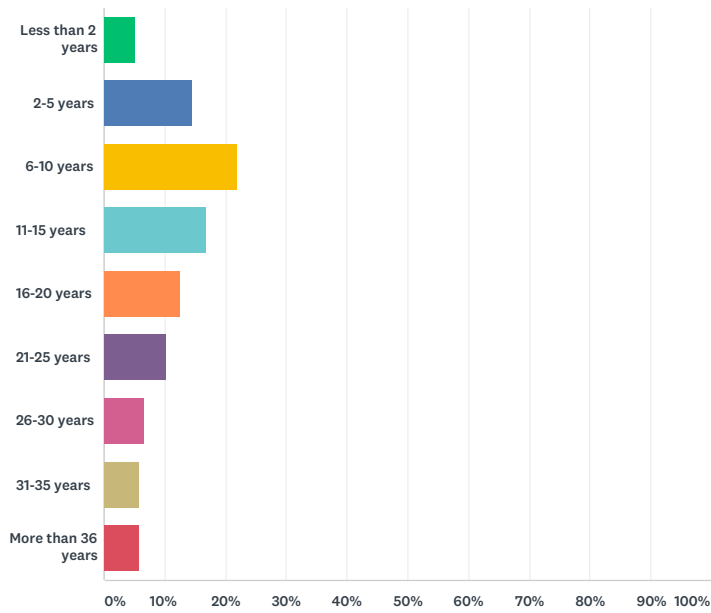
Answered: 133 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	30.08%	40
No	49.62%	66
I don't know	20.30%	27
I already have this credential	0.00%	0
TOTAL		133

Q10 How many years have you been licensed as an MFT?

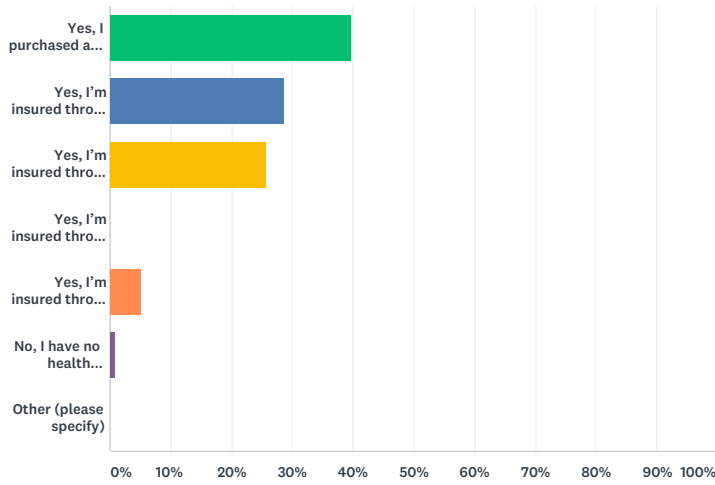
Answered: 136 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than 2 years	5.15%	7
2-5 years	14.71%	20
6-10 years	22.06%	30
11-15 years	16.91%	23
16-20 years	12.50%	17
21-25 years	10.29%	14
26-30 years	6.62%	9
31-35 years	5.88%	8
More than 36 years	5.88%	8
TOTAL		136

Q11 Do you have health insurance for your personal medical care?

Answered: 136 Skipped: 0

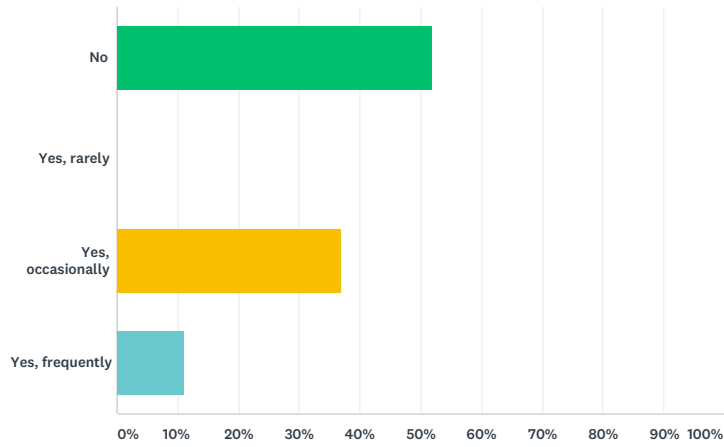


ANSWER CHOICES	RESPONSES
Yes, I purchased a private plan	39.71% 54
Yes, I'm insured through my employer	28.68% 39
Yes, I'm insured through my spouse/partner	25.74% 35
Yes, I'm insured through CAMFT's guaranteed issue health plan	0.00% 0
Yes, I'm insured through Covered California	5.15% 7
No, I have no health insurance	0.74% 1
Other (please specify)	0.00% 0
TOTAL	136

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q12 Within the last two years, have you received personal psychotherapy?

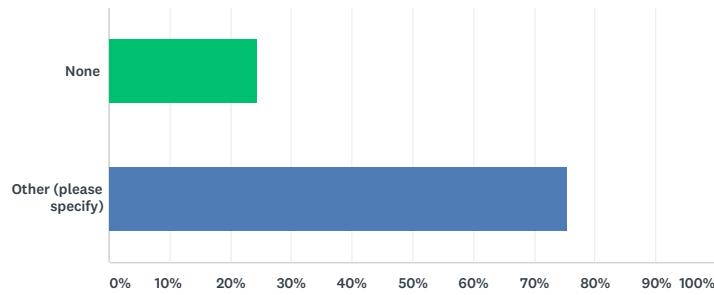
Answered: 135 Skipped: 1



ANSWER CHOICES	RESPONSES	
No	51.85%	70
Yes, rarely	0.00%	0
Yes, occasionally	37.04%	50
Yes, frequently	11.11%	15
TOTAL		135

Q13 What was your career before becoming an LMFT?

Answered: 135 Skipped: 1



ANSWER CHOICES	RESPONSES	
None	24.44%	33
Other (please specify)	75.56%	102
TOTAL		135

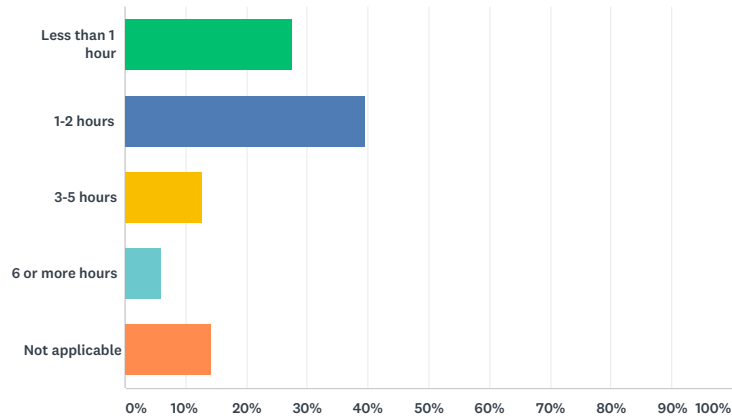
#	OTHER (PLEASE SPECIFY)	DATE
1	Research biologist	5/23/2017 2:02 PM
2	Administration	5/19/2017 3:29 AM
3	Sociologist	5/18/2017 8:21 PM
4	Corporate Mangement in Data Networking, Computer Sciences	5/17/2017 5:55 AM
5	Homemaker	5/16/2017 7:35 PM
6	RN Case Manager	5/15/2017 6:19 AM
7	teacher	5/12/2017 8:47 AM
8	Sociology professor	5/12/2017 8:06 AM
9	teacher	5/11/2017 6:50 PM
10	Peace officer / Investigator / Evaluator	5/11/2017 11:55 AM
11	Pastor	5/11/2017 8:53 AM
12	Attorney	5/11/2017 8:36 AM
13	Related field- various social services positions	5/11/2017 8:22 AM
14	Skills trainer with autism	5/11/2017 8:03 AM
15	Accounting and administrative support	5/9/2017 6:00 AM
16	Hospitality Industry	5/6/2017 7:45 AM
17	Director, non profit / Advertising Executive	5/4/2017 2:03 AM
18	Pastor - I still am. I am Bi-vocational	5/2/2017 9:10 AM
19	ordained minister	4/28/2017 9:30 PM
20	Realtor	4/28/2017 1:37 PM
21	Contractor	4/28/2017 10:22 AM
22	Legal assistant / law office manager	4/28/2017 9:51 AM
23	secretary	4/27/2017 7:00 PM
24	school counselor	4/27/2017 12:27 PM
25	I was a wanna be actress and communications major	4/27/2017 10:45 AM
26	Psychology instructor	4/27/2017 7:42 AM
27	Restaurant	4/27/2017 5:41 AM
28	Customer service representative	4/26/2017 7:17 PM
29	Pastor	4/26/2017 6:40 PM
30	Professor social sciences	4/26/2017 6:39 PM
31	Real estate sales	4/26/2017 6:38 PM
32	Finance	4/26/2017 6:19 PM
33	Claims Adjuster	4/26/2017 5:11 PM
34	Respiratory therapist	4/26/2017 4:54 PM
35	Pastor	4/26/2017 4:04 PM
36	Camera person	4/26/2017 3:51 PM
37	Professional Musician	4/26/2017 3:30 PM
38	Early Childhood Education Specialist/Teacher	4/26/2017 9:15 AM

39	Behavioral Consultant	4/26/2017 9:00 AM
40	Business and Management	4/26/2017 5:53 AM
41	Teaching	4/25/2017 2:16 PM
42	substitute teacher, secondary level	4/24/2017 5:02 PM
43	Worked for the government.	4/24/2017 2:00 PM
44	Paralegal	4/24/2017 12:47 PM
45	Graphic Designer, Typographer	4/24/2017 11:42 AM
46	private school substitute teacher	4/24/2017 11:18 AM
47	Teacher and full time Mom	4/23/2017 6:38 PM
48	Behavior Consultant	4/23/2017 12:13 PM
49	teacher of math, science, kinesiology, & dance	4/23/2017 11:48 AM
50	Real Estate/Property Management	4/23/2017 10:05 AM
51	Massage therapist	4/23/2017 6:24 AM
52	Paraprofessional and dance instructor	4/22/2017 8:14 PM
53	Clinical scientist ASCP	4/22/2017 6:45 PM
54	Marketing	4/22/2017 5:18 PM
55	Computer software consultant	4/22/2017 4:38 PM
56	TEACHING ELEMENTARY SCHOOL	4/22/2017 4:07 PM
57	production assistant	4/22/2017 3:06 PM
58	Drug and Alcohol counselor	4/22/2017 1:35 PM
59	massage therapist, entrepreneur, researcher	4/22/2017 1:31 PM
60	Real Estate	4/22/2017 10:42 AM
61	Homemaker	4/22/2017 10:03 AM
62	transportation planning	4/22/2017 10:01 AM
63	Teaching Jr High School	4/22/2017 9:54 AM
64	On-air Radio Personality	4/22/2017 7:57 AM
65	Nurse	4/22/2017 5:28 AM
66	Administrative assistant	4/22/2017 4:43 AM
67	Life and disability insurance agent	4/22/2017 4:18 AM
68	Office Manager and before that a Chemist	4/21/2017 9:46 PM
69	Social worker	4/21/2017 9:30 PM
70	Blue collar	4/21/2017 8:13 PM
71	School Teacher	4/21/2017 7:48 PM
72	Forensic Toxicologist	4/21/2017 7:16 PM
73	Legal secretarial	4/21/2017 7:07 PM
74	Computers	4/21/2017 7:03 PM
75	Research scientist, business owner, technical marketing	4/21/2017 6:50 PM
76	Teacher	4/21/2017 6:33 PM
77	Mortgage broker	4/21/2017 6:23 PM
78	Teacher	4/21/2017 6:09 PM
79	ssles rep	4/21/2017 6:00 PM
80	Veterinary Receptionist	4/21/2017 5:45 PM
81	Infant-Toddler Care Teacher	4/21/2017 5:35 PM
82	Artist/Art Educator	4/21/2017 5:12 PM
83	School counselor	4/21/2017 4:54 PM
84	Substitute teacher	4/21/2017 4:41 PM
85	College faculty	4/21/2017 4:34 PM
86	Internal Auditor	4/21/2017 4:04 PM
87	Administrator	4/21/2017 3:49 PM
88	English Instructor	4/21/2017 3:48 PM
89	Research assistant	4/21/2017 3:46 PM
90	Admin Assist at a Children's Research Hospital	4/21/2017 3:38 PM
91	Business Development	4/21/2017 3:26 PM
92	Graphic designer	4/21/2017 3:13 PM
93	Automotive technician and shop foreman	4/21/2017 3:07 PM
94	Marketing support computer industry	4/21/2017 3:01 PM
95	frustrated administrative person	4/21/2017 2:59 PM
96	Community and Employment Associate for individuals with developmental disabilities	4/21/2017 2:44 PM

97	Teacher	4/21/2017 2:33 PM
98	Graphic artist	4/21/2017 2:23 PM
99	Accountant	4/21/2017 2:22 PM
100	teacher	4/21/2017 2:17 PM
101	SOCIAL SERVICES	4/21/2017 2:15 PM
102	Sales representative for Fortune 500 company.	4/21/2017 2:13 PM

Q14 On average, how many hours per week do you volunteer or provide pro-bono therapy?

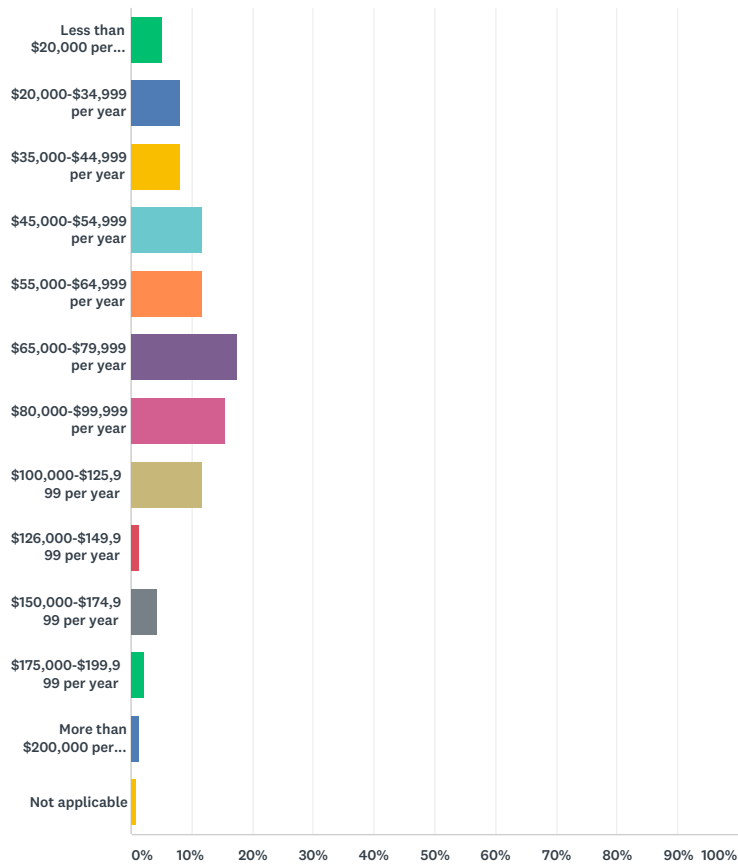
Answered: 134 Skipped: 2



ANSWER CHOICES	RESPONSES	
Less than 1 hour	27.61%	37
1-2 hours	39.55%	53
3-5 hours	12.69%	17
6 or more hours	5.97%	8
Not applicable	14.18%	19
TOTAL		134

Q15 What is your average annual income (before taxes)?

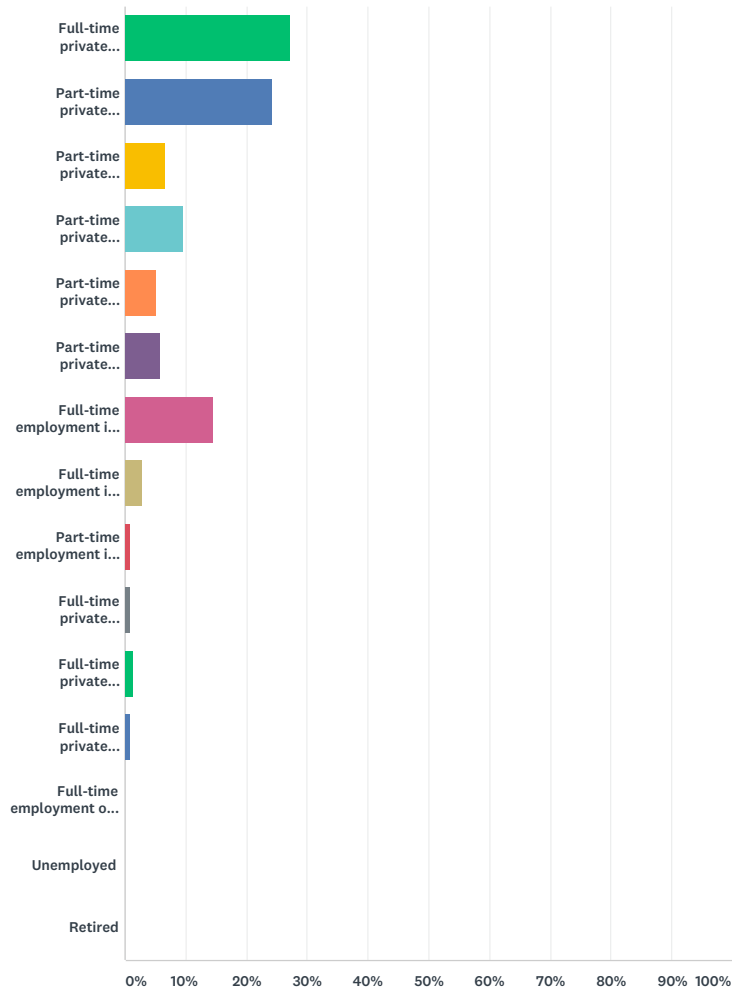
Answered: 136 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than \$20,000 per year	5.15%	7
\$20,000-\$34,999 per year	8.09%	11
\$35,000-\$44,999 per year	8.09%	11
\$45,000-\$54,999 per year	11.76%	16
\$55,000-\$64,999 per year	11.76%	16
\$65,000-\$79,999 per year	17.65%	24
\$80,000-\$99,999 per year	15.44%	21
\$100,000-\$125,999 per year	11.76%	16
\$126,000-\$149,999 per year	1.47%	2
\$150,000-\$174,999 per year	4.41%	6
\$175,000-\$199,999 per year	2.21%	3
More than \$200,000 per year	1.47%	2
Not applicable	0.74%	1
TOTAL		136

Q16 Which of the following best describes your status? (Note: Full-time is 20 or more hours a week and part-time is fewer than 20 hours a week)

Answered: 136 Skipped: 0



ANSWER CHOICES	RESPONSES
Full-time private practice (20 or more hours per week) only	27.21% 37
Part-time private practice (fewer than 20 hours per week) only	24.26% 33
Part-time private practice and full-time employment in a clinical position	6.62% 9
Part-time private practice and part-time employment in a clinical position	9.56% 13
Part-time private practice and full-time employment in a non-clinical position	5.15% 7
Part-time private practice and part-time employment in a non-clinical position	5.88% 8
Full-time employment in a clinical position (not private practice) only	14.71% 20
Full-time employment in a clinical position (not private practice) and part-time in a non-clinical position	2.94% 4
Part-time employment in a clinical position (not private practice) and part-time employment in a non-clinical position	0.74% 1
Full-time private practice and full-time employment in a clinical position	0.74% 1
Full-time private practice and part-time employment in a clinical position	1.47% 2
Full-time private practice and full-time employment in a non-clinical position	0.74% 1
Full-time employment or in business doing non-clinical work	0.00% 0
Unemployed	0.00% 0
Retired	0.00% 0
TOTAL	136

Q17 Do you work in any of the following settings? (Check all that apply)

Answered: 0 Skipped: 136

⚠ No matching responses.

ANSWER CHOICES	RESPONSES
College or University	0.00% 0
Hospital/Licensed health facility	0.00% 0
Managed care company including HMO, PPO, EAP, etc.	0.00% 0
Group practice/professional corporation	0.00% 0
Non-profit or charitable corporation	0.00% 0
Outpatient clinic	0.00% 0
Residential treatment facility	0.00% 0
School (K-12)	0.00% 0
Other (please specify)	0.00% 0
Total Respondents: 0	

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q18 Do you work in any of the following settings? (Check all that apply)

Answered: 0 Skipped: 136

⚠ No matching responses.

ANSWER CHOICES	RESPONSES	
California Department of Social Services	0.00%	0
California Public Health Service	0.00%	0
California State Department of Corrections and Rehabilitation	0.00%	0
California State Psychiatric Hospital	0.00%	0
California Youth Authority	0.00%	0
Child Protective Services or its equivalent	0.00%	0
Correctional Treatment Facility	0.00%	0
County Mental Health	0.00%	0
County Probation	0.00%	0
County Psychiatric Facility	0.00%	0
Department of Defense	0.00%	0
Local, state, or federal government	0.00%	0
Family Court Services	0.00%	0
U.S. Department of Health Services	0.00%	0
U.S. Department of Veterans Affairs	0.00%	0
Not applicable	0.00%	0
Other (please specify)	0.00%	0
Total Respondents: 0		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q19 What are your duties? (Check all that apply)

Answered: 0 Skipped: 136

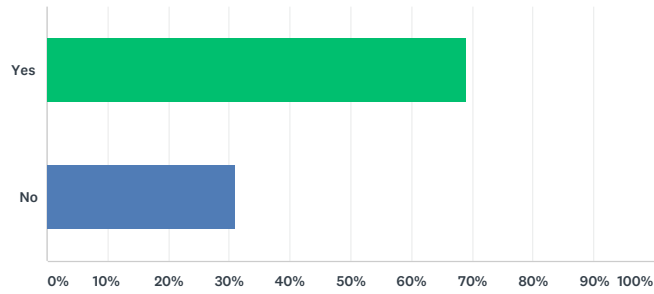
 No matching responses.

ANSWER CHOICES	RESPONSES
Administration	0.00% 0
Adoptions	0.00% 0
Case management	0.00% 0
Child abuse investigations	0.00% 0
Child custody investigations	0.00% 0
Community prevention/education	0.00% 0
Education	0.00% 0
Intakes/referrals	0.00% 0
Mediation	0.00% 0
Social services	0.00% 0
Provide counseling or psychotherapy	0.00% 0
Other (please specify)	0.00% 0
Total Respondents: 0	

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q20 Do you consider your private practice your primary career/occupation and source of income?

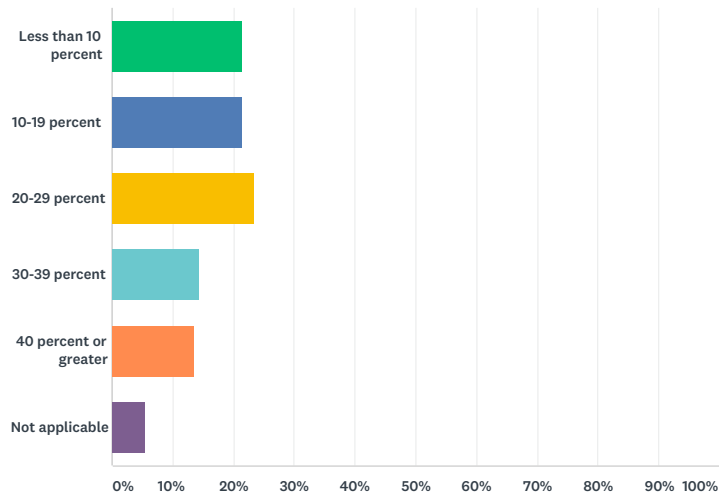
Answered: 110 Skipped: 26



ANSWER CHOICES	RESPONSES
Yes	69.09% 76
No	30.91% 34
TOTAL	110

Q21 What percentage of your gross income goes to overhead?

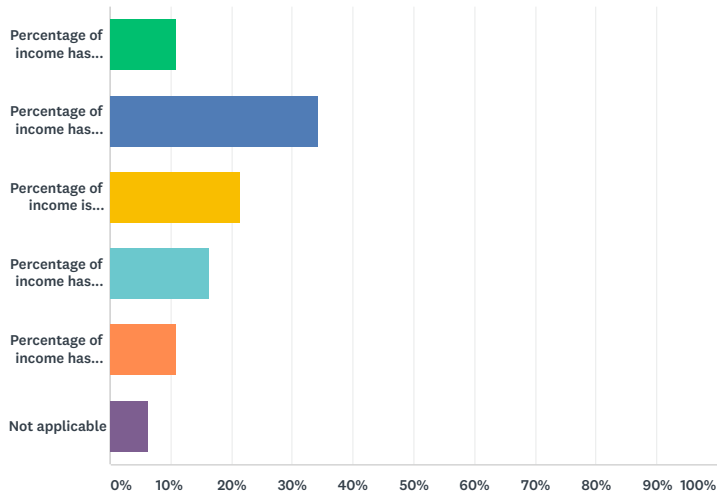
Answered: 111 Skipped: 25



ANSWER CHOICES	RESPONSES
Less than 10 percent	21.62% 24
10-19 percent	21.62% 24
20-29 percent	23.42% 26
30-39 percent	14.41% 16
40 percent or greater	13.51% 15
Not applicable	5.41% 6
TOTAL	111

Q22 Have you experienced any changes in your earnings from providing psychotherapy within the past two years?

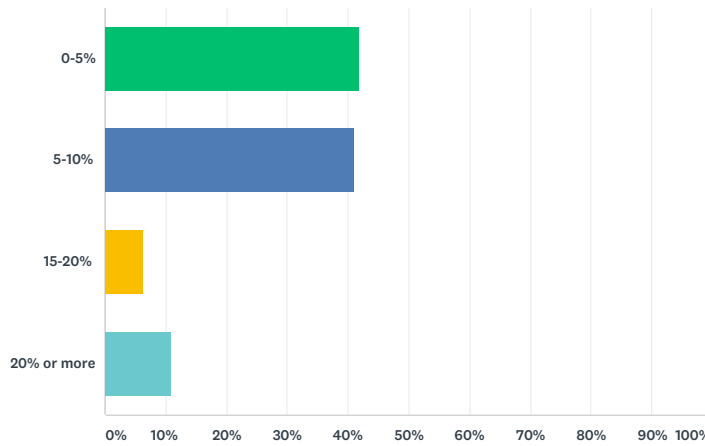
Answered: 111 Skipped: 25



ANSWER CHOICES	RESPONSES	
Percentage of income has increased significantly	10.81%	12
Percentage of income has increased somewhat	34.23%	38
Percentage of income is approximately the same	21.62%	24
Percentage of income has decreased somewhat	16.22%	18
Percentage of income has decreased significantly	10.81%	12
Not applicable	6.31%	7
TOTAL		111

Q23 How much has your overhead increased in the last five years?

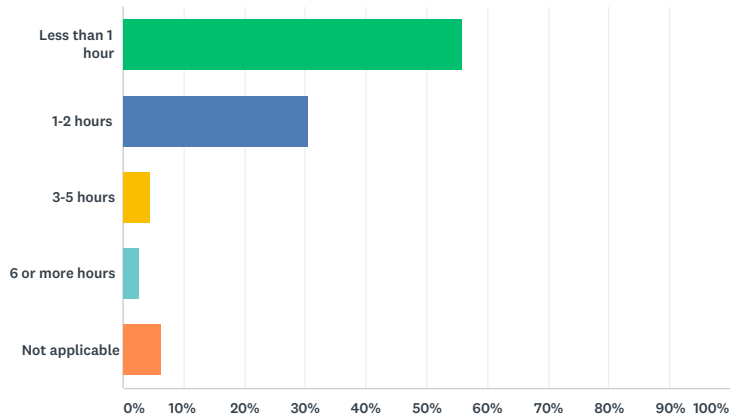
Answered: 110 Skipped: 26



ANSWER CHOICES	RESPONSES
0-5%	41.82% 46
5-10%	40.91% 45
15-20%	6.36% 7
20% or more	10.91% 12
TOTAL	110

Q24 On average, what is the average number of hours per week spent marketing/promoting services?

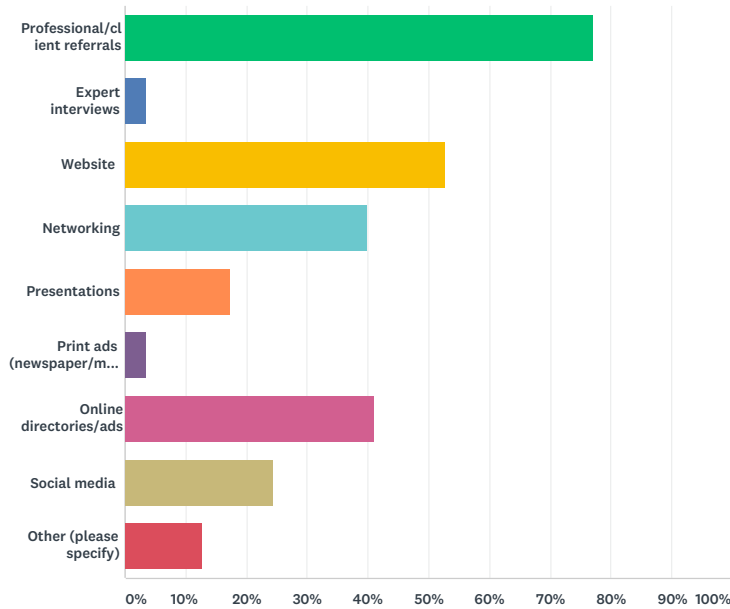
Answered: 111 Skipped: 25



ANSWER CHOICES	RESPONSES	
Less than 1 hour	55.86%	62
1-2 hours	30.63%	34
3-5 hours	4.50%	5
6 or more hours	2.70%	3
Not applicable	6.31%	7
TOTAL		111

Q25 How do you market/promote your services? (Check all that apply)

Answered: 110 Skipped: 26

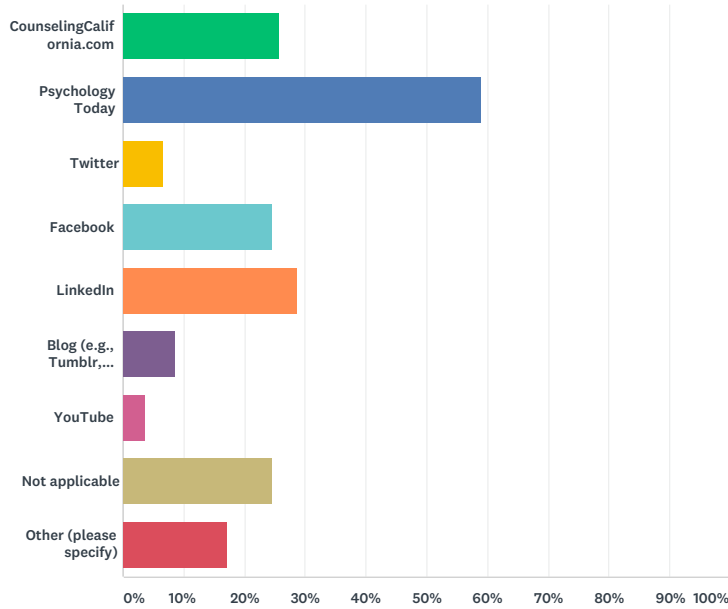


ANSWER CHOICES	RESPONSES
Professional/client referrals	77.27% 85
Expert interviews	3.64% 4
Website	52.73% 58
Networking	40.00% 44
Presentations	17.27% 19
Print ads (newspaper/magazines/newsletters, etc.)	3.64% 4
Online directories/ads	40.91% 45
Social media	24.55% 27
Other (please specify)	12.73% 14
Total Respondents: 110	

#	OTHER (PLEASE SPECIFY)	DATE
1	Professional and Client referrals	5/11/2017 11:58 AM
2	insurance provider lists	4/27/2017 7:03 PM
3	word of mouth	4/26/2017 6:43 PM
4	referral organizations	4/24/2017 5:05 PM
5	Insurance	4/23/2017 7:05 PM
6	Insurance members call me	4/23/2017 12:16 PM
7	Marketing packets sent out to local medical professionals	4/23/2017 6:27 AM
8	friends, relatives, neighbors- is that kinda networking??	4/22/2017 9:53 PM
9	Thank	4/22/2017 9:56 AM
10	Consultation groups	4/21/2017 9:33 PM
11	Insurance referrals	4/21/2017 6:50 PM
12	none	4/21/2017 4:43 PM
13	Services provided though a contract employer	4/21/2017 3:10 PM
14	NA	4/21/2017 2:19 PM

Q26 Which online directories or social media outlets do you use to promote your services? (Check all that apply)

Answered: 105 Skipped: 31

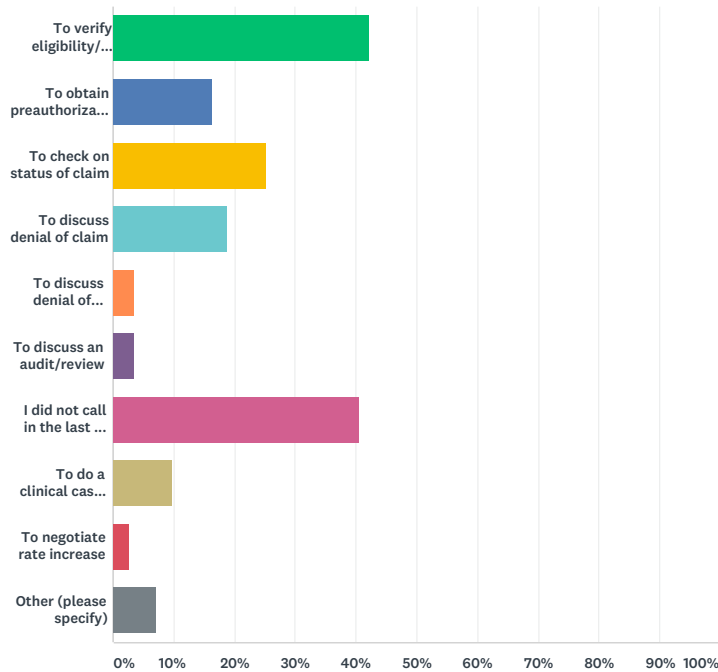


ANSWER CHOICES	RESPONSES
CounselingCalifornia.com	25.71% 27
Psychology Today	59.05% 62
Twitter	6.67% 7
Facebook	24.76% 26
LinkedIn	28.57% 30
Blog (e.g., Tumblr, Wordpress, Blogger, etc.)	8.57% 9
YouTube	3.81% 4
Not applicable	24.76% 26
Other (please specify)	17.14% 18
Total Respondents: 105	

#	OTHER (PLEASE SPECIFY)	DATE
1	Good therapy	5/19/2017 3:30 AM
2	Christian Counselors Network	5/15/2017 6:22 AM
3	Good therapy. Network therapy. Theravive	5/11/2017 8:05 AM
4	FCC and AACC and Focus on the Family	5/2/2017 9:24 AM
5	www.marriagefriendlytherapists.com, openpathcollective.org, socialimagotherapy.com	4/28/2017 9:53 AM
6	Good Therapy	4/27/2017 7:03 PM
7	Christian Counselor Directory	4/27/2017 6:21 AM
8	Good Therapy	4/26/2017 3:36 PM
9	personal website	4/24/2017 11:21 AM
10	Korean women's website	4/23/2017 4:33 PM
11	goodtherapy.org	4/22/2017 5:20 PM
12	web site	4/21/2017 9:51 PM
13	Putting ads for groups starting	4/21/2017 7:10 PM
14	Personal website	4/21/2017 4:06 PM
15	Goodtherapy.org	4/21/2017 3:51 PM
16	Website	4/21/2017 3:29 PM
17	Good Therapy	4/21/2017 3:06 PM
18	Good Therapy, my own website, special workshops	4/21/2017 3:02 PM

Q27 If you have called an insurance plan in the last 6 months, what was the reason for the call?

Answered: 111 Skipped: 25

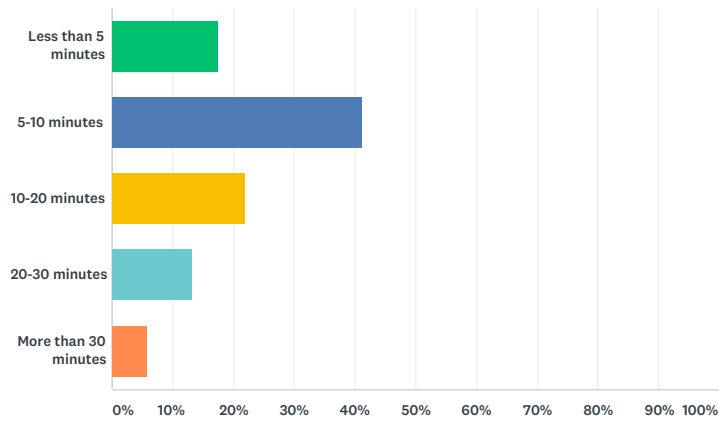


ANSWER CHOICES	RESPONSES	
To verify eligibility/benefits	42.34%	47
To obtain preauthorization	16.22%	18
To check on status of claim	25.23%	28
To discuss denial of claim	18.92%	21
To discuss denial of services	3.60%	4
To discuss an audit/review	3.60%	4
I did not call in the last 6 months	40.54%	45
To do a clinical case review	9.91%	11
To negotiate rate increase	2.70%	3
Other (please specify)	7.21%	8
Total Respondents: 111		

#	OTHER (PLEASE SPECIFY)	DATE
1	I didn't call.	5/12/2017 8:53 AM
2	to figure out what a NPI is and how to get one, so my clients could get reimbursed	4/28/2017 9:54 AM
3	To notify termination of contract	4/27/2017 7:04 PM
4	To inquire about becoming a provider	4/23/2017 6:28 AM
5	trying to get in network	4/22/2017 1:36 PM
6	I refuse to work with ins companies	4/22/2017 9:57 AM
7	Attempt a rate increase...told we don't do that	4/22/2017 8:00 AM
8	to discuss non-payment of services provided to no avail.	4/21/2017 3:03 PM

Q28 Approximately how long did you wait to speak to a representative?

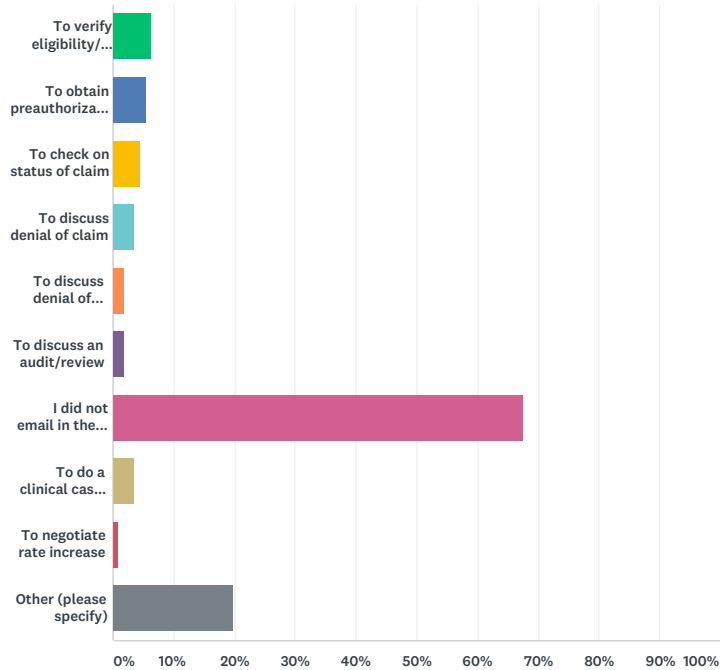
Answered: 68 Skipped: 68



ANSWER CHOICES	RESPONSES	
Less than 5 minutes	17.65%	12
5-10 minutes	41.18%	28
10-20 minutes	22.06%	15
20-30 minutes	13.24%	9
More than 30 minutes	5.88%	4
TOTAL		68

Q29 If you have emailed an insurance plan in the last 6 months, what was the reason for the email?

Answered: 111 Skipped: 25



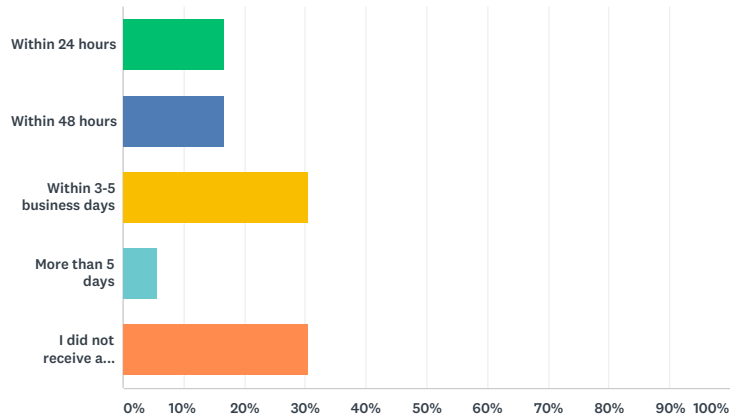
ANSWER CHOICES	RESPONSES
To verify eligibility/benefits	6.31% 7
To obtain preauthorization	5.41% 6
To check on status of claim	4.50% 5
To discuss denial of claim	3.60% 4
To discuss denial of services	1.80% 2
To discuss an audit/review	1.80% 2
I did not email in the last 6 months	67.57% 75
To do a clinical case review	3.60% 4
To negotiate rate increase	0.90% 1
Other (please specify)	19.82% 22
Total Respondents: 111	

#	OTHER (PLEASE SPECIFY)	DATE
1	N/a	5/19/2017 3:31 AM
2	N/A	5/12/2017 8:53 AM
3	Authorization	5/11/2017 8:07 AM
4	Responded to an inquiry about accepting new clients	5/9/2017 6:04 AM
5	complain about difficulty reaching anyone by phone	5/6/2017 7:48 AM
6	fax clinical	4/29/2017 7:59 AM
7	N/A	4/28/2017 9:59 AM
8	to obtain and EOB; to notify termination of contract	4/27/2017 7:05 PM
9	Credentialing Issue	4/27/2017 6:24 AM
10	Referral/ credential	4/23/2017 4:36 PM
11	i have not e/m in the last 6 months	4/23/2017 11:56 AM
12	I do not take insurance	4/23/2017 10:09 AM
13	not applicable, ever	4/22/2017 9:55 PM
14	join network	4/22/2017 1:37 PM
15	I dont	4/22/2017 9:58 AM

16	Discuss recredentialing	4/21/2017 9:35 PM
17	Up date demographics	4/21/2017 6:52 PM
18	Do not bill insurance clients responsibility	4/21/2017 3:05 PM
19	for 6 months I have been trying to get paid but no explanation is provided	4/21/2017 3:04 PM
20	To be listed as an out of network provider	4/21/2017 2:48 PM
21	NA	4/21/2017 2:19 PM
22	Recredentialing.	4/21/2017 2:17 PM

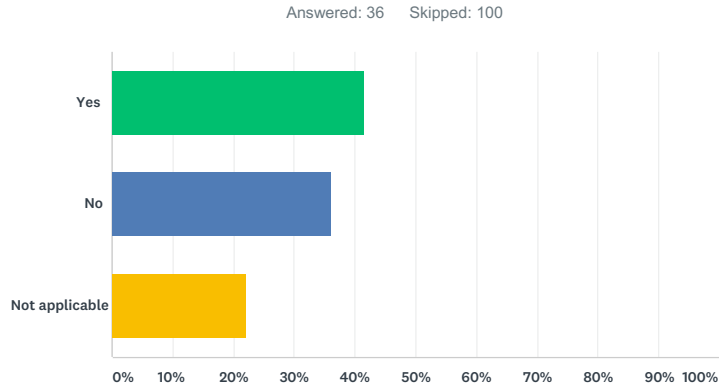
Q30 Approximately how long before you received a response from the insurance plan?

Answered: 36 Skipped: 100



ANSWER CHOICES	RESPONSES	
Within 24 hours	16.67%	6
Within 48 hours	16.67%	6
Within 3-5 business days	30.56%	11
More than 5 days	5.56%	2
I did not receive a response	30.56%	11
TOTAL		36

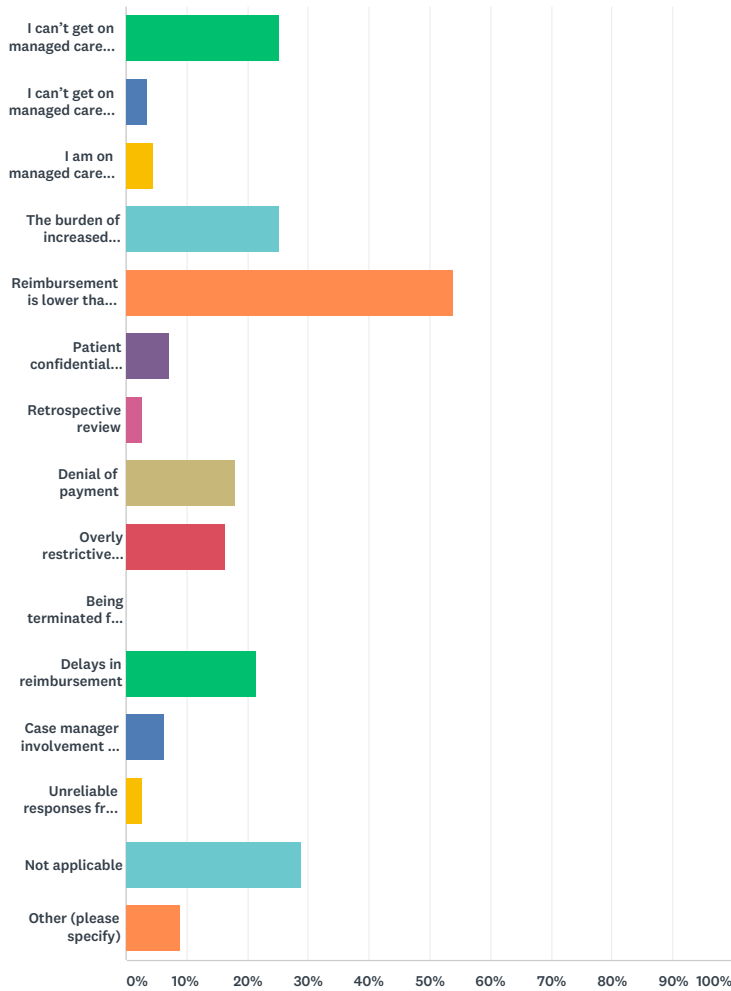
Q31 Did you receive a successful answer or resolution to the issue?



ANSWER CHOICES	RESPONSES	
Yes	41.67%	15
No	36.11%	13
Not applicable	22.22%	8
TOTAL		36

Q32 What are your greatest problems in dealing with managed care companies? (select top three problems)

Answered: 111 Skipped: 25

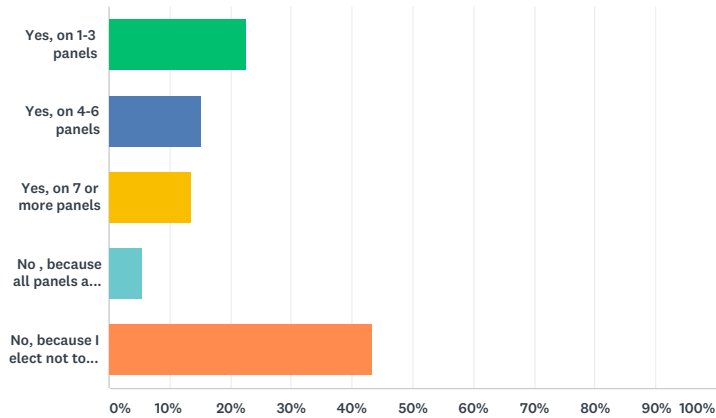


ANSWER CHOICES	RESPONSES
I can't get on managed care panels because they are filled	25.23% 28
I can't get on managed care panels because they don't take LMFTs	3.60% 4
I am on managed care panels but receive no referrals	4.50% 5
The burden of increased paperwork	25.23% 28
Reimbursement is lower than my usual and customary fees	54.05% 60
Patient confidentiality is compromised	7.21% 8
Retrospective review	2.70% 3
Denial of payment	18.02% 20
Overly restrictive limitations on the amount of treatment authorized	16.22% 18
Being terminated from panels	0.00% 0
Delays in reimbursement	21.62% 24
Case manager involvement in treatment decisions	6.31% 7
Unreliable responses from case managers/revolving door of case managers	2.70% 3
Not applicable	28.83% 32
Other (please specify)	9.01% 10
Total Respondents: 111	
#	OTHER (PLEASE SPECIFY)
DATE	

1	Credentialing staff	5/19/2017 3:32 AM
2	Once in a while they or their computer system screw up on someone's claims, and it can take forever to get it straightened out. UBH hasn't paid me for one of my clients since September because the system keeps billing with the wrong parent primary.....	5/12/2017 8:15 AM
3	Other issues listed also apply	5/11/2017 12:01 PM
4	on-line requirements. Some do not provide phone call options. Beacon Health Options does not provide a "Provider Summary Voucher", their term for EOB. The online option to obtain one was not successful. Reaching them by phone requires I leave a call back number. grrr!	4/27/2017 7:08 PM
5	I resigned from all managed care years ago. Too invasive, pay was too low, too much paperwork. My clients pay full fee at time of session and insurance is billed.	4/23/2017 6:46 PM
6	these were the issues when I dealt with insurance in the past	4/22/2017 10:01 PM
7	Delay tactics by them	4/21/2017 7:06 PM
8	Denial of payment is the biggest complaint and then there is little to no recourse. I have tried since Oct 2016 to be paid for two visits and claim is repeatedly denied with no explanation even though we had pre-authorization.	4/21/2017 3:07 PM
9	Do not belong to managed care panels got off of them when they started in the late 80's early 90's. They are roadblocks to clinical care, and make decisions based on \$ not what the patient needs.	4/21/2017 3:06 PM
10	Require recertification too often.	4/21/2017 2:21 PM

Q33 Are you a provider on PPO, HMO, EAP, or other managed care panels?

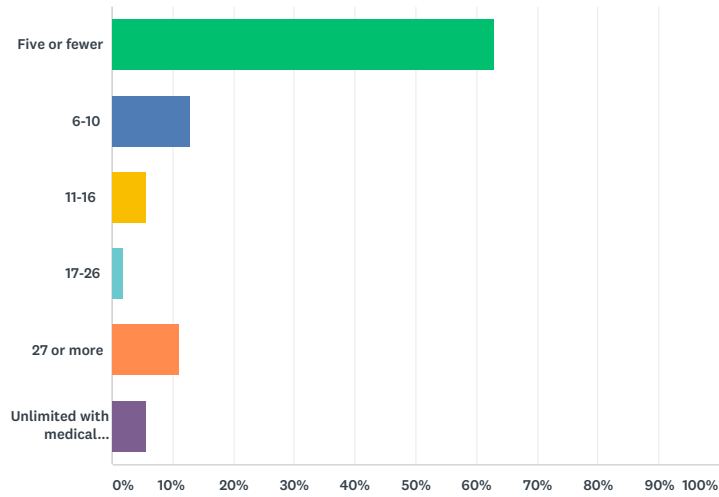
Answered: 111 Skipped: 25



ANSWER CHOICES	RESPONSES	
Yes, on 1-3 panels	22.52%	25
Yes, on 4-6 panels	15.32%	17
Yes, on 7 or more panels	13.51%	15
No, because all panels are filled	5.41%	6
No, because I elect not to participate	43.24%	48
TOTAL		111

Q34 How often have you found it necessary to contact managed care companies to pre-authorize services?

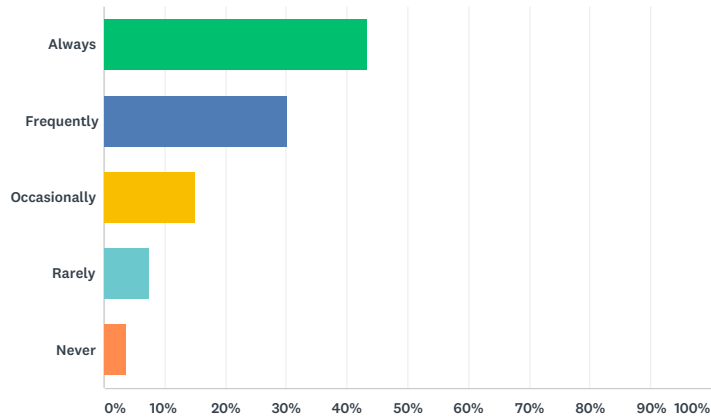
Answered: 54 Skipped: 82



ANSWER CHOICES	RESPONSES	
Five or fewer	62.96%	34
6-10	12.96%	7
11-16	5.56%	3
17-26	1.85%	1
27 or more	11.11%	6
Unlimited with medical necessity	5.56%	3
TOTAL		54

Q35 When pre-authorization is required, how often have you successfully obtained the desired authorization for services?

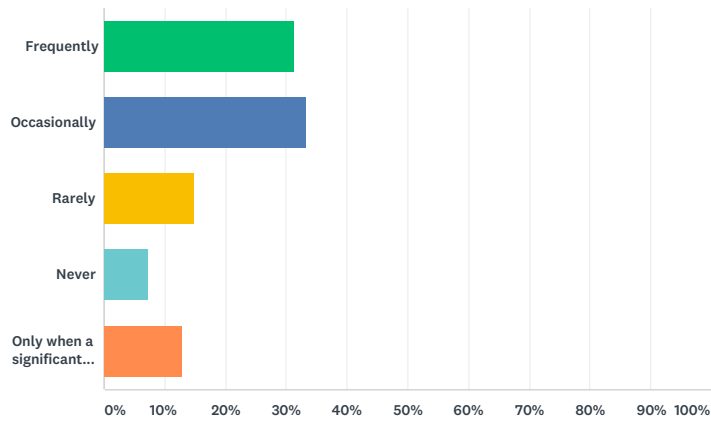
Answered: 53 Skipped: 83



ANSWER CHOICES	RESPONSES	
Always	43.40%	23
Frequently	30.19%	16
Occasionally	15.09%	8
Rarely	7.55%	4
Never	3.77%	2
TOTAL		53

Q36 Do you advocate for continued treatment for your clients?

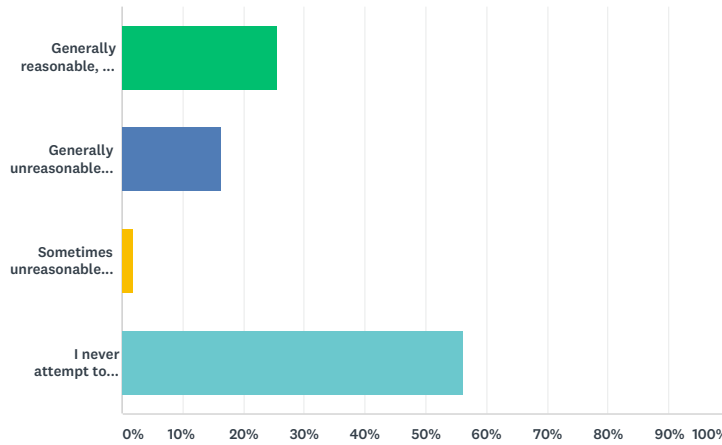
Answered: 54 Skipped: 82



ANSWER CHOICES	RESPONSES	
Frequently	31.48%	17
Occasionally	33.33%	18
Rarely	14.81%	8
Never	7.41%	4
Only when a significant argument can be made for medical necessity	12.96%	7
TOTAL		54

Q37 In your experience, which of the following applies to the terms and conditions of managed care contracts?

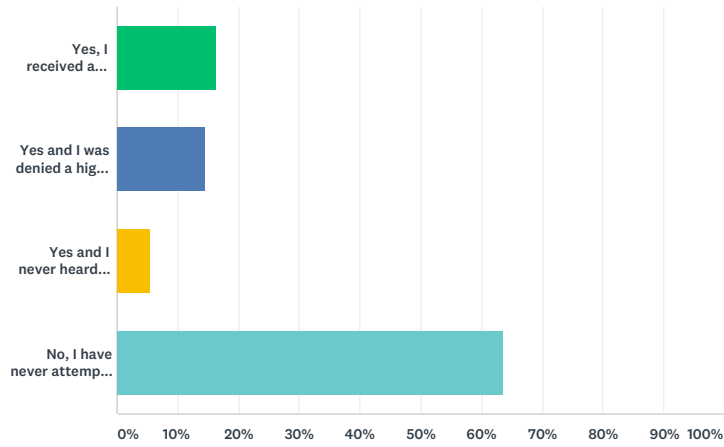
Answered: 55 Skipped: 81



ANSWER CHOICES	RESPONSES	
Generally reasonable, and I sign without significant negotiation	25.45%	14
Generally unreasonable and difficult to negotiate	16.36%	9
Sometimes unreasonable, but often negotiable	1.82%	1
I never attempt to negotiate the terms of a managed care contract	56.36%	31
TOTAL		55

Q38 Have you ever negotiated with a managed care company for an increase in your reimbursement?

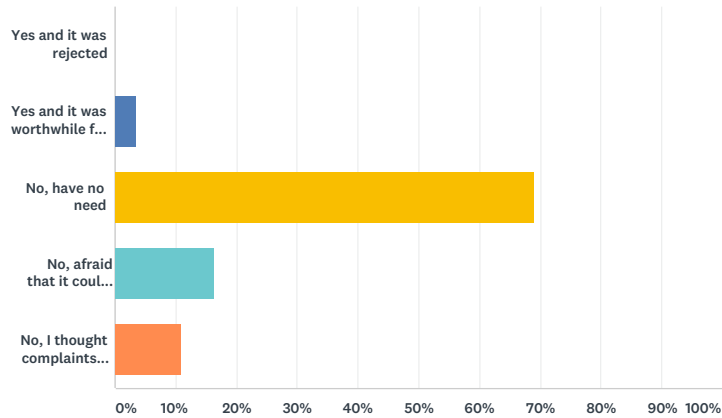
Answered: 55 Skipped: 81



ANSWER CHOICES	RESPONSES	
Yes, I received a higher reimbursement rate	16.36%	9
Yes and I was denied a higher reimbursement rate	14.55%	8
Yes and I never heard back from the insurance company	5.45%	3
No, I have never attempted to negotiate an increase in reimbursement	63.64%	35
TOTAL		55

Q39 Have you filed a complaint with the Department of Managed Health Care against a managed care company?

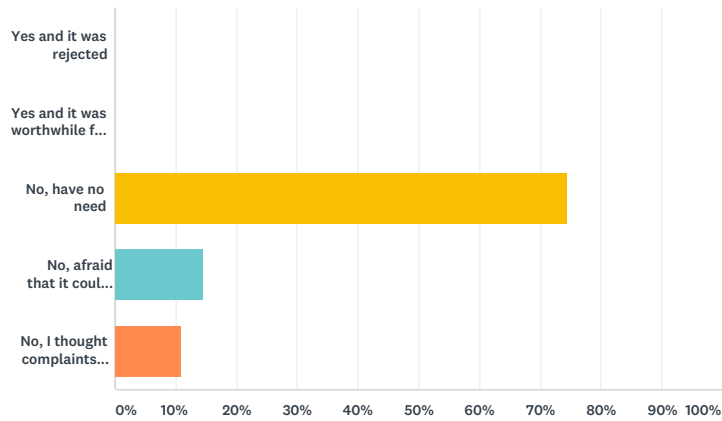
Answered: 55 Skipped: 81



ANSWER CHOICES	RESPONSES
Yes and it was rejected	0.00% 0
Yes and it was worthwhile for the patient and me	3.64% 2
No, have no need	69.09% 38
No, afraid that it could negatively impact me	16.36% 9
No, I thought complaints could only be made by patients	10.91% 6
TOTAL	55

Q40 Have you filed a complaint with the Department of Insurance?

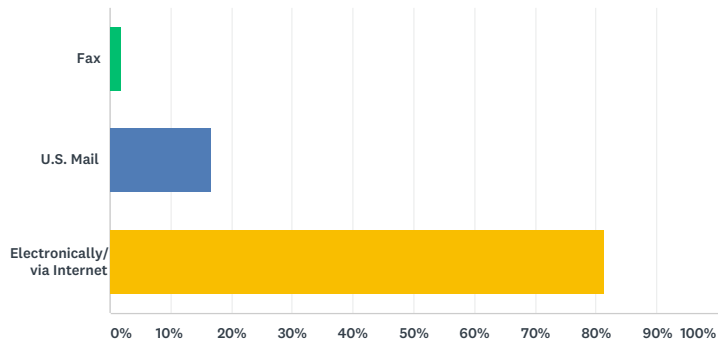
Answered: 55 Skipped: 81



ANSWER CHOICES	RESPONSES	
Yes and it was rejected	0.00%	0
Yes and it was worthwhile for patient and me	0.00%	0
No, have no need	74.55%	41
No, afraid that it could negatively impact me	14.55%	8
No, I thought complaints could only be made by patients	10.91%	6
TOTAL		55

Q41 How do you submit billing to insurance plans?

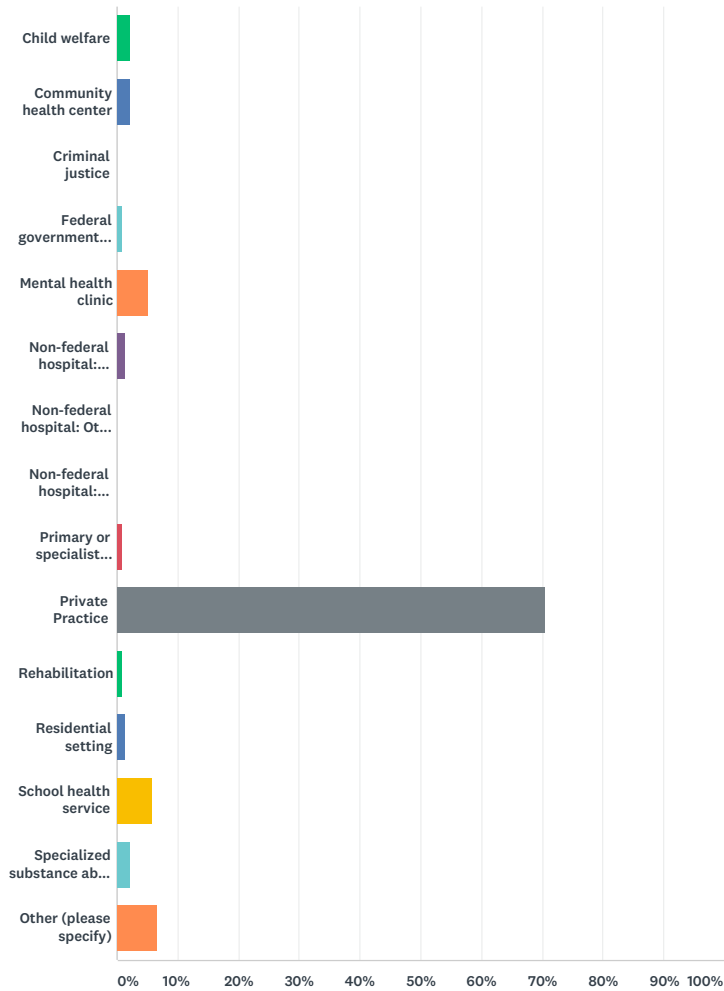
Answered: 54 Skipped: 82



ANSWER CHOICES	RESPONSES	
Fax	1.85%	1
U.S. Mail	16.67%	9
Electronically/via Internet	81.48%	44
TOTAL		54

Q42 Which best describes the type of setting that most closely corresponds to your primary patient care practice location?

Answered: 136 Skipped: 0



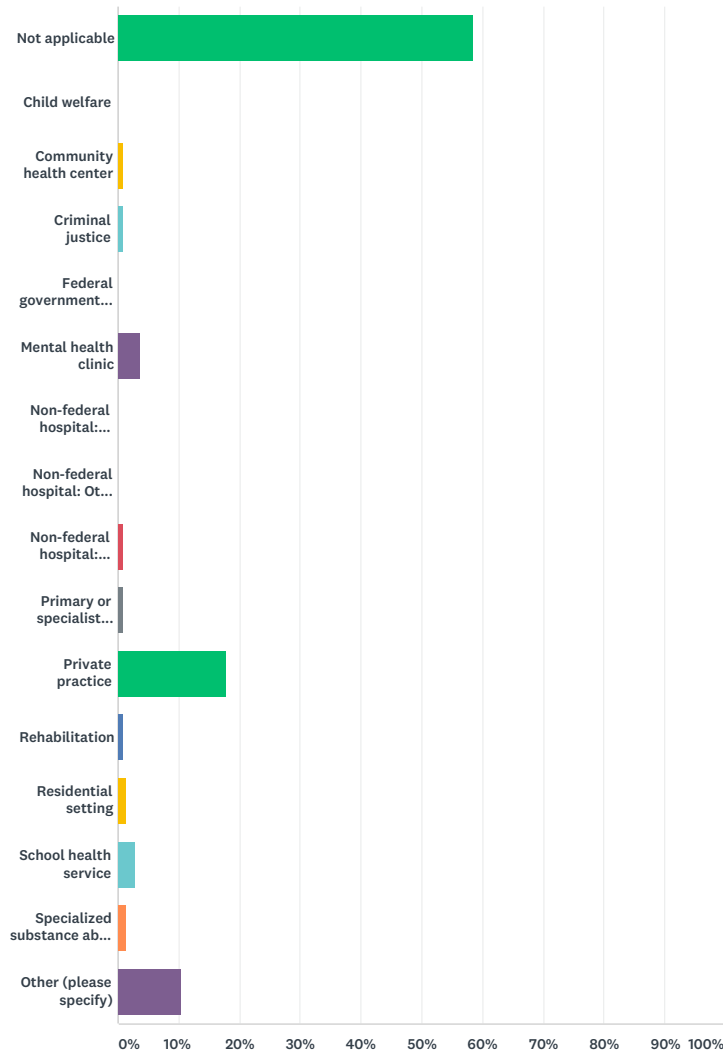
ANSWER CHOICES	RESPONSES
Child welfare	2.21% 3
Community health center	2.21% 3
Criminal justice	0.00% 0
Federal government hospital	0.74% 1
Mental health clinic	5.15% 7
Non-federal hospital: General Medicine	1.47% 2
Non-federal hospital: Other (e.g., nursing home unit)	0.00% 0
Non-federal hospital: Psychiatric	0.00% 0
Primary or specialist medical care	0.74% 1
Private Practice	70.59% 96
Rehabilitation	0.74% 1
Residential setting	1.47% 2
School health service	5.88% 8
Specialized substance abuse treatment facility	2.21% 3
Other (please specify)	6.62% 9
TOTAL	136

#	OTHER (PLEASE SPECIFY)	DATE
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1	With substance abuse treatment	5/11/2017 8:55 AM
2	Government	4/26/2017 5:35 PM
3	Specialized eating disorder treatment facility	4/26/2017 5:28 PM
4	FQHChi	4/26/2017 4:56 PM
5	Out patient Substance Abuse Treatment - County run	4/26/2017 3:32 PM
6	Higher Education	4/26/2017 9:17 AM
7	church	4/24/2017 5:07 PM
8	Workplaces undergoing crisis situations	4/21/2017 3:12 PM
9	1099 I contract for office space	4/21/2017 2:23 PM

Q43 Which best describes the type of setting that most closely corresponds to your secondary patient care practice location?

Answered: 135 Skipped: 1

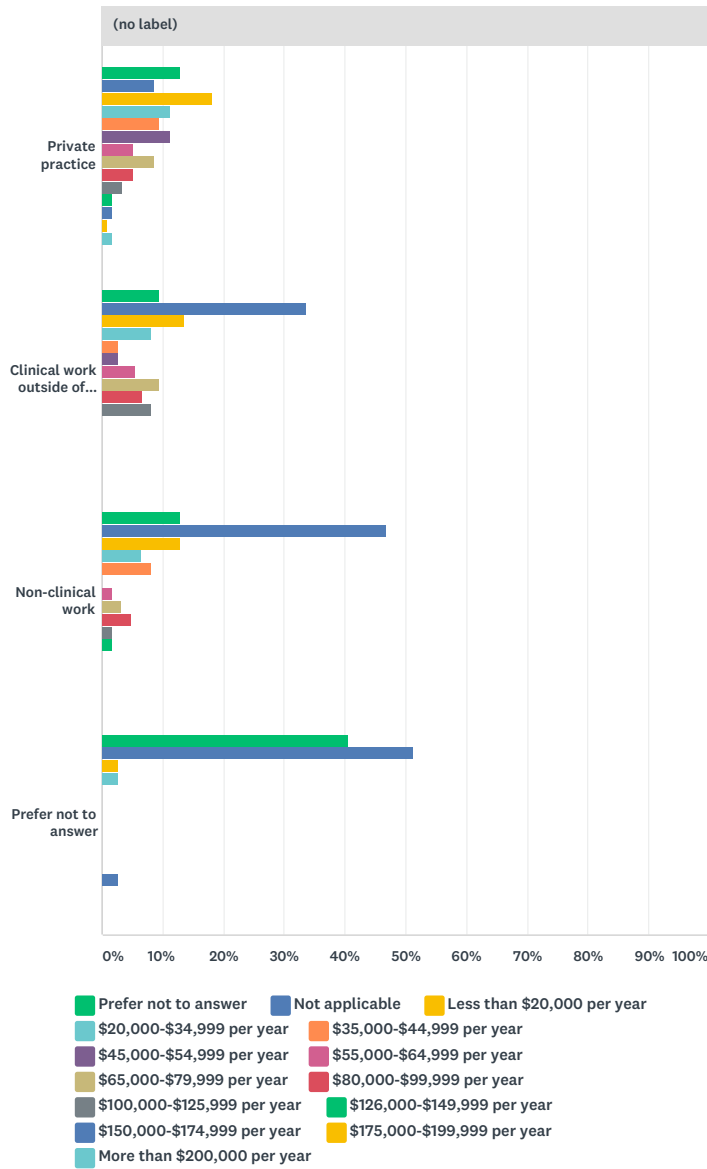


ANSWER CHOICES	RESPONSES	
Not applicable	58.52%	79
Child welfare	0.00%	0
Community health center	0.74%	1
Criminal justice	0.74%	1
Federal government hospital	0.00%	0
Mental health clinic	3.70%	5
Non-federal hospital: General Medicine	0.00%	0
Non-federal hospital: Other (e.g., nursing home unit)	0.00%	0
Non-federal hospital: Psychiatric	0.74%	1
Primary or specialist medical care	0.74%	1
Private practice	17.78%	24
Rehabilitation	0.74%	1
Residential setting	1.48%	2
School health service	2.96%	4
Specialized substance abuse treatment facility	1.48%	2
Other (please specify)	10.37%	14

TOTAL		135
#	OTHER (PLEASE SPECIFY)	DATE
1	Regional and mobile forensic consultation practice	5/11/2017 12:04 PM
2	senior center	4/27/2017 7:11 PM
3	Art colony	4/27/2017 7:47 AM
4	Holistic wellness center	4/27/2017 5:50 AM
5	Church	4/26/2017 4:08 PM
6	Applied Behavioral Analysis Center	4/26/2017 9:02 AM
7	IOP Programs	4/23/2017 7:09 PM
8	non compliant medical patients in residential care	4/23/2017 12:04 PM
9	church counseling center	4/22/2017 1:39 PM
10	Group practice	4/22/2017 4:27 AM
11	Equine therapy setting--Equestrian center	4/21/2017 5:20 PM
12	Teacher/educator	4/21/2017 3:52 PM
13	NA	4/21/2017 2:23 PM
14	CONSULTING	4/21/2017 2:20 PM

Q44 What is your average annual income (before taxes) from:(Note: please provide information for all that apply)

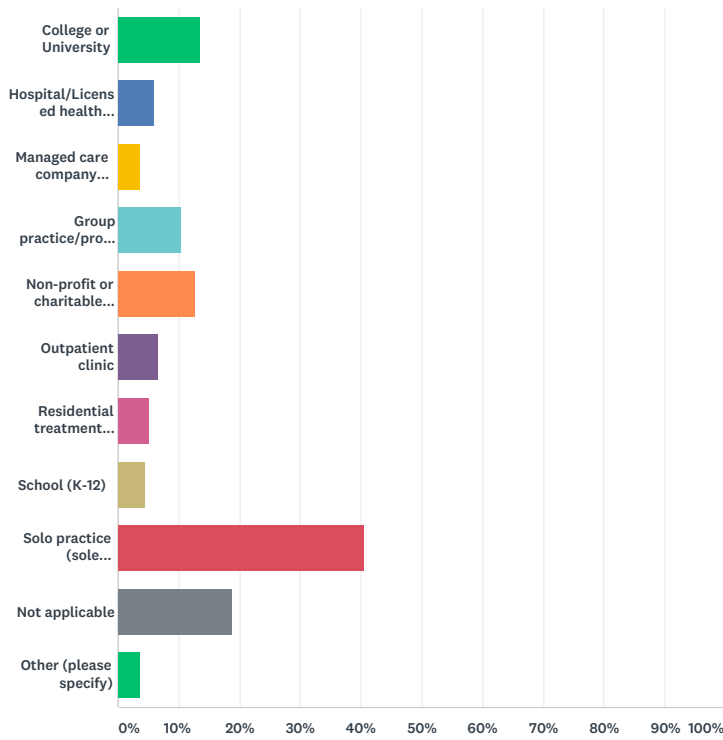
Answered: 128 Skipped: 8



(no label)	PREFER NOT TO ANSWER	NOT APPLICABLE	LESS THAN \$20,000 PER YEAR	\$20,000-\$34,999 PER YEAR	\$35,000-\$44,999 PER YEAR	\$45,000-\$54,999 PER YEAR	\$55,000-\$64,999 PER YEAR	\$65,000-\$79,999 PER YEAR	\$80,000-\$99,999 PER YEAR	\$100,000-\$125,999 PER YEAR	\$126,000-\$149,999 PER YEAR	\$150,000-\$174,999 PER YEAR	\$175,000-\$199,999 PER YEAR	\$199,999 PER YEAR
Private practice	12.93% 15	8.62% 10	18.10% 21	11.21% 13	9.48% 11	11.21% 13	5.17% 6	8.62% 10	5.17% 6	3.45% 4	1.72% 2	1.72% 2	0	0
Clinical work outside of private practice	9.46% 7	33.78% 25	13.51% 10	8.11% 6	2.70% 2	2.70% 2	5.41% 4	9.46% 7	6.76% 5	8.11% 6	0.00% 0	0.00% 0	0	0
Non-clinical work	12.90% 8	46.77% 29	12.90% 8	6.45% 4	8.06% 5	0.00% 0	1.61% 1	3.23% 2	4.84% 3	1.61% 1	1.61% 1	0.00% 0	0	0
Prefer not to answer	40.54% 15	51.35% 19	2.70% 1	2.70% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2.70% 1	0	0

Q45 Do you work in any of the following settings? (Check all that apply)

Answered: 133 Skipped: 3

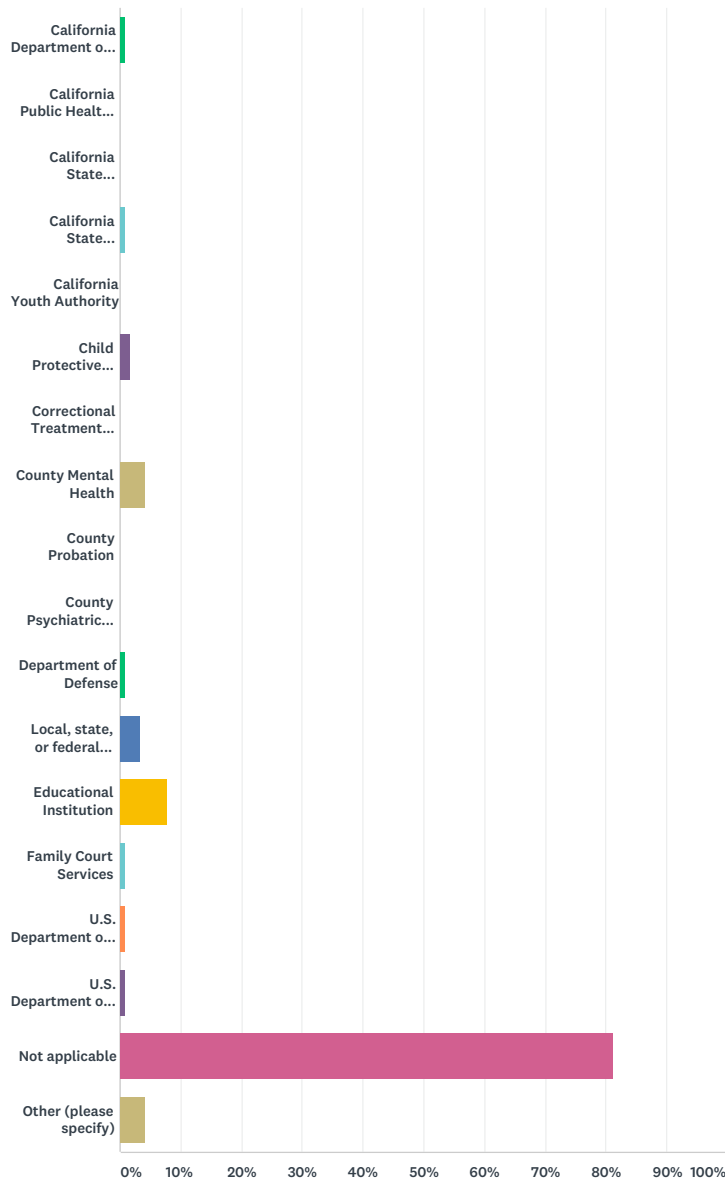


ANSWER CHOICES	RESPONSES
College or University	13.53% 18
Hospital/Licensed health facility	6.02% 8
Managed care company including HMO, PPO, EAP, etc.	3.76% 5
Group practice/professional corporation	10.53% 14
Non-profit or charitable corporation	12.78% 17
Outpatient clinic	6.77% 9
Residential treatment facility	5.26% 7
School (K-12)	4.51% 6
Solo practice (sole proprietor or solo professional corporation)	40.60% 54
Not applicable	18.80% 25
Other (please specify)	3.76% 5
Total Respondents: 133	

#	OTHER (PLEASE SPECIFY)	DATE
1	County contracted mental health program	4/28/2017 10:28 AM
2	I own farms & am part of a LLC with my brothers	4/23/2017 12:08 PM
3	church counseling center	4/22/2017 1:41 PM
4	Workplaces undergoing crisis situations	4/21/2017 3:14 PM
5	Private practice, with a psychiatrist and psychologist. We are all solo practitioners.	4/21/2017 2:22 PM

Q46 Do you work in any of the following settings? (Check all that apply)

Answered: 117 Skipped: 19



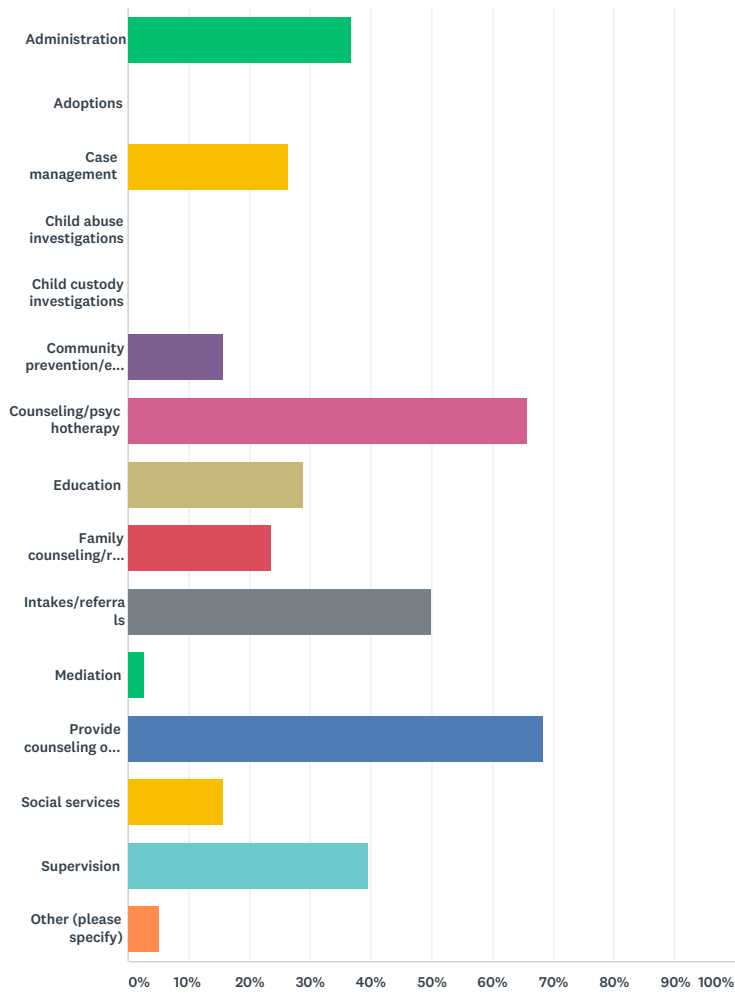
ANSWER CHOICES	RESPONSES	
California Department of Social Services	0.85%	1
California Public Health Service	0.00%	0
California State Department of Corrections and Rehabilitation	0.00%	0
California State Psychiatric Hospital	0.85%	1
California Youth Authority	0.00%	0
Child Protective Services or its equivalent	1.71%	2
Correctional Treatment Facility	0.00%	0
County Mental Health	4.27%	5
County Probation	0.00%	0
County Psychiatric Facility	0.00%	0
Department of Defense	0.85%	1
Local, state, or federal government	3.42%	4
Educational Institution	7.69%	9

Family Court Services	0.85%	1
U.S. Department of Health Services	0.85%	1
U.S. Department of Veterans Affairs	0.85%	1
Not applicable	81.20%	95
Other (please specify)	4.27%	5
Total Respondents: 117		

#	OTHER (PLEASE SPECIFY)	DATE
1	County Behavioral Health Substance Use Disorders	4/26/2017 3:34 PM
2	Private Practice	4/23/2017 7:11 PM
3	a private business	4/21/2017 9:57 PM
4	School district	4/21/2017 3:49 PM
5	The above and many commercial workplace settings	4/21/2017 3:14 PM

Q47 What are your duties? (Check all that apply)

Answered: 38 Skipped: 98



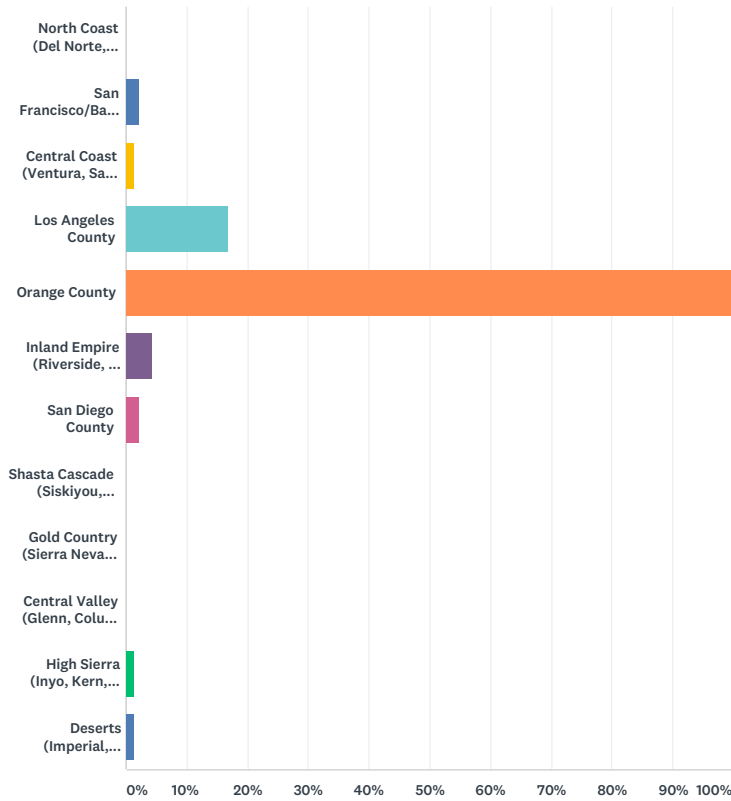
ANSWER CHOICES	RESPONSES	
Administration	36.84%	14
Adoptions	0.00%	0
Case management	26.32%	10
Child abuse investigations	0.00%	0
Child custody investigations	0.00%	0
Community prevention/education	15.79%	6
Counseling/psychotherapy	65.79%	25
Education	28.95%	11
Family counseling/reunification	23.68%	9
Intakes/referrals	50.00%	19
Mediation	2.63%	1
Provide counseling or psychotherapy	68.42%	26
Social services	15.79%	6
Supervision	39.47%	15
Other (please specify)	5.26%	2
Total Respondents: 38		

#	OTHER (PLEASE SPECIFY)	DATE
1	Private Practice, I do it all.	4/25/2017 2:24 PM

2	See clients	4/21/2017 2:24 PM
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Q48 In which California region/county do you work as a marriage and family therapist or in a related position? (Check all that apply)

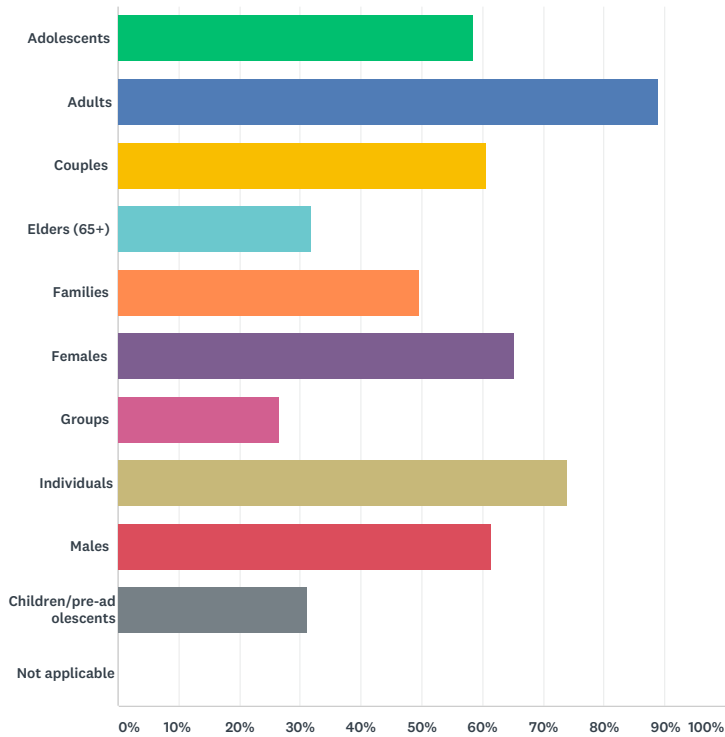
Answered: 136 Skipped: 0



ANSWER CHOICES	RESPONSES
North Coast (Del Norte, Humboldt, Mendocino, Sonoma, Lake)	0.00% 0
San Francisco/Bay Area (San Francisco, Marin, Contra Costa, San Mateo, Alameda, Santa Cruz, Santa Clara)	2.21% 3
Central Coast (Ventura, Santa Barbara, San Luis Obispo, Monterey, San Benito)	1.47% 2
Los Angeles County	16.91% 23
Orange County	100.00% 136
Inland Empire (Riverside, San Bernardino)	4.41% 6
San Diego County	2.21% 3
Shasta Cascade (Siskiyou, Modoc, Shasta, Lassen, Tehama, Plumas, Butte, Glenn, Trinity)	0.00% 0
Gold Country (Sierra Nevada, Placer, Yuba, El Dorado, Fresno, Mariposa, Tuolumne, Calaveras, Amador, Sacramento, Sutter)	0.00% 0
Central Valley (Glenn, Colusa, Yolo, Solano, San Joaquin, Sacramento, Stanislaus, Merced, Madera)	0.00% 0
High Sierra (Inyo, Kern, Tulare, Fresno, Madera, Mariposa, Mono, Yuba, Alpine, Tuolumne, Calaveras)	1.47% 2
Deserts (Imperial, Riverside, San Bernardino)	1.47% 2
Total Respondents: 136	

Q49 With which population of clients do you typically work? (Check all that apply)

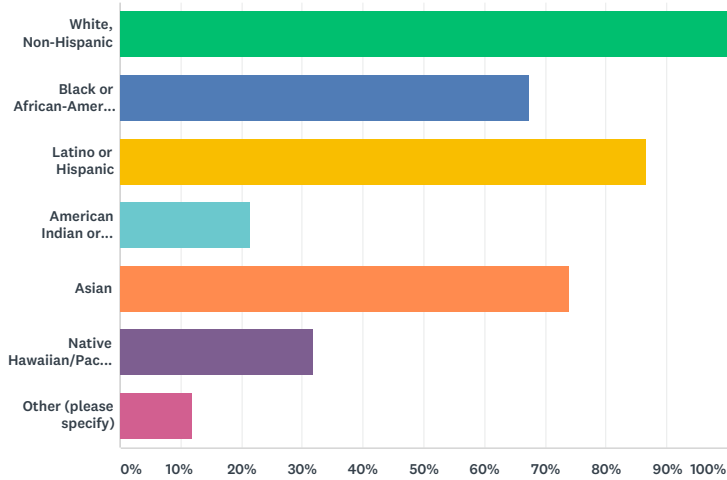
Answered: 135 Skipped: 1



ANSWER CHOICES	RESPONSES	
Adolescents	58.52%	79
Adults	88.89%	120
Couples	60.74%	82
Elders (65+)	31.85%	43
Families	49.63%	67
Females	65.19%	88
Groups	26.67%	36
Individuals	74.07%	100
Males	61.48%	83
Children/pre-adolescents	31.11%	42
Not applicable	0.00%	0
Total Respondents: 135		

**Q50 Which races/ethnicities are represented by the clients you treat?
(Check all that apply)**

Answered: 135 Skipped: 1

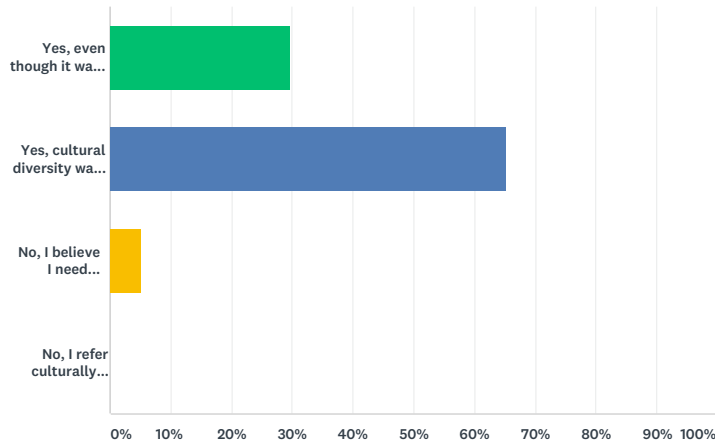


ANSWER CHOICES	RESPONSES
White, Non-Hispanic	100.00% 135
Black or African-American	67.41% 91
Latino or Hispanic	86.67% 117
American Indian or Alaskan Native	21.48% 29
Asian	74.07% 100
Native Hawaiian/Pacific Islander	31.85% 43
Other (please specify)	11.85% 16
Total Respondents: 135	

#	OTHER (PLEASE SPECIFY)	DATE
1	Middle Eastern	5/12/2017 8:18 AM
2	Persian	4/27/2017 7:14 PM
3	Iranian/Persian/East Indian	4/26/2017 6:22 PM
4	Indian	4/26/2017 4:11 PM
5	Middle Eastern	4/26/2017 6:05 AM
6	I accept all people regardless of race or ethnicity	4/25/2017 2:26 PM
7	middle eastern	4/22/2017 3:14 PM
8	Middle eastern	4/22/2017 9:12 AM
9	Middle Eastern	4/22/2017 8:07 AM
10	Indian	4/21/2017 7:58 PM
11	Eastern European	4/21/2017 5:42 PM
12	Jewish	4/21/2017 4:49 PM
13	All who work at the variety of sites I provide counseling at.	4/21/2017 3:17 PM
14	Middle Eastern	4/21/2017 3:12 PM
15	Middle eastern, Indian,	4/21/2017 3:11 PM
16	German Russian Jewish Armenians	4/21/2017 3:09 PM

Q51 Do you believe you have sufficient educational training to treat culturally diverse clients?

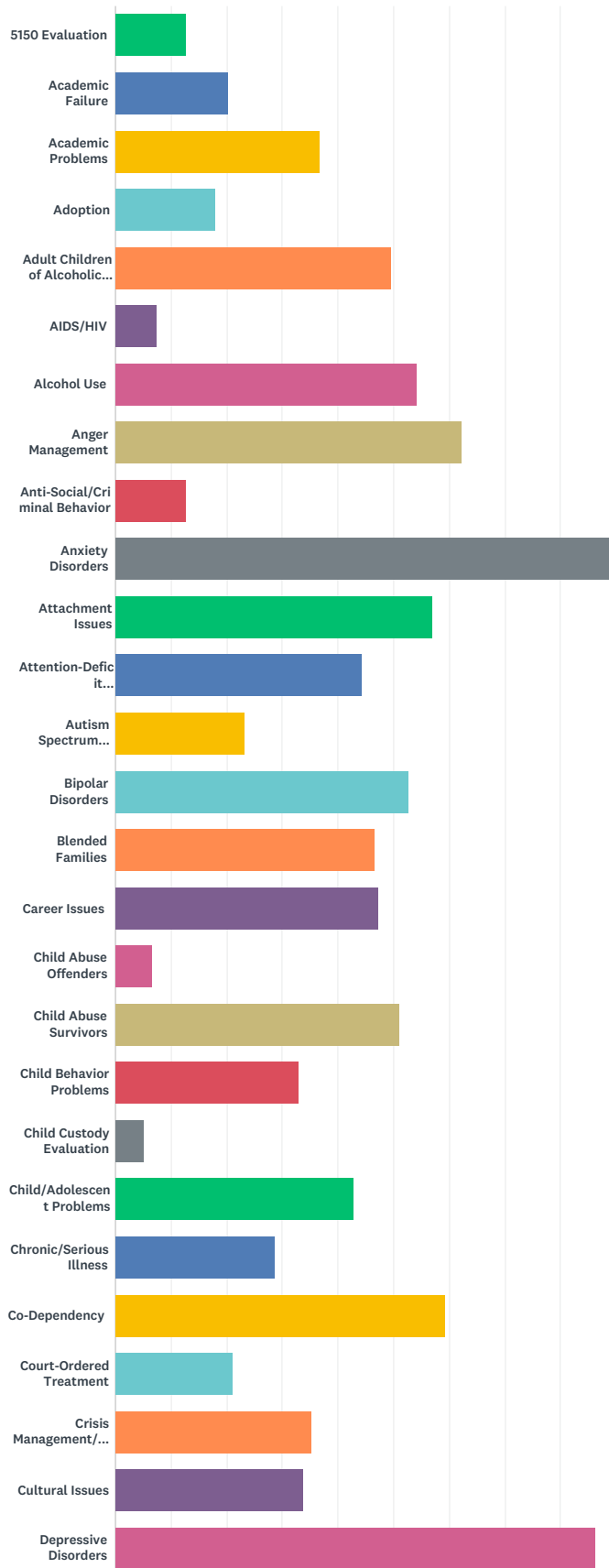
Answered: 135 Skipped: 1

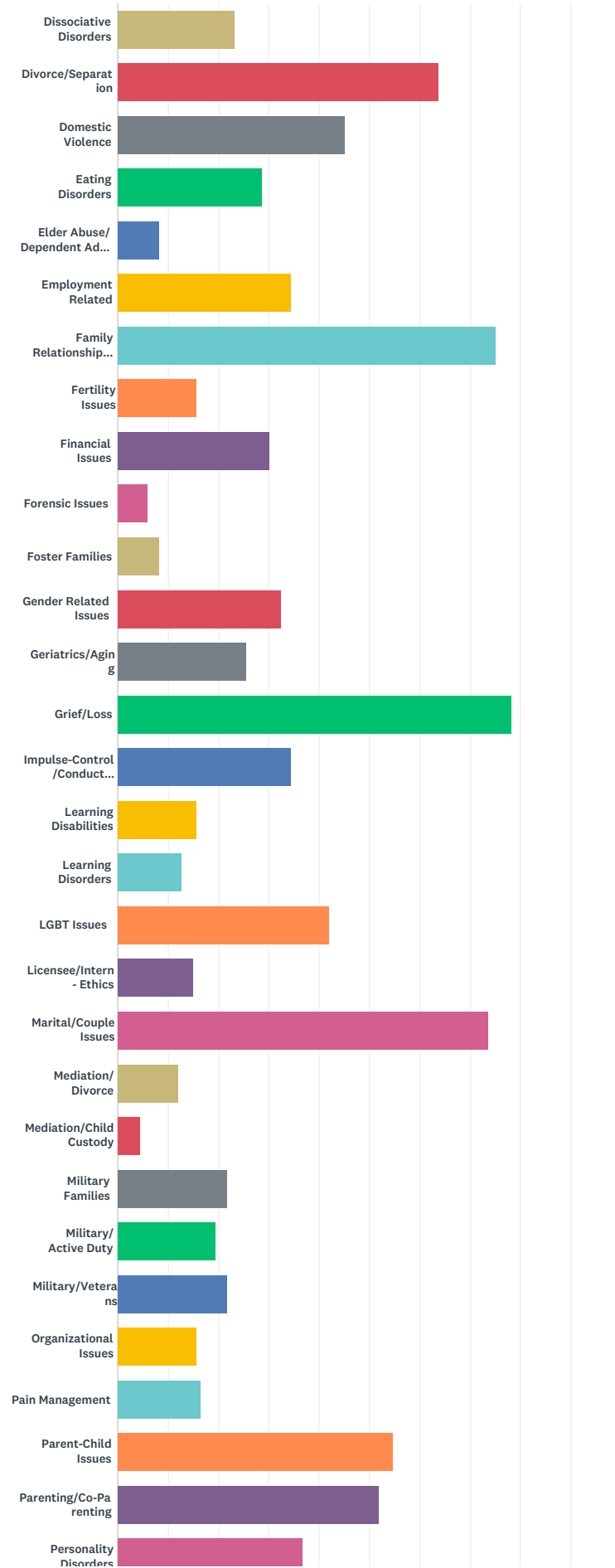


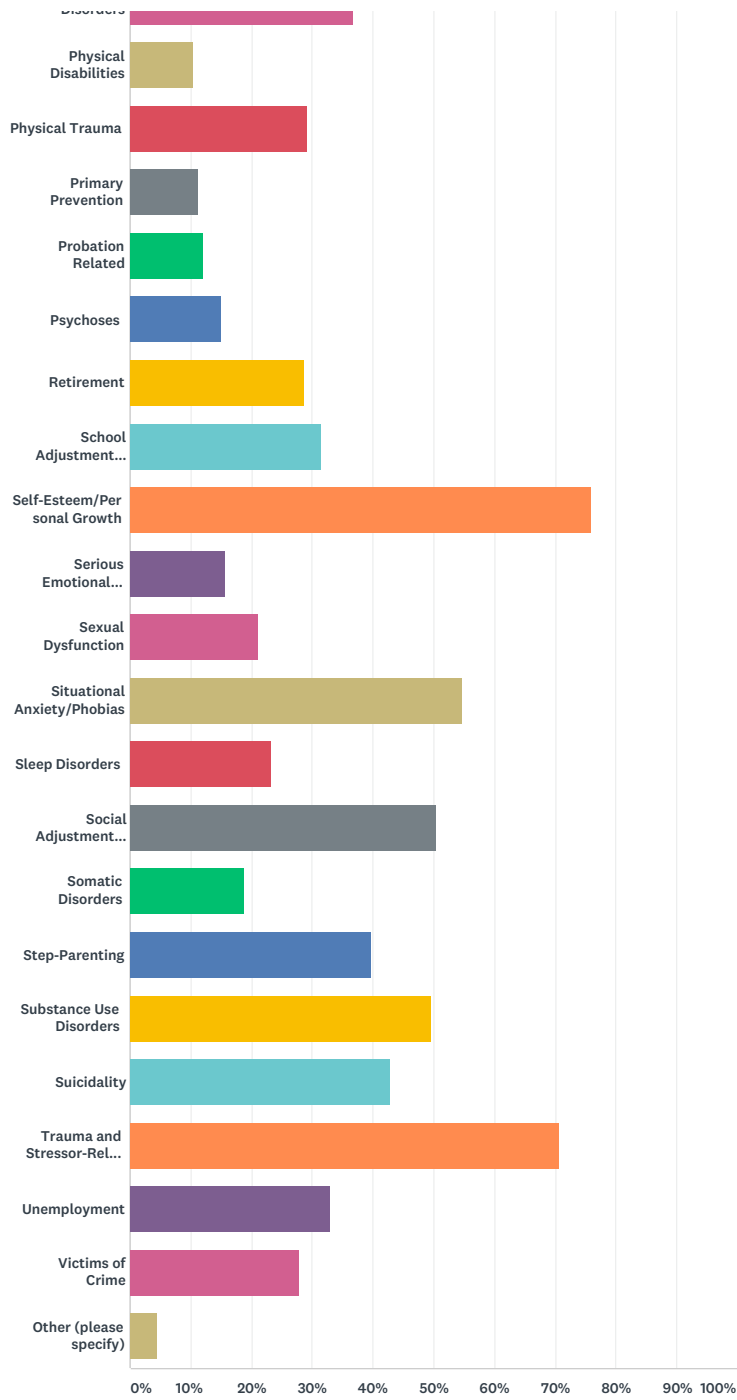
ANSWER CHOICES	RESPONSES	
Yes, even though it was not sufficiently addressed as a part of my education	29.63%	40
Yes, cultural diversity was adequately covered by my education	65.19%	88
No, I believe I need additional training to treat culturally diverse populations	5.19%	7
No, I refer culturally diverse clients to qualified therapists	0.00%	0
TOTAL		135

Q52 Please describe the populations and clinical issues that you work with in your practice

Answered: 133 Skipped: 3







ANSWER CHOICES	RESPONSES	
5150 Evaluation	12.78%	17
Academic Failure	20.30%	27
Academic Problems	36.84%	49
Adoption	18.05%	24
Adult Children of Alcoholics (ACA)	49.62%	66
AIDS/HIV	7.52%	10
Alcohol Use	54.14%	72
Anger Management	62.41%	83
Anti-Social/Criminal Behavior	12.78%	17
Anxiety Disorders	90.98%	121
Attachment Issues	57.14%	76

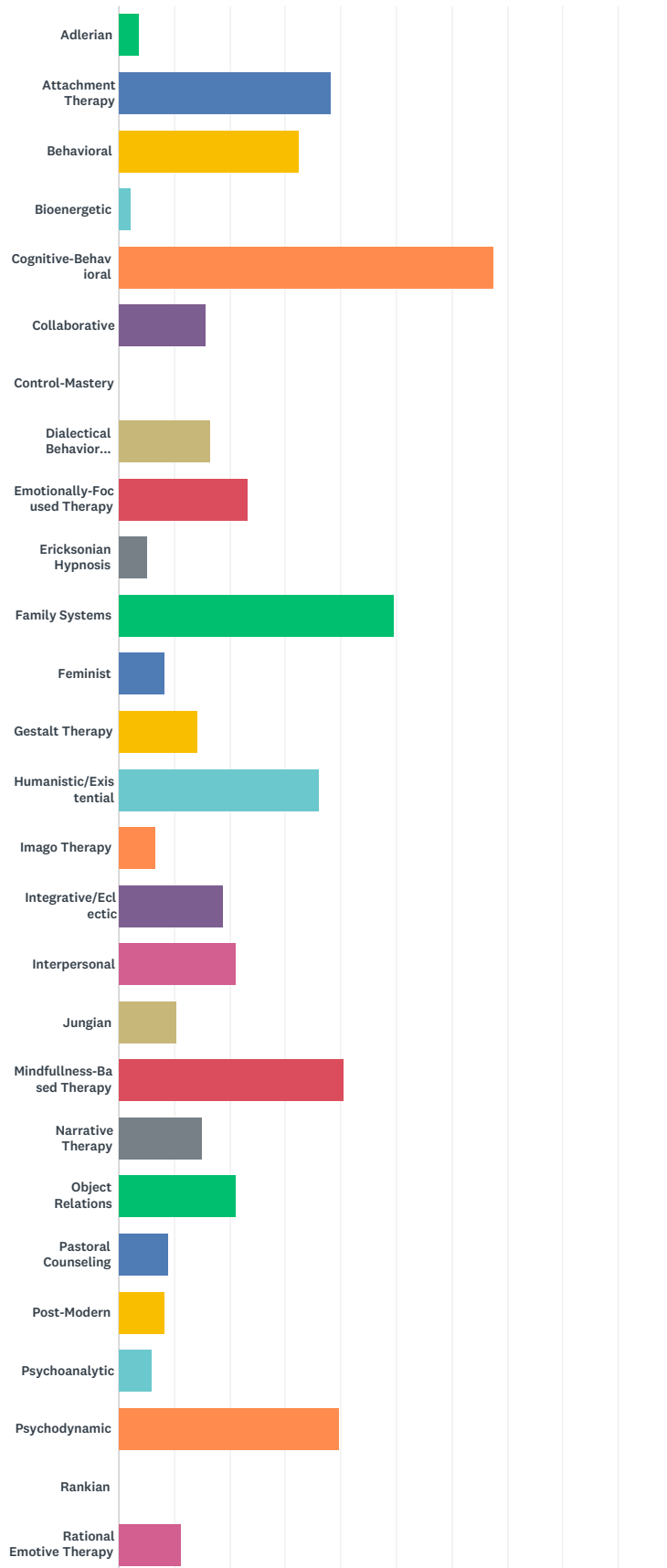
Attention-Deficit Hyperactivity Disorder	44.36%	59
Autism Spectrum Disorders	23.31%	31
Bipolar Disorders	52.63%	70
Blended Families	46.62%	62
Career Issues	47.37%	63
Child Abuse Offenders	6.77%	9
Child Abuse Survivors	51.13%	68
Child Behavior Problems	33.08%	44
Child Custody Evaluation	5.26%	7
Child/Adolescent Problems	42.86%	57
Chronic/Serious Illness	28.57%	38
Co-Dependency	59.40%	79
Court-Ordered Treatment	21.05%	28
Crisis Management/ Intervention	35.34%	47
Cultural Issues	33.83%	45
Depressive Disorders	86.47%	115
Dissociative Disorders	23.31%	31
Divorce/Separation	63.91%	85
Domestic Violence	45.11%	60
Eating Disorders	28.57%	38
Elder Abuse/ Dependent Adult Abuse	8.27%	11
Employment Related	34.59%	46
Family Relationship Issues	75.19%	100
Fertility Issues	15.79%	21
Financial Issues	30.08%	40
Forensic Issues	6.02%	8
Foster Families	8.27%	11
Gender Related Issues	32.33%	43
Geriatrics/Aging	25.56%	34
Grief/Loss	78.20%	104
Impulse-Control/Conduct Disorders	34.59%	46
Learning Disabilities	15.79%	21
Learning Disorders	12.78%	17
LGBT Issues	42.11%	56
Licensee/Intern- Ethics	15.04%	20
Marital/Couple Issues	73.68%	98
Mediation/ Divorce	12.03%	16
Mediation/Child Custody	4.51%	6
Military Families	21.80%	29
Military/ Active Duty	19.55%	26
Military/Veterans	21.80%	29
Organizational Issues	15.79%	21
Pain Management	16.54%	22
Parent-Child Issues	54.89%	73
Parenting/Co-Parenting	51.88%	69
Personality Disorders	36.84%	49
Physical Disabilities	10.53%	14
Physical Trauma	29.32%	39
Primary Prevention	11.28%	15

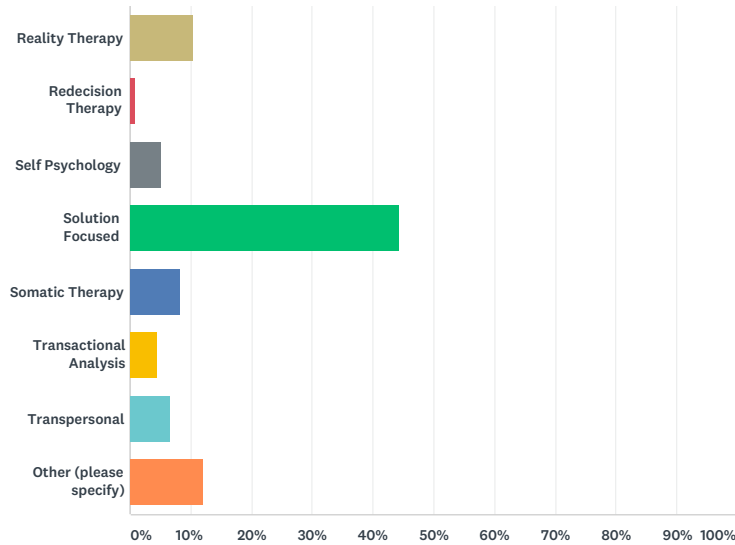
Probation Related	12.03%	16
Psychoses	15.04%	20
Retirement	28.57%	38
School Adjustment Problems	31.58%	42
Self-Esteem/Personal Growth	75.94%	101
Serious Emotional Disturbances (SED) Of Children	15.79%	21
Sexual Dysfunction	21.05%	28
Situational Anxiety/Phobias	54.89%	73
Sleep Disorders	23.31%	31
Social Adjustment Problems	50.38%	67
Somatic Disorders	18.80%	25
Step-Parenting	39.85%	53
Substance Use Disorders	49.62%	66
Suicidality	42.86%	57
Trauma and Stressor-Related Disorders	70.68%	94
Unemployment	33.08%	44
Victims of Crime	27.82%	37
Other (please specify)	4.51%	6
Total Respondents: 133		

#	OTHER (PLEASE SPECIFY)	DATE
1	Adjustment disorders, job stress	5/12/2017 8:20 AM
2	inhibited creativity	4/27/2017 7:54 AM
3	all of the above	4/22/2017 10:12 PM
4	cults and brain washing	4/21/2017 4:52 PM
5	Christian integration	4/21/2017 4:16 PM
6	Pet Loss support specialty since 2004	4/21/2017 3:14 PM

Q53 Which of the following best describe your theoretical orientation?
(Check all that apply)

Answered: 133 Skipped: 3



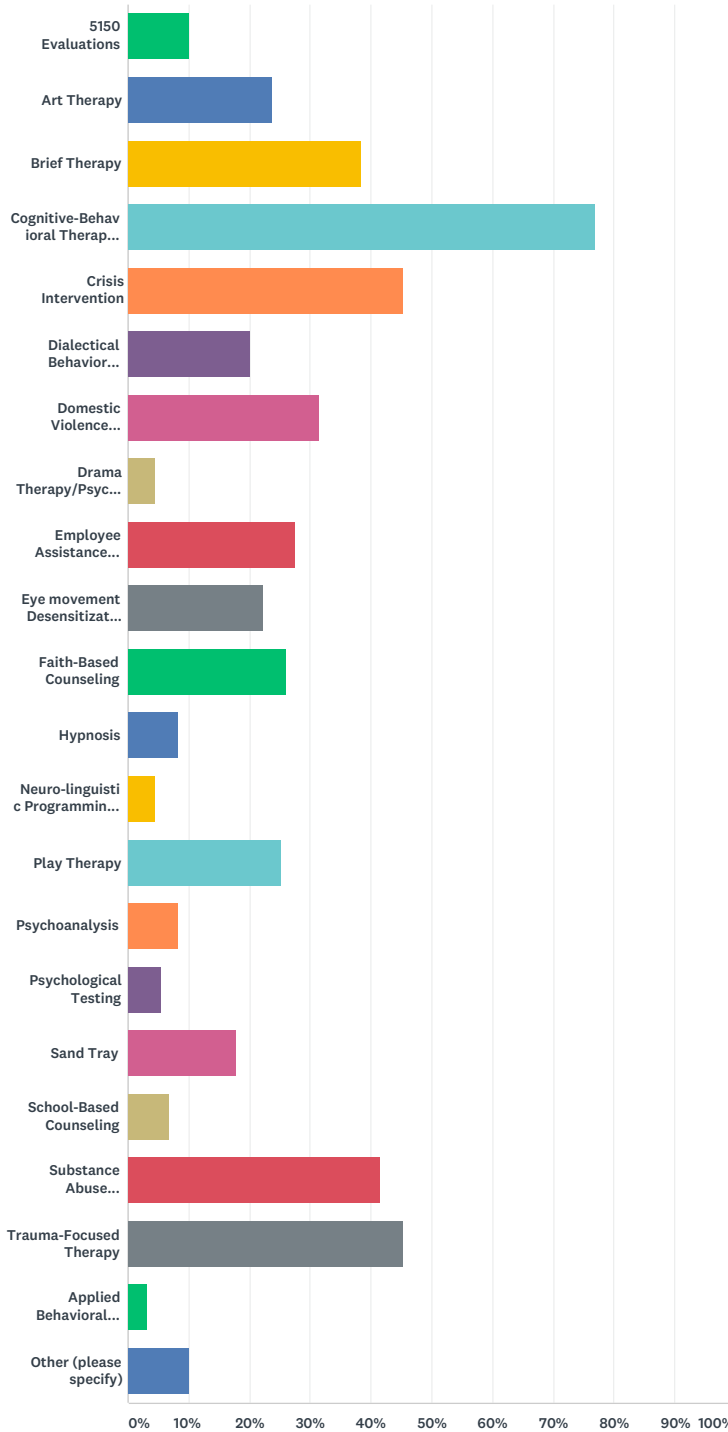


ANSWER CHOICES	RESPONSES	
Adlerian	3.76%	5
Attachment Therapy	38.35%	51
Behavioral	32.33%	43
Bioenergetic	2.26%	3
Cognitive-Behavioral	67.67%	90
Collaborative	15.79%	21
Control-Mastery	0.00%	0
Dialectical Behavior Therapy (DBT)	16.54%	22
Emotionally-Focused Therapy	23.31%	31
Ericksonian Hypnosis	5.26%	7
Family Systems	49.62%	66
Feminist	8.27%	11
Gestalt Therapy	14.29%	19
Humanistic/Existential	36.09%	48
Imago Therapy	6.77%	9
Integrative/Eclectic	18.80%	25
Interpersonal	21.05%	28
Jungian	10.53%	14
Mindfulness-Based Therapy	40.60%	54
Narrative Therapy	15.04%	20
Object Relations	21.05%	28
Pastoral Counseling	9.02%	12
Post-Modern	8.27%	11
Psychoanalytic	6.02%	8
Psychodynamic	39.85%	53
Rankian	0.00%	0
Rational Emotive Therapy	11.28%	15
Reality Therapy	10.53%	14
Redecision Therapy	0.75%	1
Self Psychology	5.26%	7
Solution Focused	44.36%	59
Somatic Therapy	8.27%	11
Transactional Analysis	4.51%	6
Transpersonal	6.77%	9

Other (please specify)	12.03%	16
Total Respondents: 133		
#	OTHER (PLEASE SPECIFY)	DATE
1	Gottman relationship counseling	5/15/2017 6:26 AM
2	Logotherapy	5/12/2017 8:22 AM
3	ACT	4/26/2017 5:31 PM
4	12 Steps	4/26/2017 3:38 PM
5	Life Design/Career Construction Theory	4/26/2017 9:38 AM
6	EMDR	4/23/2017 6:56 PM
7	EMDR & Hypnotherapy	4/23/2017 12:19 PM
8	EMDR/AIP	4/23/2017 11:54 AM
9	Tfcbt	4/22/2017 6:55 PM
10	Motivational Interviewing, Positive Psychology	4/22/2017 1:50 PM
11	ACT	4/22/2017 9:17 AM
12	Primal Therapy	4/21/2017 10:03 PM
13	Internal Family Systems	4/21/2017 5:57 PM
14	Satir	4/21/2017 2:40 PM
15	Energy Psychology methods	4/21/2017 2:25 PM
16	TF-CBT	4/21/2017 2:22 PM

Q54 Which of the following therapeutic modalities, approaches or procedures do you utilize in clinical practice? (Check all that apply)

Answered: 130 Skipped: 6



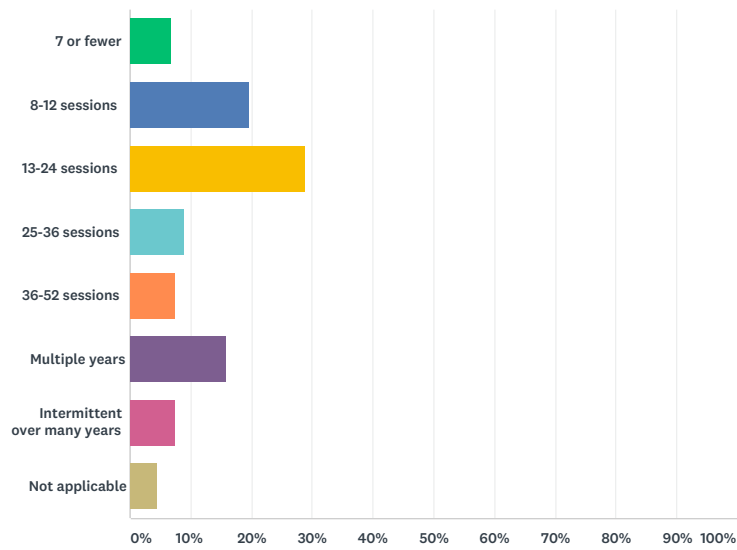
ANSWER CHOICES	RESPONSES
5150 Evaluations	10.00% 13
Art Therapy	23.85% 31
Brief Therapy	38.46% 50
Cognitive-Behavioral Therapy (CBT)	76.92% 100
Crisis Intervention	45.38% 59

Dialectical Behavior Therapy (DBT)	20.00%	26
Domestic Violence Counseling	31.54%	41
Drama Therapy/Psychodrama	4.62%	6
Employee Assistance Counseling (EAP)	27.69%	36
Eye movement Desensitization and Reprocessing (EMDR)	22.31%	29
Faith-Based Counseling	26.15%	34
Hypnosis	8.46%	11
Neuro-linguistic Programming (NLP)	4.62%	6
Play Therapy	25.38%	33
Psychoanalysis	8.46%	11
Psychological Testing	5.38%	7
Sand Tray	17.69%	23
School-Based Counseling	6.92%	9
Substance Abuse Counseling	41.54%	54
Trauma-Focused Therapy	45.38%	59
Applied Behavioral Analysis	3.08%	4
Other (please specify)	10.00%	13
Total Respondents: 130		

#	OTHER (PLEASE SPECIFY)	DATE
1	Gottman	5/15/2017 6:26 AM
2	Logotherapy	5/12/2017 8:22 AM
3	Couple counseling	5/11/2017 9:01 AM
4	Imago, client-centered and mindfulness	4/28/2017 10:05 AM
5	Mindfulness-based approaches	4/26/2017 6:27 PM
6	Solution Focused	4/26/2017 5:42 PM
7	Life Design/Career Construction/Narrative	4/26/2017 9:38 AM
8	Guided Imagery	4/26/2017 6:09 AM
9	Motivational Interviewing, Positive Psychology	4/22/2017 1:50 PM
10	Equine Assistance Psychotherapy	4/22/2017 8:14 AM
11	Equine assisted psychotherapy	4/21/2017 5:26 PM
12	Neurofeedback	4/21/2017 2:45 PM
13	TFT, EC/BC	4/21/2017 2:25 PM

Q55 On average, what is the number of times you see a client before concluding treatment?

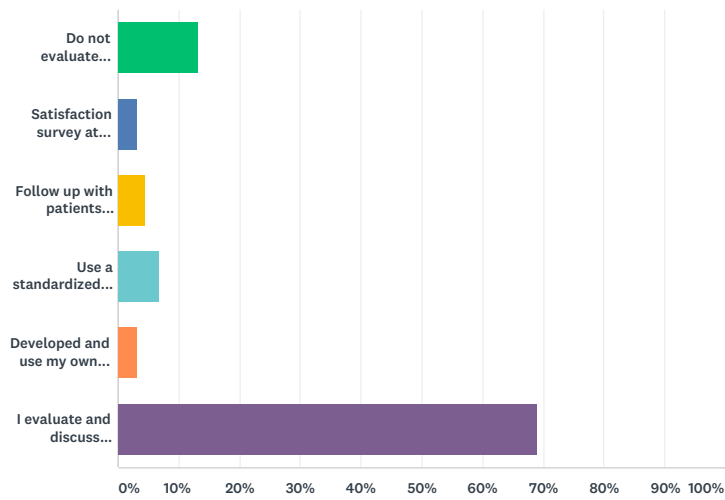
Answered: 132 Skipped: 4



ANSWER CHOICES	RESPONSES	
7 or fewer	6.82%	9
8-12 sessions	19.70%	26
13-24 sessions	28.79%	38
25-36 sessions	9.09%	12
36-52 sessions	7.58%	10
Multiple years	15.91%	21
Intermittent over many years	7.58%	10
Not applicable	4.55%	6
TOTAL		132

Q56 What means do you use to determine whether treatment is successful?

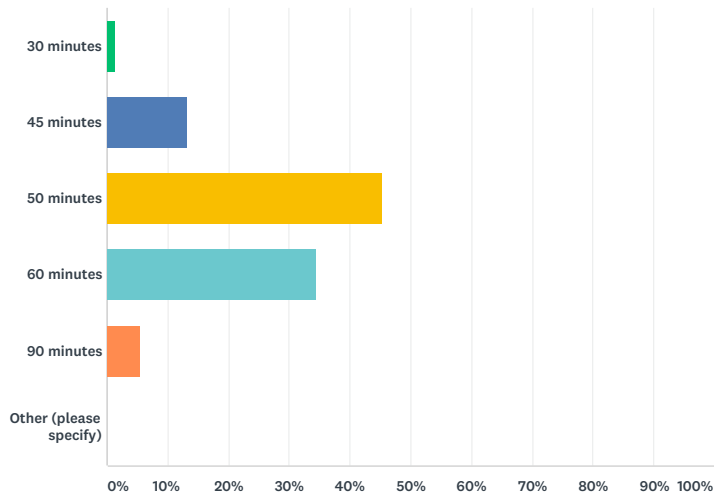
Answered: 129 Skipped: 7



ANSWER CHOICES	RESPONSES	
Do not evaluate outcomes	13.18%	17
Satisfaction survey at conclusion of treatment/Termination interview	3.10%	4
Follow up with patients following treatment	4.65%	6
Use a standardized outcomes instrument	6.98%	9
Developed and use my own outcomes instrument	3.10%	4
I evaluate and discuss treatment outcome and client satisfaction during the termination process	68.99%	89
TOTAL		129

Q57 What is the average length of a session with a client?

Answered: 130 Skipped: 6

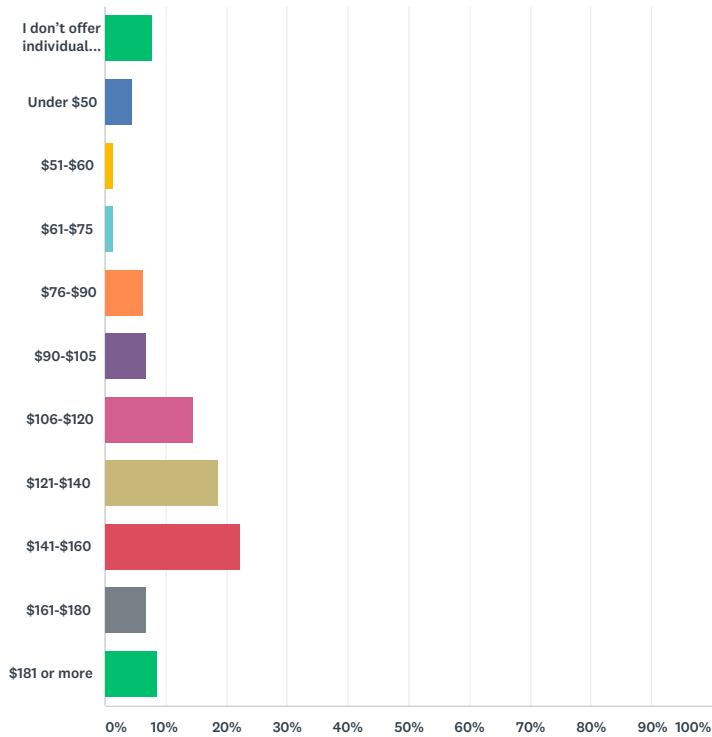


ANSWER CHOICES	RESPONSES	
30 minutes	1.54%	2
45 minutes	13.08%	17
50 minutes	45.38%	59
60 minutes	34.62%	45
90 minutes	5.38%	7
Other (please specify)	0.00%	0
TOTAL		130

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q58 What is the usual and customary fee CHARGED by you or your employer for an hour of individual psychotherapy?

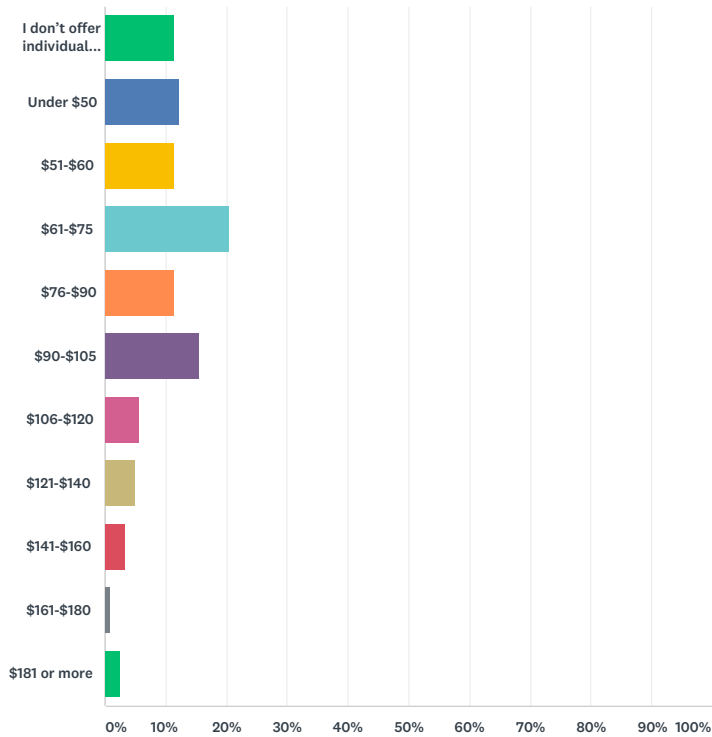
Answered: 129 Skipped: 7



ANSWER CHOICES	RESPONSES	
I don't offer individual psychotherapy	7.75%	10
Under \$50	4.65%	6
\$51-\$60	1.55%	2
\$61-\$75	1.55%	2
\$76-\$90	6.20%	8
\$90-\$105	6.98%	9
\$106-\$120	14.73%	19
\$121-\$140	18.60%	24
\$141-\$160	22.48%	29
\$161-\$180	6.98%	9
\$181 or more	8.53%	11
TOTAL		129

Q59 If you offer reduced, or sliding scale fees, what is the average fee that you collect from clients/patients, for an hour of individual therapy?

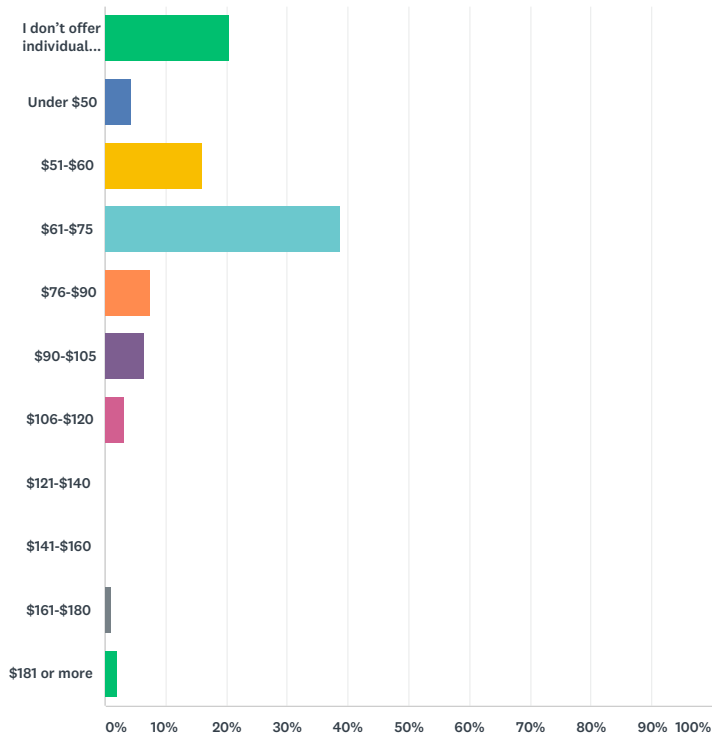
Answered: 122 Skipped: 14



ANSWER CHOICES	RESPONSES	
I don't offer individual psychotherapy	11.48%	14
Under \$50	12.30%	15
\$51-\$60	11.48%	14
\$61-\$75	20.49%	25
\$76-\$90	11.48%	14
\$90-\$105	15.57%	19
\$106-\$120	5.74%	7
\$121-\$140	4.92%	6
\$141-\$160	3.28%	4
\$161-\$180	0.82%	1
\$181 or more	2.46%	3
TOTAL		122

Q60 If you bill insurance, what is the average fee that you collect from managed care companies for an hour of individual therapy?

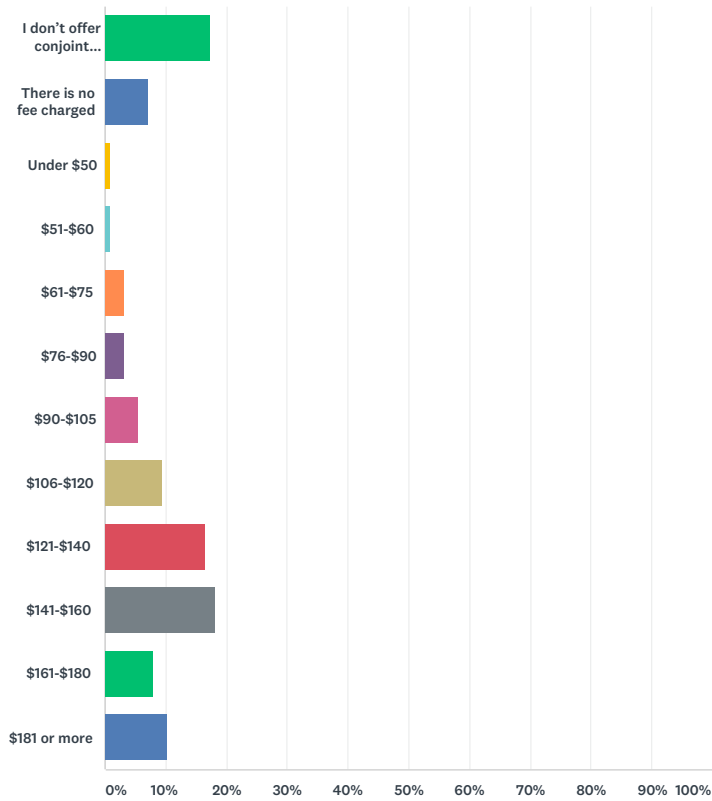
Answered: 93 Skipped: 43



ANSWER CHOICES	RESPONSES	
I don't offer individual psychotherapy	20.43%	19
Under \$50	4.30%	4
\$51-\$60	16.13%	15
\$61-\$75	38.71%	36
\$76-\$90	7.53%	7
\$90-\$105	6.45%	6
\$106-\$120	3.23%	3
\$121-\$140	0.00%	0
\$141-\$160	0.00%	0
\$161-\$180	1.08%	1
\$181 or more	2.15%	2
TOTAL		93

Q61 What is the usual and customary fee charged by you or your employer for an hour of conjoint therapy?

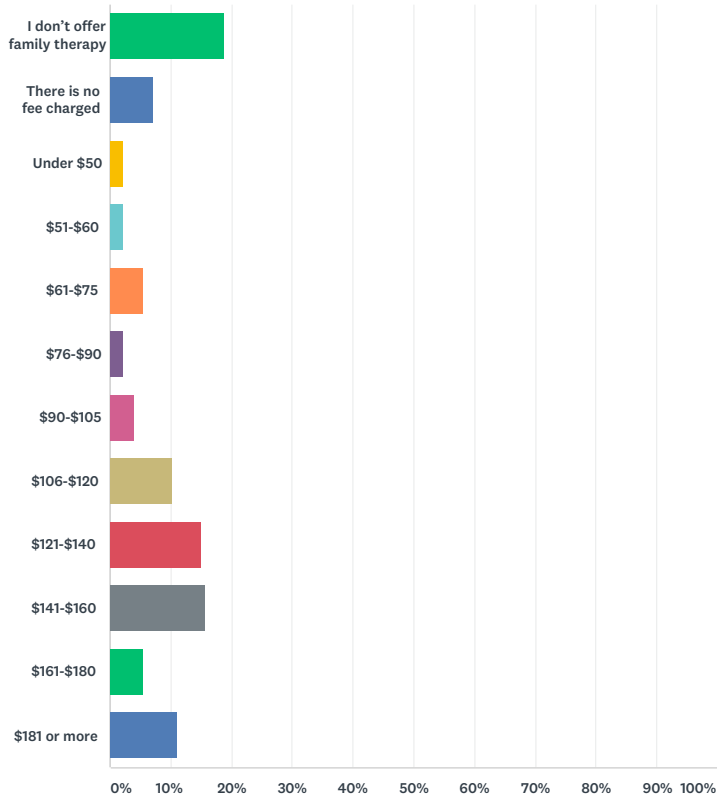
Answered: 127 Skipped: 9



ANSWER CHOICES	RESPONSES	
I don't offer conjoint therapy	17.32%	22
There is no fee charged	7.09%	9
Under \$50	0.79%	1
\$51-\$60	0.79%	1
\$61-\$75	3.15%	4
\$76-\$90	3.15%	4
\$90-\$105	5.51%	7
\$106-\$120	9.45%	12
\$121-\$140	16.54%	21
\$141-\$160	18.11%	23
\$161-\$180	7.87%	10
\$181 or more	10.24%	13
TOTAL		127

Q62 What is the usual and customary fee charged by you or your employer for an hour of family therapy?

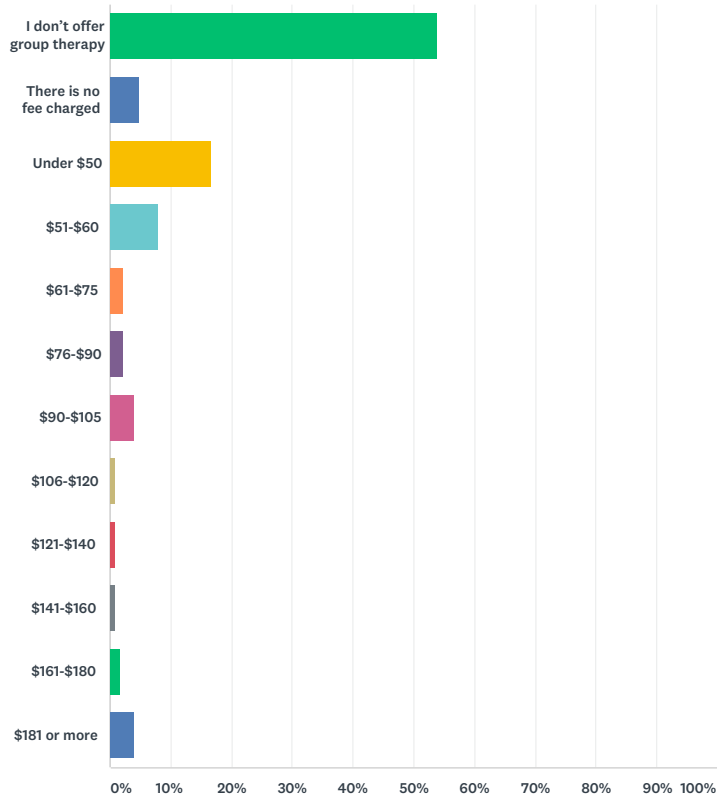
Answered: 127 Skipped: 9



ANSWER CHOICES	RESPONSES	
I don't offer family therapy	18.90%	24
There is no fee charged	7.09%	9
Under \$50	2.36%	3
\$51-\$60	2.36%	3
\$61-\$75	5.51%	7
\$76-\$90	2.36%	3
\$90-\$105	3.94%	5
\$106-\$120	10.24%	13
\$121-\$140	14.96%	19
\$141-\$160	15.75%	20
\$161-\$180	5.51%	7
\$181 or more	11.02%	14
TOTAL		127

Q63 What is the usual and customary fee charged by you or your employer for an hour of group therapy?

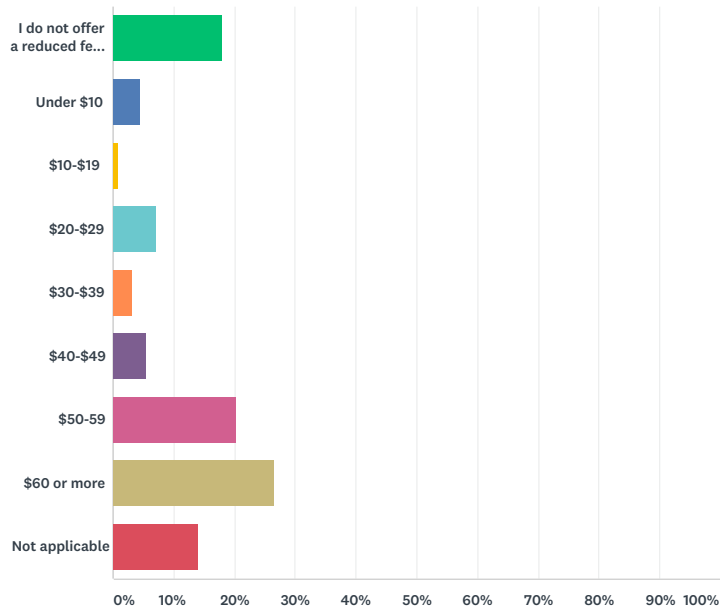
Answered: 126 Skipped: 10



ANSWER CHOICES	RESPONSES	
I don't offer group therapy	53.97%	68
There is no fee charged	4.76%	6
Under \$50	16.67%	21
\$51-\$60	7.94%	10
\$61-\$75	2.38%	3
\$76-\$90	2.38%	3
\$90-\$105	3.97%	5
\$106-\$120	0.79%	1
\$121-\$140	0.79%	1
\$141-\$160	0.79%	1
\$161-\$180	1.59%	2
\$181 or more	3.97%	5
TOTAL		126

Q64 If you or your employer charge according to a sliding fee scale, what is the lowest fee charged?

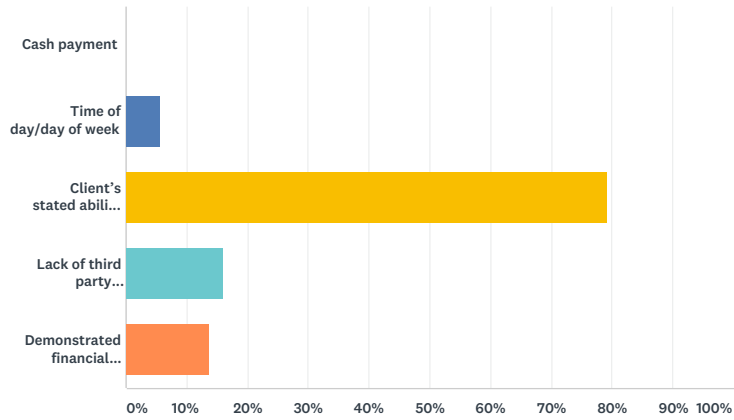
Answered: 128 Skipped: 8



ANSWER CHOICES	RESPONSES	
I do not offer a reduced fee or sliding scale	17.97%	23
Under \$10	4.69%	6
\$10-\$19	0.78%	1
\$20-\$29	7.03%	9
\$30-\$39	3.13%	4
\$40-\$49	5.47%	7
\$50-\$59	20.31%	26
\$60 or more	26.56%	34
Not applicable	14.06%	18
TOTAL		128

Q65 How is your reduced fee or sliding scale determined? (check all that apply)

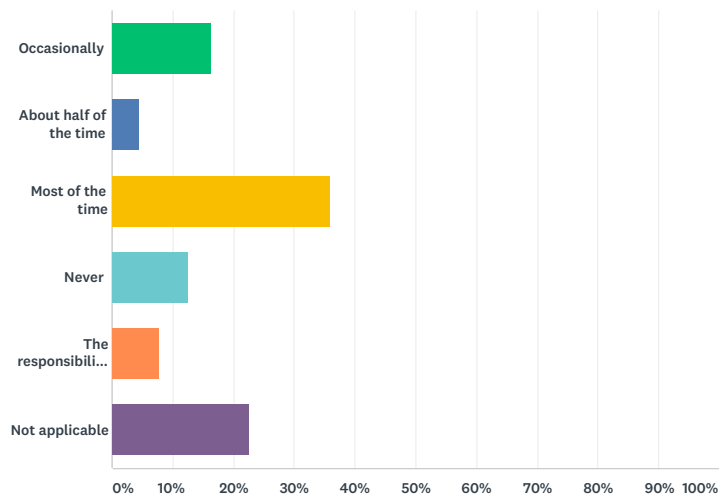
Answered: 87 Skipped: 49



ANSWER CHOICES	RESPONSES	
Cash payment	0.00%	0
Time of day/day of week	5.75%	5
Client's stated ability to pay with no verification	79.31%	69
Lack of third party reimbursement	16.09%	14
Demonstrated financial hardship, such as a tax return, etc.	13.79%	12
Total Respondents: 87		

Q66 How often are you or your employer partially or fully reimbursed by a third-party payer (e.g., an insurance plan, Medi-Cal, Victims of Crime, etc.)?

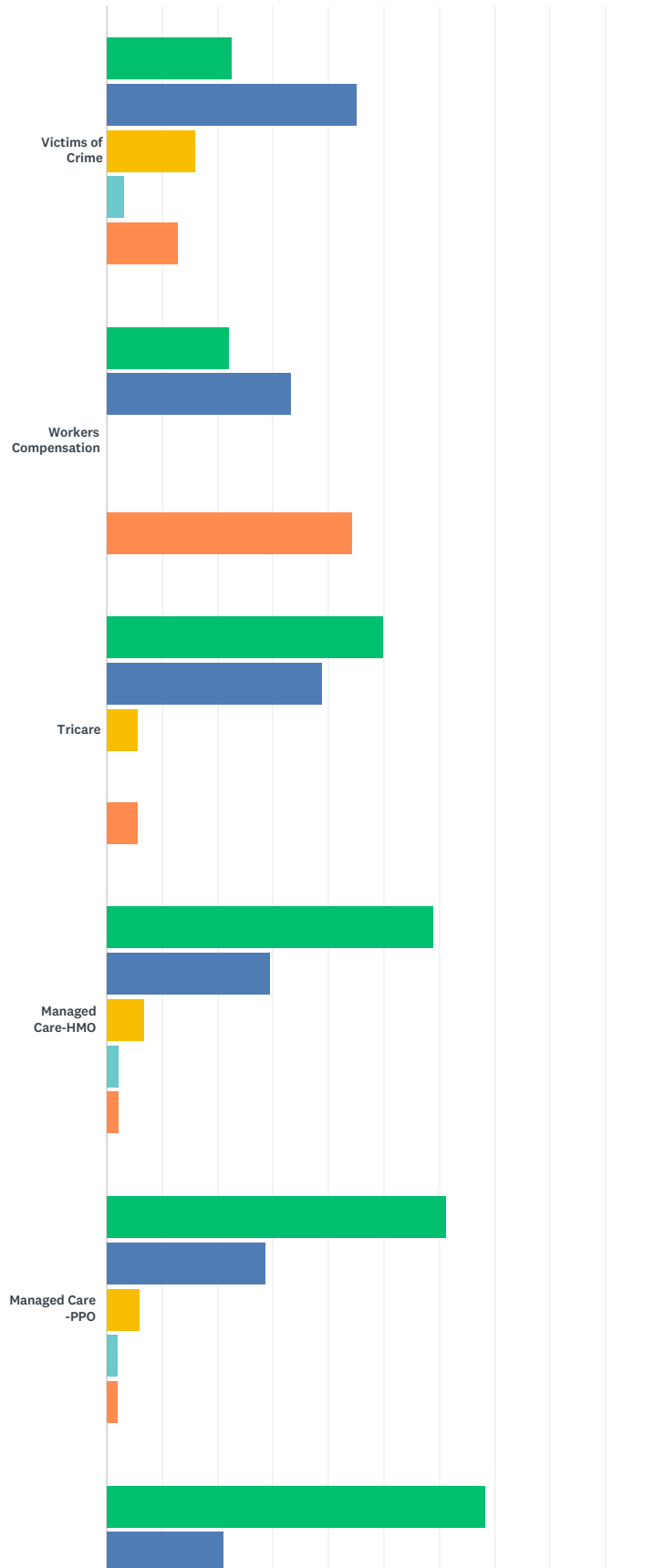
Answered: 128 Skipped: 8

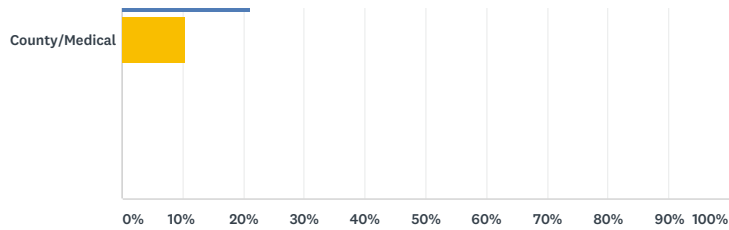


ANSWER CHOICES	RESPONSES	
Occasionally	16.41%	21
About half of the time	4.69%	6
Most of the time	35.94%	46
Never	12.50%	16
The responsibility of insurance claims is handled by the patient	7.81%	10
Not applicable	22.66%	29
TOTAL		128

Q67 What is the average length of time you or your employer must wait following initial billing before you are reimbursed? (check all that apply)

Answered: 66 Skipped: 70



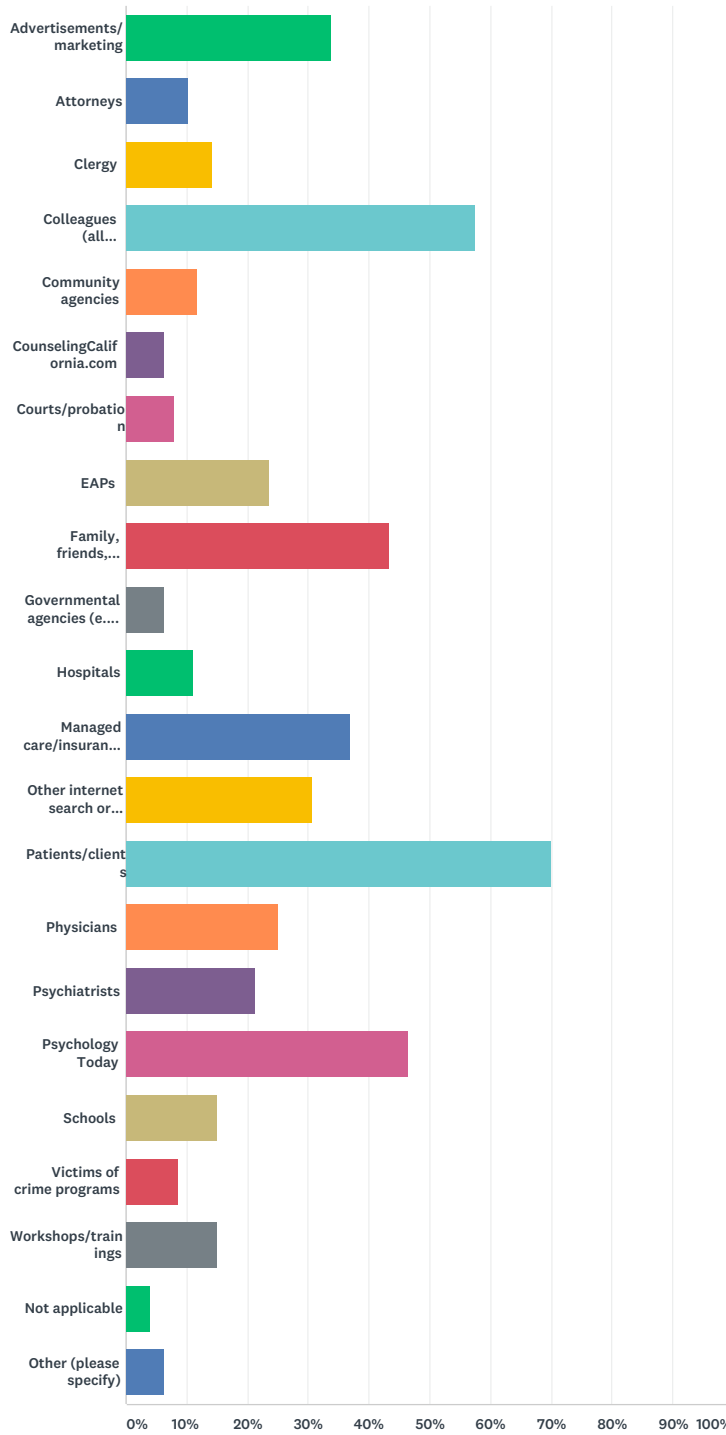


■ Within 30 days
 ■ Within 60 days
 ■ Within 90 days
 ■ Within 120 days
■ Within 150 or more days

	WITHIN 30 DAYS	WITHIN 60 DAYS	WITHIN 90 DAYS	WITHIN 120 DAYS	WITHIN 150 OR MORE DAYS	TOTAL
Victims of Crime	22.58% 7	45.16% 14	16.13% 5	3.23% 1	12.90% 4	31
Workers Compensation	22.22% 2	33.33% 3	0.00% 0	0.00% 0	44.44% 4	9
Tricare	50.00% 9	38.89% 7	5.56% 1	0.00% 0	5.56% 1	18
Managed Care-HMO	59.09% 26	29.55% 13	6.82% 3	2.27% 1	2.27% 1	44
Managed Care -PPO	61.22% 30	28.57% 14	6.12% 3	2.04% 1	2.04% 1	49
County/Medical	68.42% 13	21.05% 4	10.53% 2	0.00% 0	0.00% 0	19

Q68 What is your source for client referrals? (Check all that apply)

Answered: 127 Skipped: 9



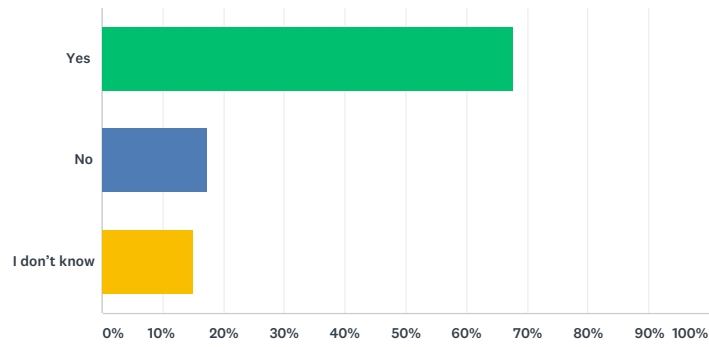
ANSWER CHOICES	RESPONSES
Advertisements/marketing	33.86% 43
Attorneys	10.24% 13
Clergy	14.17% 18
Colleagues (all disciplines)	57.48% 73
Community agencies	11.81% 15
CounselingCalifornia.com	6.30% 8

Courts/probation	7.87%	10
EAPs	23.62%	30
Family, friends, neighbors	43.31%	55
Governmental agencies (e.g., CPS, DSS)	6.30%	8
Hospitals	11.02%	14
Managed care/insurance company	37.01%	47
Other internet search or therapist locator	30.71%	39
Patients/clients	70.08%	89
Physicians	25.20%	32
Psychiatrists	21.26%	27
Psychology Today	46.46%	59
Schools	14.96%	19
Victims of crime programs	8.66%	11
Workshops/trainings	14.96%	19
Not applicable	3.94%	5
Other (please specify)	6.30%	8
Total Respondents: 127		

#	OTHER (PLEASE SPECIFY)	DATE
1	Christian Counselors Network	5/15/2017 6:31 AM
2	Clinic doctors	4/26/2017 5:05 PM
3	Korean women's website	4/23/2017 5:19 PM
4	clients are assigned by rehab facility	4/22/2017 3:26 PM
5	word of mouth	4/22/2017 1:55 PM
6	Teachers, academic counselors, etc.	4/22/2017 9:20 AM
7	Local Support Groups	4/21/2017 6:01 PM
8	Regional Centers	4/21/2017 2:29 PM

Q69 Are you considered to be a "HIPAA Covered Entity" in your practice?

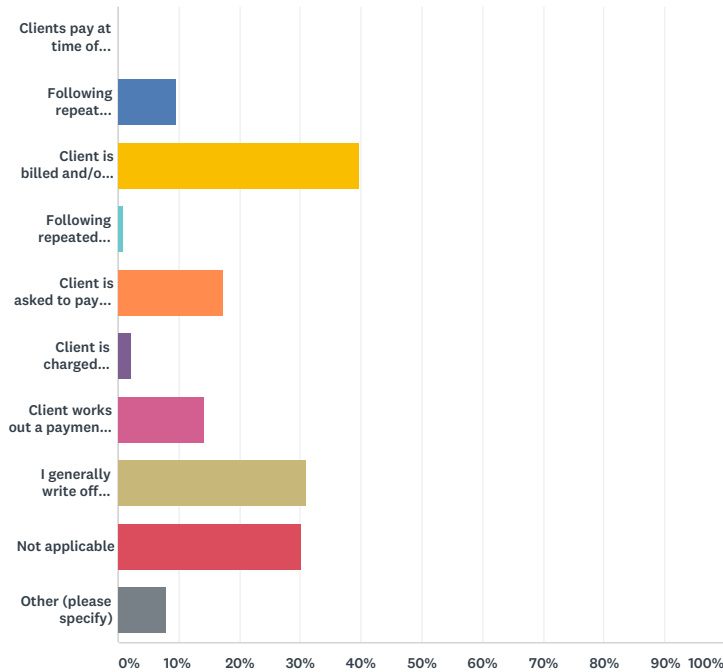
Answered: 127 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	67.72%	86
No	17.32%	22
I don't know	14.96%	19
TOTAL		127

Q70 Which of the following is used by you and/or your employer for clients who do not pay bills in a timely manner: (Check all that apply)

Answered: 126 Skipped: 10

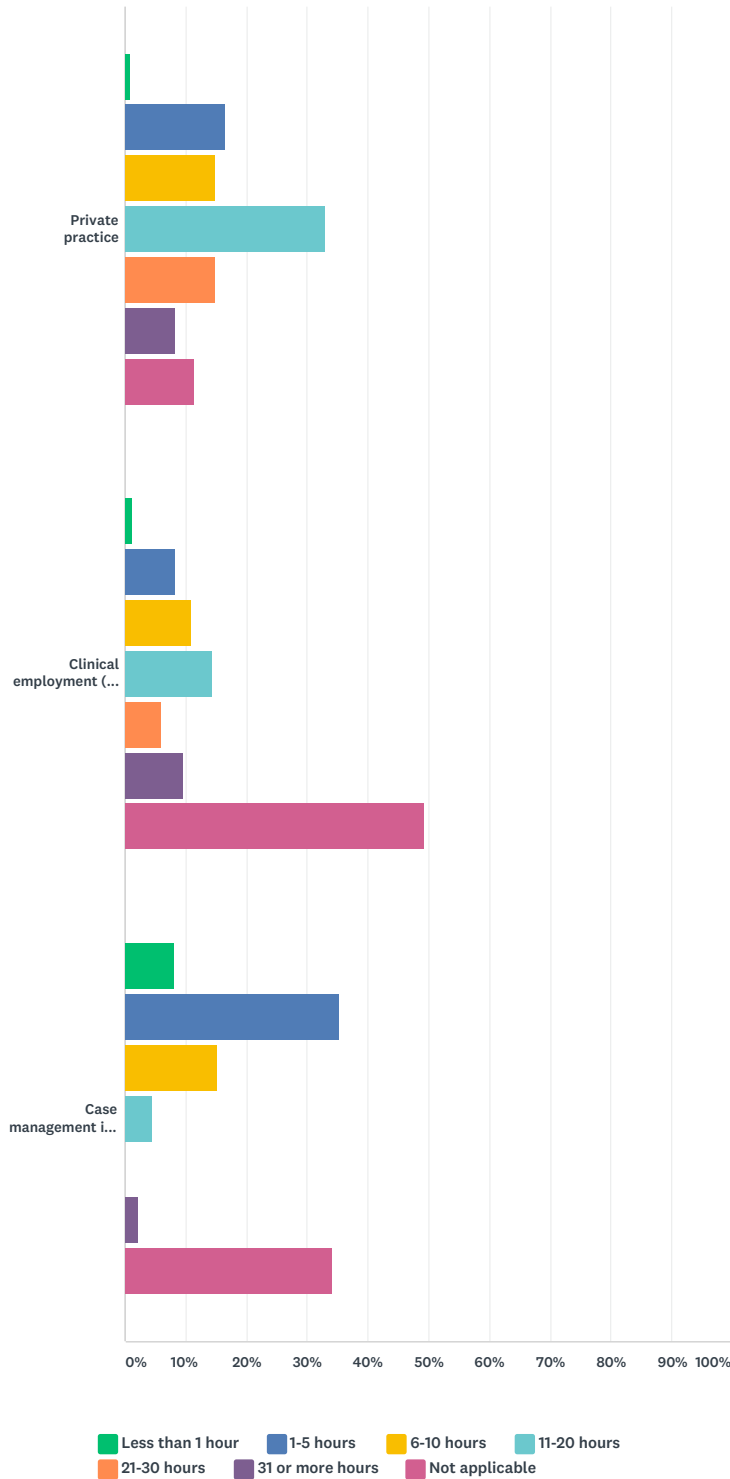


ANSWER CHOICES	RESPONSES
Clients pay at time of treatment only	0.00% 0
Following repeat billings, balance is turned over to a collection agency	9.52% 12
Client is billed and/or receives letter(s) requesting payment	39.68% 50
Following repeated billings, small claims court action is pursued	0.79% 1
Client is asked to pay balance by charging to a credit card	17.46% 22
Client is charged interest on aging balance	2.38% 3
Client works out a payment plan to pay off balance	14.29% 18
I generally write off unpaid balance	30.95% 39
Not applicable	30.16% 38
Other (please specify)	7.94% 10
Total Respondents: 126	

#	OTHER (PLEASE SPECIFY)	DATE
1	must pay at time of service	5/15/2017 6:31 AM
2	Group practice billing writes off unpaid balance- not my choice.	5/11/2017 8:45 AM
3	My employer deals with billing. I do not know.	4/27/2017 10:59 AM
4	Not sure	4/26/2017 5:05 PM
5	I have written off unpaid bills as well	4/25/2017 2:34 PM
6	client is never billed. pays for session in session	4/22/2017 10:48 PM
7	I do not know	4/22/2017 3:26 PM
8	Do not know	4/22/2017 10:13 AM
9	Always paid at the time of service.	4/21/2017 6:45 PM
10	I often have to write off balanc	4/21/2017 2:49 PM

Q71 What is the average number of hours of therapy you provide per week:

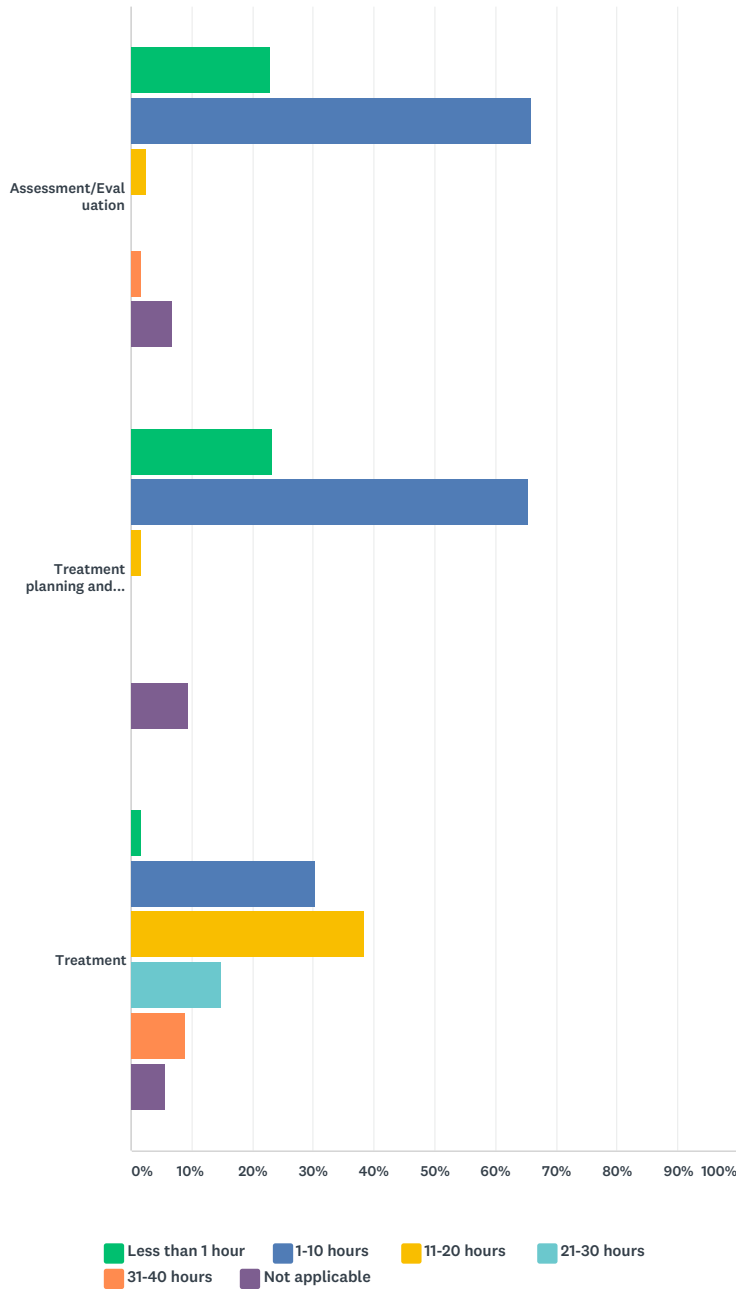
Answered: 126 Skipped: 10



	LESS THAN 1 HOUR	1-5 HOURS	6-10 HOURS	11-20 HOURS	21-30 HOURS	31 OR MORE HOURS	NOT APPLICABLE	TOTAL
Private practice	0.83% 1	16.53% 20	14.88% 18	33.06% 40	14.88% 18	8.26% 10	11.57% 14	121
Clinical employment (not private practice)	1.20% 1	8.43% 7	10.84% 9	14.46% 12	6.02% 5	9.64% 8	49.40% 41	83
Case management in both	8.24% 7	35.29% 30	15.29% 13	4.71% 4	0.00% 0	2.35% 2	34.12% 29	85

Q72 For all direct patient care, indicate the average number of hours spent per week (excluding calls) on each major activity:

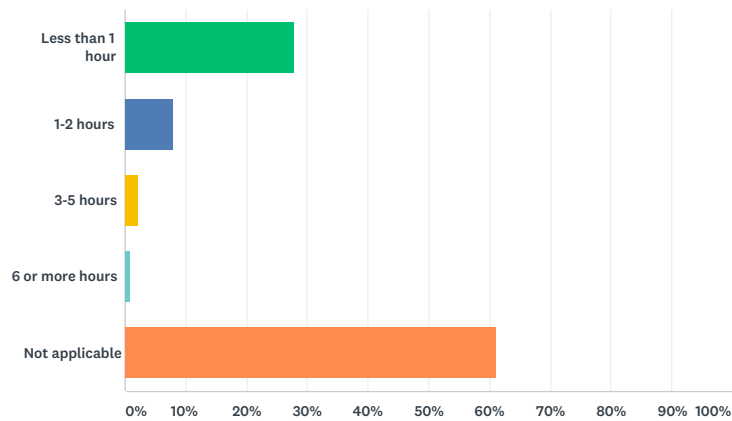
Answered: 124 Skipped: 12



	LESS THAN 1 HOUR	1-10 HOURS	11-20 HOURS	21-30 HOURS	31-40 HOURS	NOT APPLICABLE	TOTAL
Assessment/Evaluation	23.08% 27	65.81% 77	2.56% 3	0.00% 0	1.71% 2	6.84% 8	117
Treatment planning and team consultation	23.28% 27	65.52% 76	1.72% 2	0.00% 0	0.00% 0	9.48% 11	116
Treatment	1.64% 2	30.33% 37	38.52% 47	14.75% 18	9.02% 11	5.74% 7	122

Q73 What is the average number of hours per week devoted to administering and evaluation psychological tests?

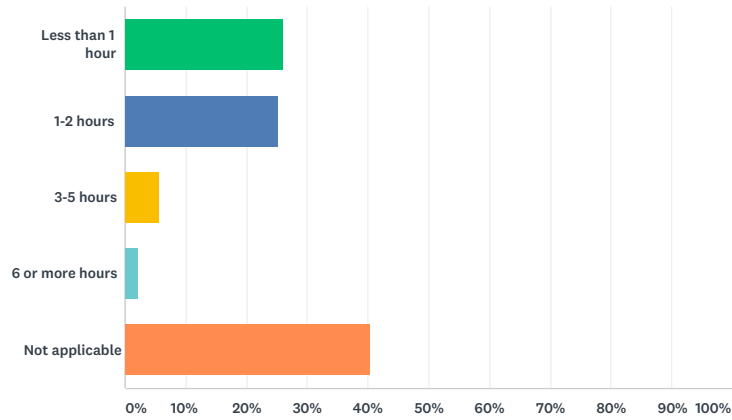
Answered: 126 Skipped: 10



ANSWER CHOICES	RESPONSES	
Less than 1 hour	27.78%	35
1-2 hours	7.94%	10
3-5 hours	2.38%	3
6 or more hours	0.79%	1
Not applicable	61.11%	77
TOTAL		126

Q74 What is the average number of hours per week you devote to telehealth services (i.e., therapy by telephone or over the Internet)?

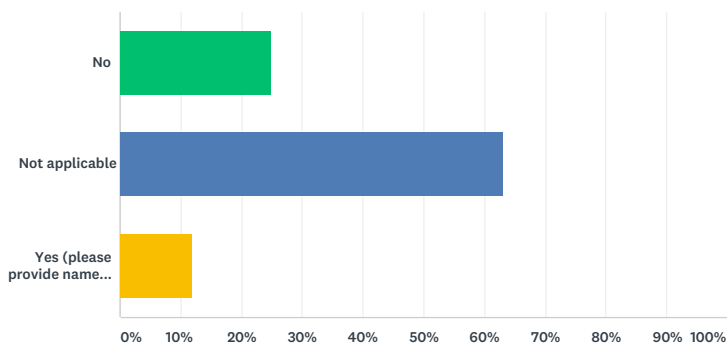
Answered: 126 Skipped: 10



ANSWER CHOICES	RESPONSES	
Less than 1 hour	26.19%	33
1-2 hours	25.40%	32
3-5 hours	5.56%	7
6 or more hours	2.38%	3
Not applicable	40.48%	51
TOTAL		126

Q75 Are you reimbursed for telehealth services?

Answered: 125 Skipped: 11

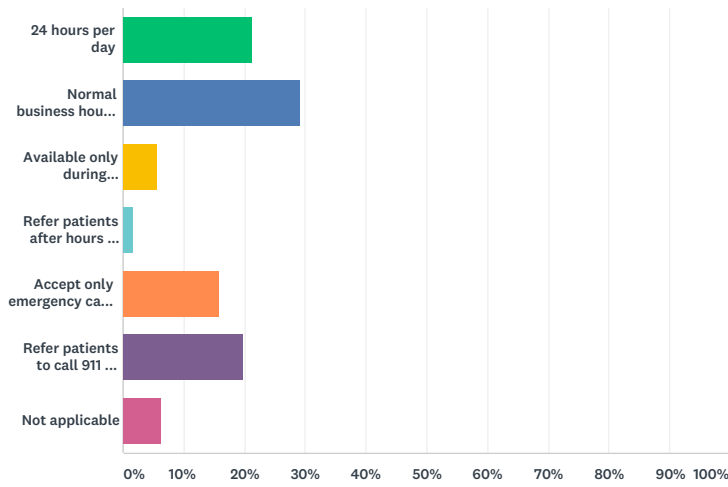


ANSWER CHOICES	RESPONSES
No	24.80% 31
Not applicable	63.20% 79
Yes (please provide name of companies that reimburse)	12.00% 15
TOTAL	125

#	YES (PLEASE PROVIDE NAME OF COMPANIES THAT REIMBURSE)	DATE
1	Cal optima	5/19/2017 3:46 AM
2	I send them a bill - no insurance is involved	5/2/2017 9:38 AM
3	tricare	4/29/2017 8:48 AM
4	reimbursed by private pay client	4/27/2017 7:25 PM
5	Anthems	4/27/2017 10:45 AM
6	Private pay	4/26/2017 5:35 PM
7	My employer Kaiser Permanente	4/24/2017 1:00 PM
8	Private Pay Patients	4/23/2017 12:34 PM
9	client pays me for session (no matter the medium)	4/22/2017 11:02 PM
10	Medi-cal	4/22/2017 7:05 PM
11	Client	4/21/2017 5:51 PM
12	Aetna	4/21/2017 4:47 PM
13	Cigna	4/21/2017 4:08 PM
14	Magellan	4/21/2017 3:40 PM
15	Regional Centers	4/21/2017 2:30 PM

Q76 What hours are you on-call or available to clients?

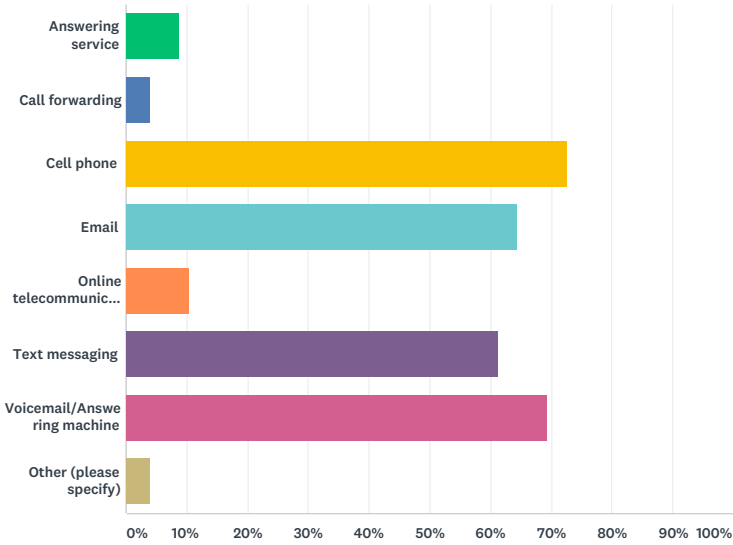
Answered: 126 Skipped: 10



ANSWER CHOICES	RESPONSES	
24 hours per day	21.43%	27
Normal business hours only	29.37%	37
Available only during appointed hours	5.56%	7
Refer patients after hours to service for emergency calls	1.59%	2
Accept only emergency calls after hours	15.87%	20
Refer patients to call 911 in case of emergency after hours	19.84%	25
Not applicable	6.35%	8
TOTAL		126

Q77 What means do you use to be accessible to clients? (Check all that apply)

Answered: 124 Skipped: 12

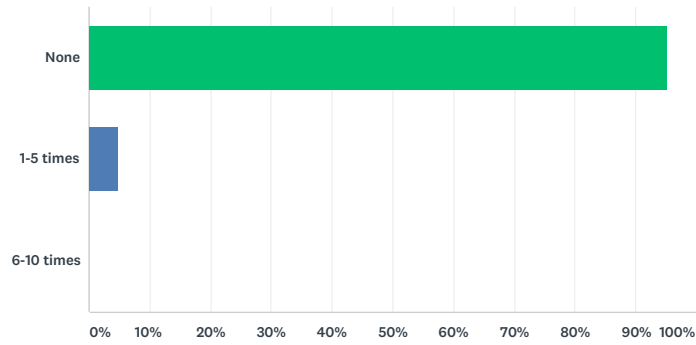


ANSWER CHOICES	RESPONSES	
Answering service	8.87%	11
Call forwarding	4.03%	5
Cell phone	72.58%	90
Email	64.52%	80
Online telecommunication (e.g., Skype, Facetime)	10.48%	13
Text messaging	61.29%	76
Voicemail/Answering machine	69.35%	86
Other (please specify)	4.03%	5
Total Respondents: 124		

#	OTHER (PLEASE SPECIFY)	DATE
1	Clinic phone number	5/11/2017 9:06 AM
2	HIPAA-Secure email, online communication, text	5/11/2017 8:53 AM
3	Agency reception	4/22/2017 8:34 PM
4	On call therapist or patient advocate will refer client when needed	4/22/2017 3:31 PM
5	Health center staff (front desk)	4/22/2017 9:23 AM

Q78 How many times have you had to file an incident report with malpractice insurance?

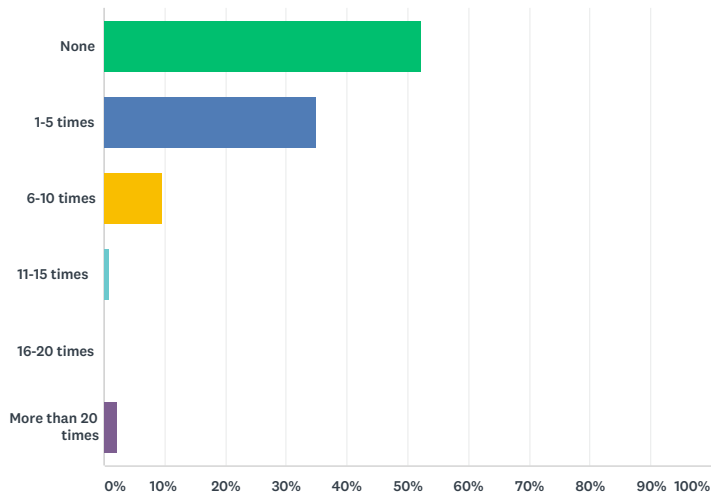
Answered: 126 Skipped: 10



ANSWER CHOICES	RESPONSES	
None	95.24%	120
1-5 times	4.76%	6
6-10 times	0.00%	0
TOTAL		126

Q79 How many times have you been subpoenaed?

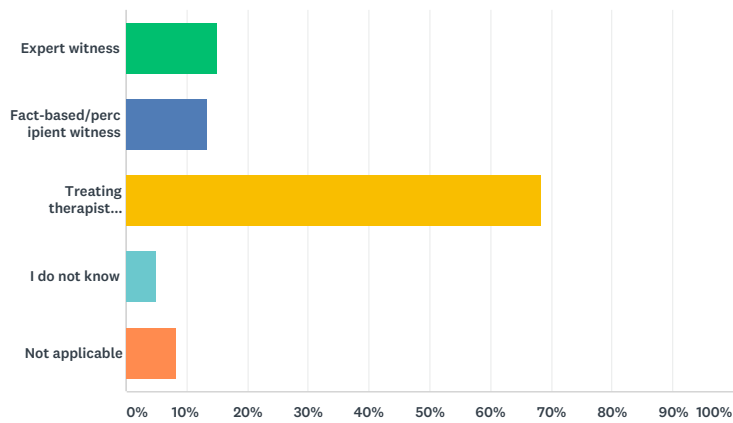
Answered: 126 Skipped: 10



ANSWER CHOICES	RESPONSES	
None	52.38%	66
1-5 times	34.92%	44
6-10 times	9.52%	12
11-15 times	0.79%	1
16-20 times	0.00%	0
More than 20 times	2.38%	3
TOTAL		126

Q80 What type of witness were you in a majority of these claims?

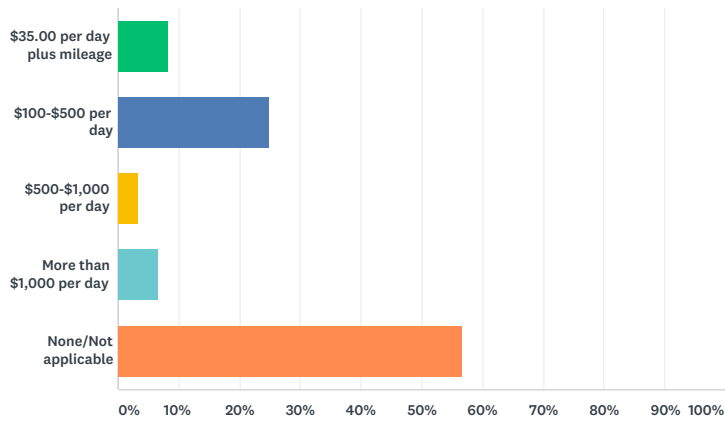
Answered: 60 Skipped: 76



ANSWER CHOICES	RESPONSES	
Expert witness	15.00%	9
Fact-based/percipient witness	13.33%	8
Treating therapist witness	68.33%	41
I do not know	5.00%	3
Not applicable	8.33%	5
Total Respondents: 60		

Q81 On average, how much were you paid to serve as a witness?

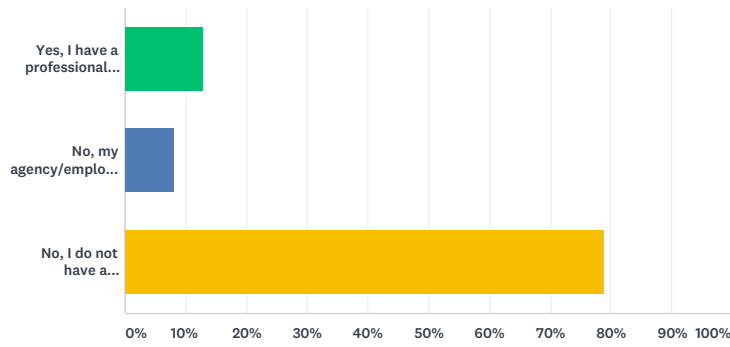
Answered: 60 Skipped: 76



ANSWER CHOICES	RESPONSES	
\$35.00 per day plus mileage	8.33%	5
\$100-\$500 per day	25.00%	15
\$500-\$1,000 per day	3.33%	2
More than \$1,000 per day	6.67%	4
None/Not applicable	56.67%	34
TOTAL		60

Q82 Do you have a professional will in place?

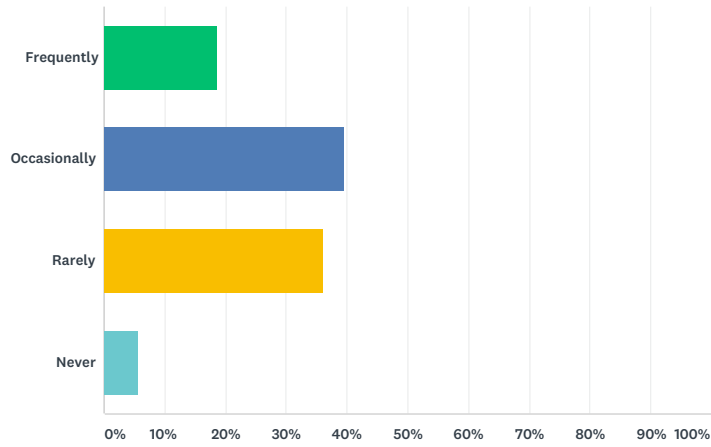
Answered: 123 Skipped: 13



ANSWER CHOICES	RESPONSES	
Yes, I have a professional will in place	13.01%	16
No, my agency/employer has a policy in place	8.13%	10
No, I do not have a professional will in place	78.86%	97
TOTAL		123

Q83 How often do you seek legal, ethical, or clinical consultation each month?

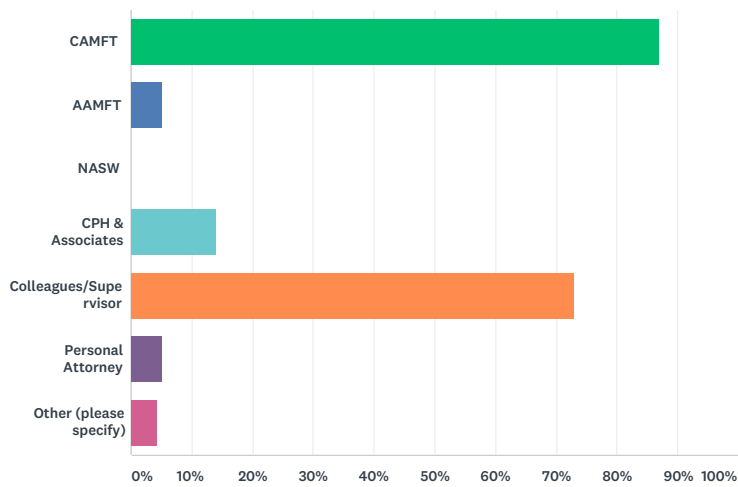
Answered: 124 Skipped: 12



ANSWER CHOICES	RESPONSES	
Frequently	18.55%	23
Occasionally	39.52%	49
Rarely	36.29%	45
Never	5.65%	7
TOTAL		124

Q84 From whom do you receive consultation? (Check all that apply)

Answered: 115 Skipped: 21

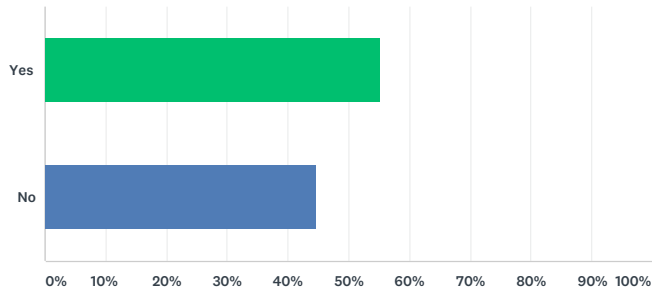


ANSWER CHOICES	RESPONSES
CAMFT	86.96% 100
AAMFT	5.22% 6
NASW	0.00% 0
CPH & Associates	13.91% 16
Colleagues/Supervisor	73.04% 84
Personal Attorney	5.22% 6
Other (please specify)	4.35% 5
Total Respondents: 115	

#	OTHER (PLEASE SPECIFY)	DATE
1	monthly peer consultation group	5/12/2017 8:29 AM
2	Peer Consult Group	5/11/2017 8:54 AM
3	any experts needed	4/22/2017 11:05 PM
4	Organization's attorney	4/22/2017 7:53 AM
5	retired mental health professional	4/21/2017 3:29 PM

Q85 If you could participate in Medicare as a reimbursable provider, would you?

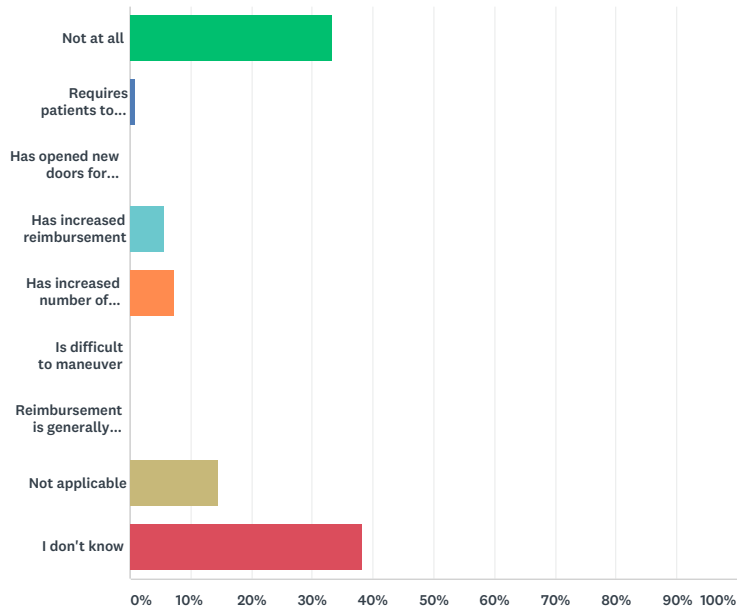
Answered: 123 Skipped: 13



ANSWER CHOICES	RESPONSES	
Yes	55.28%	68
No	44.72%	55
TOTAL		123

Q86 How has the passage of the parity law affected your employment/practice? (Check all that apply)

Answered: 123 Skipped: 13

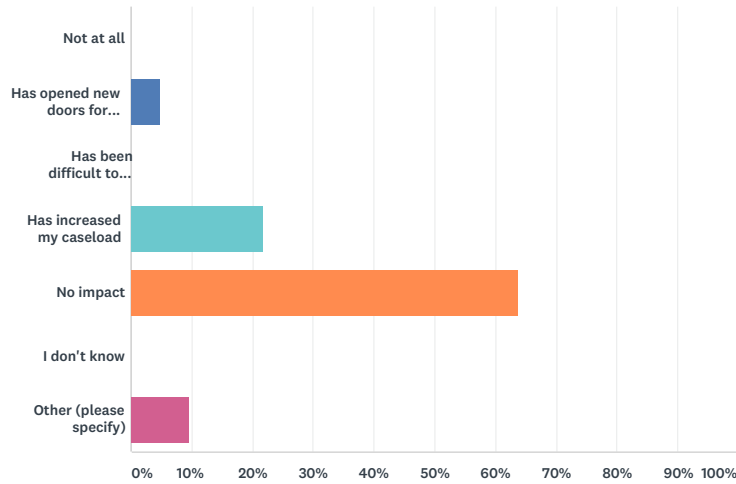


ANSWER CHOICES	RESPONSES	
Not at all	33.33%	41
Requires patients to first be evaluated by physicians/psychologist	0.81%	1
Has opened new doors for employment/treatment	0.00%	0
Has increased reimbursement	5.69%	7
Has increased number of clients	7.32%	9
Is difficult to maneuver	0.00%	0
Reimbursement is generally denied regardless of "parity"	0.00%	0
Not applicable	14.63%	18
I don't know	38.21%	47
TOTAL		123

#	OTHER (PLEASE SPECIFY)	DATE
1	It has Increased the length of sessions rendered	4/22/2017 4:45 AM
2	Less reimbursement from insurance vs. private pay	4/21/2017 4:05 PM
3	The insurance companies don't always honor this law	4/21/2017 3:41 PM

Q87 How has the implementation of the Affordable Care Act affected your employment/practice? Check all that apply.

Answered: 124 Skipped: 12

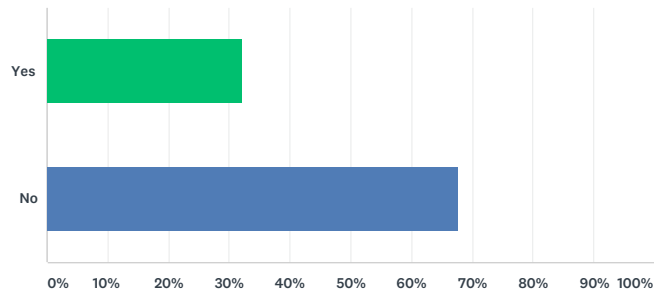


ANSWER CHOICES	RESPONSES
Not at all	0.00% 0
Has opened new doors for employment/treatment	4.84% 6
Has been difficult to understand	0.00% 0
Has increased my caseload	21.77% 27
No impact	63.71% 79
I don't know	0.00% 0
Other (please specify)	9.68% 12
TOTAL	124

#	OTHER (PLEASE SPECIFY)	DATE
1	More lower functioning clients	5/14/2017 6:42 PM
2	It has given more clients access to our services, but at lower reimbursement rates and much higher scrutiny from insurance companies.	5/4/2017 7:19 AM
3	Fewer clients willing to pay for services, prefer insurance	5/2/2017 9:40 AM
4	it seems working with insurance companies has become more difficult	4/27/2017 7:27 PM
5	Increased number of insurance clients and decreased private pay clients.	4/26/2017 9:13 AM
6	cut my income in half :(4/26/2017 6:16 AM
7	I currently do not accept any insurance plans	4/24/2017 11:39 AM
8	Easier to refer out	4/22/2017 9:24 AM
9	Decreased... the ins. co's that I am panel, denies payment of their member's on the ACA plans	4/22/2017 8:29 AM
10	Less reimbursement for insurance v. private pay	4/21/2017 4:05 PM
11	Increased number of referrals I have to turn away because I'm not on their insurance panel.	4/21/2017 3:23 PM
12	Decreased my practice because PPO plans are fewer and with very high deductibles. I am not on insurance panels. I am an EAP provider.	4/21/2017 2:55 PM

Q88 Do you supervise interns and/or trainees?

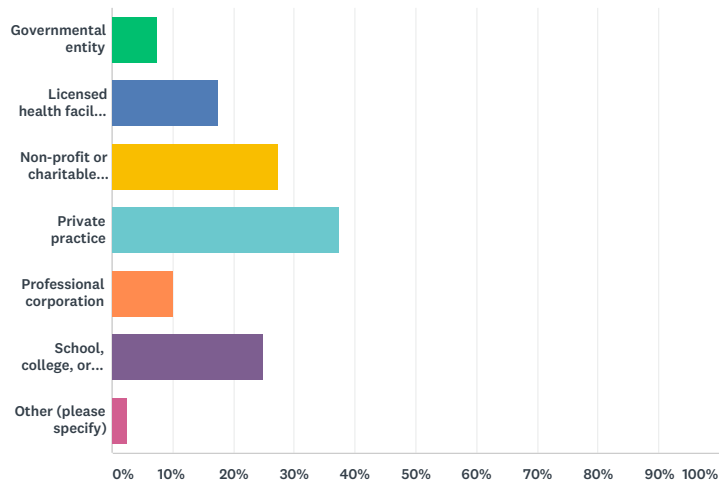
Answered: 124 Skipped: 12



ANSWER CHOICES	RESPONSES	
Yes	32.26%	40
No	67.74%	84
TOTAL		124

Q89 In which setting do you provide supervision?

Answered: 40 Skipped: 96

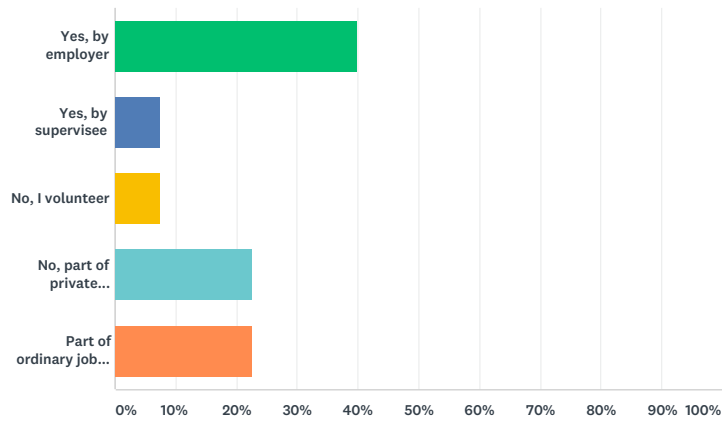


ANSWER CHOICES	RESPONSES
Governmental entity	7.50% 3
Licensed health facility (e.g., hospital)	17.50% 7
Non-profit or charitable corporation	27.50% 11
Private practice	37.50% 15
Professional corporation	10.00% 4
School, college, or university	25.00% 10
Other (please specify)	2.50% 1
Total Respondents: 40	

#	OTHER (PLEASE SPECIFY)	DATE
1	Treatment Facility	4/23/2017 7:23 PM

Q90 Are you paid for the supervision you provide?

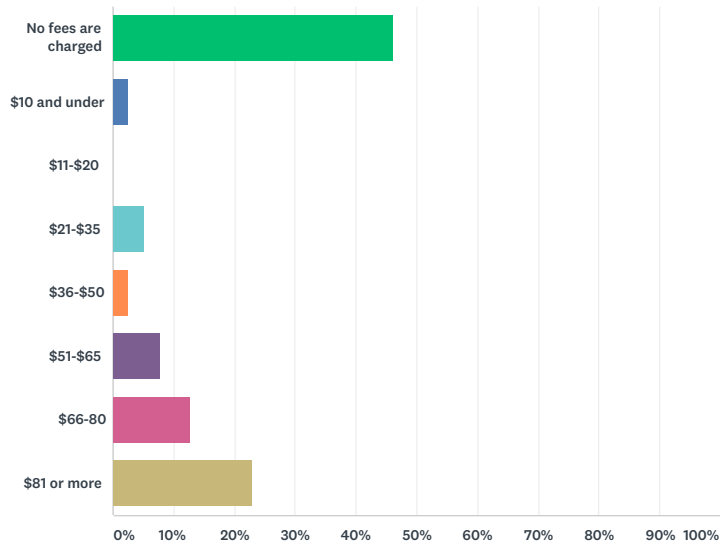
Answered: 40 Skipped: 96



ANSWER CHOICES	RESPONSES	
Yes, by employer	40.00%	16
Yes, by supervisee	7.50%	3
No, I volunteer	7.50%	3
No, part of private practice overhead	22.50%	9
Part of ordinary job duties	22.50%	9
TOTAL		40

Q91 What is the usual and customary fee charged to clients for the services of the intern(s) and/or trainee(s) you supervise?

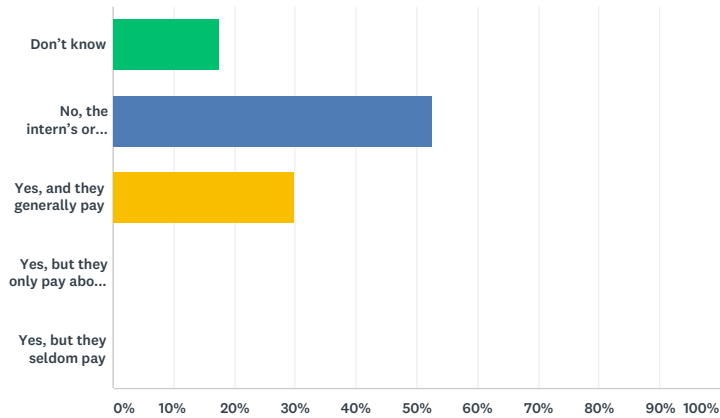
Answered: 39 Skipped: 97



ANSWER CHOICES	RESPONSES	
No fees are charged	46.15%	18
\$10 and under	2.56%	1
\$11-\$20	0.00%	0
\$21-\$35	5.13%	2
\$36-\$50	2.56%	1
\$51-\$65	7.69%	3
\$66-80	12.82%	5
\$81 or more	23.08%	9
TOTAL		39

Q92 Are third-party payers generally billed for the interns' or trainees' services?

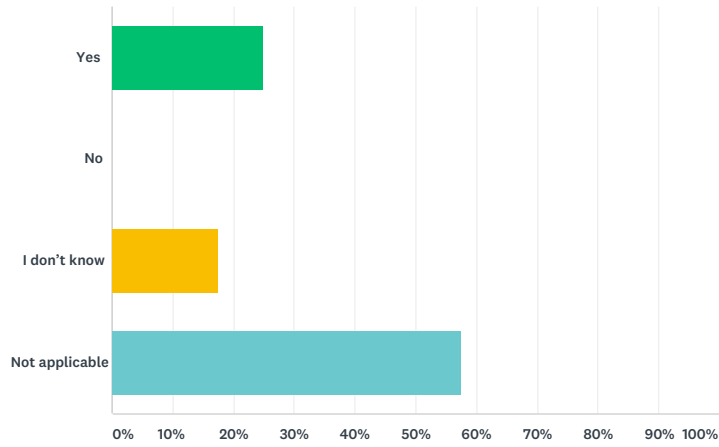
Answered: 40 Skipped: 96



ANSWER CHOICES	RESPONSES	
Don't know	17.50%	7
No, the intern's or trainee's services are not billed to third parties	52.50%	21
Yes, and they generally pay	30.00%	12
Yes, but they only pay about fifty percent of the time	0.00%	0
Yes, but they seldom pay	0.00%	0
TOTAL		40

Q93 If third parties are billed for intern or trainee services, is it disclosed that the intern or trainee was the provider?

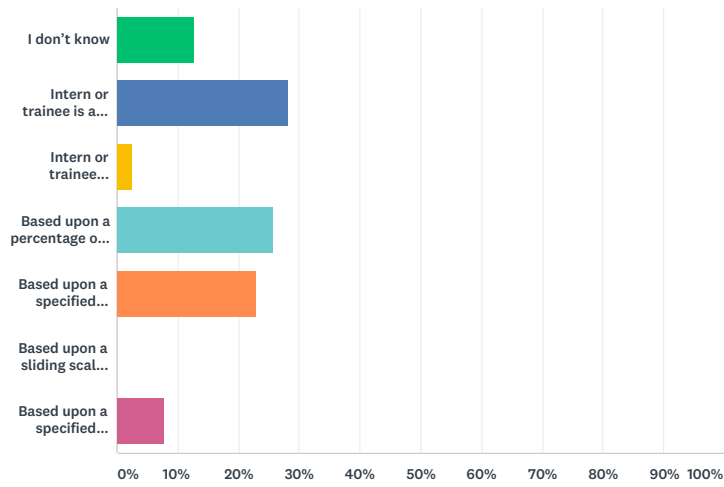
Answered: 40 Skipped: 96



ANSWER CHOICES	RESPONSES	
Yes	25.00%	10
No	0.00%	0
I don't know	17.50%	7
Not applicable	57.50%	23
TOTAL		40

Q94 How is the intern's or trainee's wage determined?

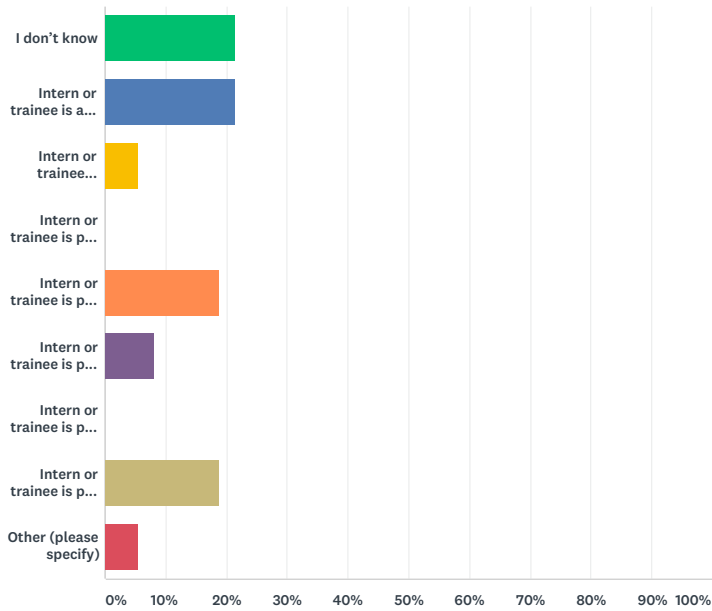
Answered: 39 Skipped: 97



ANSWER CHOICES	RESPONSES	
I don't know	12.82%	5
Intern or trainee is an unpaid volunteer	28.21%	11
Intern or trainee received only a nominal stipend to cover/offset volunteer expenses	2.56%	1
Based upon a percentage of the fees generated	25.64%	10
Based upon a specified amount per hour	23.08%	9
Based upon a sliding scale depending upon client volume	0.00%	0
Based upon a specified amount per week/month/year	7.69%	3
TOTAL		39

Q95 If the intern or trainee is paid, approximately how much does an intern or trainee get paid per hour?

Answered: 37 Skipped: 99

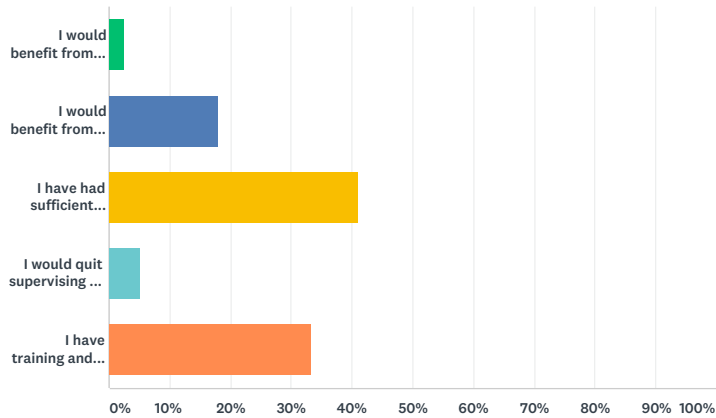


ANSWER CHOICES	RESPONSES
I don't know	21.62% 8
Intern or trainee is an unpaid volunteer	21.62% 8
Intern or trainee receives approximately \$500 or less per month for actual expenses incurred as a volunteer	5.41% 2
Intern or trainee is paid approximately \$8-\$15 per hour	0.00% 0
Intern or trainee is paid approximately \$16-\$25 per hour	18.92% 7
Intern or trainee is paid approximately \$26-\$35 per hour	8.11% 3
Intern or trainee is paid approximately \$36-\$45 per hour	0.00% 0
Intern or trainee is paid \$46 or more per hour	18.92% 7
Other (please specify)	5.41% 2
TOTAL	37

#	OTHER (PLEASE SPECIFY)	DATE
1	Intern employed as school counselor	4/21/2017 3:36 PM
2	100+ per hour	4/21/2017 3:18 PM

Q96 Do you believe you have sufficient education, training, and experience to adequately provide supervision?

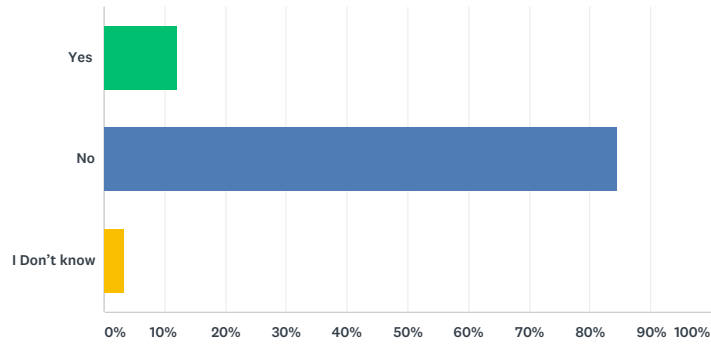
Answered: 39 Skipped: 97



ANSWER CHOICES	RESPONSES	
I would benefit from training, but do not have the time	2.56%	1
I would benefit from training and am interested in such an opportunity	17.95%	7
I have had sufficient training and experience in supervision and am not interested in more training	41.03%	16
I would quit supervising if I had to engage in more training	5.13%	2
I have training and would like more	33.33%	13
TOTAL		39

Q97 Are you and/or your employer an approved continuing education provider?

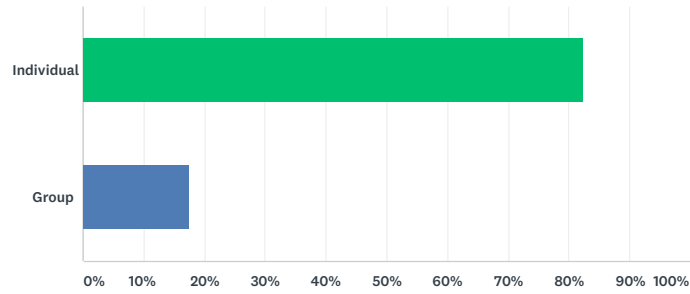
Answered: 123 Skipped: 13



ANSWER CHOICES	RESPONSES	
Yes	12.20%	15
No	84.55%	104
I Don't know	3.25%	4
TOTAL		123

Q98 Are you an individual or group provider (group equals 2 or more people)?

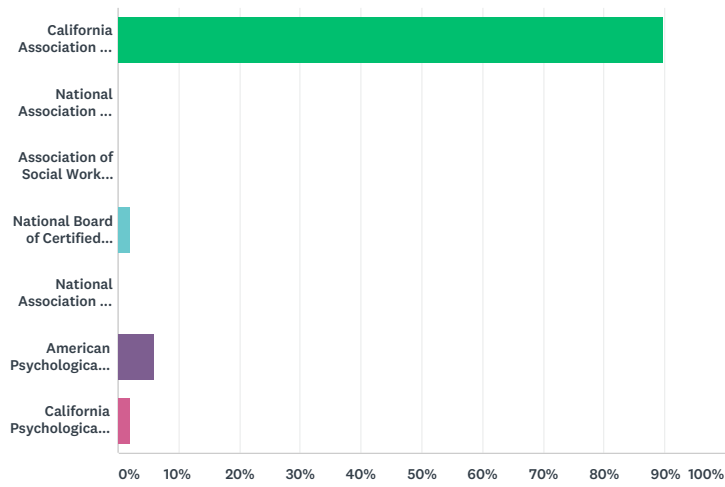
Answered: 80 Skipped: 56



ANSWER CHOICES	RESPONSES	
Individual	82.50%	66
Group	17.50%	14
TOTAL		80

Q99 Which approval agency issued your CE provider number?

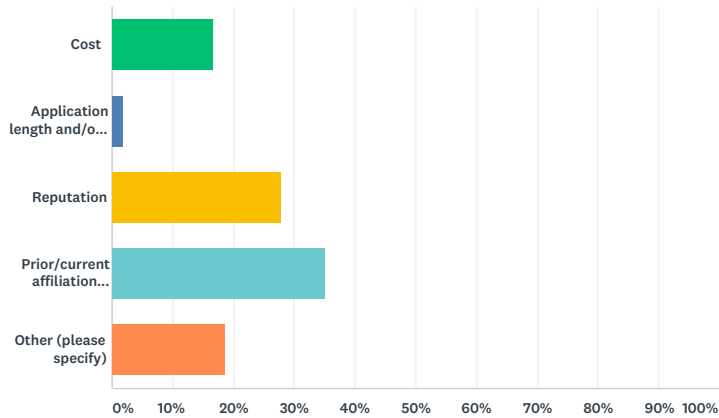
Answered: 49 Skipped: 87



ANSWER CHOICES	RESPONSES	
California Association of Marriage and Family Therapists (CAMFT)	89.80%	44
National Association of Social Workers (NASW)	0.00%	0
Association of Social Work Boards (SWB)	0.00%	0
National Board of Certified Counselors (NBCC)	2.04%	1
National Association of School Psychologists (NASP)	0.00%	0
American Psychological Association (APA)	6.12%	3
California Psychological Association (CPA)	2.04%	1
TOTAL		49

Q100 What was your primary consideration in deciding which provider approval agency to choose?

Answered: 54 Skipped: 82

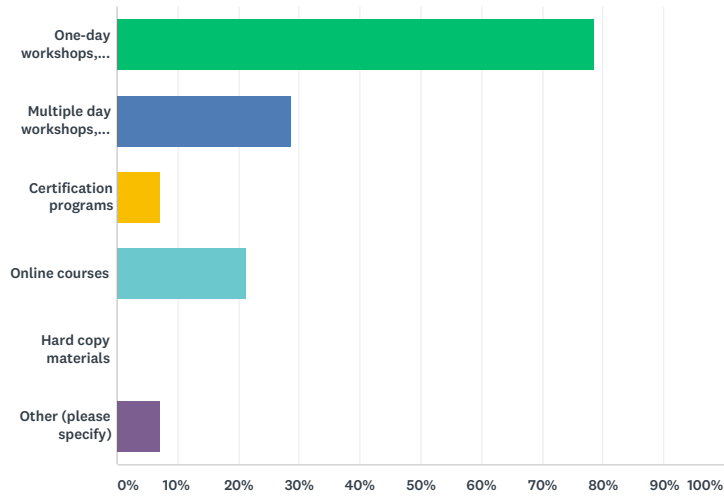


ANSWER CHOICES	RESPONSES
Cost	16.67% 9
Application length and/or complexity	1.85% 1
Reputation	27.78% 15
Prior/current affiliation with agency	35.19% 19
Other (please specify)	18.52% 10
TOTAL	54

#	OTHER (PLEASE SPECIFY)	DATE
1	N/A	5/11/2017 12:22 PM
2	Unknown	5/11/2017 9:12 AM
3	I live in California	5/6/2017 8:00 AM
4	Na	4/27/2017 2:51 PM
5	It was the provider my school provided me with.	4/27/2017 11:03 AM
6	Not applicable	4/26/2017 5:51 PM
7	The organizations that our target professionals belong to.	4/26/2017 9:16 AM
8	Only choice	4/22/2017 1:51 PM
9	85 does not apply to me, but I know I couldn't leave it blank.	4/21/2017 3:25 PM
10	NA	4/21/2017 2:34 PM

Q101 Which method do you use to offer CE coursework? (Check all that apply)

Answered: 14 Skipped: 122

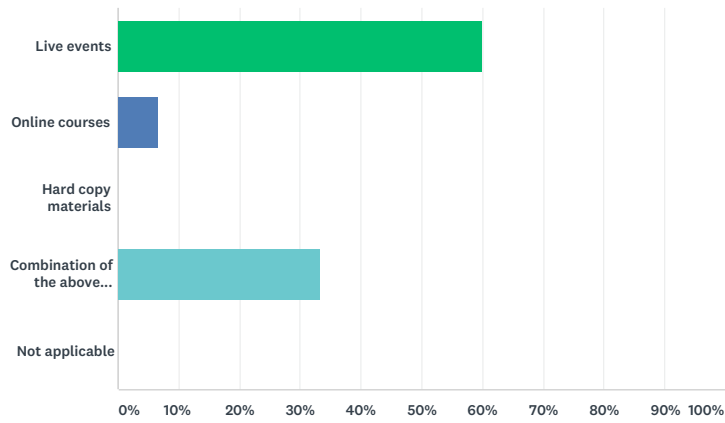


ANSWER CHOICES	RESPONSES
One-day workshops, conferences, trainings, etc.	78.57% 11
Multiple day workshops, conferences, trainings, etc.	28.57% 4
Certification programs	7.14% 1
Online courses	21.43% 3
Hard copy materials	0.00% 0
Other (please specify)	7.14% 1
Total Respondents: 14	

#	OTHER (PLEASE SPECIFY)	DATE
1	CEU luncheons are offered through my employer	4/22/2017 3:35 PM

Q102 How do you prefer to fulfill your CE requirements?

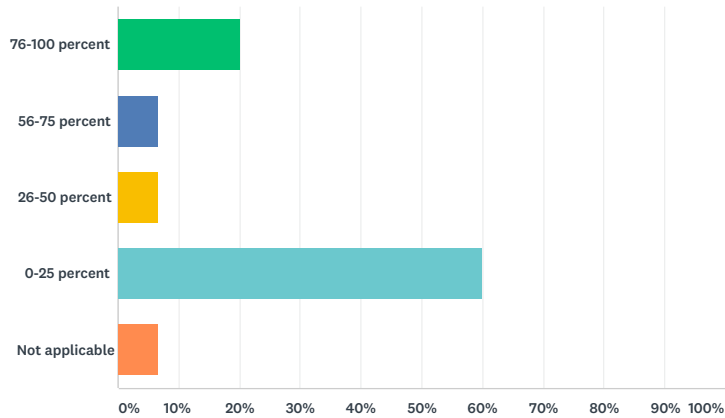
Answered: 15 Skipped: 121



ANSWER CHOICES	RESPONSES
Live events	60.00% 9
Online courses	6.67% 1
Hard copy materials	0.00% 0
Combination of the above options	33.33% 5
Not applicable	0.00% 0
TOTAL	15

Q103 What percentage of your total CE per renewal cycle do you obtain via CAMFT education opportunities (live, hard copy, and/or online?)

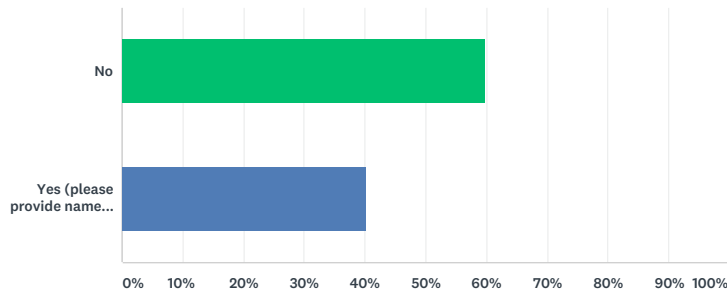
Answered: 15 Skipped: 121



ANSWER CHOICES	RESPONSES	
76-100 percent	20.00%	3
56-75 percent	6.67%	1
26-50 percent	6.67%	1
0-25 percent	60.00%	9
Not applicable	6.67%	1
TOTAL		15

Q104 Are you a member of another professional association?

Answered: 122 Skipped: 14



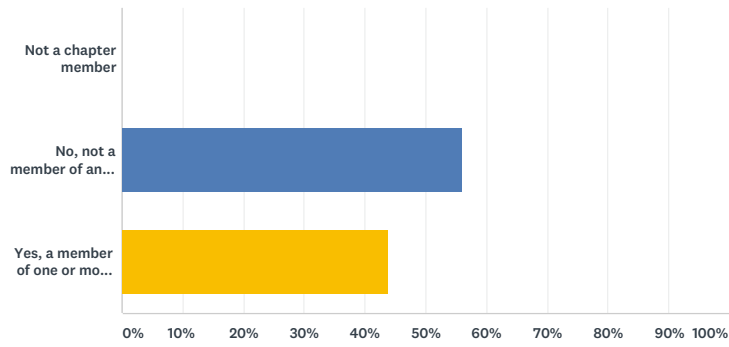
ANSWER CHOICES	RESPONSES	
No	59.84%	73
Yes (please provide name of association)	40.16%	49
TOTAL		122

#	YES (PLEASE PROVIDE NAME OF ASSOCIATION)	DATE
1	AAMFT	5/23/2017 2:17 PM
2	CAMFT	5/15/2017 6:35 AM
3	American Bar Association, California Bar Association, The Law Society of England and Wales	5/11/2017 8:56 AM
4	OC CAMFT	5/11/2017 8:51 AM
5	AWP	5/6/2017 8:00 AM
6	Aamft	5/4/2017 7:22 AM
7	American Association of Christian Counselors	5/2/2017 9:41 AM
8	CAMFT, AAMFT, APA	4/29/2017 8:54 AM
9	CAMFT	4/28/2017 10:39 AM
10	Southern California Imago Therapists	4/28/2017 10:13 AM
11	International Federation of Hypnotherapy	4/27/2017 6:10 AM
12	ASRM, RESOLVE, SEEDS	4/26/2017 7:50 PM
13	Association for Play Therapy	4/26/2017 7:36 PM
14	AAMFT	4/26/2017 7:04 PM
15	American Psychological Association	4/26/2017 6:36 PM
16	Aamft	4/26/2017 5:38 PM
17	AAMFT	4/26/2017 5:07 PM
18	APA, AACC	4/26/2017 4:21 PM
19	IITAP	4/26/2017 4:17 PM
20	CCAPP	4/26/2017 3:46 PM
21	ACA, NCDA, CALPCC, NACE	4/26/2017 9:49 AM
22	AAMFT	4/26/2017 6:19 AM
23	Glendale Area Mental Health Professionals Association	4/24/2017 11:59 AM
24	EMDE	4/23/2017 7:08 PM
25	CALPCC, EMDRIA	4/23/2017 11:59 AM
26	CAMFT	4/23/2017 8:13 AM
27	AAMFT	4/22/2017 4:34 PM
28	APA, SDPA	4/22/2017 2:05 PM
29	AAMFT	4/22/2017 1:52 PM
30	APA	4/22/2017 10:55 AM
31	Camft	4/22/2017 10:16 AM
32	AAMFT	4/22/2017 9:26 AM
33	WAAT	4/22/2017 8:32 AM
34	Emdria	4/21/2017 8:17 PM
35	Cal Assn of Toxicologists, Am Assn of Clin Chemists	4/21/2017 7:54 PM
36	Emdria	4/21/2017 7:25 PM
37	APA	4/21/2017 6:51 PM
38	AAMFT	4/21/2017 6:07 PM

39	Aamft	4/21/2017 4:33 PM
40	Aca	4/21/2017 4:13 PM
41	EMDRIA, CCAPP	4/21/2017 4:08 PM
42	EAPA	4/21/2017 3:31 PM
43	Southern California Mediation Association	4/21/2017 3:27 PM
44	American Academy of Experts in Traumatic Stress/Association for Christian Counselors	4/21/2017 3:19 PM
45	AAMFT EMDRIA ISSTD ICEEFT	4/21/2017 3:10 PM
46	Association for Play Therapy	4/21/2017 3:09 PM
47	APA	4/21/2017 2:32 PM
48	AAMFT	4/21/2017 2:31 PM
49	AAMFT	4/21/2017 2:29 PM

Q105 Are you a member of a CAMFT Chapter?

Answered: 123 Skipped: 13



ANSWER CHOICES	RESPONSES	
Not a chapter member	0.00%	0
No, not a member of any chapter	56.10%	69
Yes, a member of one or more chapters	43.90%	54
TOTAL		123

Q106 Why are you not a member of a CAMFT Chapter?

Answered: 0 Skipped: 136

 No matching responses.

ANSWER CHOICES		RESPONSES	
Not worthwhile		0.00%	0
No time		0.00%	0
No interest		0.00%	0
Too far to travel		0.00%	0
Not aware of CAMFT Chapters		0.00%	0
Too expensive		0.00%	0
Other (please specify)		0.00%	0
Total Respondents: 0			

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q107 Have you taken advantage of discounts from CAMFT's affinity partners? (check all that apply)

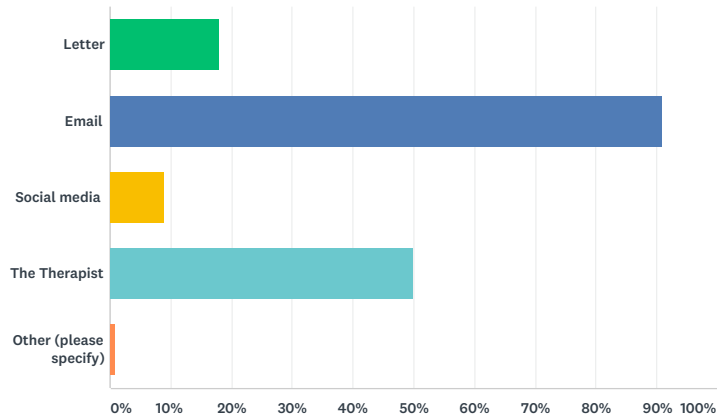
Answered: 0 Skipped: 136

 No matching responses.

ANSWER CHOICES	RESPONSES	
ADP	0.00%	0
CPH & Associates	0.00%	0
Geico	0.00%	0
Northcentral University	0.00%	0
Psychology Today	0.00%	0
Simple Practice	0.00%	0
The Chill Sessions	0.00%	0
Therapick.com	0.00%	0
Therapysites	0.00%	0
None/not applicable	0.00%	0
TOTAL		0

Q108 How do you prefer to receive communications from CAMFT?
(check all that apply)

Answered: 122 Skipped: 14

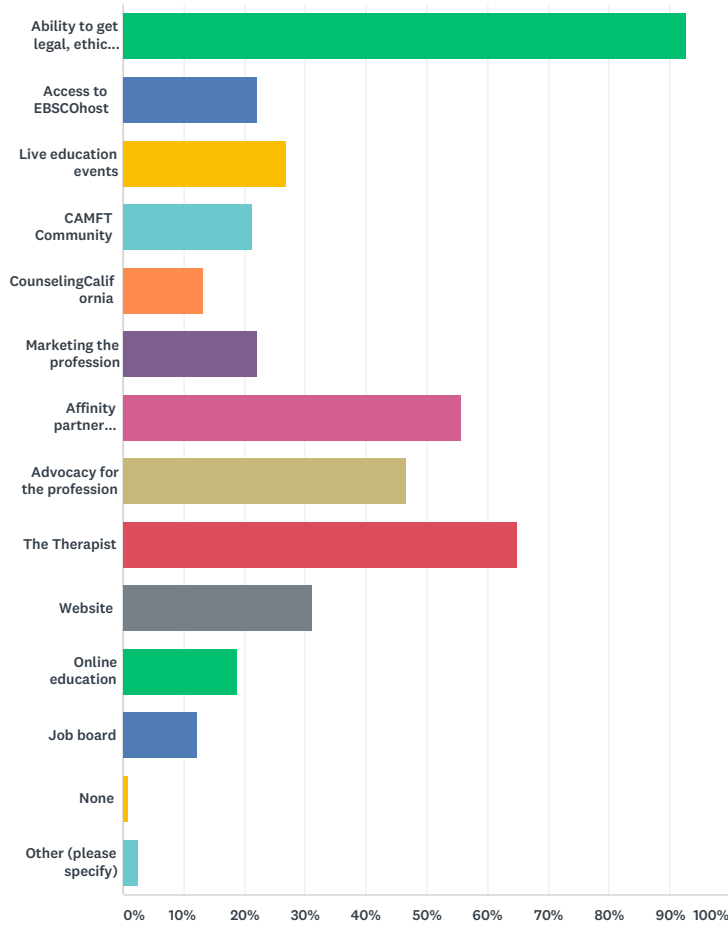


ANSWER CHOICES	RESPONSES	
Letter	18.03%	22
Email	90.98%	111
Social media	9.02%	11
The Therapist	50.00%	61
Other (please specify)	0.82%	1
Total Respondents: 122		

#	OTHER (PLEASE SPECIFY)	DATE
1	No	4/26/2017 5:19 PM

Q109 What CAMFT member benefits do you consider to be most beneficial? (Check all that apply)

Answered: 122 Skipped: 14

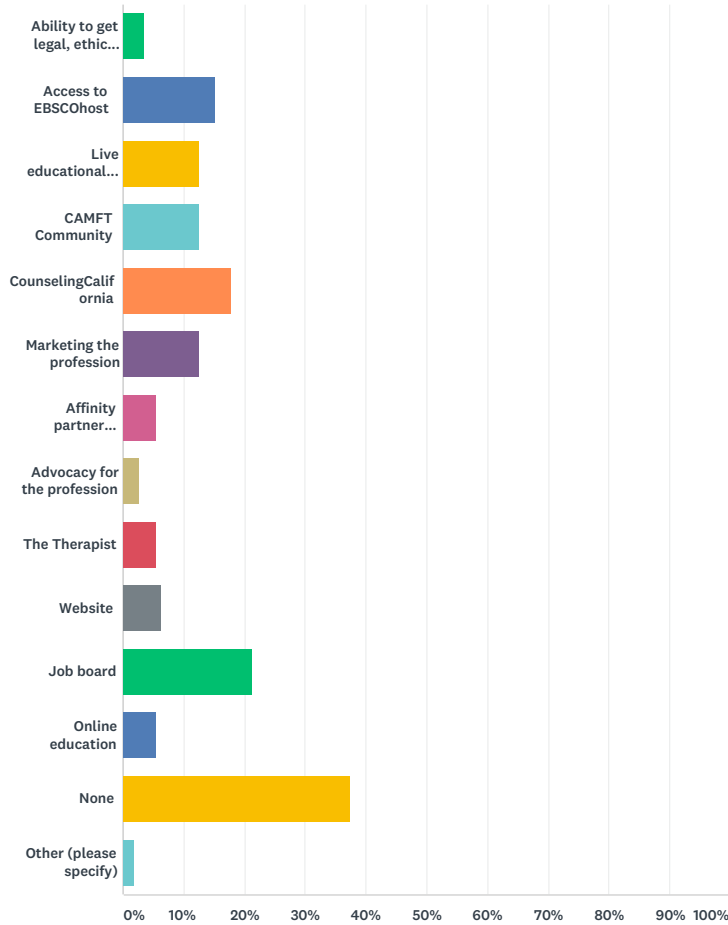


ANSWER CHOICES	RESPONSES
Ability to get legal, ethical and business questions answered	92.62% 113
Access to EBSCOhost	22.13% 27
Live education events	27.05% 33
CAMFT Community	21.31% 26
CounselingCalifornia	13.11% 16
Marketing the profession	22.13% 27
Affinity partner benefits: CPH Professional liability insurance, Geico insurance, ADP discounts, Office Depot/Office Max discounts, Psychology Today subscription, simplepractice, the chill sessions, therapick.com, therapysites	55.74% 68
Advocacy for the profession	46.72% 57
The Therapist	64.75% 79
Website	31.15% 38
Online education	18.85% 23
Job board	12.30% 15
None	0.82% 1
Other (please specify)	2.46% 3
Total Respondents: 122	

#	OTHER (PLEASE SPECIFY)	DATE
1	legal	5/11/2017 1:37 PM
2	Classified ads for office space	5/9/2017 6:30 AM
3	Monthly Networking Lunches	4/27/2017 11:07 AM

Q110 What CAMFT member benefits do you consider to be least beneficial? (Check all that apply)

Answered: 112 Skipped: 24

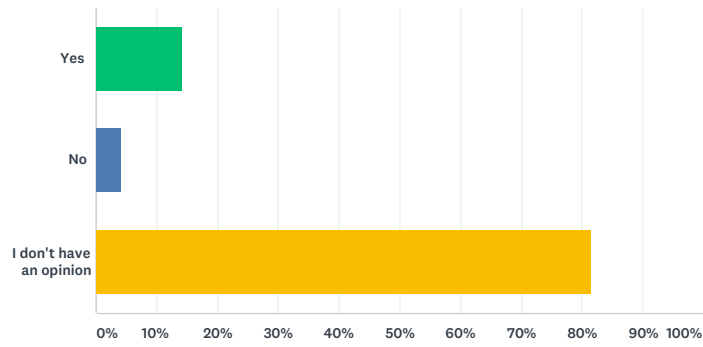


ANSWER CHOICES	RESPONSES
Ability to get legal, ethical and business questions answered	3.57% 4
Access to EBSCOhost	15.18% 17
Live educational events - Annual conference, Fall Symposium and workshops	12.50% 14
CAMFT Community	12.50% 14
CounselingCalifornia	17.86% 20
Marketing the profession	12.50% 14
Affinity partner benefits: CPH Professional liability insurance, Geico insurance, ADP discounts, Office Depot/Office Max discounts, Psychology Today subscription, simplepractice, the chill sessions, therapick.com, therapysites	5.36% 6
Advocacy for the profession	2.68% 3
The Therapist	5.36% 6
Website	6.25% 7
Job board	21.43% 24
Online education	5.36% 6
None	37.50% 42
Other (please specify)	1.79% 2
Total Respondents: 112	

#	OTHER (PLEASE SPECIFY)	DATE
1	Don't know what some of the above are so can't respond	4/21/2017 3:30 PM
2	NA	4/21/2017 2:35 PM

Q111 Would you want to see CAMFT's logo/graphic identity updated?

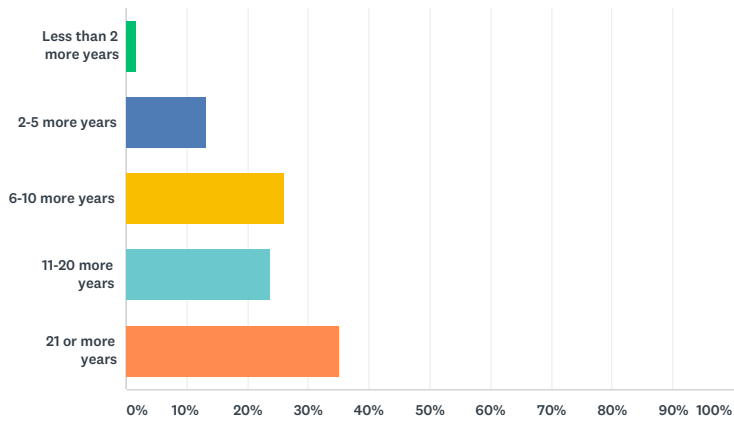
Answered: 120 Skipped: 16



ANSWER CHOICES	RESPONSES	
Yes	14.17%	17
No	4.17%	5
I don't have an opinion	81.67%	98
TOTAL		120

Q112 I expect to be a member of CAMFT:

Answered: 122 Skipped: 14



ANSWER CHOICES	RESPONSES	
Less than 2 more years	1.64%	2
2-5 more years	13.11%	16
6-10 more years	26.23%	32
11-20 more years	23.77%	29
21 or more years	35.25%	43
TOTAL		122

Q113 Comments/Feedback

Answered: 19 Skipped: 117

#	RESPONSES	DATE
1	Would love to be able to get PPS credentials	5/23/2017 2:18 PM
2	We need educational programs outside of Mon-Friday business hours. Some of this survey did not display properly so I could not answer it	5/15/2017 6:38 AM
3	Continue advocacy for managed care rate increase to MFT's	5/11/2017 12:25 PM
4	I am happy to be a part of CAMFT I appreciate being updated about the trainings and workshop I love reading The Therapist I appreciate the support and knowing that I can always call for consultation.	5/11/2017 8:04 AM
5	I really appreciate CAMFT and it's advocacy for the profession. I would like to see more clinical articles in the Therapist magazine - it seems there are mostly ads for CAMFT CEU events and articles targeted towards unlicensed trainees and interns that essentially cover the same narratives repeatedly.	5/9/2017 6:30 AM
6	This survey has taken over 1/2 hour!	4/27/2017 7:30 PM
7	Na	4/27/2017 2:53 PM
8	The MFT identity needs an upgrade. MFT's seen as lacking strong research, academic and theoretical substance.	4/27/2017 8:11 AM
9	None	4/23/2017 6:52 AM
10	WOW!! so long : /	4/22/2017 11:12 PM
11	most of the survey addressed therapists practicing either in private practice or working for an employer however there are many working in a rehab setting.	4/22/2017 3:43 PM
12	I would like to update my name to Ashleigh Louis, PhD, LMFT (rather than MA as it currently stands). It'd be nice if there were an easier/more straightforward way to do that :)	4/22/2017 9:27 AM
13	I would like the option to answer "other" and explain to accurately answer when none of the answers fits, also to uncheck a mistake check	4/22/2017 8:41 AM
14	None at this time	4/22/2017 4:53 AM
15	The unanswered questions did not have viable choices	4/21/2017 5:02 PM
16	I was excited to see that CAMFT is considering offering PPS credentials pathway to MFTs. I think the requirements should be equal to social workers who have the option of taking one course and attend a few school/ student review meetings and receive their PPS.	4/21/2017 4:11 PM
17	Thank you for asking.	4/21/2017 3:34 PM
18	None	4/21/2017 3:27 PM
19	CAMFT is doing a phenomenal job. As long as I'm living in CA, I will always be a member.	4/21/2017 2:33 PM

Q114 Additional questions you would like to see in future demographic surveys:

Answered: 10 Skipped: 126

#	RESPONSES	DATE
1	None, thank you.	5/11/2017 8:04 AM
2	Ask about internships and jobs held prior to private practice. I started out volunteering at non-profits, to working in non-profits, to working for the county, became an administrator in the county before starting my own private practice. It would be useful to get an idea about the pathways that other MFT's came to private practice and would also offer trainees and interns a good sense of what to expect. As an intern, you dream about having a private practice but often have no idea how to get there and I have seen a lot of interns and colleagues fail in private practice because they had unrealistic expectations and did not know how to network, market, etc.	5/9/2017 6:30 AM
3	Na	4/27/2017 2:53 PM
4	None	4/23/2017 6:52 AM
5	What percentage of LMFTs and for how long does the average therapist stay in private Practice? Basically with the amount of time and cost of getting a license to do private practice and the average income of the provider is at poverty level is there a shortage of providers? Or are most providers either going into other professions or is their income a secondary source as in a SO being the primary?	4/22/2017 3:16 PM
6	None at this time	4/22/2017 4:53 AM
7	What would make CAMFT Chapter membership more attractive?	4/21/2017 5:55 PM
8	offer some sort of forum to compare notes re insurance billing. I have been denied pmts over the past four years and have no recourse other than to eat it.	4/21/2017 3:34 PM
9	Satisfaction with insurance panels	4/21/2017 3:27 PM
10	How to get higher insurance reimbursement for high rent areas. (Where office rents are high.)	4/21/2017 3:02 PM