

Managed Care List

Aetna

151 Farmington Avenue

Hartford, CT 06156

888-238-6232

Aetna Provider Service Center

For HMO-based benefits plans — 1-800-624-0756

For indemnity and PPO-based benefits plans — 1-888-MD AETNA / 1-888-632-3862

www.aetna.com

AETNA Health of California

Member Services

P.O. Box 10169 Van Nuys, CA 91410

800.323.9930

www.aetna.com

Interested in applying for participation in an Aetna Network?

Behavioral Health Providers - Credentialing customer service department: Complete the online Health Professionals - [Behavioral Health Application Request Form](#) Medical Plans or contact 1-800-999-5698. Each provider's request for participation within Aetna's Health Plans will be evaluated against the current need to service the membership in a specific geographical area.

Alameda Alliance for Health

Provider Relations

1240 South Loop Road

Alameda, California 94502

Provider Relations: 510-747-4510

Fax: : (510) 747-4508

TTY: 510-747-4501

Email: Providerservices@alamedaalliance.org

alamedaalliance.org/contact

Alameda Alliance for Health

Provider Relations

1240 South Loop Road

Alameda, CA 94502

Office: (510) 747-4510

Fax: (510) 747-4508

E-mail: providerservices@alamedaalliance.org

Access Mental Health 1-800-491-9099

PacifiCare Behavioral Health (PBH) 1-888-789-7110 www.pbhi.com

All Alliance plans cover mental health and drug and alcohol counseling services. These services are offered through provider referrals. For Medi-Cal members call ACCESS at (510) 346-1000 (in

Oakland), 1-800-491-9099 (outside of Oakland). For all other plans, please call PacifiCare Behavioral Health (PBH) at 1-888-789-7110 or view their website at www.pbhi.com.

American Behavioral

550 Montgomery Hwy, Suite 300
Birmingham, AL 35216

For Managed Behavioral Healthcare Services Department:

(205) 871-7814

(800) 677-4544

www.americanbehavioral.com

Anthem Blue Cross (formerly Blue Cross of California)

Provider Relations Department

Anthem Blue Cross

Individual, Small Group & Medicare

2000 Corporate Center Dr.

Newbury Park, CA 91320

800-933-6633

www.anthem.com/ca/home-providers

Arta Health Network / Arta Western

3333 Michelson Drive # 735

Irvine, CA 92612

949-260-6500

www.artahealth.com

Avante Behavioral Health Plan

Administrative Offices

1111 E Herndon Ave Ste 308

Fresno, CA 93720

559-261-9060

Email: info@avantehealth.com

www.avantebehavioral.com

Beacon Health Strategies

500 Unicorn Park Dr.

Wobum, MA 01801

781-994-7500 / 781-601-4569

800-414-2820

www.beaconhealthstrategies.com

Beech Street Corporation

Provider Relations Department
25500 Commercentre Drive
Lake Forest, CA 92630-8855
800-877-1444
www.beechstreet.com

Blue Shield of California / US behavioral healthplan

Provider Services Department
P.O. Box 629017
El Dorado Hills, CA 95762-9017
800-258-3091
www.blueshieldca.com/provider

Business Health Services

Provider Relations Department
Attn: Janelle Williams
711 West 40th St., Suite 207
Baltimore, MD 21211
800-942-6640 / 800-765-3277
www.bhsonline.com

California Foundation for Medical Care

3993 Jurupa Ave.
Riverside, CA 92506
800-334-7341
Fax: 951-686-1692
www.cfmnet.org

Care1st Health Plan

1000 S. Fremont Ave., Bldg. A-11 Unit 22
Alhambra, CA 91803
Telephone: 626-299-4299
Fax: 626-299-4298
Email Address: webmaster@care1st.com

CareMore

12900 Park Plaza Drive, Suite #150

Cerritos, CA 90703
800-499-2793
Fax 562-741-4394
TDD 800-577-5586
www.caremorehealthplan.com

Central Health Plan of California

1051 Park View Drive, Suite 120
Covina, CA 91724
866-314-2427
TTY 1-888-205-7671
www.centralhealthplan.com

Ceridian

Provider Relations Department
3020 Denmark Ave, Suite 600
Eagan, MN 55121
800-367-3920, ext. 2861
Fax: 651-994-3019 / 866-494-3579
www.ceridianprovidersolutions.com

Chinese Community Health Plan

Administration Office
Chinese Community Health Plan
445 Grant Avenue, Suite 700
San Francisco, CA 94108
Provider Relations: 415-955-8800 / Toll-free:888-775-7888
Fax: 415-955-8818
TTY:877-681-8888
www.cchphmo.com

Cigna Behavioral Health of California, Inc.

To Join Network/Become Contracted Contact:

Jessica den Haan

Network Development Specialist
800.234.3596 x2750
Fax: 860.847.5207

Email: NetworkDevelopment@CIGNA.com

www.cignabehavioral.com/web/basicsite/provider/provider

Community Health Group

619-498-6484

If you have not used CIGNA's online applications before, to get access you must request a temporary ID and password from their eCommerce Customer Service staff by calling 1.888.259.6279

Toll Free: 1-800-840-0089
Fax: 619-213-1008
740 Bay Boulevard
Chula Vista, CA 91910
E-mail: info@chgsd.com
www.chgsd.com

ComPsych - NBC Tower

Provider Relations Department
455 N. Cityfront Plaza Dr., 13th Floor
Chicago, IL 60611-5506
Provider Relations: 800-557-1005
Customer Service: 800-542-6995
Customer Service Fax: 312-595-3126
<https://www.compsych.com/providers/login/login.html>

CONCERN: Employee Assistance Program

Provider Contact Information
1503 Grant Rd, Suite 120
Mountain View, CA 94040
888-805-0090
Fax: 650-966-9291
email: provider_relations@concern-eap.com

CorpHealth

Provider Relations Department/
1300 Summit Ave., Suite 820
Fort Worth, TX 76102-4420
800-890-8288
FAX: 817-335-9100
Helpline: 800-777-6330
www.corphealth.com

Corporate Counseling Associates – not currently excepting new providers – 7/3/08

Provider Relations Department
Attn. to Leslie Davenport, Coordinator
475 Park Ave. So, 24th Floor
NY, NY 10016
800-628-6136
FAX: 212-686-6511
www.corporatecounseling.com

Department of Behavioral Health Care/Alameda County Behavioral Health Care Services

2000 Embarcadero Cove, Suite 400
Oakland, CA 94606
Provider Relations Department
1900 Embarcadero Cove, #101
Oakland, CA 94606
510-567-8100
www.acbhcs.org/providers

Empathia Pacific, Inc.

Formerly: NEAS Western Division, Inc. and dba Empathia	Barbara Weir	933 0409
5234 Chesebro Road, Suite 201; Agoura Hills, CA 91301	CEO	04/27/2004
5234 Chesebro Road, Suite 201; Agoura Hills, CA 91301	818-707-0544	Psychological

Employee Resource Systems

Provider Relations Department
29 E Madison, Suite 1600
Chicago, IL 60602
800-435-7638
FAX: 312-780-6344
employeeresourcesystems.com

Employee Support Systems Company

Provider Relations Department
309 North Rampart St, Suite A
Orange, CA 92868
714-978-7915
FAX: 714-634-1621
esscorp.com

FEI Behavioral Health

Network Department
FEI Behavioral Health
11700 West Lake Park Drive
Milwaukee, WI 53224
800-782-1948
Fax: 414-359-1973
pr@feinet.com

First Health

Provider Relations Department
3200 Highland Ave.
Downers Grove, Illinois 60515
800-937-6824 / 630-737-7900
firsthealth.com

Health Management Center, Inc./MHN

MHN Professional Relations
P.O. Box 10086
San Rafael, California 94912
800-41-3353
FAX: 415-472-8182
www.mhn.com

HealthNet (formally Foundation Health)

Provider Relations Department
155 Grand Avenue, 2nd Floor
Oakland, CA 94612
800.634.7148 Provider relations: 800-641.7761
FAX: 1800-655-4128 FAX for credentialing/application: 510-869.3182
healthnet.com

Health Resources (formerly OmniHealth· Resources)

190 N. Main St,
Natick, MA 01760
800.451.1834
FAX: 508-655-9922
healthresourcescorp.com

Health Service System

City & County of San Francisco
1145 Market Street
San Francisco, CA 94103-1523
415-554.1750
myhss.org

Horizon Health Corporation

2941 South Lake Vista Drive
Lewisville, Texas 75067
Provider Services: 800-872-7322
Fax: 214-626-6462
E-Mail: Provider.Services@horizonhealth.com
www.horizonhealth.com

Interplan

Provider Relations Department
2575 Grand Canal Blvd., Suite 100
Stockton, CA 95207
866-511-4757
www.interplancorp.com/provider_information

Kaiser Permanente

You must go to their website and visit the Careers Homepage

<http://www.kaiserpermanentejobs.org/external.asp>

Magellan Health Services

To participate in our provider networks contact the California Network Department at:

California Commercial Behavioral Health and EAP Network Department

300 Continental Blvd., Ste. 240
El Segundo CA 90245
Telephone: (800) 424-6012
Fax: (314) 292-1148
www.magellanhealth.com

Managed Care Concepts EAP

Provider Relations Department
P.O. Box 812032
Boca Raton, FL 33481-2032
561-750-2240
FAX:561-750-4621
www.theemployeeassistanceprogram.com

MultiPlan

Service Operations Department
1100 Winter Street
Waltham, MA 02451
(800) 950-7040
To join network:www.multiplan.com/providers/join
www.service@multiplan.com

Optum — a UnitedHealth Group company
accepting requests for network participation in specific geographic areas. Visit the following website for more information: <http://www.unitedbehavioralhealth.com/>.
<https://www.ubhonline.com/index.html>

PacifiCare Behavioral Health (PBH)

PacifiCare Behavioral Health and United Behavioral Health have aligned. Please see information for United Behavioral Health or go to: <https://www.ubhonline.com/>

PacifiCare Behavioral Health
P.O. Box 55307
Sherman Oaks, CA 91413-5307
PBH Clinical Care Management / Eligibility & Benefit Information
(800) 999-9585 (24 hours)
Provider Helpline (Claims, Provider Network Management):
(800) 716-1166

Send Credentialing Correspondence To:

PacifiCare Behavioral Health
P.O. Box 25186
Santa Ana, CA 92799-5186
ATTN: Network Management
Mailstop: LC03-204
Fax: 714-445-0800

The PacifiCare Health Plans offer PPO, EPO, and SDHP (Self-Directed Health Plan) products that utilize the (PBH) provider network to provide Behavioral Health Services to Members enrolled in these plans. PacifiCare Behavioral Health (PBH) also offers products such as the private label Life Strategies© that utilize the (PBH) provider network. Contracted PBH providers are contracted to be available as network providers to all of these plans in California.

United Behavioral Health and its subsidiary USBHPC

United Behavioral Health

To Join Network Contact:

accepting requests for network participation in specific geographic areas. Visit the following website for more information: <http://www.unitedbehavioralhealth.com/>.

PacifiCare Behavioral Health (PBH) Contact Information

PacifiCare Behavioral Health and United Behavioral Health Align.

California

Clinical Care Management / Eligibility and Benefit Information (24 Hours): 1-800-999-9585

US Behavioral Health Plan, CA (For California Clinicians Only): 877-263-9952

Private Health Care Systems – acquired by MultiPlan in Oct. 2006

See MultiPlan for contact info.

Tri-West

<http://www.triwest.com/en/provider/>

Contact Local TRICARE Representative

- Provider issues or concerns requiring escalation
- Request for detailed provider education about TRICARE programs and TriWest processes
- Inquiries regarding contracting

Phone: 866-296-8744

ValueOptions

To join the network call 800-397-1630

www.valueoptions.com